MEMBERS: ☐ Katherine Baldwin, ☒ Michael Boles, ☒ Jesse Brayboy, ☒ Alicia Coleman, ☒ Erin Driver, ☐ Lauren Durant, ☒ Sarah Hallock, ☒ Jean Haydon, ☒ Bobbie Jo Hopf, ☐ Trish Hussey, ☒ Stephen King, ☒ Sara Leonard; ☒ Laurie Stickney, ☒ Steve Strickland, ☒ Ali Swiller, ☒ Betsy Torsel, ☒ Wendy Wenzel;

MEMBERS ABSENT: Katherine Baldwin, Lauren Durant, Trish Hussey

STAFF ATTENDEES: GUEST(S): Lori Caviness, Kelly Goodfellow, Carlyle Johnson, Amy Johndro, Cristina Phillips, Vince Wagner, Sara Wilson

REMOVED FROM MEMBERSHIP: Mark Germann*

MEETING CHAIRPERSON(S): Cathy Estes*

LOCATION: Alliance Behavioral Healthcare, Corporate Location, Board Room 208

SCRIBE: Sandra Ellis

APPROVAL OF MINUTES: Motion to APPROVE August 22, 2017 minutes by Bobbie Hopf; second by Steve Strickland. Motion unanimously carried.

Motion to APPROVE November 28, 2017 minutes by Steve Strickland; second by Ali Swiller. Motion unanimously carried.

<table>
<thead>
<tr>
<th>TOPIC: DOCUMENTS PROVIDED/WEBSITES REFERENCED:</th>
<th>DISCUSSION:</th>
<th>NEXT STEPS</th>
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<tbody>
<tr>
<td>January 23, 2018 Agenda</td>
<td>Finance Update:</td>
<td></td>
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<tr>
<td>August 22, 2017 Minutes for approval</td>
<td>• Projections presented for fiscal year:</td>
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<tr>
<td>November 28, 2017 Minutes for approval</td>
<td>o Spending is under-projected for remainder of year.</td>
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<tr>
<td>Alliance Provider Advisory Council (APAC) Operational Agreement</td>
<td>o All contract caps associated with the State Base Benefit Plan Services only have been removed; ACTT, CST, DT, PA and SAIOP.</td>
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<td>o Submit ACTT with restrictions already in place.</td>
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<td>o Cap is not removed from Intensive In-home.</td>
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WELCOME and INTRODUCTION: Cathy Estes welcomed provider members, staff and guests

FINANCE UPDATE: KELLY GOODFELLOW

Legislative Updates: Sara Wilson

- General Assembly discussion is centered around federal court rulings impacting NC’s congressional and state legislative districts, judicial redistricting proposals, and an environmental issue – how to address the unregulated chemical compound, Gen-X.
- Joint Legislative Oversight Committee on Health and Human Services heard topics related to LME-MCOs:
  - Cardinal update
  - LME-MCO performance standards and accomplishments
  - LME-MCO approaches to addressing the opioid crisis
- HB 403 a bill dealing with LME-MCO structures, governance, and possibly consumer populations, remains a bill that could be considered by the General Assembly during the special session since it was placed into a Senate-House conference committee prior to the
conclusion of the legislative long session last year. However, there has been no definitive action on whether the bill will be considered and what it will include.

- **Medicaid transformation:**
  DHHS released additional Medicaid Transformation Documents:
  1) November 9, 2017, Behavioral Health I/DD Tailored Plan Concept Paper released populations eligible and benefits covered by both Standard Plan and Tailored Plan, exclusively by BH/I/DD TPs, enrollment process.
  2) November 9, 2017, released population profiles
  3) November 2, 2017, released two RFIs, Actuarial and Operations. Included Statement of Interest from prospective PHPs. Submitted information is being used to further develop the formal procurement process (RFP).
  4) Submitted Amended 1115 Waiver Demonstration to CMS on November 20, 2017
     - DHHS notes that some initiatives or features described in the amended application do not have statuary authorization, noting where further legislative action is required.
     - Most notably relevant for behavioral health; pulling out the mild/moderate population and creation of Tailored Plans.
     - Timeline – DHHS is messaging they are still on track with launching managed care.

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<tr>
<th><strong>COMPLIANCE UPDATES:</strong> CATHY ESTES (IN THE ABSENCE OF MONICA PORTUGAL)</th>
<th><strong>Provider Sanctions, Administrative Actions and Suspensions to Ensure Patient Safety:</strong></th>
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<tr>
<td><strong>Cumberland PAC:</strong></td>
<td>• Reviewed procedure at APAC August meeting as part of the required annual review. Appreciative of responses received.</td>
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<td>• Compliance is addressing APAC recommended timeframe changes.</td>
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<td>• SIU unit, part of program integrity, is looking at a newer version of compliance and program integrity training for providers</td>
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<td>• Looking at having some data as requested by APAC</td>
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### PAC UPDATES:

- **Cumberland PAC:**
  - Met on Nov 13, 2017; a meeting is scheduled for February. Katherine Baldwin is no longer with the same agency so unsure if she will remain as an APAC member.

- **Durham PAC:**
  - Did not meet in January.
| **Majority DPAC committee members are stepping aside because of other commitments.** | **HIE phone conference is scheduled for Thursday, February 25th. Interested providers should contact HIE to join call.** |
| **There will be a new member election at the next meeting.** | **Provide a HIE speaker at All Provider Meeting or Alliance host a session.** |
| **Some of these will also be serving on the APAC committee.** | **Request Care Coordination speaker at March All Provider Meeting.** |

**Johnston PAC:**
- Concerned with difficulty of securing speakers for PAC meetings.
- Lori Caviness will take someone from Alliance Housing to the next meeting.
- Notifying APAC that Christina Cortell resigned as JPAC member in November.
- Vanessa Burden, Director of Operations/IDD Operations, RHA Health Services was voted to replace Christina as a member of JPAC.
- Clarity needed across the board on HIE electronic records.

**Wake PAC:**
- Further discussion/clarity needed relative to HIE.
- Questions around 7-day Challenges and Care Coordination.
- Information directed to providers should be published in the All Provider News and then address at the next All Provider Meeting.
- Providers are seeking agency process for how concerns and grievances are being filed on the agency are handled, screened, elevated and other report concerns.
- Providers are unsure with whom to speak and are seeking clarity of specialists contact information. Cathy Estes explained the information would be posted as soon as positions are filled.
- What is Alliance doing through care coordinator’s satisfaction survey information? Cathy not sure but will follow up with Care Coordination. Concern identified...
**NEEDS AND GAPS ASSESSMENT: CARLYLE JOHNSON**

Each year, Alliance provides an Annual Community Needs and Gaps Assessment. Specifications are usually received from the State in October but have not been received as of this date and prevents starting surveys until that is received.

- In the interim, Alliance is tasked with moving forward in obtaining feedback in forming a survey to identify where needs and gaps may be. Numerous tasks were listed as implemented while still others were suggested as new tasks.
- Techniques for obtaining consumer voice is necessary.
- Goal is to have 300 providers submitting feedback.
- There is a specific gap for Uninsured/Medicaid.
- Offer provider education at All Provider Meetings.
- Standard Definition is, if Alliance has two or more providers within a thirty-mile radius, is there a choice of two or more providers across a catchment area.

**CURES GRANT UPDATE: CARLYLE JOHNSON**

- The State received Cures Grant funding from the Federal Act for a two-year period.
- Alliance was awarded $1.37M.
- Additional funding is forthcoming for expanded access to opioid treatment to address the ongoing opioid pandemic.
- Alliance is moving forward with a paradigm shift to treat opioid abuse as a chronic condition and requires an array of services.
- Expanded contracts for OTP (Opioid Treatment Program); Methadone licensed clinic model prescribe mostly Methadone.
- OBT (Office Based Treatment) clinic based programs that do not prescribe Methadone but do other medications.
- Now have state funded Medicaid in all counties.
- Working at getting numbers up and looking at adding peer support statement for Opioid use.

- Last week, Governor Roy Cooper announced there is funding for opioid peer support in hospital emergency departments to help them engage.
- This topic will again be addressed in the March 21, 2018 All Provider Meeting.
**APAC CO-CHAIR NOMINATIONS AND ELECTIONS:**
- Nominations for APAC provider co-chair were accepted.
- A motion was made by Steve Strickland to accept Ali Swiller as the new APAC provider co-chair; second by Jean Haydon. The motion unanimously carried.

**CREDENTIALING UPDATES: CATHY ESTES**
- Alliance has the opportunity for Managed Change Requests (MCRs) which are more than six weeks old to be submitted, on a completed form, of information to Alliance at [enrollment.bhc.org](http://enrollment.bhc.org). Alliance will forward these to DMA for escalation. Individuals are not responding to the fingerprinting requirement and requests are being closed because of this.
- All site/location changes must now be enrolled into NCTracks *prior* to being entered into Alpha. Nothing that is not in NCTracks can be entered into Alpha. If you are aware of a move, submit the information to NCTracks ahead of time. Once it is in NCTracks, Alliance presently has the capability of back-dating retro to the date and work with UM for authorizations.
- Not official yet but were told last week that effective April 1, 2018 all providers would need to attest that any LP is covered by agency’s insurance, general liability, professional liability workman’s comp (if applicable) and automobile (if applicable). More of a concern for those who have licensed professionals associating with their agency. LIPs/Solos must have general liability insurance in order to contract with Alliance next year. By April 1, 2018, it must be reported to Alliance if already have this insurance or intend to have it. This is necessary in order to contract with Alliance.
- Share all information with local PACs
- Cathy will enter this information in the provider newsletter.

**APAC CHARTER REVIEW:**
- Member attendance was strongly encouraged. The APAC Charter states “Representatives who fail to participate in three meetings in a calendar year may be discharged from their appointment.” Must attend at least half of the meetings in person.
- Johnston County (Steve Strickland), nominated Vanessa Barden as a member filling the vacancy left by Christina Cortell. *III Structure of APAC: Selection 2, Terms and Conditions of Membership* defines process for allowing new members.
- Cathy to provide update of nomination to Steve Strickland.

**NEXT APAC MEETING:** February 27, 2018 via Phone

**ADJOURN:** 3:00pm

(*Co-Chairs)