



# State Funded Waitlist

Implementation and Provider Education Session  
2.8.2024

Presented By: Jenny Edwards, Director of Alliance Health Call Center and Cristina Phillips, Provider Network Operations Supervisor

# **STATE FUNDED WAITLIST**

Per DHHS request, effective February 2024, Alliance will begin to capture metrics of members being placed on Provider's State Funded Service waitlists.

# **NEW MONTHLY REPORTING**

**As part of this new process, your agency will be responsible for submitting a monthly report to Alliance Health.**

This monthly report will capture metrics of individuals being placed on your state funded waitlists, including type of services requested, reason for removal from waitlist, and dates of requesting and receiving services.

## **NEW MONTHLY REPORTING**

Alliance Health Provider's first reports, capturing January 2024 Data, will be due on Thursday, February 15<sup>th</sup>, 2024.

Reports should be submitted Monthly and are due on the 15<sup>th</sup> of each month to the following mailbox:

**[callcenter@alliancehealthplan.org](mailto:callcenter@alliancehealthplan.org)**

# REVIEW OF NEW REPORTING TEMPLATE

This reporting template was sent to Alliance Health State Funded Providers in early February 2024.

If you do not have a copy, please e-mail [callcenter@alliancehealthplan.org](mailto:callcenter@alliancehealthplan.org)

Report Name:	BH SFS Waitlist / Rate of Institutionalization Report
Report Description:	Quarterly report capturing metrics of individuals being placed on waitlists, including type of services requested, reason for removal from waitlist, and dates of requesting and receiving services
Report ID:	ADM007-T
Provider Name:	
Person Completing Monthly Report	
Title of Person Completing Report	
E-mail Address of Staff Person Completing Report	
Report Period Start Date:	
Report Period End Date:	
Submission Date of Report:	
Send completed report to CallCenter@alliancehealthplan.org	

# **ALL UPDATES WILL BE RELEASED IN PROVIDER NEWS**

Please Ensure Your Agency Has Signed Up For Alliance  
Health Provider News Alerts

<https://www.alliancehealthplan.org/provider-updates/>

Sign Up [HERE](#)

**A COPY OF THIS PPT and RECORDING WILL BE PLACED HERE**

**<https://www.alliancehealthplan.org/about/trainings/>**

# QUESTIONS?



For Questions about the State Funded Waitlist Data Submission E-mail:

[callcenter@alliancehealthplan.org](mailto:callcenter@alliancehealthplan.org)