All Provider Meeting
June 18, 2014  1:00pm
4600 Emperor Boulevard, Durham, NC 27703

AGENDA

Welcome and Introductions (Carlyle Johnson)

Updates from MCO Leadership (Beth Melcher)
- Medicaid Reform/MCO Reorganization Update
- Legislative updates
- Introduction of new staff and roles (Amanda, Carol, Jennifer, etc.)

Alliance Provider Advisory Council (APAC) Updates

Network Development Updates (Beth Melcher)
- Future of Alliance Network
- Leadership

Finance and Claims Updates (Lisa Sullivan)
- Claim denial reasons
- Place of Service mapping—changes effective 8/1/14

QM Updates (Geyer Longenecker)
- NCTOPPS
- Perception of Care Survey

Provider Monitoring Updates (Alison Rieber)
- Human rights and consumer releases

Credentialing Updates (Cathy Estes)

Clinical Operations Updates (Sean Schreiber)
- DSM-5 Transition

Military/Veterans Information Briefing (Hank Debnam)

Next meeting: Wed., September 17, 2014

Please turn cell phones to the “off” or “vibrate” settings