All Provider Meeting  
December 16, 2015  1:00pm – 3:00pm  
4600 Emperor Boulevard, Durham, NC 27703  
Rooms 104-105

AGENDA

Welcome and Introductions .................................................................1:00

Alliance Updates ................................................................................1:05
  • MCO Leadership (Carol Hammett/Michael Bollini)  
  • HCBS Update(Jarret Stone)  
  • Housing Resources and Plan (Ann Oshel)  
  • Clinical Updates(April Parker and Sean Schreiber)  
    - Benefit Plan update  
    - Consumer Medication Adherence  
  • Community Needs Assessment(Carlyle Johnson)

Alliance Provider Advisory Council (APAC) Updates (Mark Germann)……1:55

Break ........................................................................................................2:05

Breakout Sessions: ................................................................................2:15-3:00

  TCLI and PCP overview(Tina Howard)  room 104
The QM department will facilitate a breakout session to discuss the development of Person-Centered Plans (PCPs) for individuals participating in the Transition to Community Living (TCL) program. QM will address the purpose of the TCL program as well as key areas of concern when developing the PCP for TCL consumers’. During the session, QM will talk about specific patterns and trends that have emerged as areas of improvement when developing PCPs for TCL

Please turn cell phones to the “off” or “vibrate” settings
consumers’ as well as inform providers about the supports in place (trainings and technical assistance) to assist them in improving the quality of PCPs they develop.

**DocuSign Overview** (Erica Holton): room 105
The contracts department will present a training of the DocuSign System that is now being used for the signing of Provider Contracts and Amendments.

*Next meeting: Wed., March 16, 2016*