



**MEMBERS PRESENT:** Dave Curro, Kurtis Taylor , Sharon O’Brian, Eric Hall, Cynthia Hall, Marc Jacques, Dorothy Johnson, Carrie Ambrose, Anna Cunningham, Tammy Harrington, Lotta Fisher, Jackie Blue, Faye Griffin, Dan Shaw, Israel Pattison, Doug Wright, Roanna Newton, Debra Duncan  
**GUEST(S) PRESENT:** Amanda Graham, Carlyle Johnson,

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**1. WELCOME AND INTRODUCTIONS**

**2. REVIEW OF THE MINUTES – Approve minutes of December 1<sup>st</sup>. Minutes were approved as written.**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
Public Comment	Faye commented that the online survey sent out was too long and very difficult to understand. It was also commented that the reading level was very high. It was suggested that this should be set at a sixth grade reading level.		5 Minutes
Consumer/Family challenges and solutions	<ul style="list-style-type: none"> <li>Faye explained that her granddaughter received her reassessment from the provider. The provider stated that the disability was not severe enough to warrant treatment. The solution suggested to Faye was that she can request a second opinion/assessment.</li> <li>Kurtis expressed his frustration with the lack of quality inpatient Substance Abuse Treatment facilities in Wake County. This is due to the closing of ATC Wakebrook. Wakebrook will still provide detox and referrals to a residential facility. Holly Hill is in Wake County but the group expressed concern about the quality of care received at this facility. Kurtis also commented that</li> </ul>		10 Minutes

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	<p>Healing Place is more of a homeless shelter with a therapeutic component and is closed to providers.</p> <ul style="list-style-type: none"> <li>There are more detox beds than Transitional Living beds. There was a discussion as to whether this is best practice. Doug explained that the Transition Living site is still new and working on staffing issues. Alliance is working very closely with them to make sure that they can help meet the need of the community appropriately. CFAC asked if Alliance would provide them a report on the Spectrum of Care. CFAC would determine where they see gaps and make recommendations on how to close them.</li> </ul>		
State Updates	<p>Roanna shared the state updates:</p> <ul style="list-style-type: none"> <li>A listening session hosted by Courtney Cantrell is scheduled for NC Waiver consumers on February 3, 2015- 6:00-8:00pm at the Creedmoor Baptist Church.</li> <li>The CIT Conference is scheduled for February 10, 2015.</li> <li>The State CFAC meeting is on February 11, 2015.</li> <li>DWAC will meet on February 18, 2015.</li> <li>East Point will host the next regional meeting at the Wilson Hampton Inn. Please share any questions or submissions.</li> <li>Marc Jacques asked why the annual Consumer Conference has not been scheduled. Roanna will check on this and get back with the group.</li> </ul>		5 Minutes
<p>MCO Updates</p> <p>A) Carlyle Johnson – Needs and Gaps Survey</p>	<ul style="list-style-type: none"> <li>Carlyle provided an update to CFAC members on the Community Needs Assessment. It is currently being completed by members of the Alliance Community. There have been 383 completed at this time. Some data analysis has begun. Carlyle explained that this was preliminary data. Very few families of IDD consumers have completed the survey. There was a discussion on</li> </ul>		45 Minutes

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<p>B) Amanda Graham – Strategic Plan</p> <p>C) Doug Wright – Budget process, Meet-Up.com, other</p>	<p>how some consumers do not have internet access; residential providers do not provide internet access; library computers are not always available and Alliance community members who live in more rural areas may not have any way to gain internet access.</p> <ul style="list-style-type: none"> <li>• The “snap shot survey” was shared with Carlyle and this information will be included in the survey feedback.</li> <li>• Carlyle was invited back to share the collected feedback as well as the final data analysis.</li> <li>• Amanda presented a power point on the Strategic Plan. This included the strategic infrastructure, Alliance Behavioral Healthcare’s vision and mission as well as the five goals that have been developed to achieve the mission. She assure to CFAC members that she would provide updates as the plan moved forward.</li> <li>• The Annual Budget Retreat is scheduled for March. Please let Doug know if you are interested in attending.</li> <li>• Alliance has hired a Consumer Affairs Specialist, Teri Kachur, for the Wake site. There will be Consumer Affairs Advocate Specialists hired for the other sites in the near future.</li> <li>• The annual Mercer Review is scheduled for May 18-19, 2015.</li> <li>• Israel researched and has funded (for a short time) a membership for Meet-up.com. This seems to be generating some interest from the community about CFAC and its Subcommittee meetings. The membership is \$240.00.</li> </ul>		

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<p><u>Committee Reports</u></p> <ul style="list-style-type: none"> <li>• Data Com</li>   <li>• Quality Management</li>   <li>• Area Board</li>   <li>• Human Rights</li>             <li>• County Subcommittee Updates</li> </ul>	<p>The First CFAC newsletter has been shared with those on the distribution list. If you did not receive this please let Doug know.</p> <p>Sharon read highlights from the minutes of the meeting.</p> <p>The Area Board did not have a meeting in January. The next meeting is February 5, 2015. It is being hosted by Wake County.</p> <p>The Human Rights Committee reviewed Tier III incidents. "What were the causes and how can they be prevented?" More data is being requested from the sites reporting the incidents.</p> <p>Doug shared that more training is being provided to providers about relatives providing services to consumers. Seventy-Three percent of requests for relatives providing the services needed have been approved.</p> <p>Wake County Subcommittee minutes were shared. Wake County CFAC Subcommittee is hosting a Resource Fair. The Anonymous People Film will be shown at the fair.</p> <p>Durham Subcommittee minutes were share. Durham will show the Anonymous People Film on March 26, 2015 at the Durham Public Schools Staff Development Center.</p> <p>Cumberland did not have a quorum at the January meeting therefore there were no minutes from the January meeting</p>		<p>45 Minutes</p>

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	<p>shared. They did however announce that Dorothy Johnson is receiving a CIT award.</p> <p>They also discussed the Crisis Center/Emergency Room admissions. Cumberland is working on developing a better system to handle this. Chris Bostock from the Area Board attended the Cumberland CFAC meeting.</p>		
Announcements	There will a Home and Community Based Service information session on February 3, 2015.		10 Minutes

## 5. ADJOURNMENT