



**MEMBERS PRESENT:** Anna Cunningham, Carolina Ambrose, Sharon O’Brian, David Curro, Faye Griffin, Israel Pattison, Amelia Thorpe, Dan Shaw, Jim Henry, Tammy Harrington, Debra Duncan, Doug Wright, Cynthia Daniels, Maribel Rivera Elias

**GUEST(S) PRESENT:** Rob Robinson, Ken Marsh, Suzanne Goerger, Roanna Newton, Carlyle Johnson

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**1. WELCOME AND INTRODUCTIONS**

**2. REVIEW OF THE MINUTES:** The minutes were approved as submitted.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
Public Comment	No comments made		5 Minutes
Board of Directors Recognition	The CFAC took a moment to acknowledge and thank the Board of Directors for their time, commitment, and dedication to the people Alliance serves.		5 Minutes
Consumer/Family challenges and solutions	A 10 minute roundtable around challenges faced and solutions found.		10 Minutes
State Updates	Roanna Newton shared copies of the Consumer Update with the group.		5 Minutes
<u>MCO Updates</u> Doug Wright – Mission, Vision, and Values  Carlyle Johnson – Needs and Gaps	Doug provided copies of the new Mission and Vision of Alliance Behavioral Healthcare (ABHC). He explained how the values are being developed and then how goals are being developed to accomplish the mission.  Carlyle explained how ABHC assesses the needs and gaps in services. He explained how a geo-mapping program is used to help ABHC members to find the needed services within the 30 miles/30 minute goal. The need for services was acknowledged. CFAC members were asked to review a draft of a survey that will be sent (using Survey Monkey) to all		25 Minutes

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	<p>who are currently receiving services within the Alliance Provider Network (this could also be received/completed by family members of those receiving services). Several suggestions were made including: providing definitions for services (what the services include) and when using drop down boxes also provide space for text. Anna suggested that Israel Pattison collaborate on this project and he agreed to collaborate with Carlyle. The survey will go out late January/early February. CFAC members asked: if hard copies of the survey could be provided as well for those who do not have access to a computer/internet; could the time for completion of survey be extended (a couple of weeks was the time mentioned); can callers be linked to the survey over the phone when they call in; will a link for the survey be on our website; can adult and child services/members be split or receive separate surveys; can the survey ask for the primary diagnosis; and can space for hopes, dreams &amp; aspirations be added to the survey (where would you like to be in 6, 12, 18 months)?</p>		
<p>I/DD Care Coordination – Suzanne Goerger</p>	<p>Suzanne presented a power point to CFAC. This provided a great deal of information about the services provided for the I/DD community and was well received by the CFAC members. ABHC brochures were also share with the group.</p>		<p>30 Minutes</p>
<p><u>Committee Reports</u></p> <ul style="list-style-type: none"> <li>• Data Com</li> <li>• Quality Management</li> <li>• Area Board</li> <li>• Human Rights</li> <li>• County Subcommittee Updates</li> </ul>	<p><b>DataCom-</b> The first CFAC Newsletter has gone put- CONGRATULATIONS and thanks to all who worked on this project! The next newsletter will go out in late January.</p> <p><b>Quality Management-</b>no meeting held. The next meeting is scheduled for Thursday, December 4, 2014. Sharon O’Brian and Joe Kilsheimer plan on attending.</p> <p><b>Area Board-</b> Amelia Thorpe is now an ABHC Board member.</p> <p><b>Human Rights-</b>There was a wonderful discussion on members’ rights; and an overview of cases to stop problems/issues was</p>		<p>5 Minutes</p>

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	<p>provided. CFAC asked how much of an “impact” do WE have- we are not providers?</p> <p><b>County Subcommittee updates:</b></p> <p><b>Durham</b>-Gina Upchurch from Pharm-Assist spoke with the Durham Subcommittee. Doug provided a training on Medicaid Fraud and the group had a discussion on the Innovations Waiver.</p> <p><b>Cumberland</b>- No one from Cumberland was present at the meeting. The minutes from the Cumberland subcommittee meeting were provided.</p> <p><b>Wake</b>- There was not a quorum in November to hold a formal meeting. The members present did discuss trying to increase membership. The Wake subcommittee will host a screening of the <i>Anonymous People</i> on March 26, 2015.</p>		
Announcements	<ul style="list-style-type: none"> <li>• Ken Marsh was introduced to the members of CFAC. Ken is the new Medicaid Manager.</li> <li>• Colleen Kilsheimer fell and broke her leg during the Thanksgiving Holiday. She is currently at DRH and will be moved to a rehab facility as soon as she is ready.</li> <li>• The Durham County Community Living Program will host an open house on December 10, 2014 (2:00-6:00).</li> </ul>		5 Minutes

## 5. ADJOURNMENT