



Thursday, September 07, 2023

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

MEMBERS PRESENT: Glenn Adams, Cumberland County Commissioner, JD (via Zoom); Heidi Carter, Durham County Commissioner, MPH, MS (via Zoom); Carol Council, MSPH (via Zoom); George Corvin, MD (via Zoom); David Curro, BS; Dena Diorio, MPA (via Zoom); Ted Godwin, Johnston County Commissioner (via Zoom); Jean Hamilton, Orange County Commissioner, Ph.D (via Zoom); David Hancock, MBA, MPAff (Board Chair); D. Lee Jackson, BA (via Zoom); Michael Joseph, MD (via Zoom); Tchernavia Montgomery, MSW (via Zoom); Cheryl Stallings, Wake County Commissioner, PhD; and Anthony Trotman, MS (via Zoom)

APPOINTED MEMBERS ABSENT: Leigh Altman, Mecklenburg County Commissioner, JD; Vicki Evans; and Lynne Nelson, BS (Board Vice-Chair)

GUEST(S) PRESENT: Marie Dodson, Alliance CFAC Chairperson (via Zoom); Yvonne French, NC DHHS/DMH (Department of Health and Human Services/Division of Mental Health, Intellectual Disability, and Substance Abuse Services) (via Zoom); Robbie Locklear (via Zoom); and Annette Smith (via Zoom)

ALLIANCE STAFF PRESENT: Brandon Alexander, Communications and Marketing Specialist II (via Zoom); Dave Brown, Deputy Chief Information Officer (via Zoom); Joey Dorsett, Senior Vice-President/Chief Information Officer; Cheala Garland-Downey, Executive Vice-President/Chief Human Resources Officer; Kelly Goodfellow, Executive Vice-President/Chief Financial Officer; Sandhya Gopal, Senior Director of Government Relations (via Zoom); Veronica Ingram, Clerk to the Board; Joshua Knight, Director of Internal Audit (via Zoom); Robert MacArthur, Chief Medical Officer; Ann Oshel, Senior Vice-President/Community Health and Well-Being (via Zoom); Amy Perry, Senior Vice-President, Care Management; Monica Portugal, Executive Vice-President/Chief Risk and Strategy Officer; Robert Robinson, CEO; Sean Schreiber, Executive Vice-President/Chief Operating Officer; Tammy Thomas, Senior Vice-President/Business Operations; Dianna White, Senior Vice-President/Financial Operations; Sara Wilson, Chief of Staff; and Carol Wolff, General Counsel

1. CALL TO ORDER: Board Chair David Hancock called the meeting to order at 4:01 p.m.

AGENDA ITEMS:	DISCUSSION:
2. Agenda Adjustments	There were no adjustments to the agenda.
3. Public Comment	There were no public comments.
4. Chair's Report	There was no report.
5. CEO's Report	Mr. Robinson reported the following: <ul style="list-style-type: none">• Introduction of New Staff: Amy Perry, Senior Vice-President/Care Management• Update/Video on the Tiny Homes Project, which is nearing completion.• Upcoming Housing Documentary: an update will be shared with the board when the documentary is complete.
6. Consent Agenda	<p>A. Draft Minutes from August 3, 2023, Board Meeting – page 4</p> <p>B. Audit and Compliance Committee Report – page 8</p> <p>C. Executive Committee Report – page 19</p> <p>D. Quality Management Committee Report – page 21</p> <p>The consent agenda was sent as part of the Board packet; it is attached to and made part of these minutes. There were no comments or discussion about the consent agenda.</p> <p>BOARD ACTION</p> <p>A motion was made by Mr. Curro to adopt the consent agenda; motion seconded by Dr. Corvin. Motion passed unanimously.</p>

Thursday, September 07, 2023

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
7. Committee Reports	<p>A. Consumer and Family Advisory Committee – page 24 The Alliance Consumer and Family Advisory Committee (CFAC) is composed of consumers and/or family members from Durham, Wake, Cumberland, Johnston, Orange, or Mecklenburg counties who receive mental health, intellectual/developmental disabilities, or substance use/addiction services. A schedule of the CFAC committee meetings is available on Alliance's website. This report included draft minutes and documents recent steering and county subcommittee meetings.</p> <p>Marie Dodson, CFAC Chair, presented the report. Ms. Dodson reported results of recent elections for chair and vice-chair of the steering committee and each county subcommittee; she shared upcoming events such as the September 23, 2023, CFAC retreat and upcoming events in each county. The CFAC report is attached to and made part of these minutes.</p> <p><u>BOARD ACTION</u> The Board received the report.</p> <p>B. Finance Committee Report – page 60 The Finance Committee's function is to review financial statements and recommend policies/practices on fiscal matters to the Board, including reviewing/recommending budgets, audit reports, and financial statements. This Committee also reviews and recommends policies and procedures for managing contracts and other purchase of service arrangements. This month's report included documents and draft minutes from the previous meeting and a contract recommendation.</p> <p>David Hancock, Committee Chair, presented the report including an overview of two contracts reviewed by the committee and recommended for approval. Joey Dorsett, Senior Vice-President/Chief Information Officer, provided background on the Inovalon contract. Kelly Goodfellow, Executive Vice-President/Chief Financial Officer, provided background information on the Savin Grace contract. The Finance Committee report is attached to and made part of these minutes.</p> <p><u>BOARD ACTION</u> A motion was made by Commissioner Stallings to authorize the CEO to amend a contract with Inovalon, Inc. for Tailored Plan HEDIS Reporting requirements for fixed fees not to exceed \$166,487 per year and for a per member per month rate of \$0.253. Motion passed unanimously.</p> <p>A motion was made by Chair Hancock to authorize the CEO to increase the grant agreement with Savin Grace by \$130,000 for a total not to exceed \$824,742; motion seconded by Ms. Montgomery. Motion passed unanimously.</p>
8. Closed Session(s)	<p><u>BOARD ACTION</u> A motion was made by Mr. Curro to enter closed session pursuant NC General Statute 143-318.11 (a) (1) to prevent the disclosure of information that is confidential and not a public record under NCGS 122C-126.1; motion seconded by Dr. Corvin. Motion passed unanimously.</p>
9. Reconvene Open Session	<p>The Board returned to open session.</p>

Thursday, September 07, 2023

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
10. Special Update/Presentation: Physical Health Integration – page 72	<p>Robert MacArthur, MD, Chief Medical Officer, reviewed clinical functions for Alliance to expand behavioral health services to Alliance members enrolled in the Tailored Plan. Dr. MacArthur's presentation included an overview of the following: efforts to build physical health capabilities; a focus on medical team staffing and initiatives; utilization management process; quality management team's preparation for expanded NCQA accreditation; physical health pharmacy support plans; and outcomes monitoring. The presentation is saved as part of the board's files.</p> <p><u>BOARD ACTION</u> The Board received the update/presentation.</p>
11. Adjournment	All business was completed; the meeting adjourned at 5:33 p.m.

Next Board Meeting
Thursday, October 05, 2023
4:00 – 6:00 pm

Minutes approved by Board on Click or tap to enter a date..



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Draft Minutes from the August 3, 2023, Board Meeting

DATE OF BOARD MEETING: September 7, 2023

BACKGROUND: The Alliance Health (Alliance) Board of Directors (Board) per North Carolina General Statute 122C is responsible for comprehensive planning, budgeting, implementing, and monitoring of community based mental health, developmental disabilities, and substance use/addiction services to meet the needs of individuals in Alliance's catchment area. The minutes from the previous meeting are attached and submitted for review and approval by the Board.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): N/A

REQUEST FOR AREA BOARD ACTION: Approve the draft minutes from the August 3, 2023, Board meeting.

CEO RECOMMENDATION: Approve the draft minutes from the August 3, 2023, Board meeting.

RESOURCE PERSON(S): David Hancock, Board Chair; Robert Robinson, CEO

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Thursday, August 03, 2023

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

MEMBERS PRESENT: Glenn Adams, Cumberland County Commissioner, JD (via Zoom); Leigh Altman, Mecklenburg County Commissioner, JD (via Zoom); Heidi Carter, Durham County Commissioner, MPH, MS (via Zoom); Carol Council, MSPH; George Corvin, MD (via Zoom); Dena Diorio, MPA; Vicki Evans (via Zoom); Ted Godwin, Johnston County Commissioner (via Zoom); Jean Hamilton, Orange County Commissioner, Ph.D (via Zoom); David Hancock, MBA, MPAff (Board Chair); D. Lee Jackson, BA (via Zoom)-entered at 5:05 p.m.; Michael Joseph, MD (via Zoom); Tchernavia Montgomery, MSW; Lynne Nelson, BS (Board Vice-Chair)-entered at 4:53 p.m. (via Zoom); Cheryl Stallings, Wake County Commissioner, PhD; and Anthony Trotman, MS (via Zoom)

APPOINTED MEMBERS ABSENT: David Curro, BS

GUEST(S) PRESENT: Robbie Locklear (via Zoom); Marie Dobson, Alliance CFAC (Consumer and Family Advisory Committee) (via Zoom); Yvonne French, NC DHHS/DMH (Department of Health and Human Services/Division of Mental Health, Intellectual Disability, and Substance Abuse Services) (via Zoom); Annette Smith (via Zoom); Deborah Aldridge, Alera Health (via Zoom)

ALLIANCE STAFF PRESENT: Brandon Alexander, Communications and Marketing Specialist II (via Zoom); Dave Brown, Deputy Chief Information Officer (via Zoom); Joey Dorsett, Senior Vice-President/Chief Information Officer; Cheala Garland-Downey, Executive Vice-President/Chief Human Resources Officer (via Zoom); Kelly Goodfellow, Executive Vice-President/Chief Finance Officer; Sandhya Gopal, Senior Director of Government Relations (via Zoom); Veronica Ingram, Clerk to the Board; Joshua Knight, Director of Internal Audit (via Zoom); Mya Lewis, Waiver Contract Manager (via Zoom); Robert MacArthur, Chief Medical Officer (via Zoom); Shawn Mazyck, Senior Vice-President/Provider Network (via Zoom); Brenda McGovern, Senior Vice-President/Utilization Management (via Zoom); Ann Oshel, Senior Vice-President/Community Health and Well-Being (via Zoom); Brian Perkins, Senior Vice-President/Strategy and Government Relations; Monica Portugal, Executive Vice-President/Chief Risk and Compliance Officer; Sean Schreiber, Executive Vice-President/Chief Operating Officer; Tammy Thomas, Senior Vice-President/Business Evolution; Dianna White, Senior Vice-President/Financial Operations; Lisa Wilson, Administrative Assistant III; Sara Wilson, Chief of Staff; and Carol Wolff, General Counsel

1. CALL TO ORDER: Board Chair David Hancock called the meeting to order at 4:13 p.m.

AGENDA ITEMS:	DISCUSSION:
2. Agenda Adjustments	There were no adjustments to the agenda.
3. Public Comment	Annette Smith provided public comments regarding Alliance CFAC groups and an interest in an strategic plan to improve CFAC membership and communication
4. Chair's Report	<p>Chair Hancock reminded the board that annually, the Board has chosen to have the Executive Committee serve as an ad hoc committee to provide preliminary review of the CEO and make recommendations to the Board.</p> <p><u>BOARD ACTION</u> A motion was made by Ms. Diorio to appoint the Executive Committee as the FY24 ad hoc committee to provide preliminary review of the CEO and make recommendations to the full Board; motion seconded by Ms. Council. Motion passed unanimously.</p>
5. CEO's Report	<p>Chair Hancock announced that Carol Wolff, General Counsel, would present the CEO report in the CEO's absence. Ms. Wolff introduced the following:</p> <ul style="list-style-type: none">New Staff: Dave Brown, Deputy Chief Information Officer; and Brenda McGovern, Senior Vice-President/Utilization Management

Thursday, August 03, 2023

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
	<ul style="list-style-type: none">• Medicaid Expansion/Legislative Update: Brian Perkins, Senior Vice-President/Strategy and Government Relations, provided the update. He noted the current long session and items expected to be addressed during this session. He reminded board members that Medicaid Expansion goes into effect after the state budget is passed. The presentation is saved as part of the board's files.• ACAP Article in News and Observer Newspaper and Youth Service Expansion Report: Brian Perkins, Senior Vice-President/Strategy and Government Relations, provided the update; he reminded board members that CEO, Rob Robinson emailed this information last week.• Facilities Update: Sean Schreiber, Executive Vice-President/Chief Operating Officer, provided the update on crisis facilities within Alliance's catchment area. The presentation is saved as part of the board's files. <p><u>BOARD ACTION</u> The Board received the report.</p>
6. Consent Agenda	<p>A. Draft Minutes from June 1, 2023, Board Meeting – page 4 B. Network Development and Services Committee Report – page 9 C. Quality Management Committee Report – page 13</p> <p>The consent agenda was sent as part of the Board packet; it is attached to and made part of these minutes. There were no comments or discussion about the consent agenda.</p> <p><u>BOARD ACTION</u> A motion was made by Ms. Council to approve the consent agenda; motion seconded by Dr. Corvin. Motion passed unanimously.</p>
7. Committee Reports	<p>A. Consumer and Family Advisory Committee – page 17 The Alliance Consumer and Family Advisory Committee (CFAC) is composed of consumers and/or family members from Durham, Wake, Cumberland, Johnston, Orange, or Mecklenburg counties who receive mental health, intellectual/developmental disabilities, or substance use/addiction services. A schedule of the CFAC committee meetings is available on Alliance's website. This report included draft minutes and documents from recent steering and county CFAC meetings.</p> <p>Marie Dodson presented the report. She noted that CFAC did not hold meetings in July but did participate in community events throughout Alliance's catchment area; each county CFAC is reviewing its by-laws and inter-partnership agreements. She noted that the Alliance CFAC annual report was recognized by the state CFAC. The CFAC report is attached to and made part of these minutes.</p> <p><u>BOARD ACTION</u> The Board received the report.</p> <p>B. Finance Committee Report – page 64 The Finance Committee's function is to review financial statements and recommend policies/practices on fiscal matters to the Board, including reviewing/recommending budgets, audit reports, and financial statements. This committee also reviews and recommends policies and procedures for managing contracts and other purchase of service arrangements. This month's report included draft minutes from the previous meeting and a contract recommended for approval.</p>

Thursday, August 03, 2023

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
	<p>David Hancock, Committee Chair, presented the report. He noted the closeout of the previous fiscal year and that revenue exceeded expenses; he noted that the report was in the packet which was previously sent to the board. Sean Schreiber, Executive Vice-President/ Chief Operating Officer, reviewed details of the recommended contract and benefits from the current/previous contract. The Finance Committee report is attached to and made part of these minutes.</p> <p><u>BOARD ACTION</u> A motion was made by Ms. Diorio to authorize the CEO to amend the contract with Blaze Advisors for an amount not to exceed \$1,036,832; motion seconded by Ms. Evans. Motion passed unanimously.</p>
8. Closed Session(s)	<p><u>BOARD ACTION</u> A motion was made by Commissioner Altman to enter closed session pursuant to NC General Statute 143-318.11 (a) (1) to prevent the disclosure of information that is confidential and not a public record under NCGS 122C-126.1; motion seconded by Commissioner Stallings. Motion passed unanimously.</p>
9. Reconvene Open Session	The Board returned to open session.
10. Adjournment	All business was completed; the meeting adjourned at 5:48 p.m.

Next Board Meeting
Thursday, September 07, 2023
4:00 – 6:00 pm

Minutes approved by Board on [Click or tap to enter a date..](#)



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Audit and Compliance Committee Report

DATE OF BOARD MEETING: September 7, 2023

BACKGROUND: The purpose of the Audit and Compliance Committee is to put forth a meaningful effort to review the adequacy of existing compliance systems and functions and to assist the Board in fulfilling its oversight responsibilities. Committee develops, reviews, and revises the By-Laws and Policies that govern Alliance.

This report includes minutes from the Committee's June and August meetings, as well as one policy, G-1 Board of Directors Conflict of Interest, which was revised to comply with Medicaid Direct and Tailored Plan contracts. The Audit and Compliance Committee voted to approve the Board of Directors Conflict of Interest policy with modification and to also approve all of the other Board policies as written, unmodified.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): Committee requests Board approval of the following Policy reviewed with recommended revision: G-1 and Policies reviewed and recommended for Board approval without revisions: Adm-1, Adm-2, Adm-3, Adm-4, Adm-5, Adm-6, Adm-7, Adm-8, Adm-9, Adm-10, Adm-11, Adm-12, Adm-13, Adm-14, Adm-15, Adm-16, Adm-17, Adm-18, Adm-19, Adm-20, By-Laws, G-2, G-3, G-4, G-6, G-7, G-8, G-9, G-10, G-11, G-12, G-13, G-15.

REQUEST FOR AREA BOARD ACTION: Receive the report. Approve the recommended policies.

CEO RECOMMENDATION: Receive the report. Approve the recommended policies.

RESOURCE PERSON(S): David Curro, Committee Chair; Monica Portugal, Chief Risk/Compliance Officer

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Monday, June 26, 2023

BOARD AUDIT AND COMPLIANCE COMMITTEE - REGULAR MEETING
(virtual meeting via videoconference)
4:00-5:00 p.m.

APPOINTED MEMBERS PRESENT: ☒ David Curro, BS (Committee Chair); ☒ Vicki Evans; ☐ D. Lee Jackson, BA; ☒ George Corvin, MD

BOARD MEMBERS PRESENT: None

GUEST(S) PRESENT: Jeremy Hicks, Audit Principal - CliftonLarsonAllen, LLP

STAFF PRESENT: Monica Portugal, Executive Vice-President/Chief Risk and Compliance Officer; Joshua Knight, Director of Internal Audit; Jamie Preslar, Administrative Assistant III

1. **WELCOME AND INTRODUCTIONS** – The meeting was called to order at 4:01 p.m.
2. **REVIEW OF THE MINUTES** – The minutes from the April 19, 2023, meeting were reviewed; a motion was made by Ms. Evans and seconded by Dr. Corvin to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Annual Risk Assessment Results (Portugal)	Portugal provided an overview of the annual risk assessment process, including risk identification and ranking. Portugal summarized the top 8 risks. Curro interjected one question; Portugal addressed.	N/A	N/A
4. Annual Work Plan (Portugal)	Portugal also reviewed the Annual Work Plan, noting new risk areas and areas that cannot be worked on until the Tailored Plan begins. Curro asked a question and Portugal responded.	N/A	N/A
5. Annual Audit Plan (Knight)	<p>Knight presented the FY24 Audit Plan, including audits tied to the Risk Assessment covered by Portugal. The Committee raised no questions.</p> <p>COMMITTEE ACTION: A motion was made by Dr. Corvin to accept the Annual Risk Assessment Results and to approve the Annual Work Plan and the Annual Audit Plan; motion seconded by Ms. Evans. Motion passed unanimously.</p>	N/A	N/A
6. FY23 Audit Plan – presentation by CLA	Jeremy Hicks of CliftonLarsonAllen, LLP (CLA) joined the meeting at 4:30pm. Hicks shared the FY23 audit plan, including an introduction of the audit engagement team and timeline, engagement deliverables, governance communication, areas of audit emphasis including internal controls, claims and IBNR, revenues, pension plan, and single audit requirements. Hicks also provided an accounting standard update for subscription-based technology arrangements/cloud computing and mentioned plans to look at IT agreements/leases. Portugal asked a question from staff. Hicks responded. The Committee was in agreement with the audit plan. Hicks left the meeting.	Results of the audit will be presented by the Auditors at the December Finance Committee meeting.	December 2023

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on 8/16/2023.

Monday, June 26, 2023

BOARD AUDIT AND COMPLIANCE COMMITTEE - REGULAR MEETING
(virtual meeting via videoconference)
4:00-5:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
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7. **ADJOURNMENT:** The meeting adjourned at 4:47 p.m.; the next meeting will be August 16, 2023, from 4:00 p.m. to 5:00 p.m.

*Items shared during the meeting are stored with these meeting minutes in the Audit & Compliance Committee folder.



Wednesday, August 16, 2023

BOARD AUDIT AND COMPLIANCE COMMITTEE - REGULAR MEETING
(virtual meeting via videoconference)
4:00-5:00 p.m.

APPOINTED MEMBERS PRESENT: ☒ George Corvin, MD; ☒ David Curro, BS (Committee Chair); ☒ Vicki Evans; ☐ D. Lee Jackson, BA

BOARD MEMBERS PRESENT: None

GUEST(S) PRESENT: None

STAFF PRESENT: Monica Portugal, Executive Vice-President/Chief Risk and Compliance Officer; Jamie Preslar, Administrative Assistant III; Joshua Knight, Director of Internal Audit

1. WELCOME AND INTRODUCTIONS – The meeting was called to order at 4:00 p.m.

2. REVIEW OF THE MINUTES – The minutes from the June 26, 2023, meeting were reviewed; a motion was made by Ms. Evans and seconded by Dr. Corvin to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Policy Revisions	<p>All policies were sent to Committee for review one week prior to this meeting. Portugal shared that the only proposed policy revisions are to the Board of Directors Conflict of Interest to comply with the Medicaid Direct and Tailored Plan contracts. Portugal shared Board of Directors Conflict of Interest policy to screen and pointed out proposed revisions. Questions from Committee; Portugal answered.</p> <p>COMMITTEE ACTION: A motion was made by Dr. Corvin to approve the Board of Directors Conflict of Interest policy with modification and to also approve all of the other Board policies as written, unmodified; motion seconded by Ms. Evans. Motion passed unanimously.</p> <p>Revised Policy: G1 BOD Conflict of Interest</p> <p>Reviewed Policies without Revisions: Adm-1 Risk Management Adm-2 Compliance Program Adm-3 Employee Code of Ethics and Conduct Adm-4 Whistleblower Protections Adm-5 Member and Recipient Rights Adm-6 Management of Service Delivery Adm-7 Compliance with Local Gov Budget Fiscal Control Act Adm-8 Financial Stability Adm-9 Investments Adm-10 Budget Transfers</p>	Will be submitted to the Board of Directors.	September 7, 2023

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Wednesday, August 16, 2023

BOARD AUDIT AND COMPLIANCE COMMITTEE - REGULAR MEETING
(virtual meeting via videoconference)
4:00-5:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	Adm-11 Eligibility for Services Adm-12 Fund Balance Adm-13 Strategic Planning Adm-14 Equal Employment Opportunity Adm-15 Reduction-in-Force Adm-16 Conditions of Employment Adm-17 Classification and Compensation Adm-18 Employee Benefits Adm-19 Alcohol and Drug Free Workplace Adm-20 Sexual Harassment BL By-Laws G2 Board of Directors Member Meeting Compensation G3 Board of Directors Processes G4 Development of Policies and Procedures G6 Chief Executive Officer Compensation G7 Evaluation of Chief Executive Officer G8 Board of Directors Code of Ethics G9 Consumer Family Advisory Committee G10 Delegation of Authority to CEO G11 Guidelines for Public Comment at Board of Directors Meetings G12 Area Authority Relations with Catchment Area County Boards G13 Board of Directors Media Policy G15 Emergency Succession for the CEO Evans left the meeting with Curro's approval following this second of two required motions.		
4. Review Committee Charter	Portugal sent out the Committee Charter for Committee review prior to this meeting. Portugal noted that the Committee had reviewed the Charter last year and that no changes are proposed. Portugal confirmed to Corvin that what he read upon joining the Committee was the same. No questions from Committee.	N/A	N/A
5. Annual Compliance Program Report	Portugal informed the Committee that she submitted the Annual Compliance Program Report required by the State. Portugal noted that normally this report would be taken before the Committee first but had to be submitted in June. Portugal gave a brief overview of the submission	N/A	N/A

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Wednesday, August 16, 2023

BOARD AUDIT AND COMPLIANCE COMMITTEE - REGULAR MEETING
(virtual meeting via videoconference)
4:00-5:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	and advised that data in the report will be reviewed with the Committee today with the Dashboard.		
6. Audits a. Third Party b. Operations	<p>Knight reported from a shared PowerPoint presentation regarding the pre-delegation audit for a mailing vendor. Knight explained that this was an abbreviated audit based on the narrow scope of business (mailing services) that this vendor will provide. Knight explained that this audit covered Operations and Information Security and updated the Committee that the overall findings were satisfactory, though there were some areas of concern. Curro asked questions. Knight responded. Portugal provided additional information. Knight relayed that these pre-delegation audit results have already been presented to the Delegation and Accreditation Oversight Committee and that full delegation was approved, and the contract executed.</p> <p>Knight also provided a previously requested update on the vision vendor (Tailored Plan Delegate). Curro posed one question. Knight responded.</p> <p>Knight shared a presentation to screen and addressed objectives, scope and overall findings from an internal audit, noting no major concerns, generally effective controls, and minor deficiencies with remediation underway/almost complete.</p>	<p>Biweekly meetings will be established with mailing vendor; Knight will begin attending.</p> <p>N/A</p> <p>N/A</p>	<p>August 17, 2023</p> <p>N/A</p> <p>N/A</p>
7. Dashboards/Reports a. Work Plan/Audit Plan Dashboard b. Compliance Dashboard c. Quarterly Reports	<p>Portugal presented from the Compliance Dashboard for FY23 while sharing to screen, noting an increase in mandatory training for the organization and some new requirements under the Medicaid Direct Contract for the FY24 dashboard. No questions from Committee.</p> <p>Portugal continued sharing from presentation. For the quarterly reports, Portugal touched on several categories for FY23 Q4 including provider actions, fraud & abuse, and overpayments, as well as internal compliance, privacy and security. The Committee was offered the opportunity to ask questions on areas of interest; no questions were presented.</p>	N/A	N/A

8. **ADJOURNMENT:** The meeting adjourned at 4:52 p.m.; the next meeting will be October 18, 2023, from 4:00 p.m. to 5:00 p.m.

*Items shared during the meeting are stored with these meeting minutes in the Audit & Compliance Committee folder.

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)



BOARD OF DIRECTORS POLICIES & PROCEDURES

TITLE:	Board of Directors Conflict of Interest
BOARD POLICY #:	G-1
LINES OF BUSINESS:	All lines of business
RESPONSIBILITY:	Board of Directors, Chief Executive Officer
REFERENCE(S):	NC DHB Contract Section 1.7; N.C.G.S. § 122C-118.1(b), N.C.G.S. § 14-234, 42 CFR 438.58, 42 CFR 438.610 <u>Section 1902(a)(4)(C) of the SSA; 2 CFR § 200.318(c)(1); 42 CFR 438.58, 438.610; NCGS §§ 108A-65, 122C-118.1(b), 143B-139.6C., 108A-65, 14-234, 126-4; Medicaid Direct Contract IV.A.6.q. Conflict of Interest</u>
NCQA STANDARDS:	N/A
APPROVAL DATE:	05/03/2012
LATEST REVISION DATE:	09/05/2019
LATEST REVIEW DATE:	09/01/2022
NEXT REVIEW DATE:	09/30/2023
REVIEW CYCLE:	Annual

I. PURPOSE

The purpose of this policy is to establish standards and guidelines to prevent conflict of interest on the part of members of the Alliance Health (“Alliance”) Board of Directors (hereinafter “Board”). The policy is intended to supplement, but not replace, any applicable federal or state laws, rules, and regulations governing conflict of interest. This policy is also intended to meet the requirements of the North Carolina Department of Health and Human Services, ~~Division of Health Benefits (NCDHHS) contractual requirements~~ regarding conflict of interest ~~under the Medicaid 1915(b)/(e) waiver.~~

II. POLICY STATEMENT

It is the policy of Alliance to ensure that none of its Board members have conflicts of interest with any of the provider agencies with which Alliance has a contractual or a ~~consumer-member/recipient~~ referral relationship. It is also the policy of Alliance to undertake reasonable actions to verify that Board members who have been officers or employees of the State of North Carolina and have been responsible for the expenditure of substantial amounts of federal, state, or county money under the North Carolina Medicaid programs, abide by all applicable federal conflict of interest requirements in accordance with North Carolina General Statutes (NCGS) § 108A-65.

Each Board of Directors member shall fulfill his or her responsibilities consistent with all Federal and State laws and regulations, Board of Directors and Alliance policies, and Board of Directors By-Laws regarding avoidance of conflict of interest, including section 1902(a)(4)(C) of the Social Security Act, 42 CFR § 438.58, and NCGS §§ 108A-65 and 143B-1396C. This includes the avoidance of the perception of conflict of interest which might undermine the efforts of the Board of Directors to maintain public confidence and trust in Alliance.

TITLE: Board of Directors Conflict of Interest	LATEST REVISION DATE: 9/5/2019	PAGE: 2 of 5
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III. DEFINITIONS

Provider agency: Agency, organization or individual that is contracted with Alliance to deliver publicly funded mental health, intellectual/ developmental disability, substance abuse or other treatment, habilitation, rehabilitation, educational, training, and/or recovery related services to consumers.

Publicly funded: Funded with State, County, Medicaid, or Federal Block Grant Funds.

Vendor: Company or other entity that provides goods and services needed to develop, maintain or operate the corporation.

Conflict of Interest: Situations in which financial or personal interests may adversely affect, or have the appearance of adversely affecting, an individual's professional judgment in performing any activity or duty in connection with his/her role as a Board member.

IV. RESTRICTIONS AND REPORTING

1. Identification

Board of Directors will be educated on conflict of interests. Each Board member is responsible for identifying potential, perceived and prohibited conflict of interests.

2. Prohibited Conflicts

Certain activities are deemed a conflict of interest and are therefore prohibited; specifically, Board members are prohibited from the following:

- a. Receiving reimbursement as consultant or employee from Alliance or being employed by Alliance during the time they serve as board member.
- b. No member of the Board of Directors may be a 'family member', as defined in Section IV-3.b. of this policy, of any employee of Alliance.
- c. Representing him or herself to be an independent agent of the Board of Directors representing any potential Board of Directors action or position.
- d. No person registered as a lobbyist under Chapter 120C of the General Statutes shall be appointed to or serve on the Board of Directors (NCGS 122C -118.1)
- e. Having a personal interest, direct or indirect financial investment, an ownership interest (whether by stock ownership, partnership, or otherwise), any arrangement for the payment of any commissions, rewards, or any other financial or tangible consideration or benefit, board membership, or employment with any Provider Agencies with which Alliance has a current contractual or referral relationship. Except that, Membership of a Board of County Commissioners who is also a member of the Board of Directors of any nonprofit hospital due to his/her status as a County Commissioner shall not be prohibited from serving on the Board of Directors even if the nonprofit hospital is contracted with Alliance. Any such member must recuse themselves from any Board of Directors votes that may impact the nonprofit hospital, and must likewise recuse themselves from any hospital Board votes that may impact Alliance. A list of the provider agencies with which Alliance has contractual or referral relationships is available on the Alliance website. A list of vendors shall be provided to Board members upon request.
- f. Serving on the Consumer and Family Advisory Committee, unless as the appointed member as reflected in the bylaws.
- g. Having any interest in an Alliance vendor as follows:
 - i. The Board member is a director, officer, partner, or direct or indirect owner of the beneficial interest in more than 5% of the equity in the vendor.
 - ii. The Board member has a family member who is a director, officer, partner, or direct or indirect owner of the beneficial interest in more than 5% of the equity in the vendor.

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- h. Personally having or having a family member who has any interest in any mortgage, deed of trust, note, or other financial interest in a vendor where the value of such interest equals more than 5% of the value of the assets of the vendor.
- i. Employment with the State of North Carolina, the Federal government, or the fiscal intermediary in any position that exercises any authority or control over Alliance, its contracts, or its performance.
- j. Offer, promise, or engage in discussions regarding future employment or business opportunity with any current North Carolina Department of Health and Human Services (NCDHHS) employee (or such employee's spouse or minor child) if such NCDHHS employee participated personally and substantially in the procurement of any NCDHHS contracts or the oversight of such contracts as a NCDHHS employee.
- k. Promise or give a gift to any NCDHHS employee or any family member of a NCDHHS employee.
- l. Undertake any work that represents a potential conflict of interest without prior written approval of Alliance and NCDHHS.
- i. Solicit or obtain from NCDHHS any non-public information relating to NCDHHS' criteria or processes for evaluating bids to enter into or renew a contract with NCDHHS.
- m.
- j-n. Serving on the Board if:
 - i. debarred, suspended, or otherwise excluded from participating in procurement activities under the Federal Acquisition Regulation or from participating in non-procurement activities under regulations issued under Executive Order No.12549 or under guidelines implementing Executive Order No. 12549; or
 - ii. being an affiliate, as defined in the Federal Acquisition Regulation, of a person described above in 'i'.
- k-o. No Board member may have a relationship with an individual or entity that is excluded from participation in any Federal health care program under section 1128 or 1128A of the Act.
- p. A person representing or potentially representing a vendor, a provider, or a funder in an adversarial role to Alliance (e.g., attorney for provider).

3. Potential and Perceived Conflicts

To ensure accurate disclosure and consideration of potential and perceived conflicts of interest, the following relationships must also be reported and may be deemed a conflict of interest:

- a. Having a family member who has a financial investment, an ownership interest (whether by stock ownership, partnership, or otherwise), any arrangement for the payment of any commissions, rewards, or any other financial or tangible consideration or benefit, board membership, or employment with any provider agencies with which Alliance has a contractual or referral relationship.

For purposes of this policy, "family members" include:

- a. The Board member's spouse.
- b. The Board member's parents, children, and siblings.
- c. The Board member's stepparents, stepchildren, stepbrothers, and stepsisters.
- d. The Board member's father-in-law, mother-in-law, son-in-law, daughter-in-law, brother-in-law, and sister-in-law.
- e. The Board member's grandparents and grandchildren.
- f. A spouse of any of the Board member's grandparents or grandchildren.

V. REQUIREMENTS

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Certain actions are required on the part of Board members for effective implementation of this policy:

1. Board members must observe the highest moral and ethical standards in any dealings in which they represent the Board of Directors.
2. Board members must disclose on an ongoing basis any conflict or the appearance of a conflict of interest and depending on the circumstances, may be prohibited from serving or restricted in voting based on the disclosure.
3. All Board members are required to update the information on the disclosure form whenever a potential conflict arises.
4. Board members who are aware of any violations by any board members of this policy are required to report them to the Board of Directors Chair. The Board Chair shall notify the Chief Executive Officer of the reported violation.

VII. CONFLICT OF INTEREST DISCLOSURE AND RESOLUTION PROCESS

1. The Conflict of Interest (COI) Disclosure form will be distributed no later than the February Board meeting.
2. Board members are required to submit COI Disclosure forms by March 31 each fiscal year.
3. Board members who do not submit COI Disclosure forms by the due date will have their membership on the Board suspended to include eligibility for stipends and financial reimbursement until such time the form is submitted. Board members who do not fully comply with the provisions in this Policy may be subject to removal from the Board.
4. Compliance Officer and Legal Counsel review forms and make recommendation to the CEO. Recommendations may include prohibition from voting to resignation from the Board.
5. Compliance Officer and Legal Counsel notifies Audit & Compliance Committee (Committee) Chair of the conflict and the recommendation to remove/avoid the conflict prior to Committee meeting.
6. Committee Chair calls Board member with identified conflict to discuss conflict and recommendation prior to the Committee meeting. Board member is offered the opportunity to remove the conflict prior to presenting to the Committee:
 - a. If Board member removes the conflict, a new disclosure form is filled out reflecting no conflict
 - b. If Board member does not remove conflict, it is presented to the Committee
 - c. While conflict of interest issues are being reviewed, the Board member and subject of the potential conflict may be prohibited from serving or restricted from voting.
7. Committee hears the conflict and makes a final recommendation to the Board. The Committee will invite the Board member to be present when the matter is considered by the Committee.

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8. Committee submits recommendation to the full Board as consent agenda item using Agenda Action Form (AAF) and a separate document identifying the Board Member, his/her conflict, and proposed solution.
9. The Board of Directors shall make the final decision regarding the disposition of all conflict of interest issues.



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Executive Committee Report

DATE OF BOARD MEETING: September 7, 2023

BACKGROUND: The Executive Committee sets the agenda for Board meetings and acts in lieu of the Board between meetings. The Executive Committee may act on matters that are time-sensitive between regularly scheduled Board meetings and fulfill other duties as set forth in the by-laws or as otherwise directed by the Board of Directors. Actions by the Executive Committee are reported to the full Board at the next scheduled meeting.

This report includes draft minutes from the previous meeting.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): N/A

REQUEST FOR AREA BOARD ACTION: Receive the report.

CEO RECOMMENDATION: Receive the report.

RESOURCE PERSON(S): David Hancock, Board Chair; Robert Robinson, CEO

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Monday, August 21, 2023

BOARD EXECUTIVE COMMITTEE - REGULAR MEETING

(virtual meeting via videoconference)

4:00-6:00 p.m.

APPOINTED MEMBERS PRESENT: Carol Council, MSPH (Quality Management Committee Chair); David Curro, BS (Audit and Compliance Committee Chair, Client Rights/Human Rights Committee Chair) – entered at 4:07 p.m.; Dena Diorio, MPA (Network Development and Services Committee Chair); David Hancock, MBA, PFAff (Board Chair and Finance Committee Chair); and Lynne Nelson, BS (Board Vice-Chair)

APPOINTED MEMBERS ABSENT: None

BOARD MEMBERS PRESENT: None

GUEST(S): Stacia Aylward, Zelos, LLC

STAFF PRESENT: Joey Dorsett, Senior Vice-President/Chief Information Officer; Cheala Garland-Downey, Executive Vice-President/Chief Human Resources Officer; Veronica Ingram, Clerk to the Board; Rob MacArthur, Chief Medical Officer; Brian Perkins, Senior Vice-President/Strategy and Government Relations; Monica Portugal, Executive Vice-President/Chief Risk and Strategy Officer; Robert Robinson, CEO; Sean Schreiber, Executive Vice-President/Chief Operating Officer; Sara Wilson, Chief of Staff; and Carol Wolff, General Counsel

1. **WELCOME AND INTRODUCTIONS** – The meeting was called to order at 4:03 p.m.

2. **REVIEW OF THE MINUTES** – The committee reviewed minutes from the May 15, 2023, meeting; a motion was made by Ms. Council and seconded by Ms. Diorio to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Closed Session	COMMITTEE ACTION: A motion was made by Chair Hancock to enter closed session pursuant to NC General Statute 143-318.11 (a) (1) and (a) (6) to prevent the disclosure of information that is confidential and not a public record under NCGS 122C-126.1 and to consider the qualifications, competence, and performance of an employee. Motion passed unanimously.	N/A	N/A
4. Reconvene Open Session	Committee returned to open session.	N/A	N/A
5. Board Applicant Interview and Agenda for September Board Meeting	Committee interviewed an applicant for a vacant seat representing a Durham County resident. Committee reviewed terms of current board members. COMMITTEE ACTION: A motion was made by Mr. Curro to recommend to the Board, that the Board forwards Vandna Munshi's application to the Durham Commissioners for appointment to Alliance's Board. Motion seconded by Ms. Council. Motion passed unanimously. A motion was made by Chair Hancock to approve the September board agenda without listing the board application and to revisit the application at the next committee meeting. Motion passed unanimously.	Ms. Ingram will forward the agenda to staff.	8/22/23

6. **ADJOURNMENT:** the meeting adjourned at 6:15 p.m.; the next meeting will be September 18, 2023, at 4:00 p.m.

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Quality Management Committee Report

DATE OF BOARD MEETING: September 7, 2023

BACKGROUND: The Quality Management (QM) Committee serves as the Board's monitoring and evaluation committee charged with the review of statistical data and provider monitoring reports. The goal of the committee is to ensure quality and effectiveness of services and to identify and address opportunities to improve LME/MCO operations and local service system with input from consumers, providers, family members, and other stakeholders. This report includes draft minutes from the previous meeting.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): N/A

REQUEST FOR AREA BOARD ACTION: Receive the report.

CEO RECOMMENDATION: Receive the report.

RESOURCE PERSON(S): Carol Council, Committee Chair; Laura Bardascino, Director Quality Management

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Thursday, August 03, 2023

BOARD QUALITY MANAGEMENT COMMITTEE - REGULAR MEETING

(virtual meeting via videoconference)

1:00-2:30pm

APPOINTED MEMBERS PRESENT: ☐ Carol Council, MSPH (Board member/Committee Chair); ☒ Marie Dodson; ☒ Israel Pattison;
☒ George Corvin, MD (Board Member); ☒ Michael Joseph, MD (Board Member)

APPOINTED, NON-VOTING MEMBERS PRESENT: ☒ Diane Murphy, ☐ Dava Muserallo

BOARD MEMBERS PRESENT: None

GUEST(S) PRESENT: Yvonne French (LME Liaison)

STAFF PRESENT: LaTasha Williams (Clinical Quality Analyst), Laini Jarrett (Quality Improvement Specialist II), Sabrina Borriello-Jones (Clinical Quality Analyst), Suzanne Davis-Marens (Senior Director-Access), Laura Bardascino (Director-Quality Management), Karen Borusiewicz (Clinical Quality Analyst), Robert MacArthur, MD (Chief Medical Officer), Ramona Branch (Manager-Member Inclusion & Outreach), Robin Pelland (Senior Vice President, Quality Management), Carlyle Johnson (Director of Provider Network Strategies & Initiatives), Tia Grant (Quality Improvement Manager), Donna Hodge (Accreditation Manager), JoAnna Baker (Quality Review Coordinator II), Ann Oshel (SVP Community Health & Well-Being), Kayla Brown (Administrative Assistant, III), and Jennifer Stoltz (Administrative Assistant, III)

1. **WELCOME AND INTRODUCTIONS** – the meeting was called to order at 1:05 PM

2. **REVIEW OF THE MINUTES** –The minutes from the June 1, 2023, meeting were reviewed. Marie Dodson moved to approve the minutes; Israel Pattison seconded. The motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Transition to Community Living (TCL)	<p>Ann Oshel, Senior Vice-President of Community Health and Well-Being, presented information about the Transition to Community Living (TCL) program. She shared the history of the program, and the requirements measures Alliance is working to meet.</p> <p>JoAnna Baker, Quality Review Coordinator shared information about the future of TCL and the key performance measures Alliance is trying to meet.</p>	N/A	
4. Discussions for Future Meetings	<ul style="list-style-type: none">• Tribal Options• Health Equity (A new Director will be hired)• HEDIS Measure Updates<ul style="list-style-type: none">➢ Regarding the Tailored Plan requirements➢ Inovalon-the new vendor is being set-up.• The current Outlook meeting invite will be cancelled, Kayla Brown will be sending out an updated invite.• Updates on Performance Improvement Projects (PIPs)• Laura Bardascino, Director of Quality Management, will be facilitating the next meeting.	N/A	

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Thursday, August 03, 2023

BOARD QUALITY MANAGEMENT COMMITTEE - REGULAR MEETING
(virtual meeting via videoconference)
1:00-2:30pm

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
5. ADJOURNMENT: the meeting adjourned 2:28 PM; the next meeting will be September 7, 2023, from 1:00 p.m. to 2:30 p.m.			

DRAFT

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Consumer and Family Advisory Committee (CFAC) Report

DATE OF BOARD MEETING: September 7, 2023

BACKGROUND: The Alliance Consumer and Family Advisory Committee, or CFAC, is made up of consumers and/or family members that live in Orange, Mecklenburg, Cumberland, Durham, Johnston, or Wake counties who receive mental health, intellectual/developmental disabilities, traumatic brain injury, and substance use/addiction services. CFAC is a self-governing committee that serves as an advisor to Alliance administration and Board of Directors. The Alliance CFAC Steering Committee meets at 5:30pm on the first Monday of each month, except July, virtually. Sub-committee meetings are held in individual counties; the schedules for those meetings are available on our [website](#).

This report includes draft minutes documents from the following meetings: June steering and county subcommittee meetings

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): N/A

REQUEST FOR AREA BOARD ACTION: Receive the report.

CEO RECOMMENDATION: Receive the report.

RESOURCE PERSON(S): Marie Dodson, CFAC Chairperson; Aimee Izawa, Director of Community and Member Engagement; Ramona Branch, Member Inclusion and Outreach Manager; LaKeisha McCormick, Member Inclusion and Outreach Manager

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Monday, June 05, 2023

Consumer and Family Advisory Committee- Steering Committee
Held Via Video Conference/In-Person

MEMBERS PRESENT: ☒ Dr. Michael Maguire, ☒ Marie Dodson, ☐ Leanna George, ☒ Alicia Jones, ☒ Nancy Johns, ☐ Charlitta Burruss, ☐ Regina Mays, ☐ Carol Conway, ☒ Felishia McPherson, ☒ Ellen Gibson, ☐ Linda Campbell, ☐ Michael Flood

BOARD MEMBERS PRESENT: ☒ Dave Curro

GUEST(S): ☒ Suzanne Thompson, NCDHHS

☐ Brianna Harris, ☐ Sharon Harris, ☐ Vandna Mushi, ☐ Victoria Nneji, ☒ Lois Stickell, ☒ Shirley Francis, ☐ Shagun Guar, ☒ Annette Smith, ☐ Cindy Lopian, ☒ Kent Earnhardt

STAFF PRESENT:

☒ Dr. Aalece Pugh-Lilly, Sr. Director Community Health & Well-Being, ☒ Amiee Izawa, Director of Community Health and Wellbeing, ☒ Ramona Branch, Member Inclusion and Outreach Manager; ☒ LaKeisha McCormick, Member Inclusion and Outreach Manager; ☒ Eileen Bennett, Member Inclusion and Outreach Specialist, ☒ Starlett Davis, Member Inclusion and Outreach Specialist, ☒ Warren Gibbs, Member Inclusion and Outreach Specialist, ☒ Fantasia Jones, Member Inclusion and Outreach Specialist, ☒ Charline Mangum, Member Inclusion and Outreach Specialist, ☒ Victoria Mosey, Member Inclusion and Outreach Specialist, ☒ India Kay Perez, Member Inclusion and Outreach Specialist, ☒ Rob Robinson, Chief Executive Officer ☒ Sara Wilson, Chief of Staff, ☒ Brian Perkins, SVP Strategy & Government Relations, ☒ Sandhya Gopal, Senior Director - Government Relations, ☒ Robin Pelland, SVP Quality Management Clinical Operations

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. Welcome and Introductions- 10 min	The meeting was called to order by Dr. Michael McGuire at 5:30 pm		
2. Review of the Minutes – 5 min	The minutes from the May 1, 2023 meeting were reviewed; a motion was made by Marie Dodson and seconded by Felishia McPherson to approve the minutes		
3. Alliance Health Updates & Q&A	<p>Rob Robinson, CEO, Alliance Health, Sara Wilson, Chief of Staff, Alliance Health, Brian Perkins, SVP Strategy & Government Relations, Alliance Health, Sandhya Gopal, Senior Director - Government Relations, Alliance Health</p> <ul style="list-style-type: none">• The General Assembly Legislation<ul style="list-style-type: none">○ Talk about the TP operating for only one year – LME/MCOs are working with Members of the House and the Senate to develop a long-term plan, a four-year contract. Cannot		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Monday, June 05, 2023

Consumer and Family Advisory Committee- Steering Committee
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>guarantee anything until the legislation is approved. Thank you for your support in sending letters and the working you are doing to support us.</p> <ul style="list-style-type: none">• State Budget Process – Current Negotiating Phase<ul style="list-style-type: none">○ The House passed their budget in April, passed it to the Senate and their budget was passed in May. Now at the conference Committee Stage, official process that involves leaders from both House and Senate, to put together a compromise budget that will be agreed upon between the House and the Senate. Expect both chambers to negotiate and have the budget out in the next few weeks. They must get a budget passed by the end of June in order for Medicaid expansion to go through. The goal is always to get the budget passed before the start of the new fiscal year and the July 4th holiday. Once the compromise budget comes out, some of the things we are talking about here will be addressed in that budget or fall away. Each of the chambers will vote on the conference committee budget, once each chamber has approved the conference committee budget it will be sent over to the governor for signature into law or veto. This should happen in Mid-late June. <p>Questions/Comments/Concerns: N/A</p>		
4. Public Comment- 10 min	<p>Alicia Jones: Whole Resource and Family Fun Day, September Event – intended to be a CFAC Event. Speaking with multiple organizations about attending, partnering, or becoming a community vendor. Those who have agreed to attend already: NC Senate for Safe Schools, Healthy Blue NC, BlueCross Blue shield Medicare, a few non-profits have agreed to be a community partner. NAMI NC PLC lead community partners on this project. Toured venue and confirmed.</p>		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Monday, June 05, 2023

Consumer and Family Advisory Committee- Steering Committee
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>Ellen Gibson: Bed give a way for Veterans: Tuesday, June 6, 2023 at 2:00 pm; Location: 707 Murchison Rd, Fayetteville NC, 28301. Adjustable beds and frames are being given away to Veterans in need. If you know any veterans in need, please get the word out.</p> <p>Lois Stickell: B3/I-Waiver services meeting @6:30 pm on Tuesday, June 6, 2023. Mecklenburg CFAC sponsoring Meeting will be virtual. Eileen Bennett, Mecklenburg CFAC MIOS, will send out the link to everyone.</p> <p>Questions/Comments/Concerns:</p> <p>Felishia McPherson: Where are we with the funding of this project? We will need to pay for venue.</p> <p>Ramona Branch: Send the itemized items on the form to move forward with the funding.</p>		
5. State Updates 10 min	<p>June 2023 CC&E Update – Suzanne Thompson</p> <ul style="list-style-type: none"> • Joint DMH/DD/SUS and DHB Provider Webinar <ul style="list-style-type: none"> ○ Date/Time: Thursday, June 1, 2023, 3:00 pm - 4:00 pm ○ Join Link: Click here to register • Joint DMHDDSAS and DHB Consumer Webinar <ul style="list-style-type: none"> ○ Date/Time: Monday, June 26, 2023, 2:00 pm - 3:00 pm ○ Join Link: Click here to register • NC Medicaid Ombudsman Interactive Monthly Update <ul style="list-style-type: none"> ○ Date/Time: Wednesday, June 21, 2023, 2:00 pm ○ Join Link: Click here to register • NC Medicaid Managed Care Hot Topics Webinar Series <ul style="list-style-type: none"> ○ Date/Time: (Every 3rd Thursday of the month); Next Meeting: Thursday, June 22, 2023, 5:30 pm ○ Register for 3rd Thursday webinars: Register for 3rd Thursday webinars 		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on Click or tap to enter a date..

Monday, June 05, 2023

Consumer and Family Advisory Committee- Steering Committee
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none"> • State Consumer and Family Advisory Committee (SCFAC) <ul style="list-style-type: none"> ○ Date/Time: Wednesday, June 14, 2023, 9:00 am -3:00 pm ○ Location: 2104 Umstead Drive, Ashby Building Rm 115 Raleigh NC, 27603 (New Location) ○ Join Link: Click here to join • State-to-Local Collaboration <ul style="list-style-type: none"> ○ Date/Time: Wednesday, June 28, 2023, 6:30 pm - 7:30 pm ○ Join Link: Click here to join <p>Questions/Comments/Concerns: N/A</p>		
6. Reports: - 15 min BOD, Steering Committee, State to Local, State CFAC, Conferences, Trainings, etc.	<p>Board Update – Dr. Michael Maguire, Dave Curro Local CFAC Update – Chairs/Co-Chairs</p> <ul style="list-style-type: none"> • Board Updates – Dave Curro <ul style="list-style-type: none"> ○ Passed budget for the new fiscal year, start July 1st. ○ New Board Members – getting members from the new counties. ○ Durham – met with state Senator Woodard and had a conference with him, open to all CFAC. • State to Local CFAC Update – Marie Dodson <ul style="list-style-type: none"> ○ Legislatures and private insurance companies are in discussion/lobbying for Privatization of Medicaid. If this happens it would bring and changes for LME/MCOs and CFAC – concerns were discussed at the meeting. ○ Shared kudos for all 6 Local CFAC Chapters ○ Budget of 1.5 billion promised to the state, questions about allocation of the rest of the money. • Upcoming Conferences/Trainings <ul style="list-style-type: none"> ○ Upcoming Conferences: i2i conference in Raleigh, 06/12/2023 – 06/14/2023. Attendees were paid for in advance. If you 		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Monday, June 05, 2023

Consumer and Family Advisory Committee- Steering Committee
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>cannot attend, please inform staff as soon as possible so that another person can go in your place.</p> <ul style="list-style-type: none"> Training Opportunity Requests: Interest in Adult and Child MHFA, MAPP Training for parents planning to foster, Peer Support Training within CFAC <p>Questions/Comments/Concerns:</p> <p>Dr. Michael McGuire: Suggestion to hold another Town Hall meeting. Previous Town Hall Meeting were not as successful as they could have been due to the public lacking knowledge of who Alliance Health is and what they do in the community. Need a platform to explain further about Alliance Health, 1-page flyer with more information.</p> <p>Alicia Jones: Would benefit from taking advantage of CFAC Members to partner with small non-profits and faith-based organizations to reach the people in the community. Connection through trusted community members to get more attendance. Utilize food to create a relaxed atmosphere.</p> <p>Felishia McPherson: Learn how to engage people where they are on their level.</p> <p>Marie Dodson: If you read the CC&E report there are several trainings that are listed, you can also go to the Alliance Health Website to view their trainings list and recorded webinars. A lot of ways to get information and training at your leisure. Wellness City of Durham provides free Peer Support and WRAP training, on weekends and weekdays. Vocational Rehab provides training for employment and will pay for trainings.</p>		
7. MCO Updates- 30 min	<ul style="list-style-type: none"> Annual Report <ul style="list-style-type: none"> The State mentioned in the State-to-Local their Annual Report would be ready In June. Submit CFAC Annual Report summaries by Friday, June 9, 2023 		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Monday, June 05, 2023

Consumer and Family Advisory Committee- Steering Committee
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none"> ○ Dr. Aalece Pugh-Lilly will complete CFAC Annual report draft prior to her departure. • Elections <ul style="list-style-type: none"> ○ Voting Ballots will go out at the end of June. During this time members will nominate nominees for CFAC Chair and Co-Chair. ○ Ballots are anonymous • Membership Terms <ul style="list-style-type: none"> ○ 12-month, majority vote – confirmed and accepted • Leadership Quarterly Meeting <ul style="list-style-type: none"> ○ Wednesday, June 21, 2023 ○ Proposed Agenda Items: Visibility and Engagement for AH Town Hall and adequate time for planning. CFAC involvement in each county – more member participation and involvement, for each Local Chapter • CFAC Steering Committee July Meeting <ul style="list-style-type: none"> ○ Marie Dodson made motion not to hold July Steering Committee Meeting, Dave Curro seconded – at 6:34 pm. <p>Questions/Comments/Concerns: Annette Smith: Budget items that affect families being served – potential contract length changes for LME-MCOs. Need to educate ourselves and other family members about changes. Want to discuss this during leadership meeting. They will begin working on renewal of plans, starting in October. Who ever gets the next contract will have it for five years, and CMS will allow switch in the interim, in the middle of that contract from an LME to a private insurer. Would like to see the LME/MCOs stay forever. From a family standpoint we</p>		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Monday, June 05, 2023

Consumer and Family Advisory Committee- Steering Committee
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>should know what is happening and be able to voice our concerns/opinions to the people who can make a difference.</p> <p>Dave Curro: Rob and Brian talked about this in the board meeting, and it is logistically impossible to have a one-year contract. TP date keeps changing.</p> <p>Annette Smith: If we are not part of the LME/MCO we will not have a local or state CFAC. Health plans have a medical advisory board and require 51% of board members to be consumers. The problem with those boards so far is that they cannot get to 51% active.</p> <p>Alicia Jones: Do you know why they have been active and unable to get consumers?</p> <p>Annette Smith: I have been told it is because they cannot get to 51% made up of consumers.</p> <p>Suzanne Thompson: All of them are meeting every quarter, and all of them are having membership/recruitment issues. Do not think their membership/recruitment issues are any different than what CFAC has. CFAC has been in existence for over 20 years, they have been in existence for 18 months. Will take a while for them to build out their membership.</p> <p>Alicia Jones: Those meetings are not family friendly.</p> <p>Suzanne Thompson: Would love to schedule time with you to discuss, as someone who has attended, to get your feedback.</p> <p>Annette Smith: A lot of families are not aware that LME/MCOs might go away after the next plan contract. For those who want to see them stay or be supported there are a lot of things that private health plans cannot do. Coming changes need to be addressed.</p>		
8. General Discussion	N/A		
9. Announcements	<p>Aalece Pugh-Lily: Last day at Alliance Health Plan is, June 16, 2023. Will complete draft for CFAC Annual Report by June 16, 2023, as a parting gift to the CFAC. Please submit requested information to complete this report.</p> <p>Aimee Izawa: NC Med Assist Event, Friday, June 23, 2023, in Johnston County, Town of Selma. Over 400 people have signed up online. Will be a drive-thru event. If anyone is available to volunteer, please come out.</p>	N/A	N/A

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Monday, June 05, 2023

Consumer and Family Advisory Committee- Steering Committee
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>Dr. Michael McGuire: Congratulations to Durham County, opened new Facility to support Youth.</p> <p>Dave Curro: Fuquay-Varina – Hope Facility Opened on Friday.</p> <p>Aimee Izawa: TBI Waiver has been expanded for Mecklenburg and Orange County, effective this month. You see more information and training online. A marketing campaign for those two counties. Excited to be able to expand the waiver to more counties, more information to come.</p> <p>Durham MHA month vent by community collaborative was rescheduled due to rain – Durham Park, Friday June 30, 2023.</p> <p>Aimee Izawa: Durham May Mental Health Awareness Month event was re-scheduled due to rain. Will be held on Friday, June 30, 2023, at 2:30 pm, Hosted by the Community Collaborative. Located at Durham Central Park, there will be vendors and food.</p>		
10. Adjournment:	<p>Marie Dodson moved to adjourn, and it was seconded by Dave Curro at 6:41 pm. The suggested next meeting will be August 7, 2023, at 5:30 p.m..</p>		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)



Monday, June 12, 2023

Consumer and Family Advisory Committee- Durham
Held Via Video Conference

MEMBERS PRESENT: ☒ Vandna Munshi, ☒ Victoria Chibuogu Nneji, ☒ Tammy Shaw, ☐ Latasha Jordan, ☒ Dave Curro,
☒ Brenda Solomon, ☒ Chris Dale, ☒ Pinkey Dunston, ☒ Regina Mays, ☒ Charlitta Burruss

BOARD MEMBERS PRESENT:

GUEST(S): ☐ Suzanne Thompson, DHHS, ☐ Herb Trippert, Trosa

STAFF PRESENT: ☒ Aimee Izawa, Director Community & Member Engagement ☒ Ramona Branch, Manager, Member Inclusion & Outreach,
☒ Victoria Mosey, Member Inclusion & Outreach Specialist, ☒ Ashley Bass-Mitchell, System of Care Coordinator, ☒ Denene Hinton,
Community Education Specialist, ☒ Charline Mangum, Member Inclusion and Outreach Specialist, ☒ Laini Jarrett, Quality Review
Coordinator

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. Welcome and Introductions - 5 min	The meeting was called to order by Charlitta at 5:35 pm		
2. Review of the Minutes - 5 min	The minutes from the May 8, 2023 meeting were reviewed; a motion was made by Dave and seconded by Chris to approve the minutes		
3. Speaker(s) - 1 hour	Ashley Bass-Mitchell: She indicated that the upcoming co-sponsored SOC and CFAC event on 06/30/2023, "Mental Health Awareness Kick-Off Event," will include 21 vendors, massage group and a variety of individuals. She indicated that there will be health trucks coming out, food truck vendors, a DJ, and they		

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Monday, June 12, 2023

Consumer and Family Advisory Committee- Durham
Held Via Video Conference

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>are looking at vaccine truck attendance. She reports that each vendor is doing their own activity – with one of the events being a large size Jenga. The event is occurring rain or shine. Aimee mentioned there will be items to give away – stickers, mental health ribbons, and pins – items that can be provided on the CFAC table. Ashley reports that the event has been shared on social media, with collaborating organizations, has been mentioned on the radio, and flyers were sent out.</p> <p>Charlitta expressed concern about CFAC not being involved earlier on in the planning process, reviewing that she feels this is not being addressed despite formerly being brought up, reviewing that she feels like she was brought in last minute and that it wasn't working as a team. She acknowledges all the work Ashley put into the event, and is appreciative of it, but reviewing that she feels like she doesn't need to be a lone ranger in arranging all of this, indicating the importance of reaching out. She identified that she's taken on a lot of responsibilities in the past and been burnt out, which she feels is a warning for others in the future. Ashley indicated that she's open to feedback on being more collaborative and inclusive in the future, and remains open to ideas for people to contribute to the event.</p> <p>Dave Curro: Review of CFAC By-laws and Charter</p> <ul style="list-style-type: none">- He noted that CFAC includes discussion of evaluation of needs and gaps in services, reinforcing the importance of re-integrating service and gaps needs assessment, noting that he believes Provider Networks staff Carlyle Johnson is due to conduct the annual study again soon.- He noted there is importance to providing solutions when expressing problems in the community.- It was indicated that CFAC participates in the annual budget review via the annual budget retreat wherein CFAC makes a presentation, reviewing that they also have opportunities to engage with leadership		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Monday, June 12, 2023

**Consumer and Family Advisory Committee- Durham
Held Via Video Conference**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>via Chief of Staff Sara Wilson and CEO Rob Robinson attending meetings as needed.</p> <ul style="list-style-type: none">- He reported there is a need for more individuals to participate in the human rights committee, several of these seats being saved for CFAC.- Training, as indicated in the bylaws and charter, is already being done on a regular basis, noting that he feels this is something CFAC does well.- He identified there is a possible upcoming vacancy in the Quality Management committee – which is currently held by CFAC Steering Committee Co-Chair Marie Dodson.- CFAC has in their charter to conduct one community-based event per year. Dave mentioned that Reality Ministries has a good care group and could likely produce a good turnout for an event held there.- He noted that he feels the CFAC Steering Committee could have more contribution in reviewing and commenting on the budget to ensure staying within budget. He identified that he feels he it would make sense to ask for more funds than not have enough regarding a budget.- It was noted that CFAC could conduct 2 retreats in a year, but only one was conducted this year.- It was noted that CFAC can contribute to the Alliance website, but the website currently seems to lag behind.- It's noted that the Board of Directors is actively encouraged to attend CFAC meetings. Dave reports board doesn't regularly encourage other board members to attend CFAC meetings, and he has been trying to encourage this without much movement.- It was reinforced that CFAC is an independent entity and thoughts should not be controlled by Alliance/MCO.		
4. State Updates - 5 min	Suzanne Thompson		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Monday, June 12, 2023

**Consumer and Family Advisory Committee- Durham
Held Via Video Conference**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none"> - Not present, but it was noted by Ramona that CFAC receives monthly CE&E events via email. Aimee indicated State CFAC coming up next week. 		
5. Reports: - 15 min BOD, Steering Committee, State to Local, State CFAC, Conferences, Trainings, etc.	<p>Dave:</p> <ul style="list-style-type: none"> - It was identified that the CFAC Steering Committee would be conducting their annual vote for positions via email. <p>Aimee:</p> <ul style="list-style-type: none"> - Alliance is gathering info for the State CFAC report, receiving information from each local CFAC committee. 		
6. MCO Updates - 10 min	<p>VOTE:</p> <ul style="list-style-type: none"> - CFAC Elections: Chair/Co-Chair: 1 year term: Charlitta is stepping down after completing maximum 2 consecutive 1 year terms as Chair, and Regina has completed 2 consecutive terms as CFAC Co-Chair. - Per Charlitta, "I've been with CFAC since 2019," reviewing that it was a ministry for her, noting that she had Dave Curro do the presentation to reinforce the expectations around CFAC and CFAC Leadership. She noted that she felt frustration with being told they can function independently, but then being told that things need to be approved by Alliance. She has concern regarding low turnout from CFAC. Charlitta expressed gratitude from MIOS Victoria for engaging with a community member in a positive way to resolve a community member issue with getting services paid for appropriately. She indicated that her feelings have been hurt by some comments and interruptions made in the meeting. She reviewed that she is frustrated by Alliance being unwilling to pay for CFAC meetings in person. - Charlitta indicated that she feels people need to engage in a team effort. She reports that she encouraged people to communicate more, and that people aren't supporting each other. She noted she was upset that they were not aware of the passing of Dave's mother until after the funeral, and felt CFAC should have known and been engaging with one another to respond promptly and provide support. She reports that she felt she shouldn't have to kept emailing CFAC members without response. She noted that Michael McGuire is stepping down from CFAC Steering Committee as Chair, which she thinks will be a big blow, due to his dedication. She indicated that she 		

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Monday, June 12, 2023

Consumer and Family Advisory Committee- Durham
Held Via Video Conference

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>feels it's important that CFAC be actively serving in the community, not just having meetings, and that a lot of people in the community don't know what CFAC is about.</p> <ul style="list-style-type: none">- She reports being insulted by Dave earlier in the meeting interjecting early to nominate Regina as Chair, reviewing that she was reconsidering stepping down, but now was definitely interested in ending her leadership. She emphasized the importance of proper communication. Dave indicated that she has served two full terms as chair, and that's all that's allowed. She indicated that she has no issue with stepping down, but didn't like the way this was brought up in the meeting. She hopes the Chair after her have more opportunities to do more activities than she did, reviewing that she kept putting out ideas, and they never went anywhere.- She identified that CEO Rob Robinson has been nice, but she feels they haven't seen Rob Robinson join CFAC, and that it's mostly been Sara Wilson.- Tammy expressed gratitude for Charlitta and Regina for their opinions and letting people know about what's going on in the community. She indicated she tries to go to as many community events as she can, but is not able to attend as many as she used to. She feels it's important to have more involvement with youth in the community, and that she would donate her stipend to it.- Ramona indicated that Youth Advisory Committee is in progress and CFAC will be updated as things are official. Aimee indicated she is open to feedback about other family and children community members, and reinforced the June 30th event will be child and family focused. She identified there was a recent wonderful family/children event in Mecklenberg. It was noted that all of CFAC is now receiving all local CFAC and committee monthly docs from Fantasia to foster collaboration between local committees.- Victoria expressed concern re: Dave's opinion re: needs/gaps in CFAC to improve the array of services and outcomes in the area. MIOS Victoria reviewed this will be discussed more in the next meeting when discussing CFAC goals for the year under new leadership, incorporating new guidelines and approved CFAC documents.- Regina was unanimously voted in as CFAC Chair.		

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Monday, June 12, 2023

Consumer and Family Advisory Committee- Durham
Held Via Video Conference

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none">- Dave received a nomination for CFAC Co-Chair, but is unclear how involved he will become with a nonprofit in future months that he is currently invested in. Dave identified that he could at least guarantee 6 months involvement, and agreed to co-chair nomination. He was voted into the position by CFAC members.- Charlitta was thanked for her service by Dave, Tammy, Vandna, and other CFAC members, acknowledging the difficulty of conducting leadership during COVID-19.- It was noted that the CFAC Steering Committee and Board of Directors take a break from their meetings in July. Durham CFAC was offered the same opportunity, and this was put to a vote. CFAC voted to skip the July meeting. <p>TO BE DISCUSSED:</p> <ul style="list-style-type: none">- Location for hybrid meetings <p>Aimee/Ramona</p> <ul style="list-style-type: none">- New Wake Co. MIOS: Charline Mangum		
7. PUBLIC COMMENT: 10 min	<p>Regina indicated that she recently attended the Colfax conference regarding Special Needs for Children of Color (2023 Leadership Summit for Families of Color) in Colfax, where changes in Medicaid and how it will impact students in the school system were discussed, in addition to IEPs and relevant organizations for assistance.</p> <p>She noted that she also attended the Town Hall with Sheriff Burkhead and Congresswoman Valerie Foushee, talking about gun violence. She indicated that a Duke professor attended and discussed why a lot of things about violent crimes are being attributed to individuals with mental health, but individuals with mental health only responsible for 2 percent of these crimes. They want to shift the conversation to the trauma left behind after the fact. It was noted that they need to create more supports about trauma after, and that conversations about mental health so far runs along the line of reinforcing stigma.</p> <p>Dave – It was identified that individuals were attending the i2i conference that day.</p>		

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Monday, June 12, 2023

Consumer and Family Advisory Committee- Durham
Held Via Video Conference

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	Charlitta – She identified that she experiencing a lot of death in her life lately, and would like to encourage people to reach out to, and support, one another when these types of situations arise.		
8. Statutory Requirements and Recommendations: 15-30 min	IF TIME ALLOWS: (1) Review, comment on, and monitor the implementation of the contract deliverables between area authorities and the Department of Health and Human Services. (2) Identify service gaps and underserved populations. (3) Make recommendations regarding the service array and monitor the development of additional services. (4) Review and comment on the area authority budget. (5) Develop a collaborative and working relationship with the area authority's member advisory committees to obtain input related to service delivery and system change issues. (6) Submit to the State Consumer and Family Advisory Committee findings and recommendations regarding ways to improve the delivery of mental health, intellectual and developmental disabilities, substance use disorder, and traumatic brain injury services, including Statewide issues.		
9. Announcements			
10. Adjournment:	Dave moved to adjourn and it was seconded by Chris. The suggested next meeting will be August 14, 2023 , at 5:30 p.m.		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)



Tuesday, June 20, 2023

Consumer and Family Advisory Committee- Johnston
521 N Brightleaf Boulevard Smithfield, NC 27577
Held Via Video Conference/In-Person

MEMBERS PRESENT: ☒ Jerry Dodson, ☒ Deborah McQueary, ☒ Jason Phipps, ☒ Albert Dixon, ☒ Bobby Dixon, ☐ Anna Cunningham, ☒ Trula Miles, ☐ Wanda Faye Griffin, ☐ Karen McKinnon, ☒ Rasheeda McCormick ☐ Israel Pattison ☒ Benjamin Smith ☒ Annette Smith

Johnston CFAC Elected Officers: ☒ Marie Dodson, Chair ☐ Leanna George, Vice-Chair

Wake CFAC Elected Officers: ☒ Alicia Jones, Chair ☒ Nancy Johns, Vice Chair

BOARD MEMBERS PRESENT:

GUEST(S): ☐ Suzanne Thompson, NCDHHS

STAFF PRESENT: ☒ Ramona Branch, Manager, Member Inclusion & Outreach, ☒ Lakeisha McCormick, Manager, Member Inclusion & Outreach, ☒ Warren Gibbs Member Inclusion & Outreach Specialist-Johnston ☐ Charline Mangum Member Inclusion & Outreach Specialist-Wake

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Tuesday, June 20, 2023

Consumer and Family Advisory Committee- Johnston
521 N Brightleaf Boulevard Smithfield, NC 27577
Held Via Video Conference/In-Person

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. Welcome and Introductions- 10 min	<ul style="list-style-type: none">The meeting was called to order by Marie Dodson at 5:30 pm		
2. Review of the Minutes – 5 min	<ul style="list-style-type: none">The minutes from the May 16, 2023 meeting were reviewed; a motion was made by Bobby Dixon and seconded by Jason Phipps to approve the minutes		
3. PUBLIC COMMENT- 10 min	<ul style="list-style-type: none">Welcome of Wake County CFACMarie Dodson shared feedback from the Juneteenth Event in Johnston County, encouraging members to research the history of the new national holiday and how CFAC can participate in future festivals to recruit stakeholders	CFAC will look into reaching out community organizers of Juneteenth event for participation next year	12 months
4. Reports: - 15 min BOD, Steering Committee, State to Local, State CFAC, Conferences, Trainings, etc.	<ul style="list-style-type: none">Marie opened the floor or i2i participants to share feedbackAlicia Jones Wake County Chair discussed the professionalism shown at the event and how family members, providers, and community vendors engagedMarie then shared information received from break out groups such as value based contracts and things changing when TCM goes live for providers such as fee schedulesMarie discussed long term sustainability for MCO's and providers, advising CFAC members to research State Website for further information	CFAC will working on planning events and revising charter for next fiscal year	By August Meeting

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Tuesday, June 20, 2023

Consumer and Family Advisory Committee- Johnston
521 N Brightleaf Boulevard Smithfield, NC 27577
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none">Nancy Johns Wake County Vice Chair shared the Whova App used for the conference providing the access code for members not in attendance to research slides and presentations from conferenceMarie discussed reducing stigmas in the community and major resources discussed at i2i conference such as Dr. Shannon Dowler's videos found at shannondowlermd.com which feature rap songs about different disorders physical, behavioral, and mentalMarie discussed the continued need for broadband internet in rural areas to improve access to care and social determinants of health through telehealth and telemedicineAnnette Smith shared how to access Power Point Presentations and what she learned about VSP and Peer support in groups stating the state is looking into possibly hiring those with IDD to become peer mentorsNominating Committee-CFAC Subcommittee Elections-Team decided to hold elections off until August and focus on revising charter in July while meetings are canceled		
5. MCO Updates- 10 min	<ul style="list-style-type: none">Ramona shared updates about Annual Report-everyone's reports from each county were received and she and Lakeisha would look over documents and submit	N/A	N/A
6. Announcements	<ul style="list-style-type: none">Kids Health Expo Feedback-MIOS shared information gathered such as the Fox Project and encouraged CFAC to engage during their presentation on 9/23, learning about such projects as students from Smithfield-Selma High using STEM to create robotics to help IDD populationJohnston County Med Assist-Rescheduled last minute to 12/15 due to inclement weather	MIOS will perform community outreach and learn more about Fox project and upcoming event in September	By August Meeting

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Tuesday, June 20, 2023

Consumer and Family Advisory Committee- Johnston
521 N Brightleaf Boulevard Smithfield, NC 27577
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none">CFAC Johnston and Wake discussed possibly working with NCDMV to create a safe space for those with special needs to take Real ID photos for ID's and Driver's LicensesDana Stanley was voted in as a new CFAC member		
12. Adjournment:	Bobby Dixon moved to adjourn and it was seconded by Jason Phipps The suggested next meeting will be August 15, 2023, at 5:30 p.m.		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)



Thursday, June 22, 2023

Consumer and Family Advisory Committee- Cumberland
(Virtual Meeting via Microsoft Teams)
5:30pm- 7:00pm

MEMBERS PRESENT: ☒ Michael McGuire ☐ Ellen Gibson, ☒ Dorothy Johnson ☒ Sharon Harris ☒ Briana Harris ☒ Shirley Francis ☒ Tekeyyon Lloyd ☒ Renee Lloyd ☒ Carson Lloyd Jr. ☐ Felishia McPherson

BOARD MEMBERS PRESENT:

GUEST(S): ☐ Suzanne Thompson, NCDHHS

STAFF PRESENT: ☐ Dr. Aalece Pugh-Lilly, Sr Director of Community Health & Well Being, ☐ Aimee Izawa, Director Community & Member Engagement ☒ Ramona Branch, Manager, Member Inclusion & Outreach, ☐ Starlett Davis, Member Inclusion & Outreach Specialist

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. Welcome and Introductions- 10 min	The meeting was called to order by Dr. Michael Maguire at 5:45 pm.		
2. Review of the Minutes – 5 min	The minutes from the May 25, 2023 meeting were reviewed; a motion was made by Rock Lloyd and seconded by Dorothy Johnson to approve the minutes.		
3. PUBLIC COMMENT- 10 min	Dr. Maguire was in attendance to the Family Dollar Open House on Ramsay Street in Fayetteville NC. He stated that he handed out several brochures that		

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Thursday, June 22, 2023

Consumer and Family Advisory Committee- Cumberland
(Virtual Meeting via Microsoft Teams)
5:30pm- 7:00pm

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>Debra Kinney and Star Davis had given him. He stated the attendance was really good and he talked to a lot of people.</p> <p>Dorothy Johnson mentioned that she was stepping down from her CFAC membership due to her term being up. She stated that she had already had a discussion with Star.</p> <p>Renee Lloyd invited all Cumberland CFAC members to her church for Family and Friends Day on Sunday June 25 at 11:15 am. The address is Empowerment Kingdom Center 1901 Pamalee Drive Fayetteville NC.</p> <p>Shirley Francis gave the ADA updates- Next meeting August 16 6pm in person at the Kawanis Center, she would like for more local organizations to attend and collaborate. Dennis McArthur and Kim Wolenoff will be speakers at this meeting. Cumberland Parks and Rec are currently registering adults and children for Fall Sports. June 1- August 1.</p>		
4. Speaker: 15-30 min	N/A		
5. State Updates 10 min	<p>Suzanne Thompson was in attendance and went over the State updates- She encouraged everyone to read the CE&E update for June. He mentioned that Wes Rider would be retiring, and she will send an invite to Ramona to send to the group for his virtual farewell.</p> <p>State to Local call- Wednesday June 28 6-730 pm.</p> <p>State CFAC will be July 12 from 9am-3pm and there will be 9 new members voted in. Annette Smith with the Wake CFAC group will be start her term effective July 1.</p>		
6. Reports: - 15 min BOD, Steering Committee, State to Local, State CFAC, Conferences, Trainings, etc.	<p>Ramona Branch- There will be no BOD meeting in July. July SC meeting is cancelled, and the next meeting will be August 7, 2023 530pm-7pm. The Cumberland group will also not be meeting in July as most all Alliance CFAC's have cancelled their July meeting.</p>		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Thursday, June 22, 2023

Consumer and Family Advisory Committee- Cumberland
(Virtual Meeting via Microsoft Teams)
5:30pm- 7:00pm

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	Dr. Maguire talked about the i2i conference in Raleigh and stated it was a great conference and he saw a lot of people there engaging and mentioned that he attended a session that presented on Artificial Intelligence therapy.		
7. MCO Updates- 10 min	Aimee Izawa , Director of Community & Member Engagement was not in attendance, there are no MCO updates.		
9. Statutory Requirements and Recommendations: 15-30 min	<p>Aimee Izawa- Alliance Report Card- n/a</p> <p>Dr. Maguire took this time to go over the statutory requirements. Since Suzanne Thompson was in attendance, the group was able to ask any questions they may have or clarity on the requirements. He stated that he was very pleased with Alliance and the relationship that they have with DHHS, they have been very supportive.</p> <p>Service Needs & Gaps- The group discussed the need for transportation, and Dr. Maguire stated that in August he was going to start transporting the uninsured in the Fayetteville community to and from doctor's appointments until his funding runs out.</p> <p>Suzanne Thompson went over the definition of MAC with the standard plans and how it is similar to a CFAC, but not the same. Standard plans are required to have a MAC (Member Advisory Committee) but they are not required to hold public meetings. They are also regional, meaning several counties are joined together for their meetings. She did state that she would send Ramona the list of contacts for the MAC's standard plan representatives to send out to everyone in case they meet someone that would like to join or get more information. She said it would not be this next week, but she would get to it as soon as she can.</p> <p>(1) Review, comment on, and monitor the implementation of the contract deliverables between area authorities and the Department of Health and Human Services. (2) Identify service gaps and underserved populations. (3) Make recommendations regarding the service array and monitor the development of additional services. (4) Review and comment on the area</p>		

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Thursday, June 22, 2023

Consumer and Family Advisory Committee- Cumberland
(Virtual Meeting via Microsoft Teams)
5:30pm- 7:00pm

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	authority budget. (5) Develop a collaborative and working relationship with the area authority's member advisory committees to obtain input related to service delivery and system change issues. (6) Submit to the State Consumer and Family Advisory Committee findings and recommendations regarding ways to improve the delivery of mental health, intellectual and developmental disabilities, substance use disorder, and traumatic brain injury services, including Statewide issues.		
11 Announcements	<p>Starlett Davis was not in attendance tonight due to inclement weather effecting her power and internet.</p> <p>The Cumberland CFAC committee is responsible for setting up a speaker for each meeting. Please contact Starlett Davis to let her know who will be speaking at each meeting. Please refer to February 2023 meeting for further instruction or contact Starlett Davis, MIOS</p> <p>Elections for the new fiscal year will take place in August.</p>	N/A	N/A
12. Adjournment:	<p>Dorothy Johnson moved to adjourn, and it was seconded by Shirley Francis. The suggested next meeting will be August 24, 2023, at 5:30 p.m.</p>		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)



Monday, June 26, 2023

Consumer and Family Advisory Committee- Mecklenburg
3205 Freedom Drive, Charlotte, NC 28208
MECKLENBURG COUNTY MINUTES

MEMBERS PRESENT: ☑ Ron Clark-virtual , ☑ Linda Campbell-virtual, ☐ Ruth Reynolds, ☐ Randy Sperling, ☑ Beverly Corpening-virtual, ☑ Shagun Gaur-virtual, ☑ Melida Baldera-virtual ☑ Alan McDonald-virtual, ☑ Michael Flood-virtual, ☑ Lois Stickell-virtual, ☑ Shari Phillips-Stratton-virtual, ☑ Jim Sonda-virtual

BOARD MEMBERS PRESENT:

GUEST(S): ☑ Suzanne Thompson, NCDHHS-virtual

STAFF PRESENT: ☑ Aimee Izawa, Director Community & Member Engagement-virtual ☑ Lakeisha McCormick, Manager, Member Inclusion-virtual, ☑ Eileen Bennett Member Inclusion Specialist-virtual.

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

Meeting ID: 215 845 061 715

Or call in (audio only)

[+1 213-204-2613,,196190616#](#)

Phone Conference ID: 196 190 616#

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. Welcome and Introductions- 10 min	The meeting was called to order by Michael Flood at 5:08 pm		
2. Review of the Minutes – 5 min	The minutes from the May 22, 2023 meeting were reviewed; a motion was made by Lois Stickell and seconded by Alan McDonald to approve the minutes		
3. PUBLIC COMMENT- 5 min			
4. State Updates 10 min	Suzanne Thompson-noted that she didn't have very many updates but that she wanted to remind everyone that Wes Rider is retiring and there was an electronic card to sign and a virtual link for the get together. She noted that pretty much everything is		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Monday, June 26, 2023

Consumer and Family Advisory Committee- Mecklenburg
3205 Freedom Drive, Charlotte, NC 28208
MECKLENBURG COUNTY MINUTES

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	State CFAC is open to the Public and it is July the 12 th fro 9-3 and we have 9 new members. The State to Local call is the 4 th Wednesday of every month and is open to the public as well.		
5. Reports:- 20 min BOD,Steering Committee, State to Local,State CFAC, Conferences, Trainings, etc.	CFAC Event Recap -Linda noted that she thought the CFAC event went well and the consensus from the folks she had discussed with said they would like that the presenter not just “read” the slides off to the audience, but she did not that there was a great turn out and with the Q&A she felt like there was a lot of direction given to the families which was great. Lois noted that she did not receive any feedback from CMS but that there were only 2-3 parents in-person and that a virtual-only option seems to make sense. Linda noted that it does seem easier for families to attend virtually. Linda thanked Eileen and Lakeisha for helping with the technical issues. Eileen noted that for a first event there was great turnout and that the team worked together really well to make it a successful event. Eileen also noted that she was very thankful for the Deborah and Michelle for presenting on very difficult information. Lakeisha noted that she did share the feedback to the Executive Team at Alliance, and they had very positive feedback and she also said thank you to Suzanne Thompson for helping us acquire the speakers. Lakeisha noted that we had a big turnout, and she noted the only suggestion she would have is that we maybe have more planning time so that we can make sure what you want is what we execute on. She also noted that more time for the presentation perhaps 1.5 hours instead of 1 hour and that would allow a panel discussion. Michael noted that for throwing the event together in such a short time the event was a big success. He noted that there were some in person and for the last minute he was surprised that we had an in-person option was nice as the people in person seemed to appreciate having an Alliance staff there to help them. Lois noted that she underestimated how		

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MECKLENBURG COUNTY MINUTES

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>long it would take to push things through at CMS and that more time would be beneficial. Linda noted that the team learned a lot about B-3 and learned a lot about event planning. Linda also mentioned that she learned that B-3 services do not have a waiting list. And, she noted that if they do have a panel, it's important everyone know their information well.</p> <p>i2i Conference-Lois provided her notes in an attachment and they have been included below.</p> <p>Unrecognized to Essential – Session on Direct Support Workers-Projection is there is a need for 1,000,000 new workers in the next ten years. Staffing shortages and high turnover. 40% of Direct Support Workers leave within 6 months. This is an enormous brain drain because of the time it takes to train workers. One solution—as workers gain skills they should earn more, also, they should be credentialed to make the field more professional. The speakers touched on how technology might be able to help with remote support, like telling someone to take their pills. Often, though, a person needs to be there with the client. The good news is that COVID lifted a veil and direct support workers are getting a lot of attention at the highest levels of government. North Carolina is a growing state with a much larger aging population. The federal government has come through with a grant to bring together aging and disability groups to look at the Direct Support Worker problem because it affects both the aging the disabilities population</p> <p>How to Overcome Workforce Challenges with Augmented Intelligence by Eleos Health-Ai –which was the reason I went to the session. Lois noted that she got an education because “Workforce” was not about the direct support workers. It was about clinicians and case managers. Essentially it was taping a session with a clinician and using AI to find key words and concepts and compress a 6,000-word session into 300 words, which reduces note taking</p>		

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Monday, June 26, 2023

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MECKLENBURG COUNTY MINUTES

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>time. There were 2 different levels. In the basic level, the tape is not retained so consent of the client was not required.</p> <p>Employing Family Members as Care Extenders</p> <ul style="list-style-type: none">-Care extenders are a new service definition which means they are a new class of positions in the Department of Health and Human Services. Care extenders are individuals with IDD or their family members working with a case manager in a paid position. It would require training.-Mental Health and Substance Use Disorder have peer supports but this is new to the IDD population. This is not a direct support worker.-This is one care manager working with 2 care extenders—ideally one is a person with lived experience and the other is a family member of a person with IDD. Parents would not be allowed to work with your own child.-The belief is that individuals living with a disability, or their family members can bring an understanding that professional staff may not have. I don't know when this is expected to launch. I know the presenters of this session also presented in May at the State CFAC Committee meeting, which is all of the CFACs across the state, not just the 6 counties in Alliance. <p>Ron asked about Peer Support initiatives. Aimee and Lois noted there are not any peer-support led initiatives at this time.</p> <p>Alan asked if this section included or excluded parents? Lois noted that the parents can not take care of their own children solely, but can care for others and their family member. Aimee did note there is a certification that Alliance offers for family members. Alan noted that parents do a lot for the care, but the stipulation is that you can work with your child but you have to work with other children/adults as well.</p> <p>Lakeisha noted that she put the link to WellCare in the chat.</p>		

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MECKLENBURG COUNTY MINUTES

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>https://wellcare.com/North-Carolina</p> <p>Navigating the Tailored Plan – 6-person panel Sean Shriver spoke was a panelist from Alliance. DHHS person said the state already has strong services in behavioral health and are ready to take on a holistic approach of adding physical health. The Eastpointe person (Eastpointe is a managed care agency in eastern North Carolina) said their soft launch Dec 1 was bumpy. Many of the addresses they had to contact clients were wrong. She thinks having value added services like transportation will help greatly and pointed out that 80% of positive outcomes from outside treatment, like having a way to get to the doctors. Sean Shriver from Alliance said it is a culture change to try to understand the health care system. He acknowledged it will take a while to develop a delivery system. Alliance has partnered with Wellcare. He admitted they started out looking for a health partner to satisfy a requirement, but once they started working with Wellcare they “are so impressed.” Wellcare is a health care company that has a nurse on call. Lois noted that she was confused about this because it looks like Wellcare only works with the standard plan and not the tailored plan but that may be something that changes when the Tailored Plan launches. Sean also mentioned the soft launch of case management.</p> <p>Rumors from the hallway are that the tailored plan will probably be delayed again, possibly until January 2024</p> <p>BHSP-Michael/Alan-5 mins-Michael noted that the BHSP has been extended until August. The next meeting there will be a consultant coming in to do a gap-analysis and that will be incorporated in the plan. Alan noted that they do</p>		

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MECKLENBURG COUNTY MINUTES

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>continue to find gaps at each meeting. Lois asked if the listening sessions were helpful? Michael noted that the listening sessions around the city were very helpful but were difficult to get people engaged. Linda asked if there was a push for more support within the substance abuse community and what are the timelines for the county. Michael noted there were a lot of stakeholders at the table invested in the idea of substance abuse support and that the turnaround for these programs be quick. Ron noted that the County is doing a lot for services for detained individuals. He noted the reentry program has several supports for that program. He noted that funding has increased for these types of programs and trying to educate the populations before release. Linda asked if there was a lower recidivism rate? Ron noted that it is having an impact but that he didn't know the exact numbers.</p> <p>Steering Committee-Lois Stickell provided notes from the Steering Committee. Those notes are included below.</p> <ul style="list-style-type: none">• Rob Robinson, CEO of Alliance Health gave a legislative update<ul style="list-style-type: none">○ There is talk about the Tailored Plan operating for only one year – LME/MCOs are working with Members of the House and the Senate to develop a long-term plan, a four-year contract. Right now, everything is up in the air and nothing is guaranteed until the legislation is approved.• State Budget Process – Current Negotiating Phase<ul style="list-style-type: none">○ Budget remains at conference Committee Stage with leaders from both House and Senate working on compromise budget. Not getting a budget passed by the end of June will delay Medicaid expansion for over 500,000 people. Update: Key legislators are now saying they don't expect to have a budget passed by the end of June. They expect it to go into July.		

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Monday, June 26, 2023

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none">○ The secretary of Health and Human Services said, “just a few days slippage on the budget can mean months of slippages in the long tail.” <p>Other CFACs reported their activities.</p> <p>One is planning a Resource and Family Fun Day in September</p> <p>One had a Bed give a way for Veterans with Adjustable beds and frames given to Veterans in need.</p> <p>Lois Stickell announced our event-B3/I-Waiver services meeting @6:30 pm on Tuesday, June 6, 2023.</p> <ul style="list-style-type: none">• Annual Report -Dr. Aalece Pugh-Lilly completed the CFAC Annual report draft before her June 16 departure.• Membership Terms-12-month, majority vote – confirmed and accepted. This means CFAC members will have to sit out one year after serving 3 consecutive terms.• Traumatic Brain Injury (TBI) Waiver has been expanded for Mecklenburg and Orange Counties, effective this month. More information and training online. A marketing campaign is planned. Alliance is the only MCO that has a TBI waiver. Aimee noted we are focused right now on TBI education and awareness. Linda asked what qualifies for a TBI. Alan explained the differences to the group. Eileen noted that John G’s presentation did go over the qualification and that she would provide them with a copy of the presentation.		
6. MCO Updates- 10 min	<p>July Meeting-Eileen Bennett noted that the Steering committee would not be meeting in July and that she would like the Mecklenburg CFAC to have a discussion on the possibility of not having a meeting in July. Lois noted that she thinks we should not have the meeting. Lois made a motion and Ron seconded and the motion carried to cancel the July meeting.</p>		

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Monday, June 26, 2023

Consumer and Family Advisory Committee- Mecklenburg
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MECKLENBURG COUNTY MINUTES

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>Annual Report-Eileen noted that the annual report has been released and Eileen will send it out to the group.</p> <p>Ombudsman meeting-Eileen gave a brief description of the monthly meeting and noted she will provide the webinar for them to review.</p> <p>Lakeisha noted to create awareness about the Annual Report for CFAC. She noted that we submit that report to the state so the state can see what our CFAC community has been working on. She also noted that the Steering Committee leadership will be changing. The ballots will be going to the steering committee members this week or early next week and voting will be in August.</p>		
9. Statutory Requirements and Recommendations: 15-30 min	<p>-Linda Campbell-noted that the housing initiatives for the IDD population is not there and she would like to have some more information about housing. She noted that the housing programs seemed more geared toward MH/SUD. Specific IDD housing doesn't have any traction. She asked if Alliance would sponsor/or build housing for IDD? She asked Michael and Ron what happens with the SUD population with housing? Aimee noted that we have TCLI which would be more 90 Day to 1-year supportive housing and then more permanent housing which would be more independent. For members who are in Broughton we do have bridge-housing who are discharging out of those state facilities. Aimee noted that we just opened a program with Carolina Outreach with transitional apartment living with staff on site and more structured. Aimee noted we also offer vouchers as well. Aimee noted we don't typically purchase homes or apartments for living. Jim asked is this for IDD only or is this also available for people with significant issues. Aimee noted that TCLI is specific to mental illness and there are a lot of resources around TCLI program and services. Jim asked if those services are things that Alliance helps their family access because he felt like Alliance "dumped" their family and didn't offer any help or support or services for MH. Linda noted that the housing were specifically targeting to members who are more stable</p>	-	

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MECKLENBURG COUNTY MINUTES

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>and are transitioning. Aimee noted that it is Alliance's responsibility and that you can call the access line or reach out to Lakeisha and Eileen. She also noted that it is important that the member may be connected to a provider and that it is very important to have a provider in place to help with the transition and is there a community inclusion piece. Aimee offered her email as well. Aimee's email: aizawa@alliancehealthplan.org.</p> <p>Linda asked if the county manager could come and speak to the housing. And if the county is planning on building housing for the IDD population. Ron requested the Member and Recipient line. 1-800-510-9132- Member and Recipient Services line</p> <p>Alan asked where we can see Alliance Housing options? Eileen noted that a member can call the access line, you can go online. Alan specifically asked about the Matthews opportunity with Rainbow Express and Eileen noted that community outreach and that the access line has some community resources. Eileen also noted that the providers are supposed to have resources for you as well.</p>		
11 Announcements		N/A	N/A
12. Adjournment:	Linda Campbell motioned to adjourn the meeting and Alan McDonald seconded. The suggested next meeting will be August 28, 2023, at 5:30 p.m.		



Tuesday, June 27, 2023
ORANGE COUNTY

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
(virtual meeting via videoconference)
5:30-7:00 p.m.

APPOINTED MEMBERS PRESENT: ☐ Steve Furman ☐ Paula Harrington ☒ Allen Dittmer ☒ Carol Conway-Chair ☒ Candace Alley ☒ Kent Earnhardt ☒ Linda Shipman ☒ Kate Shipman ☒ Krista Zelt-Caraway ☐ Stanly Cotton

BOARD MEMBERS PRESENT: ☐

GUEST(S): ☐ Suzanne Thompson-NCDHHS

STAFF PRESENT: ☒ Aimee Izawa, Director of Community Health & Well Being ☒ Ramona Branch, Member Inclusion & Outreach Manager ☐ Douglas McDowell, Member Inclusion and Outreach Specialist

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. Welcome & Introductions -10 min	The meeting was called to order by Carol Conway at 5:45 pm		
2. Review of the minutes- 5 min	The minutes from the May 8, 2023 meeting were reviewed; a motion was made by Candace Alley and seconded by Kate Shipman to approve the minutes; minutes approved unanimously.		
3. Public Comment-10 min	Carol Conway mentioned that Senator Greg Meyer in Durham stated that he heard that Medicaid may be changing their regulations. They may start paying for housing. There was no source given from his information. Carol also stated that she had reached out to Bill Donohue and Senator Joyce Krawick and was waiting to hear back from them on speaking in the October IDD Forum. Candace Alley stated that she submitted the Orange County CFAC FY 2023 summary for the Alliance Health CFAC Annual Report.		

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Tuesday, June 27, 2023
ORANGE COUNTY

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
(virtual meeting via videoconference)
5:30-7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
5. State Updates- 10 Mins	<p>Suzanne Thompson was not in attendance.</p> <p>Ramona Branch gave the State updates:</p> <ul style="list-style-type: none"> • State to Local- Wednesday June 28, 2023- 6pm-730pm • July State CFAC- Wednesday July 12, 2023 9am-3pm • CE&E for July will be emailed to the group once received 		
6. Reports- 15 Min BOD, Steering Committee, State to Local, State CFAC Conferences, Trainings, etc.	<p>Candace Alley and Kent Earnhardt attended the i2i Conference in Raleigh June 12-14.</p> <p>Conference topics included:</p> <ul style="list-style-type: none"> • Changing the I/DD Landscape in North Carolina • How to Overcome Workforce Challenges with Augmented Intelligence • Medicaid Transformation – DHHS, Tailored Plan, and CMA Perspectives • No Health without Mental Health: Investing & Improving North Carolina’s Behavioral Health and Resilience 		
7. MCO Updates 10 Min	<p>Elections- Co-Chair Carol Conway nominated Candace Alley for Co-Chair of the Orange County CFAC- The group voted, and it was unanimous- Candace Alley is the new co-chair of the Orange County CFAC July Meeting? Do you want to have this meeting? The Alliance BOD & SC as well as other county CFAC’s are cancelling their July meetings. Carol Conway asked the group if they would like to cancel the July meeting; the July meeting cancellation was approved.</p> <p>Ramona Branch advised the group that the Orange County CFAC Charter needs reviewing and updated for FY 24. This will be added to the agenda in August. - Ramona will send the OC Charter to the group.</p> <p>Aimee Izawa mentioned that Dr. Michael Maguire would be rolling off as the Steering Committee Chair and that the election ballots would be sent to all members of the Steering Committee (Local Chairs & Co-Chairs) the end of</p>		

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Tuesday, June 27, 2023
ORANGE COUNTY

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING

(virtual meeting via videoconference)
5:30-7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	June. She also gave an update on the TBI waiver for Orange & Mecklenburg, that there is a training that can be done in the communities by Alliance staff and that if any of the CFAC members knew anyone that would benefit from the training that we would be able to collaborate with them.		
8. Statutory Requirements and Recommendations 15-30 Min	No discussion on the statutory requirements.		
9. Announcements	<p>The group used this time to discuss future speakers for the OC CFAC.</p> <p>Carol Conway mentioned she had a conversation with the DA of Orange County and police services for immigrants and gave an explanation of Alliance Health and would like to know more about police services.</p> <p>Aimee Izawa mentioned that anyone in a mental health crisis when calling the police department or 911, could request a CIT officer. She also advised that we could have Eric Johnson- Special Populations Manager to come and present at a CFAC meeting. She also advised that we could coordinate with James Osborne for a CFAC MHFA training if there was interest.</p> <p>Candace Alley asked how many CIT officers were trained in Orange County and also inquired about MHFA for teens. Aimee stated that she would get back to the group with the answer to the questions.</p>		
10. Adjournment	Candace Alley moved to adjourn, and it was seconded by Krista Caraway. The next meeting will be August 22, 2023, at 5:30 p.m.		



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Finance Committee Report

DATE OF BOARD MEETING: September 7, 2023

BACKGROUND: The Finance Committee's function is to review financial statements and recommend policies/practices on fiscal matters to the Board, including reviewing/recommending budgets, audit reports, and financial statements. This Committee also reviews and recommends policies and procedures for managing contracts and other purchase of service arrangements.

This month's report includes documents and draft minutes from the previous meeting.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): A motion to recommend that the Board authorize the CEO to amend a contract with Inovalon, Inc. for Tailored Plan HEDIS Reporting requirements for fixed fees not to exceed \$166,487 per year and for a per member per month rate of \$0.253.

REQUEST FOR AREA BOARD ACTION: Approve the proposal.

CEO RECOMMENDATION: Approve the proposal.

RESOURCE PERSON(S): David Hancock, Committee Chair; Kelly Goodfellow, Executive Vice-President/Chief Finance Officer

[\(Back to agenda\)](#)



Inovalon, Inc. – Contract Amendment and Extension

Alliance Health has been working with Inovalon, Inc. for the delivery of the National Committee for Quality Assurance (NCQA), Healthcare Effectiveness Data and Information Set (HEDIS) Reporting services since September 2021. Previously Alliance contracted for the QSI-XL, INDICES and Value Compass (Provider Portal) platforms for 42,000 members comprised of the Tailored Plan population.

In order to meet the State Tailored Plan (TP) HEDIS Reporting requirements, Alliance needs to amend and extend the current contract which currently includes the QSI-XL, INDICES and Value Compass (Provider Portal) platforms to include the following:

- Two Additional Reporting Catalogs to meet the NC Department of Health and Human Services (NC-DHHS) Tailored Plan Contract required reporting.
 - The Agency for Healthcare Research and Quality (AHRQ) Catalog and
 - The NC Medicaid Measure Catalog
- The Addition of 78,000 Medicaid Direct and the Projected Tailored Plan/Medicaid Expansion members to the Reporting Tool for a Total of 120,000 members.
- A reduction in the member PMPM from the current contracted rates to provide a combined annual reduction of \$91,000 from the current PMPM rates across the various Inovalon platforms.
- The extension of the contract term from the current end date of 8/31/2026 to 8/31/2027.

Estimated Total Pricing for 9/1/2023 – 8/31/2027

	Product	Line Item	Unit Price	Quantity	Annual Cost
Existing Contract	QSI-XL®	Monthly Platform Fee	\$8,190.68	12	\$98,288
Reduced PMPM	QSI-XL®	Platform and Processing Fee PMPM	\$0.0461	1,440,000	\$66,384
Existing Contract	QSI-XL®	Reporting Population Fee	\$4,832.26	1	\$4,832
Existing Contract	QSI-XL®	NCQA HEDIS	\$0.00	1	Included
New Catalog	QSI-XL®	North Carolina Medicaid	\$38,147.39	1	\$38,147
New Catalog	QSI-XL®	AHRQ Catalog	\$25,220.22	1	\$25,220
Reduced PMPM	QSI-XL®	Service Bureau Fee PMPM	\$0.1004	1,440,000	\$144,576
Existing Contract	INDICES®	Membership Insights	\$0.00	12	Included
Existing Contract	INDICES®	Measure Insights	\$0.00	12	Included
Existing Contract	INDICES®	Quality MRR Operations Insights	\$0.00	12	Included
Existing Contract	INDICES®	Authorized User Access	\$180.00	50	Included
Reduced PMPM	ValueCompass™	Platform and Processing Fee PMPM	\$0.1065	1,440,000	\$153,360
Existing Contract	ValueCompass™	Value Based Program Insights	\$0.00	12	Included
Estimated Annual Cost:					\$530,808

Total Fixed Fees – Approximately \$166,487 per year

Total PMPM for All Platforms - \$ 0.253

Member Quantity Estimated at 120,000 * 12 Months = 1,440,000

Estimated annual cost of 1,440,000 members @ \$0.253 = \$364,320

Total potential contract amount = \$530,807

A **motion** to recommend that the Board authorize the CEO to amend a contract with Inovalon, Inc. for Tailored Plan HEDIS Reporting requirements for fixed fees not to exceed \$166,487 per year and for a per member per month rate of \$0.253.



Thursday, August 03, 2023

BOARD FINANCE COMMITTEE - REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
3:00-4:00 p.m.

APPOINTED MEMBERS PRESENT: ☒Dena Diorio, MPA; ☒Vicki Evans (remote); ☒David Hancock, Committee Chair, MBA, MPAff; and ☒D. Lee Jackson, BA (remote-logged in at 3:01p)

BOARD MEMBERS PRESENT: None

GUEST(S) PRESENT: None

STAFF PRESENT: Kelly Goodfellow, Executive Vice-President/Chief Financial Officer; Mary Dahlsten-Accounting Supervisor-Grants; Ashley Snyder, Senior Director of Accounting and Finance; Dianna White, Senior Vice-President/Financial Operations; Sean Schreiber, Executive Vice President/Chief Operating Officer

- 1. WELCOME AND INTRODUCTIONS** – the meeting was called to order at 3:00pm
- 2. REVIEW OF THE MINUTES** – The minutes from the June 1, 2023, meeting was reviewed; a motion was made by Ms. Diorio and seconded by Ms. Evans to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Monthly Financial Reports as of June 30, 2023 (preliminary)	<p>The monthly financial reports were discussed which includes the Summary of Net Positions, Summary of Savings/(Loss) by Funding Source, the Statement of Revenue and Expenses (Budget & Actual), Senate Bill 208 Required Ratios and DHB Contract Ratios of June 30, 2023.</p> <p>Ms. White discussed the following:</p> <ul style="list-style-type: none">Ms. White reviewed the statement of Net Positions and reminder the committee that all numbers are preliminary and will change with post close adjustments until the audit is finalized.Cash increased \$53M YTD primarily from Medicaid savings. (Mr. Hancock raised concern on this amount not being enough cushion for a large operation such as this.)Accounts receivable sizeable increase YTD in part due to Hardship Payments to Providers. (Ms. Goodfellow explained Hardship Payments to board as new requirement of Medicaid Direct.)Ms. White explained that Hospital Supplemental payments have been fully amortized (reflected in prepaids line.) Ms. Goodfellow explained supplemental payments to hospitals that are amortized over year for in/outpatient services (have been paying since 2014; for services paid originally by State that we took over- will go away with switch to Tailored Plan)	No next steps.	

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Thursday, August 03, 2023

BOARD FINANCE COMMITTEE - REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
3:00-4:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none">Concern from Ms. Diorio on how much State dollars were left on the table; discussion around what steps we are taking to ensure Providers are spending monies.All ratios are in a good space; MLR did go up to 91% (reminder that this is only 3 months' worth of data and includes special true ups that were done in June related to HCQI expenses. Ratio fluctuations are expected at this point in the year; still have 12 months of the contract year left; must maintain 85% expected level)		
4. Fund Balance Commitments	<p>Ms. White discussed upcoming request of additional fund balance commitment that will be requested in October due to Tailored Plan delay. Currently, \$7.9M is included in the Board approved budget. A detailed presentation will be provided breaking out the different components of the request.</p> <p>Ms. Goodfellow explained that once Tailored Plan launches; Year 1 and Year 2 we expect to incur administrative losses; In Year 2 expect we should have a better understanding of the business and what we need to implement to increase efficiencies and create saving so that Year 3 a breakeven year. In Year 3, the goal is to not use fund balance to fund Admin costs.</p>	No next steps.	
5. Contract(s)	<p>Mr. Schreiber discussed a contract amendment for Blaze Advisors, dba Alera Health. He discussed that for FY24, the 3 separate contracts from FY23 for Cumberland, Durham, and Mecklenburg counties would be combining the oversight and ongoing management of all three projects into one consolidated contract. Expectations for the project are outlined in the consolidated contract. For the purposes of MLR reporting these projects are health care quality improvement initiatives and support the coordination of care.</p> <p>Mr. Hancock suggested adding additional measurements and benchmarks into the contract for FY24.</p> <p>COMMITTEE ACTION: A motion was made by Ms. Diorio to recommend the Board authorize the CEO to amend the contract with Blaze Advisors for an amount not to exceed \$1,036,832; motion seconded by Ms. Evans. Motion passed unanimously.</p>	No next steps.	
6. Closed Session	COMMITTEE ACTION:	No next steps.	

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Thursday, August 03, 2023

BOARD FINANCE COMMITTEE - REGULAR MEETING
5200 W. Paramount Parkway, Morrisville, NC 27560
3:00-4:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>A motion was made by Mr. Jackson to enter closed session pursuant to NC General Statute 143-318.11 (a)(1) to prevent the disclosure of information that is confidential and not a public record under NCGS 122C-126.1; motion was seconded by Ms. Diorio. Motion passed unanimously.</p> <p>COMMITTEE ACTION: A motion was made by Ms. Diorio to end closed session; motion seconded by Ms. Evans. Motion passed unanimously.</p>		

7. **ADJOURNMENT:** the meeting adjourned at 3:56pm; the next meeting will be September 7, 2023, from 3:00 p.m. to 4:00 p.m.



Alliance Health
Statement of Net Position
As of June 30, 2023

	Prior Year 06/30/2022 Actual	Current Year 09/30/2022 Actual	Current Year 12/31/2022 Actual	Current Year 03/31/2023 Actual	Current Year 06/30/2023 Actual	YTD Change 06/30/2023 Summary	YTD % Change 06/30/2023 % Change
Assets							
Current Assets							
Cash and cash equivalents	160,816,143	179,663,132	201,135,895	189,832,316	213,654,791	52,838,649	32.9 %
Restricted cash	4,564,093	4,564,094	4,564,094	4,564,094	4,564,094	-	0.0 %
Short term investments	95,482,768	95,970,102	96,809,081	97,867,129	99,066,755	3,583,987	3.8 %
Due from other governments	15,820,148	23,136,602	23,452,335	24,896,660	21,898,486	6,078,339	38.4 %
Accounts receivable, net of allowance	419,367	804,968	1,220,940	1,522,353	1,101,019	681,651	162.5 %
Sales tax refund receivable	245,022	377,464	451,723	246,822	351,302	106,280	43.4 %
Prepaid expenses	923,904	4,426,552	3,869,351	2,234,465	1,545,002	621,099	67.2 %
Total Current Assets	278,271,445	308,942,914	331,503,418	321,163,839	342,181,449	63,910,005	23.0 %
Noncurrent Assets							
Noncurrent Restricted cash	134,560,902	139,465,702	144,521,976	149,742,523	155,331,704	20,770,801	15.4 %
Other Assets	321,461	321,460	321,460	321,461	321,461	-	0.0 %
Capital Assets, Net of AD	29,048,761	28,533,140	29,141,103	28,403,765	27,652,300	(1,396,461)	(4.8) %
Deferred Outflows of Resources	14,965,092	14,965,093	14,965,092	14,965,092	30,203,729	15,238,637	101.8 %
Total Noncurrent Assets	178,896,216	183,285,395	188,949,632	193,432,841	213,509,194	34,612,977	19.3 %
Total Assets	457,167,661	492,228,309	520,453,050	514,596,680	555,690,643	98,522,982	21.6 %
Liabilities and Net Position							
Liabilities							
Current Liabilities							
AP and Other Current Liabilities	22,154,978	22,817,214	36,457,174	23,420,973	27,139,858	4,984,880	22.3 %
Claims and Other Service Liabilities	66,081,525	74,516,611	69,067,408	64,659,631	67,744,150	1,662,626	2.5 %
Unearned Revenue	61,397,653	64,950,650	65,785,533	74,827,751	51,528,929	(9,868,724)	(16.1) %
Current Portion of Accrued Vacation	2,712,052	2,712,052	2,712,053	2,712,052	3,834,386	1,122,333	41.4 %
Due to Other Entities	2,173,110	1,128,575	2,257,150	3,419,139	34,979,216	32,806,106	1,509.6 %
Total Current Liabilities	154,519,318	166,125,102	176,279,318	169,039,546	185,226,539	30,707,221	19.8 %
Noncurrent Liabilities							
Net Pension Liability	21,553,241	22,553,241	23,553,241	24,553,241	39,551,020	17,997,779	83.5 %
Accrued Vacation	1,172,604	1,172,604	1,172,604	1,172,604	815,070	(357,534)	(30.5) %
Other Noncurrent Liabilities	19,540,457	18,869,398	18,177,558	17,463,919	16,757,931	(2,782,526)	(14.2) %
Total Noncurrent Liabilities	42,266,302	42,595,244	42,903,403	43,189,764	57,124,021	14,857,719	35.2 %
Total Liabilities	196,785,620	208,720,346	219,182,721	212,229,310	242,350,560	45,564,940	23.1 %
Net Position							
Capital Assets at Beginning of Year	6,712,276	6,712,275	6,712,275	6,712,276	6,712,276	-	0.0 %
Restricted	137,985,269	137,985,270	137,985,270	137,985,269	137,985,269	-	0.0 %
Unrestricted	115,684,496	115,684,496	115,684,496	115,684,496	115,684,496	-	0.0 %
Current Year Change in Net Position	-	23,125,922	40,888,288	41,985,329	52,958,043	52,958,043	0.0 %
Total Net Position	260,382,041	283,507,963	301,270,329	302,367,370	313,340,084	52,958,043	20.4 %
Total Liabilities and Net Position	457,167,661	492,228,309	520,453,050	514,596,680	555,690,643	98,522,982	21.6 %



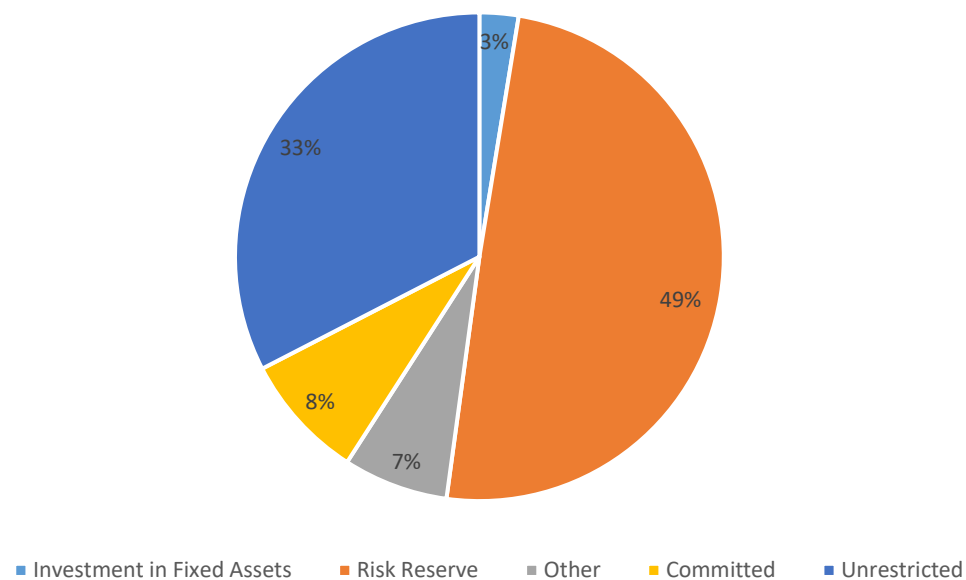
Summary of Savings/(Loss) by Funding Source as of June 30, 2023

	Revenue	Expense	Savings/(Loss)
Medicaid Waiver Services	\$ 815,416,367	\$ 769,451,071	\$ 45,965,296
Medicaid Waiver Risk Reserve	20,592,904	-	20,592,904
Federal Grants & State Funds	117,630,552	117,908,764	(278,212)
Local Funds	34,487,714	35,063,645	(575,931)
Administrative	118,445,415	135,390,886	(16,945,471)
Non operating	4,199,457	-	4,199,457
Total	\$ 1,110,772,409	\$ 1,057,814,366	\$ 52,958,043

Fund Balance

	June 30, 2022	Change	June 30, 2023
Investment in Fixed Assets	6,712,275	1,380,857	8,093,132
Risk Reserve	134,560,903	20,770,802	155,331,705
Other	22,112,173	(331,871)	21,780,302
Total Restricted	156,673,076	20,438,931	177,112,007
Committed	49,293,939	(23,230,143)	26,063,796
Unrestricted	47,702,751	54,368,397	102,071,148
Total Unrestricted	96,996,690	31,138,254	128,134,944
Total Fund Balance	\$ 260,382,041	\$ 52,958,042	\$ 313,340,083

June 30, 2023 Actual



Reinvestment Detail

	Committed Funds FY22	Spent June 30, 2023	Balance to Spend
General Expenses	2,000,000	1,085,000	915,000
Child Facility Based Crisis Center	1,838,000	1,496,145	341,855
Total - Services	3,838,000	2,581,145	1,256,855
Administration			
Tailored Plan planning and implementation	22,000,000	14,167,232	7,832,768
Total - Administrative	22,000,000	14,167,232	7,832,768
Total Service and Administration	\$ 25,838,000	\$ 16,748,378	\$ 9,089,622

Fund Balance Detail

	June 30, 2022	Change	June 30, 2023
Investment in Fixed Assets	6,712,275	1,380,857	8,093,132
Restricted - Risk Reserve	134,560,903	20,770,802	155,331,705
Restricted - Other			
State Statutes	16,805,997	-	16,805,997
Prepays	923,904	621,098	1,545,002
State	377,037	(377,037)	-
Cumberland	3,605,235	(285,414)	3,319,821
Durham	400,000	(290,518)	109,482
Restricted - Other	22,112,173	(331,871)	21,780,302
Committed -			
Intergovernmental Transfer	4,558,852	(4,558,848)	4
Reinvestments-Service	3,838,000	(2,581,145)	1,256,855
Reinvestments-Administrative	22,000,000	(14,167,232)	7,832,768
Mecklenburg Realignment Funds	17,073,966	(1,922,917)	15,151,049
Orange Realignment Funds	1,823,121	-	1,823,121
Total Committed	49,293,939	(23,230,143)	26,063,796
Unrestricted	47,702,751	54,368,397	102,071,148
Total Fund Balance	\$ 260,382,041	\$ 52,958,042	\$ 313,340,083
Restricted			21,819,788
Unrestricted			31,138,254
Total Fund Balance Change		\$	52,958,042

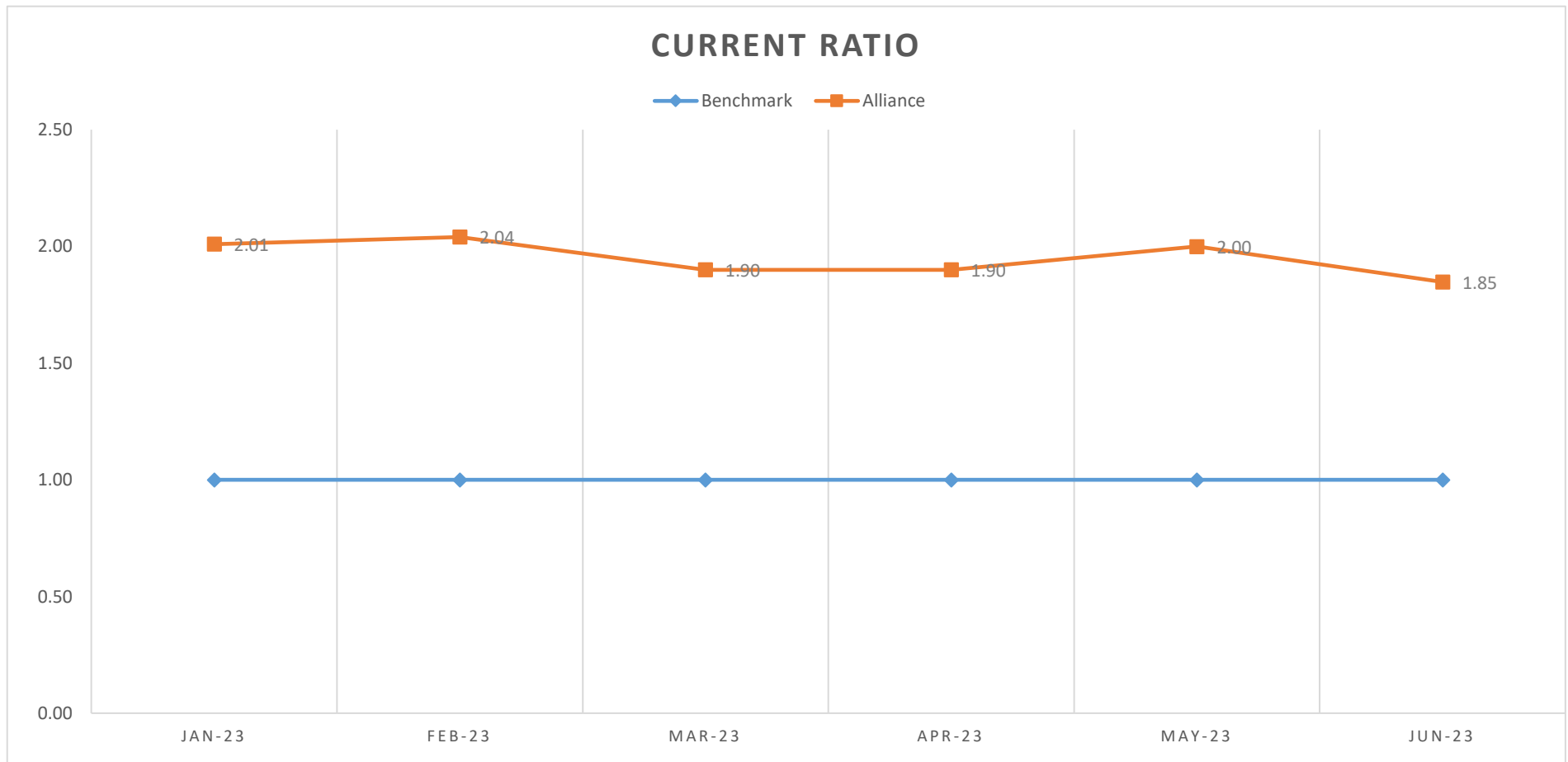


Alliance Health
Statement of Revenue and Expenses
As of June 30, 2023

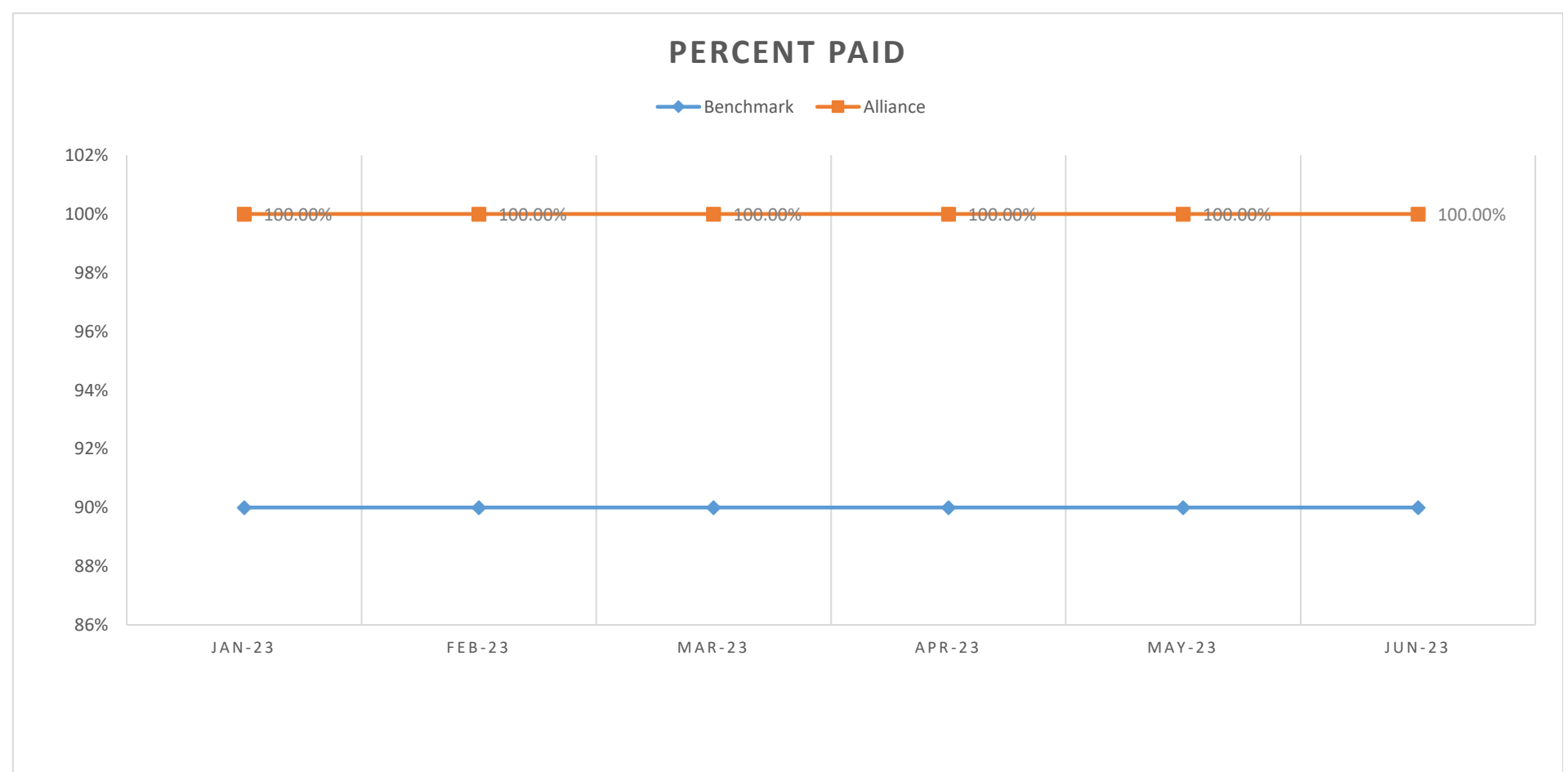
	For the Month of 07/31/2022	For the Month of 08/31/2022	For the Month of 09/30/2022	For the Month of 10/31/2022	For the Month of 11/30/2022	For the Month of 12/31/2022	For the Month of 01/31/2023	For the Month of 02/28/2023	For the Month of 03/31/2023	For the Month of 04/30/2023	For the Month of 05/31/2023	For the Month of 06/30/2023	Year to Date Actual 06/30/2023	Current Year Budget 06/30/2023	Budget Remaining 06/30/2023 Remaining Budget
Revenue															
Service Revenue															
Medicaid Waiver Service	70,826,433	72,712,082	73,287,401	70,285,145	59,790,805	70,889,134	64,797,764	72,717,565	63,929,059	70,418,701	74,706,002	71,649,179	836,009,271	861,794,904	25,785,632
State and Federal Grants	8,751,054	9,314,669	8,507,888	13,087,391	10,404,763	9,532,079	9,812,402	10,559,109	12,255,094	9,828,257	9,693,751	5,884,096	117,630,552	143,128,023	25,497,473
Local Grants	2,920,024	1,355,260	2,285,300	1,099,795	4,957,214	2,534,964	3,739,023	2,681,174	2,936,377	2,902,858	3,028,482	4,047,244	34,487,714	53,497,767	19,010,052
Total Service Revenue	82,497,511	83,382,011	84,080,589	84,472,331	75,152,782	82,956,177	78,349,189	85,957,848	79,120,530	83,149,816	87,428,235	81,580,519	988,127,537	1,058,420,694	70,293,157
Administrative Revenue															
Medicaid Waiver	8,247,663	8,741,259	8,627,252	8,277,424	6,950,444	10,353,490	8,202,987	9,594,783	9,703,952	10,149,174	9,626,821	10,748,820	109,224,069	136,672,396	27,448,326
State and Federal	520,383	520,383	520,383	749,397	577,636	577,636	577,636	577,636	577,637	577,636	577,636	577,636	6,931,637	6,931,637	1
Local	69,523	69,523	69,523	69,523	69,523	69,524	69,523	69,523	69,523	69,523	69,523	69,524	834,277	834,277	-
Other Lines of Business	121,286	121,286	121,286	121,286	121,286	121,286	121,286	121,286	121,286	121,286	121,286	121,286	1,455,432	1,455,432	-
Total Administrative Revenue	8,958,855	9,452,451	9,338,444	9,217,630	7,718,889	11,121,936	8,971,432	10,363,228	10,472,398	10,917,619	10,395,266	11,517,266	118,445,415	145,893,742	27,448,327
Total Revenue	91,456,366	92,834,462	93,419,033	93,689,961	82,871,671	94,078,113	87,320,621	96,321,076	89,592,928	94,067,435	97,823,501	93,097,785	1,106,572,952	1,204,314,436	97,741,484
Expenses															
Service Expense															
Medicaid Waiver Service	65,357,367	64,103,599	62,144,019	59,456,236	59,033,823	57,615,378	62,166,772	66,887,450	70,098,458	62,650,537	68,945,015	70,992,417	769,451,071	861,794,904	92,343,833
State and Federal Service	8,770,170	9,123,833	8,686,103	13,100,265	10,470,275	9,612,440	9,942,805	10,242,481	12,273,978	9,825,422	9,698,644	6,162,348	117,908,764	143,128,019	25,219,255
Local Service	2,920,024	1,584,320	2,233,473	1,099,795	4,996,319	2,630,541	3,835,850	2,691,809	2,993,518	2,921,163	3,058,482	4,098,352	35,063,645	53,497,768	18,434,123
Total Service Expense	77,047,561	74,811,752	73,063,595	73,656,296	74,500,417	69,858,359	75,945,427	79,821,740	85,365,954	75,397,122	81,702,141	81,253,117	922,423,480	1,058,420,691	135,997,211
Administrative Expense															
Salaries and Benefits	7,848,139	8,276,806	7,955,573	8,397,650	8,848,202	11,292,616	7,319,137	8,165,094	8,911,830	10,213,223	9,224,039	8,855,877	105,308,186	120,893,745	15,585,559
Professional Services	618,829	1,002,419	1,594,391	1,734,243	1,087,107	1,038,929	1,638,875	1,379,515	1,708,807	1,840,208	1,440,782	1,998,486	17,082,591	15,000,000	(2,082,591)
Operational Expenses	872,989	1,053,626	994,560	1,288,022	982,034	1,177,471	1,017,331	1,046,118	1,051,143	731,486	1,085,361	1,699,969	13,000,109	10,000,000	(3,000,109)
Total Administrative Expense	9,339,957	10,332,851	10,544,524	11,419,915	10,917,343	13,509,016	9,975,343	10,590,727	11,671,780	12,784,917	11,750,182	12,554,332	135,390,886	145,893,745	10,502,859
Total Expenses	86,387,518	85,144,603	83,608,119	85,076,211	85,417,760	83,367,375	85,920,770	90,412,467	97,037,734	88,182,039	93,452,323	93,807,449	1,057,814,366	1,204,314,436	146,500,070
Non Operating															
Non Operating Revenue	134,592	197,696	224,013	271,222	343,462	369,282	398,040	399,929	435,419	445,991	480,692	499,120	4,199,457	4,638,307	438,850
Non Operating Expense	-	-	-	-	-	-	-	-	-	-	-	-	-	4,638,307	4,638,307
Total Non Operating	134,592	197,696	224,013	271,222	343,462	369,282	398,040	399,929	435,419	445,991	480,692	499,120	4,199,457	-	(4,199,457)
Current Year Change in Net Position	5,203,440	7,887,555	10,034,927	8,884,972	(2,202,627)	11,080,020	1,797,891	6,308,538	(7,009,387)	6,331,387	4,851,870	(210,544)	52,958,043	-	(52,958,043)



Division of Health Benefits Ratios - As of June 30, 2023



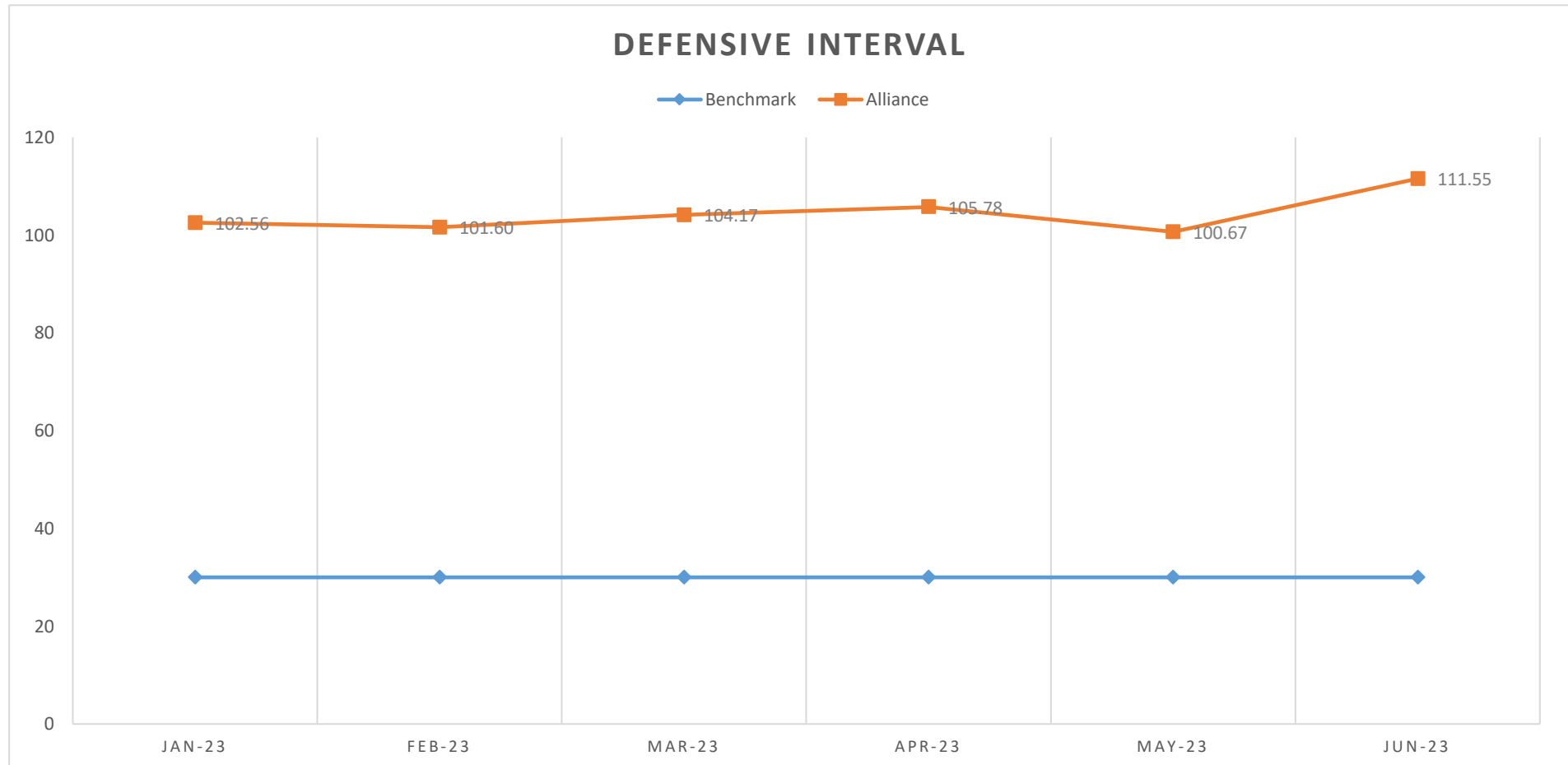
Current Ratio = Compares current assets to current liabilities. Liquidity ratio that measures an organization's ability to pay short term obligations. The requirement is 1.0 or greater.



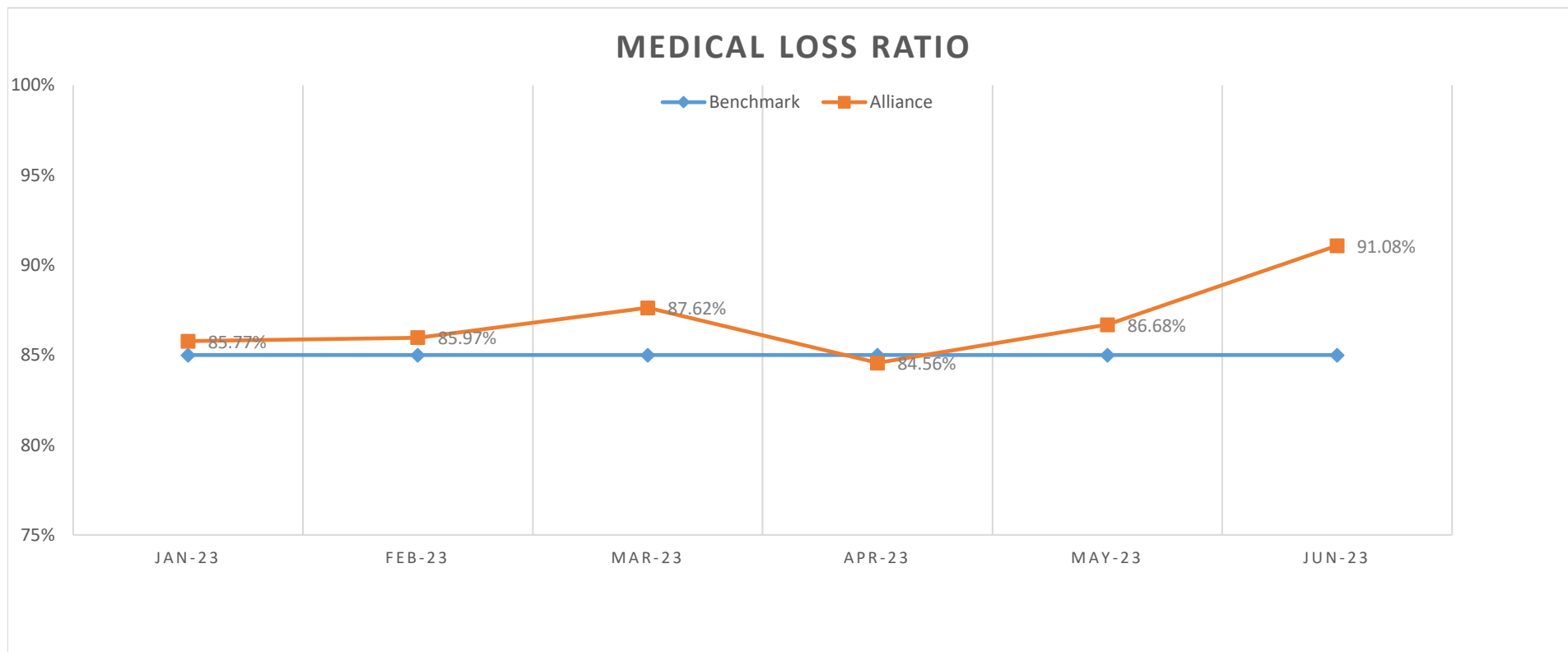
Percent Paid = Percent of clean claims paid within 30 days of receiving. The requirement is 90% or greater.



Division of Health Benefits Ratios - As of June 30, 2023



Defensive Interval = Cash + Current Investments divided by average daily operating expenses. This ratio shows how many days the organization can continue to pay expenses if no additional cash comes in. The requirement is 30 days or greater.



Medical Loss Ratio (MLR) = Total Services Expenses plus Administrative Expenses that go towards directly improving health outcomes divided by Total Medicaid Revenue. The requirement is 85% or greater cumulative for the rating period (7/1/22-3/31/23). The requirement for Medicaid Direct is 85% or greater cumulative for the rating period (4/1/23-6/30/24). The requirement for Tailored Plan is 88% or greater cumulative for the rating period (10/1/23-6/30/24).



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Special Update/Presentation: Physical Health Integration

DATE OF BOARD MEETING: September 7, 2023

BACKGROUND: Review clinical functions to expand behavioral health services to Alliance members enrolled in the Tailored Plan. Focus will be on Medical Team support and policies; Utilization Management; Quality team preparation for expanded NCQA accreditation; pharmacy services; Incidents, appeals, and grievances; outcomes monitoring

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): N/A

REQUEST FOR AREA BOARD ACTION: Receive the presentation.

CEO RECOMMENDATION: Receive the presentation.

RESOURCE PERSON(S): Robert MacArthur, MD, Chief Medical Officer

[\(Back to agenda\)](#)