Tuesday, November 21, 2023

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
Steering Committee
521 North Brightleaf Boulevard, Smithfield, NC 27577
5:30-7:00 p.m.

MEMBERS PRESENT: Jerry Dodson (Chair), Bobby Dixon (Co-Chair), Jason Phipps, Marie Dodson, Albert Dixon, Dana Stanley, Leanne George

GUEST(S): Stacy Harward, State CFAC Liaison

STAFF PRESENT: Aimee Izawa, Director of Community and Member Engagement; Cindy Murphy, Sr Director of Community and Member Engagement; Laurie Graham, Member Inclusion and Outreach Specialist; Warren Gibbs, Community Inclusion Planning Coordinator

1. WELCOME AND INTRODUCTIONS – the meeting was called to order at 5:35 pm

2. REVIEW OF THE MINUTES – The minutes from the October 17, 2023, minutes were reviewed; a motion was made by Marie Dodson and seconded by Bobby Dixon

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| 3. Public Comment | • Jerry Dodson, Chair called for a motion to adjust CFAC meetings to include public comments and announcements till the end of each meeting and proceed with speakers at the beginning. Motion accepted by Jason and seconded by Albert.  
• Stacey Harward – notified CFAC that she could speak at anytime as it’s her responsibility to attend the CFAC meeting. | MIOS will confirm and adjust template | January 16, 2024 |

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on Click or tap to enter a date.
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| 4. Membership | • Dorothy Best  
• Cassandra Williams Herbert  
• Deborah McQueary  
Have not been attendance for several meetings, outreach needed to see if they would like to remain on CFAC- If so, they will need to complete application and submit for approval and complete stipend attestation and Code of conduct- after approved application they can be voted back in at the following meeting.  
• CFAC member, Jason Phipps, requested that we suspend not remove Dorothy Best from our communications list due to personal circumstances preventing her from attending. | Previous Members will be removed from the active member list.  
Dorothy Best will remain on the Communication list but Cassandra and Deborah will be removed. | By next CFAC Meeting |
| 5. Strategic Planning | • Aimee discussed Strategic Planning (SMART) goals and reviewed examples. Create Objectives for the 4 goals- share examples document.  
• CFAC MIOS explained Goals for Johnston County CFAC are to represent what we know and don’t know about our community and what information can we provide to the LME/MCO so they can better understand what barriers the community faces and how to work for better inclusion for its members.  
• CFAC discussed the lack of resources for both housing and transportation across Johnston County and how to best address them. Goals for both were written.  
• Additional goals for Crisis/Support and Provider network have been tabled until the January 2024 meeting. | MIOS will assist CFAC in writing Housing and Transportation goals to be submitted.  
CFAC will reach out to both housing authority and JCATS to set up presentations for future | January 16, 2024 |
| 6. State Updates | November CE&E – Stacey Harward had no new updates | State CFAC Liaison will inform local CFAC of any new updates at January mtg. | |
| 7. MCO/Tailored Plan Updates | • Aimee Izawa – reminded CFAC members on the inclusion of Harnett County. While Harnett County does have a CFAC it is more broadly based | LME/MCO and State CFAC will provide more | TBA |
8. Reports - Steering Committee, State to Local Call, State CFAC, Events - 15 mins
   - Marie Dodson - I2I – Awards announced - Alliance received two awards: Alliance Health Wake School Based Team Partnership (Quality Innovations Award) & Mecklenburg County Mobil Outreach Response Engagement Services (Person-Driven Initiatives)
   - Senior Tarheel Legislation-Marie Dodson Steering Committee Chair – No Updates

9. Announcements - 10 mins
   - Med Assist-12/14-12/15 – Aimee announced fliers would be sent out for CFAC to distribute to the community on this free over the counter medication program. Recommended contacting local churches to facilitate distribution of information across the county. Request for Volunteers needed to help with both days.
   - No State to Local call for November due to the holiday

10. ADJOURNMENT: the meeting adjourned at 7:06pm; the next meeting will be January 16, 2023, from 5:30 p.m. to 7:00 p.m.