



Date: March 4, 2024

To: All VENDORS, BIDDERS, and RESPONDENTS

Addendum Number #1

Questions/Answers

****THIS ADDENDUM SHALL BE RETURNED WITH THE RFP SUBMISSION****

NCQA Certified HEDIS® Auditor
RFP #24-001

This Addendum forms part of Alliance's RFP #24-001. All other requirements of the original specifications remain in effect.

- **The last day for receiving questions regarding this project was February 26, 2024**
- **Bids are due: March 11, 2024 by 3:00 p.m. ET.**
- **Bids must be emailed to: admcontracts@alliancehealthplan.org**
- **All Addenda to be posted on the Alliance website <https://www.alliancehealthplan.org/about/rfps/>**
- **The following questions have been received, and are answered herein:**

ITEM #	VENDORS, BIDDERS OR RESPONDENTS QUESTION	ALLIANCE HEALTH RESPONSE
1	Please confirm whether the Scope of Work (SOW) includes an audit for only the Medicaid product line or if any additional product lines such as Medicare, Commercial, QHP etc. are included.	Historically, Alliance Health has been a Behavioral Health MCO located in NC. As of July 1, 2024, we will transition to a Tailored Health Plan. The Scope of Work includes NC Medicaid Direct and NC Medicaid Tailored Plan.
2	Please confirm how many NCQA IDSS submissions are included in this SOW and please provide us the product line and product for each submission.	Currently Alliance will have two NCQA IDSS submissions.
3	Please provide the number of standard and nonstandard supplemental data sources that were used for Measurement Year (MY) 2022 & MY 2023 reporting.	For the MY22 and MY23 reporting, Alliance Health has 45 Standard supplemental data sources.
4	Will Alliance Health require an in-person site visit or is a virtual site visit, which is allowed by NCQA, acceptable?	Alliance Health will agree to a virtual site visit.
5	Does Alliance Health provide physical health and behavioral health services or only behavioral health services?	Historically, Alliance Health has been a Behavioral Health MCO located in NC. As of July 1, 2024, we will transition to a Tailored Health Plan.
6	Please confirm whether Alliance Health is requesting pricing for one year or for multiple years.	Alliance Health would like to get pricing for one year and multiple year pricing options if available.

7	Please confirm whether the contract under this SOW is anticipated for one year or multiple years.	Alliance Health would like to get pricing for one year and multiple year pricing if available.
8	Please confirm whether this proposal is for conducting HEDIS audits for MY 2024.	Historically, Alliance Health has been a Behavioral Health MCO located in NC. As of July 1, 2024, we will transition to a Tailored Health Plan. MY24 will be the first year of conducting a HEDIS Hybrid project.
9	How many survey sample frames are included under the scope of this audit?	There is one sample frame included under this scope of care for this audit.
10	Please confirm whether the SOW includes any CMS Adult and/or Child Core Set measures, or any State specific measures to be audited in addition to the HEDIS Measures.	The SOW includes CMS Adult Core set measures and State Specific Measures in addition to the HEDIS measures.
11	Is Alliance Health looking for an auditor to conduct a full HEDIS audit for their Medicaid HMO product?	Yes, Alliance Health is looking for a certified NCQA auditor to conduct a full HEDIS audit on their NC Medicaid Tailored Plan and NC Medicaid Direct.
12	Is the scope limited to specific measures due to Alliance Health being a Tailored Plan?	No, the scope is not limited. Alliance Health will be reporting the whole set of Medicaid measures for accreditation requirements in addition to the NC State Medicaid measures.
13	Are all reported measures going to be reported through NCQA's IDSS?	Yes, Alliance Health will report their HEDIS measures through NCQA's IDSS.
14	Are there North Carolina state-specific reporting requirements? If so, what are the requirements?	Currently Alliance Health is seeking NCQA accreditation. All plans must report HEDIS/CAHPS for the HEDIS reporting date in their third year of Accreditation.
15	When is the anticipated start date? The anticipated contract start date in the RFP documentation lists 4/15/2024; however, the HEDIS Measurement Year 2024 audit timeline begins in November/December 2024 with final submissions due to NCQA in June 2025.	Historically, Alliance Health has been a Behavioral Health MCO located in NC. As of July 1, 2024, we will transition to a Tailored Health Plan. MY24 will be the first year of conducting a HEDIS Hybrid project. We are seeking early assistance to address information practices and control procedures, data integrity, compliance with HEDIS specifications, analytic file production and reporting and documentation.
16	Please confirm if Alliance Health is requesting pricing for one year, or should pricing be provided for a long-term contract?	Alliance Health would like to get pricing for one year and multiple year pricing if available.
17	Has Alliance Health contracted with a HEDIS certified measure software vendor? If so, can you provide the name of the vendor?	Yes, Alliance Health has contracted with Inovalon for their NCQA Certified HEDIS Engine. We are in the process of interviewing for vendors to help with the HEDIS Hybrid MY24 project.
18	Does Alliance Health anticipate utilizing supplemental data sources in their HEDIS reporting?	Yes, Alliance Health anticipates utilizing supplemental data sources in their HEDIS reporting.
19	As you are a behavioral health MCO with Medicaid members, are you going to be reporting all Medicaid measures like a traditional HEDIS audit or just specific behavioral health measures similar to a state-specific audit?	Historically, Alliance Health has been a Behavioral Health MCO located in NC. As of July 1, 2024, we will transition to a Tailored Health Plan. MY24 will be the first year of conducting a HEDIS Hybrid project.

20	Will this audit reflect the traditional HEDIS timeline or will it be off cycle considering the contract begins in April?	MY24 will be the first year of conducting a HEDIS Hybrid project and will reflect the traditional HEDIS timeline. We are seeking early assistance to address information practices and control procedures, data integrity, compliance with HEDIS specifications, analytic file production and reporting and documentation.
21	How many HEDIS submissions will be included on this audit?	On July 1, 2024 Alliance Health will transition to a Tailored Health Plan, NC Medicaid Direct and NC Medicaid Tailored Plan. Based on the auditor recommendation we will either submit one or two HEDIS submissions.

EXECUTE ADDENDUM:

VENDOR, BIDDER, RESPONDENT: _____

COMPLETE ADDRESS: _____

AUTHORIZED SIGNATURE: _____ **DATE:** _____

NAME (PRINT): _____

TITLE (PRINT): _____