



Monday, March 11, 2024

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
Wake County
(virtual meeting via videoconference)
5:30-7:00pm

Join Zoom Meeting

<https://zoom.us/j/96032129037>

Meeting ID: 960 3212 9037

Dial in by your location: 1 (312) 626-6799

APPOINTED MEMBERS PRESENT: Annette Smith, Anna Cunningham, Trula Miles, Rasheeda McCallister
 Benjamin Smith Nancy Johns Dave Curro Jennifer Melton Angela Gale McCants;

GUEST(S): Suzanne Thompson; Stacey Harward Ann Marie Johnnie Thomas, Krystal Hayes

STAFF PRESENT: Aimee Izawa, Director of Community and Member Engagement, Ramona Branch, Member Inclusion and Outreach Manager, Charline Mangum, Member Inclusion & Outreach Specialist

- 1. WELCOME AND INTRODUCTIONS** – the meeting was called to order at 5:35pm
- 2. REVIEW OF THE MINUTES** – The minutes from the February 13, 2024, meeting was reviewed; a motion was made by Dave C. and seconded by Annette S. to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. State Updates: 5 mins	Suzanne Thompson: Refer to DHHS newsletters sent via email.		
4. MCO Updates: 5-10 mins	Ramona: Focus group: Spring Street Exchange for CFAC members to sign up for. Aimee: Spoke with Suzanne prioritizing CFAC information (RACK cards) new cards approved. <ul style="list-style-type: none"> Harnett member and family meeting coming up 		

Draft minutes may be submitted with the monthly Board packet. Minutes approved on 4/9/2024.

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	<ul style="list-style-type: none">• Harnett county Town Hall (western part) A lot of parents not connected nor heard of innovations.• Brooks Ave Carnival for Special needs 4/20• Angie M. can meet with the committee if need connected.• Aimee attended as a parent Wake County School resource fair. -will share info obtained later• Disability Rights NC conference 5/1/24 open to CFAC -2ppl/county usually -some events depending special circumstances (low cost, nature) will not county out of the 2 Signed up: Nancy Johns, Trula Miles, Dave Curro, Rasheeda McAlister, Angela McCants, Annette Smith, Ben (Annette will check with his scheduled and follow up) Ramona: 4/25/24- Alliance is a sponsor for “Childrens A place called home luncheon (Children’s Society) April 25 @ 1130 am at the North Ridge Country Club in Raleigh: CFAC has been asked to join and attend. Charline-FREE Community Health Fair Event-Nancy has asked for CFAC to attend – (waiting for response still) -Events/ Email calendar being sent out to CFAC needing to respond. Annette: CFAC could commit to at least 1 event Ramona: Best Buddy walk 4/16/24 Nami walk.		

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<p>5. Statutory - Requirements and Recommendations: 50-60 mins</p>	<p>1. Membership updates:</p> <ul style="list-style-type: none"> • Jennifer, Angela voted in • Anna Resigned due to relocation. • Dave voted in as new Co-Chair <p>2. Top 4 Focus: Continue to Create a S.M.A.R.T action plan towards each focus group to work towards</p> <p>Updates highlighted in Yellow</p> <p>•Housing-</p> <p>-TCL training open to everyone (Has anyone reviewed the video)</p> <ul style="list-style-type: none"> • Mr. Johnny agreed to attend training and report back <p>-Wake CFAC to attend and work with the One Wake organization for low-cost housing for all people in crisis including those with IDD, MH, TBI and SU</p> <ul style="list-style-type: none"> • Nancy done some of the “Better at Home” trainings in February but was not able to speak on. <p>•Crisis & Supports</p> <p>-How can wake county help improve hospitals stays for people</p> <p>-having access to members wants/needs in hospital during crisis (phone, cigarettes) -Triangle springs model</p> <p>- Working with the Pediatric treatment options (PRTF) options in Wake County ie Hope Ped with MORES model and other resources.</p> <ul style="list-style-type: none"> • Annette: start to focus on the goals with the highest need as Crisis and transportation. <p>•Transportation Wake CFAC will identify emergency after 7PM public and private transportation options for all families served by Alliance Health.</p> <p>•Provider networks – Understand Network adequacy and determine if all areas of Wake County have sufficient provider networks. Receive a presentation/training on network adequacy.</p>	<p>Once returned each member will need to go through orientation.</p>	

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6. mins Reports (BOD, Steering Committee, State to Local, State CFAC, Trainings, Conferences, etc.): 10-30 mins	3. Trainings, events, conferences attended by CFAC: <ul style="list-style-type: none"> • Vote on upcoming conferences • CFAC will email Charline list of accomplishments, Activities done on behalf of Alliance for Annual report. • Review remainder of goals and what goals has been completed. 4. Committee updates: -Dave or Annette-Not reported		
7. Public Comment: 5-10	<ul style="list-style-type: none"> • MH/SUD needing more support, events, and discussion in meetings. • List events online that CFAC can sign up for “sign up genius”- IT unable to support (NO) • Trulia having surgery Wednesday. 		

8. ADJOURNMENT: the meeting adjourned at 7:11; the next meeting will be April 9, 2024, from 5:30 p.m. to 7:00 p.m.