Welcome and Introductions (Carlyle Johnson)

Alliance Provider Advisory Council (APAC) Updates (Mark Germann & Carlyle Johnson)

Training on Records Management (Sherry Perkins)

Updates from MCO Leadership (Amanda Graham)

Clinical Operations Updates (Sean Schreiber)
  • ICD-10 (Sean Schreiber)

Network Development and Evaluation Updates
  • Provider Quality Management (QM11) Reporting (Beth Melcher)
  • State Provider Satisfaction Survey results (Geyer Longenecker)
  • Contract Updates (Cathy Estes)
  • NCTracks (Cathy Estes)
  • Provider Capacity Survey (Carlyle Johnson)
  • MH/SA Supported Employment (Carlyle Johnson)

Housing and Care Reviews (Ann Oshel)

Announcements and Reminders

Next meeting: Wed., March 18, 2014

Please turn cell phones to the “off” or “vibrate” settings