Welcome and Introductions ..........................................................1:00

Alliance Provider Advisory Council (APAC) Updates (Mark Germann).........1:05

Alliance Updates ...........................................................................1:10
  - MCO Leadership (Rob Robinson)
  - Finance and Claims (Lisa Sullivan)
  - Provider Network Operations (Cathy Estes)
  - Housing Resources and database (Ann Oshel)
  - ICD-10 reminders (Tammy Thomas)
  - National Accreditation of Innovations Providers (Ken Marsh & Bill Young)

Cultural competency plan for providers (Bonita Lawrence-McClure) ............1:55

Break ............................................................................................2:20

Breakout Sessions: .........................................................................2:30-3:00

  HCBS: How to meet standards (Jarret Stone): room 104

  Alpha and NCTRAKKS (Cathy Estes): room 105

Next meeting: Wed., December 16, 2015

Please turn cell phones to the “off” or “vibrate” settings
Breakout Session Details

**HCBS: How to meet standards (Jarret Stone): room 104**

As of September 15, 2015 NC Innovations providers of Residential Supports, Supported Employment and Day Supports have submitted their HCBS site specific self-assessments…now what? This session will provide some information and opportunity for dialogue regarding next steps, review processes, future endeavors and general timelines as North Carolina moves toward full implementation of the HCBS characteristics federal rule.

**Alpha and NCTRACKS (Cathy Estes): room 105**

Provider Network Department will provide an information session regarding verifying taxonomy’s in NCTracks and in Alpha to address information that was put out in the Provider News Update on Aug 28 and Sept 9.

Alliance continues to work to ensure that information in Alpha is correct and matches the provider information in NCTracks. To date providers have not experienced issues with receiving payment from Alliance if the information related to taxonomies is incorrect or does not match. Soon, however, Alliance will deny claims whose information does not match what is in NCTracks and Alpha. It is imperative that all information matches to allow processing of Encounter Data and payment. This informational break-out session will review expectations to:

- Ensure that every Alpha site for which you are billing is in NCTRACKs with the correct billing NPI.
- Ensure that you are registered for the correct Taxonomy Code for each procedure code at each site in NCTracks.
- Ensure addresses, including zip code and zip +4 are in sync between ALPHA and NCTracks.
- Ensure that the NPI and taxonomy on submitted claims matches what is in NCTracks and Alpha

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