The Complex Case Management program helps our members achieve and maintain positive outcomes following discharge from the LEAP program, a specialty psychiatric residential treatment program for dually diagnosed children with mental health and co-occurring autism.

This program provides extensive care coordination to children with complex needs. Children with complex needs often face many challenges in accessing appropriate and well-coordinated care to address behavioral health, physical health, social and cultural needs.

Members who are eligible for this program will work with Care Coordination staff to:

1. Complete assessments that will identify their area of need.

2. Develop individualized plans of care to address the needs identified from assessments.

Care Coordination will support the member’s family in creating a multidisciplinary team that brings together community partners, medical staff, natural supports, and family in treatment planning and decision making. The goals are to reduce barriers to discharge plans moving back into the community, and to ensure that the right services and supports are in place to maintain a successful life in the community.

For more information on the referral process, please contact our Access and Information line below for assistance.