

Tuesday, February 13, 2024

**CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING**  
**Wake County**  
(virtual meeting via videoconference)  
5:30-7:00pm

**APPOINTED MEMBERS PRESENT:** ☒ Annette Smith, ☒ Anna Cunningham, ☒ Trula Miles, ☒ Rasheeda McCallister,  
☒ Benjamin Smith ☒ Nancy Johns ☒ Dave Curro ☐

**GUEST(S):** ☐ Suzanne Thompson; ☐ Stacey Harward ☒ Ann Marie ☒ Angela Gale McCants; ☐ Karen Blake; ☐ Johnnie Thomas,  
☒ Jennifer Melton ☒ Ryan Domeki ☐

**STAFF PRESENT:** ☒ Aimee Izawa, Director of Community and Member Engagement, ☒ Ramona Branch, Member Inclusion and Outreach Manager, ☒ Charline Mangum, Member Inclusion & Outreach Specialist

**1. WELCOME AND INTRODUCTIONS** – the meeting was called to order at 5:34

**2. REVIEW OF THE MINUTES** – The minutes from the January 9, 2024, meeting were reviewed; a motion was made by Nancy J. and seconded by Anna C. to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
<b>3. Public Comment:</b> <b>5-10 mins</b>	<ul style="list-style-type: none"><li>• providers needing more education on 1915I</li><li>• high # calls are returns, resources, or needing to talk.</li><li>• Warm line starting soon, contract with PRN charlotte.</li><li>• PRN is moving here soon, only peer run organization.</li><li>• Community needing more education of 1915I</li><li>• Alliance needs for visual to stand out at events other than tablecloth so people can know who Alliance is</li><li>• Legislative Breakfast was informative.</li><li>• Dave can report information to assist with housing goals “nc inclusive housing, land for low income housing</li><li>• ILI training inappropriate language used regarding members by trainer that Aimee plans to address.</li><li>• One wake alternative to mental health meeting</li></ul>		

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4. State Updates: 5 mins	<b>Ann Marie:</b> <ul style="list-style-type: none"> <li>• comments for 122C due by Thursday</li> <li>• NC one in recovery 3/6-3/8</li> <li>• 988 cross transfers up by the end of the month</li> </ul> Refer to DHHS newsletters sent via email.		
5. Reports (BOD, Steering Committee, State to Local, State CFAC, Trainings, Conferences, etc.): 10-30 mins	<b>Membership updates:</b> <ul style="list-style-type: none"> <li>• Charline will send Cfac applications and info to Angela M, Jennifer M, Ryan D.</li> <li>• Dave Curro has been voted in</li> </ul> <b>Other committee updates:</b> <ul style="list-style-type: none"> <li>• CFAC member being added seat to Board. 2 additional were county specific.</li> <li>• Harnett county with Alliance now, met with council 2/1/24</li> <li>• 122 Seats are open “family member &amp; member receiving services”</li> <li>• Had town hall with Harnett county, Another one next moth</li> <li>• Mthly member info sessions about Alliance and CFAC 2/21/24 5:30.</li> </ul> <b>Trainings attended by anyone:</b> <ul style="list-style-type: none"> <li>• Nancy did ILI training</li> <li>• Angie attended adaptive cooking class.</li> <li>• Ben &amp; Annette will attend One wake housing.</li> <li>• John signed up for 2 housing trainings and plans to report back</li> </ul> <b>4.) Conference to attend: Conference Suggestions</b>	<ul style="list-style-type: none"> <li>•NC NAMI- October</li> <li>•i2i Conference- Dec</li> <li>•NC One in Recovery- March</li> <li>•NC Disability Rights - May</li> <li>•i2i Conference- June</li> <li>•NC TIDES- April</li> <li>• NC Down Syndrome- April</li> <li>•Alcohol/Drug Council of NC- Feb</li> <li>•TEACCH Autism- October</li> </ul>	

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	<p><i>CFAC has agreed that they will like for members who has not been on a conference the opportunity to go. Each member will look into the conference of their choosing and see if scholarship is offered first and send in the conference they are interested in to Charline. Cfac will vote on who will go to what 2 conferences upon following meeting.</i></p> <p><b>5.) Outreach events:</b></p> <ul style="list-style-type: none"><li>• Rasheedah attended Med assist event which was great, did hope tour and legislative Breakfast</li><li>• Hurricanes event: Nancy Johns attended with Margaret Solar (SOC Wake County) Nancy reports not many knew who alliance was.</li><li>• HOPE Tour and upcoming tour updates: Annette outreach for families to tour had sessions on Monday and Tuesday, has mobile units, houses 16 youths, tours until the end of month</li></ul>		
<b>6. MCO Updates: 5-10 mins</b>	<p>1.Upcoming opening of PRTF in Wake County</p> <ul style="list-style-type: none"><li>• Annual report due by June began working on by March-create report of what everyone had done and what everyone has been attended, recommendations to the state (state want to see this in report)-meeting adjourned</li></ul>		
<b>7. Statutory Requirements and Recommendations: 50-60 mins</b>	<p><b>STOPPED HERE</b></p> <p><b>Top 4 Focus: Continue to Create a S.M.A.R.T action plan towards each focus group to work towards</b></p> <ul style="list-style-type: none"><li>•Housing</li></ul> <p>-TCL training open to everyone -Set up regular housing training day -Assist community with getting housing training</p>		

Draft minutes may be submitted with the monthly Board packet. minutes approved on 3/12/2024.

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	<ul style="list-style-type: none"><li>•<b>Crisis &amp; Supports</b><ul style="list-style-type: none"><li>-How can wake county help improve hospitals stays for people</li><li>-having access to members wants/needs in hospital during crisis (phone, cigarettes) -Triangle springs model</li><li>-CIT officers NOT identifying members crisis as a crisis</li><li>-EMS referring psychiatric emergency as NOT true emergency.</li></ul></li><li>•<b>Transportation</b> (need Smart Goal added)</li><li>•<b>Provider networks</b> (need Smart Goal added)</li></ul>		
8.			

9. **ADJOURNMENT:** the meeting adjourned at 7:13 ; the next meeting will be March 12, 2024, from 5:30 p.m. to 7:00 p.m.