



Tuesday, November 14, 2023

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING Wake County

(virtual meeting via videoconference)

5:30pm-7pm

APPOINTED MEMBERS PRESENT: ☒ Annette Smith, ☒ Anna Cunningham, ☒ Trula Miles, ☒ Rasheeda McCallister,
☒ Benjamin Smith

GUEST(S): ☐ Suzanne Thompson; ☐ Stacey Harward

STAFF PRESENT: ☐ Aimee Izawa, Director of Community and Member Engagement, ☒ Ramona Branch, Member Inclusion and Outreach Manager,
☒ Charline Mangum, Member Inclusion & Outreach Specialist

- 1. WELCOME AND INTRODUCTIONS** – the meeting was called to order at 5:38
- 2. REVIEW OF THE MINUTES** – The minutes from the **October 10, 2023**, meeting was reviewed; a motion was made by Rasheeda and seconded by Trula to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Public Comment	<ul style="list-style-type: none">•Nancy “we have a sick care system, waiting until crisis to happen, focus more on being well.”•Anna “IDD/Complex needs, care takers needing care for•Annette: updated Cindy of retreat CFAC had and how things went.•informed CFAC of the positive information received and her experience with the wellness event she attended with Wendy Gant•Alliance has event calendars being sent out.•I2I conference: Grant funding available through NC Counsel of disabilities•Housing conference: Information/content available to the group (Anna will share)•Are people staying in flow of the information and feeling informed?•Nancy: Families may have lack of knowledge of the resources and information shared: difficult to search for help, Access to internet, Barriers for the non-English speaking.•Annette: What type of calls are 988 getting?•Rasheedah: overlap of crisis, Elderly parents left with adult kids needing support, Lack of services for Physical health and dental.•60 counties NO child Psychiatrist•Annette: Geriatric health•Anna: Will see about Kim from UNC coming to speak.		



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4. CFAC In House Report	<p>NO DECEMBER MEETING.</p> <p>Top 4 Focus 2024</p> <ul style="list-style-type: none">•Housing:<ul style="list-style-type: none">-TCL training open to everyone (Nancy could help)-Set up regular housing training day-Assist community with getting housing training<ul style="list-style-type: none">• Transportation:• Crisis & Support:-How can wake county help improve hospitals stays for people-having access to members wants/needs in hospital during crisis (phone, cigarettes) Triangle springs model-CIT officers NOT identifying members crisis as a crisis-EMS referring psychiatric emergency as NOT true emergency.•Provider networks <p>Events:</p> <ul style="list-style-type: none">•Each member will engage in 2 events/conference for the yr.•Recovery group at Church: Alliance info has been provided•Calendar color coded-ADD CFAC to calendar. <p>Member recruitment:</p> <ul style="list-style-type: none">•Find TBI, MH, SUD•Other Alliance Committees to engage: Global Quality (Marie, Israel) Human rights: (Dave, Randy)•No Speaker for 1/2023 WORK on GOALS•Social network engagement		
5. State Updates	November CE&E- State Rep		
6. LME/MCO Updates	Medicaid Expansion- Go Live Dec 1 Harnett County Alignment with Alliance		
7. Announcements	<ul style="list-style-type: none">•how is it accessing NC 360, network of care: work to create link and plan.•seek out feedback from social network connections regarding barriers and bring to CFAC		



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10.) **ADJOURNMENT:** the meeting adjourned at 7:06 the next meeting will be **January 9, 2024**, from 5:30 p.m. to 7:00 p.m.