



Thursday, August 03, 2023

## AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560  
4:00-6:00 p.m.

**MEMBERS PRESENT:** Glenn Adams, Cumberland County Commissioner, JD (via Zoom); Leigh Altman, Mecklenburg County Commissioner, JD (via Zoom); Heidi Carter, Durham County Commissioner, MPH, MS (via Zoom); Carol Council, MSPH; George Corvin, MD (via Zoom); Dena Diorio, MPA; Vicki Evans (via Zoom); Ted Godwin, Johnston County Commissioner (via Zoom); Jean Hamilton, Orange County Commissioner, Ph.D (via Zoom); David Hancock, MBA, MPAff (Board Chair); D. Lee Jackson, BA (via Zoom)-entered at 5:05 p.m.; Michael Joseph, MD (via Zoom); Tchernavia Montgomery, MSW; Lynne Nelson, BS (Board Vice-Chair)-entered at 4:53 p.m. (via Zoom); Cheryl Stallings, Wake County Commissioner, PhD; and Anthony Trotman, MS (via Zoom)

**APPOINTED MEMBERS ABSENT:** David Curro, BS

**GUEST(S) PRESENT:** Robbie Locklear (via Zoom); Marie Dobson, Alliance CFAC (Consumer and Family Advisory Committee) (via Zoom); Yvonne French, NC DHHS/DMH (Department of Health and Human Services/Division of Mental Health, Intellectual Disability, and Substance Abuse Services) (via Zoom); Annette Smith (via Zoom); Deborah Aldridge, Alera Health (via Zoom)

**ALLIANCE STAFF PRESENT:** Brandon Alexander, Communications and Marketing Specialist II (via Zoom); Dave Brown, Deputy Chief Information Officer (via Zoom); Joey Dorsett, Senior Vice-President/Chief Information Officer; Cheala Garland-Downey, Executive Vice-President/Chief Human Resources Officer (via Zoom); Kelly Goodfellow, Executive Vice-President/Chief Finance Officer; Sandhya Gopal, Senior Director of Government Relations (via Zoom); Veronica Ingram, Clerk to the Board; Joshua Knight, Director of Internal Audit (via Zoom); Mya Lewis, Waiver Contract Manager (via Zoom); Robert MacArthur, Chief Medical Officer (via Zoom); Shawn Mazyck, Senior Vice-President/Provider Network (via Zoom); Brenda McGovern, Senior Vice-President/Utilization Management (via Zoom); Ann Oshel, Senior Vice-President/Community Health and Well-Being (via Zoom); Brian Perkins, Senior Vice-President/Strategy and Government Relations; Monica Portugal, Executive Vice-President/Chief Risk and Compliance Officer; Sean Schreiber, Executive Vice-President/Chief Operating Officer; Tammy Thomas, Senior Vice-President/Business Evolution; Dianna White, Senior Vice-President/Financial Operations; Lisa Wilson, Administrative Assistant III; Sara Wilson, Chief of Staff; and Carol Wolff, General Counsel

**1. CALL TO ORDER:** Board Chair David Hancock called the meeting to order at 4:13 p.m.

AGENDA ITEMS:	DISCUSSION:
2. Agenda Adjustments	There were no adjustments to the agenda.
3. Public Comment	Annette Smith provided public comments regarding Alliance CFAC groups and an interest in an strategic plan to improve CFAC membership and communication
4. Chair's Report	<p>Chair Hancock reminded the board that annually, the Board has chosen to have the Executive Committee serve as an ad hoc committee to provide preliminary review of the CEO and make recommendations to the Board.</p> <p><b><u>BOARD ACTION</u></b> A motion was made by Ms. Diorio to appoint the Executive Committee as the FY24 ad hoc committee to provide preliminary review of the CEO and make recommendations to the full Board; motion seconded by Ms. Council. Motion passed unanimously.</p>
5. CEO's Report	<p>Chair Hancock announced that Carol Wolff, General Counsel, would present the CEO report in the CEO's absence. Ms. Wolff introduced the following:</p> <ul style="list-style-type: none"><li>New Staff: Dave Brown, Deputy Chief Information Officer; and Brenda McGovern, Senior Vice-President/Utilization Management</li></ul>

Thursday, August 03, 2023

## AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560  
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
	<ul style="list-style-type: none"><li>• Medicaid Expansion/Legislative Update: Brian Perkins, Senior Vice-President/Strategy and Government Relations, provided the update. He noted the current long session and items expected to be addressed during this session. He reminded board members that Medicaid Expansion goes into effect after the state budget is passed. The presentation is saved as part of the board's files.</li><li>• ACAP Article in News and Observer Newspaper and Youth Service Expansion Report: Brian Perkins, Senior Vice-President/Strategy and Government Relations, provided the update; he reminded board members that CEO, Rob Robinson emailed this information last week.</li><li>• Facilities Update: Sean Schreiber, Executive Vice-President/Chief Operating Officer, provided the update on crisis facilities within Alliance's catchment area. The presentation is saved as part of the board's files.</li></ul> <p><b><u>BOARD ACTION</u></b> The Board received the report.</p>
6. Consent Agenda	<p>A. <a href="#">Draft Minutes from June 1, 2023, Board Meeting – page 4</a> B. <a href="#">Network Development and Services Committee Report – page 9</a> C. <a href="#">Quality Management Committee Report – page 13</a></p> <p>The consent agenda was sent as part of the Board packet; it is attached to and made part of these minutes. There were no comments or discussion about the consent agenda.</p> <p><b><u>BOARD ACTION</u></b> A motion was made by Ms. Council to approve the consent agenda; motion seconded by Dr. Corvin. Motion passed unanimously.</p>
7. Committee Reports	<p>A. <a href="#">Consumer and Family Advisory Committee – page 17</a> The Alliance Consumer and Family Advisory Committee (CFAC) is composed of consumers and/or family members from Durham, Wake, Cumberland, Johnston, Orange, or Mecklenburg counties who receive mental health, intellectual/developmental disabilities, or substance use/addiction services. A schedule of the CFAC committee meetings is available on Alliance's <a href="#">website</a>. This report included draft minutes and documents from recent steering and county CFAC meetings.</p> <p>Marie Dodson presented the report. She noted that CFAC did not hold meetings in July but did participate in community events throughout Alliance's catchment area; each county CFAC is reviewing its by-laws and inter-partnership agreements. She noted that the Alliance CFAC annual report was recognized by the state CFAC. The CFAC report is attached to and made part of these minutes.</p> <p><b><u>BOARD ACTION</u></b> The Board received the report.</p> <p>B. <a href="#">Finance Committee Report – page 64</a> The Finance Committee's function is to review financial statements and recommend policies/practices on fiscal matters to the Board, including reviewing/recommending budgets, audit reports, and financial statements. This committee also reviews and recommends policies and procedures for managing contracts and other purchase of service arrangements. This month's report included draft minutes from the previous meeting and a contract recommended for approval.</p>

Thursday, August 03, 2023

**AREA BOARD REGULAR MEETING**

5200 W. Paramount Parkway, Morrisville, NC 27560  
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
	<p>David Hancock, Committee Chair, presented the report. He noted the closeout of the previous fiscal year and that revenue exceeded expenses; he noted that the report was in the packet which was previously sent to the board. Sean Schreiber, Executive Vice-President/ Chief Operating Officer, reviewed details of the recommended contract and benefits from the current/previous contract. The Finance Committee report is attached to and made part of these minutes.</p> <p><b><u>BOARD ACTION</u></b> A motion was made by Ms. Diorio to authorize the CEO to amend the contract with Blaze Advisors for an amount not to exceed \$1,036,832; motion seconded by Ms. Evans. Motion passed unanimously.</p>
8. Closed Session(s)	<p><b><u>BOARD ACTION</u></b> A motion was made by Commissioner Altman to enter closed session pursuant to NC General Statute 143-318.11 (a) (1) to prevent the disclosure of information that is confidential and not a public record under NCGS 122C-126.1; motion seconded by Commissioner Stallings. Motion passed unanimously.</p>
9. Reconvene Open Session	The Board returned to open session.
10. Adjournment	All business was completed; the meeting adjourned at 5:48 p.m.

**Next Board Meeting**  
**Thursday, September 07, 2023**  
**4:00 – 6:00 pm**

Minutes approved by Board on September 7, 2023.



**Alliance Health  
BOARD OF DIRECTORS  
Agenda Action Form**

**ITEM:** Draft Minutes from the June 1, 2023, Board Meeting

**DATE OF BOARD MEETING:** August 3, 2023

**BACKGROUND:** The Alliance Health (Alliance) Board of Directors (Board) per North Carolina General Statute 122C is responsible for comprehensive planning, budgeting, implementing, and monitoring of community based mental health, developmental disabilities, and substance use/addiction services to meet the needs of individuals in Alliance's catchment area. The minutes from the previous meeting are attached and submitted for review and approval by the Board.

**SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available):** N/A

**REQUEST FOR AREA BOARD ACTION:** Approve the draft minutes from the June 1, 2023, Board meeting.

**CEO RECOMMENDATION:** Approve the draft minutes from the June 1, 2023, Board meeting.

**RESOURCE PERSON(S):** David Hancock, Board Chair; Robert Robinson, CEO

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Thursday, June 01, 2023

## AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560  
4:00-6:00 p.m.

**MEMBERS PRESENT:** Glenn Adams, Cumberland County Commissioner, JD (via Zoom); Leigh Altman, Mecklenburg County Commissioner, JD (via Zoom); Heidi Carter, Durham County Commissioner, MPH, MS (via Zoom); Carol Council, MSPH (via Zoom); George Corvin, MD (via Zoom); David Curro, BS; Dena Diorio, MPA (via Zoom); Vicki Evans (via Zoom); Ted Godwin, Johnston County Commissioner (via Zoom); Jean Hamilton, Orange County Commissioner, Ph.D; David Hancock, MBA, MPAff (Board Vice-Chair); Michael Joseph, MD (via Zoom); D. Lee Jackson, BA (via Zoom); Tchernavia Montgomery, MSW (via Zoom); Lynne Nelson, BS (Board Chair); and Cheryl Stallings, Wake County Commissioner, PhD

**APPOINTED MEMBERS ABSENT:** Anthony Trotman, MS

**GUEST(S) PRESENT:** Yvonne French, NC DHHS/DMH (Department of Health and Human Services/Division of Mental Health, Intellectual Disability, and Substance Abuse Services) (via Zoom); Mary Hutchings, Wake County Finance Department; and Nancy Johns

**ALLIANCE STAFF PRESENT:** Brandon Alexander, Communications and Marketing Specialist II; Joey Dorsett, Senior Vice-President/Chief Information Officer; Cheala Garland-Downey, Executive Vice-President/Chief Human Resources Officer; Kelly Goodfellow, Executive Vice-President/Chief Finance Officer; Sandhya Gopal, Senior Director of Government Relations (via Zoom); Veronica Ingram, Clerk to the Board; Joshua Knight, Director of Internal Audit (via Zoom); Mya Lewis, Waiver Contract Manager (via Zoom); Robert MacArthur, Chief Medical Officer (via Zoom); Shawn Mazyck, Senior Vice-President/Provider Network (via Zoom); Robin Pelland, Senior Vice-President/Quality Management (via Zoom); Brian Perkins, Senior Vice-President/Strategy and Government Relations; Monica Portugal, Executive Vice-President/Chief Risk and Compliance Officer; Robert Robinson, Chief Executive Officer; Sean Schreiber, Executive Vice-President/Chief Operating Officer; Ashley Snyder, Senior Director of Accounting and Finance (via Zoom); Tammy Thomas, Senior Vice-President/Business Operations; Dianna White, Senior Vice-President/Financial Operations; Lisa Wilson, Administrative Assistant III; Sara Wilson, Chief of Staff; and Carol Wolff, General Counsel

**1. CALL TO ORDER:** Board Chair Lynne Nelson called the meeting to order at 4:04 p.m.

AGENDA ITEMS:	DISCUSSION:
2. Agenda Adjustments	There were no adjustments.
3. Public Comment	There were no public comments.
4. Chair's Report	Chair Nelson reported the following: <ul style="list-style-type: none"><li>As at the previous meeting, the June board meeting is expected to run longer than the standard two hours. There are annual items on the agenda; some items require supermajority approval (e.g., budget approval).</li><li>Occasionally the board has held a second June meeting if additional action is needed prior to the start of the new fiscal year. She shared that staff would confirm if this meeting was needed; it is currently scheduled for Thursday, June 29 from 8:00-8:30 am.</li></ul>
5. CEO's Report	Mr. Robinson reported the following: <ul style="list-style-type: none"><li>Hope Center Opening: Mr. Robinson reminded board members of tomorrow's grand opening of The Hope Center in Fuquay-Varina (<a href="#">The Hope Center Opens BHUC in Wake County - Alliance Health (alliancehealthplan.org)</a>); the opening will be live streamed on Alliance's Facebook page (<a href="#">Alliance Health   Morrisville NC   Facebook</a>).</li><li>Vice-Chair Hancock presented Chair Nelson with a plaque commemorating her service as board chair; Chair Nelson served as board chair 2021-2022 and 2022-2023.</li></ul>

Thursday, June 01, 2023

## AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560  
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
6. Consent Agenda	<p>A. <a href="#">Draft Minutes from May 4, 2023, Board Meeting – page 4</a></p> <p>B. <a href="#">Audit and Compliance Committee Report – page 8</a></p> <p>C. <a href="#">Executive Committee Report – page 30</a></p> <p>D. <a href="#">Quality Management Committee Report – page 32</a></p> <p>E. <a href="#">Draft FY24 Calendar of Board Meetings – page 34</a></p> <p>F. <a href="#">Annual HR Classification and Grade Schedule – page 36</a></p> <p>The consent agenda was sent as part of the Board packet; it is attached to and made part of these minutes. There were no comments or discussion about the consent agenda.</p> <p><b><u>BOARD ACTION</u></b></p> <p>A motion was made by Mr. Curro to approve the minutes; motion seconded by Commissioner Stallings. Motion passed unanimously.</p>
7. Committee Reports	<p>A. <a href="#">Consumer and Family Advisory Committee – page 55</a></p> <p>The Alliance Consumer and Family Advisory Committee (CFAC) is composed of consumers and/or family members from Durham, Wake, Cumberland, Johnston, Orange, or Mecklenburg counties who receive mental health, intellectual/developmental disabilities, or substance use/addiction services. A schedule of the CFAC committee meetings is available on Alliance's <a href="#">website</a>. This report included draft minutes and documents from the April steering and subcommittee/county meetings.</p> <p>Dave Curro presented the report. Mr. Curro shared recent events such as participation in the recovery conference, Alliance Making a Difference Breakfast, volunteering at a Med Assist event, and upcoming events in each county. The CFAC report is attached to and made part of these minutes.</p> <p><b><u>BOARD ACTION</u></b></p> <p>The Board received the report.</p> <p>B. <a href="#">Finance Committee – page 111</a></p> <p>The Finance Committee is responsible for reviewing, providing guidance and making recommendations on financial matters to the Area Board. This month's report included documents and draft minutes from the previous meeting; it also includes a FY23 (2022-2023) budget amendment, FY24 (2023-2024) budget, and per NCGS (NC General Statute) 159-12 (b), a public hearing shall be held to allow any persons who wish to be heard on the FY24 budget to appear. Per the by-laws budget items require supermajority approval.</p> <p>David Hancock, Committee Chair, presented the report. Mr. Hancock review contacts which were reviewed by the committee and recommended for approval by the board. The Finance Committee report is attached to and made part of these minutes.</p> <p><b><u>BOARD ACTION</u></b></p> <p>A motion was made by Vice-Chair Hancock to authorize the CEO to enter into a contract with Milliman, Inc. for an amount not to exceed \$2,250,0000; motion seconded by Dr. Corvin. Motion passed unanimously.</p>

Thursday, June 01, 2023

## AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560  
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
	<p>A motion was made by Vice-Chair Hancock to amend the motion made at the April board meeting to now read as “to authorize the CEO to enter into a contract with Consumer Wellness Solutions, Inc. for program rates not to exceed \$540 per case with a 3% escalation in years 2 and 3”; motion seconded by Commissioner Hamilton. Motion passed unanimously.</p> <p>A motion was made by Vice-Chair Hancock to authorize the CEO to increase the amended grant agreement with Savin Grace, LLC by \$129,393, bringing the total grant agreement to \$694,742; motion seconded by Ms. Council. Motion passed unanimously.</p> <p>A motion was made by Vice-Chair Hancock to approve increased amount for additional Microsoft 365 and Office licenses due to an increase in staff for an amount not to exceed \$538,631.02; motion seconded by Commissioner Stallings. Motion passed unanimously.</p> <p>A motion was made by Vice-Chair Hancock to authorize the CEO to enter into a contract with Emergent Devices for purchase of Narcan for an amount not to exceed \$300,000; motion seconded by Dr. Corvin. Motion passed unanimously.</p> <p>Dianna White, Senior Vice-President/Financial Operations, presented information on the FY23 budget amendment; the presentation is saved as part of the board’s files.</p> <p><b><u>BOARD ACTION</u></b></p> <p>A motion was made by Vice-Chair Hancock to approve the FY23 Budget Amendment 2 to decrease the budget by \$34,381,436 bringing the total FY23 budget to \$1,208,952,743; motion seconded by Dr. Joseph. Motion passed unanimously.</p> <p>Ms. White presented the FY24 budget for approval; she provided an update from the earlier presentation, which occurred at the May 4, 2023, board meeting. The presentation is saved as part of the board’s files.</p> <p>The board held a public hearing for the FY24 budget; there were no speakers/comments for the public hearing.</p> <p><b><u>BOARD ACTION</u></b></p> <p>A motion was made by Mr. Curro to approve the FY23 Budget for \$1,619,683,687; motion seconded by Ms. Diorio. Motion passed unanimously.</p>
8. Closed Session(s)	<p><b><u>BOARD ACTION</u></b></p> <p>A motion was made by Ms. Montgomery to enter closed session per NC General Statute 143-318.11 (a) (1) and (a) (6) to prevent the disclosure of information that is confidential and not a public record under NCGS 122C-126.1 and to consider the qualifications, competence, and performance of an employee; motion seconded by Ms. Council. Motion passed unanimously.</p>
9. Reconvene Open Session	<p>The Board returned to open session.</p>
10. <a href="#">Special Updates/Presentation(s)</a>	<p>As stated in Article II, Section D of the By-Laws, at each final regular meeting of the fiscal year, the officers of the Board of Directors shall be elected for a one-year term to begin July 1. Officers of the Board of Directors include the Chairperson and Vice-Chairperson. No officer shall serve in a particular office for more than two consecutive terms. Each Board member, other than County Commissioners, shall be eligible to serve as an officer.</p>

Thursday, June 01, 2023

**AREA BOARD REGULAR MEETING**

5200 W. Paramount Parkway, Morrisville, NC 27560  
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
	<b><u>BOARD ACTION</u></b> A motion was made by Mr. Curro to close the nominations and elect David Hancock as FY24 Board Chair; motion seconded by Commissioner Altman. Motion passed unanimously.  A motion was made by Commissioner Altman to close the nominations and elect Lynne Nelson as FY24 Board Vice-Chair; motion seconded by Mr. Curro. Motion passed unanimously.
11. Adjournment	All business was completed; the meeting adjourned at 6:40 p.m.

**Next Board Meeting**  
**Thursday, August 03, 2023**  
**4:00 – 6:00 pm**

Minutes approved by Board on [Click or tap to enter a date..](#)





**Alliance Health  
BOARD OF DIRECTORS  
Agenda Action Form**

**ITEM:** Network Development and Services Committee Report

**DATE OF BOARD MEETING:** August 3, 2023

**BACKGROUND:** The Network Development and Services Committee reviews progress on the agency's network development plan and service development activities. The committee reports to the Board and provides guidance and feedback on development of the needs and gaps assessment to meet state and agency requirements.

This report includes draft minutes from the previous meeting.

**SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available):** N/A

**REQUEST FOR AREA BOARD ACTION:** Accept the report.

**CEO RECOMMENDATION:** Accept the report.

**RESOURCE PERSON(S):** Dena Diorio, Committee Chair; Sean Schreiber, Executive Vice-President/Chief Operating Officer

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Wednesday, June 14, 2023

## BOARD NETWORK DEVELOPMENT & SERVICES COMMITTEE - MINUTES

5200 W. Paramount Parkway, Morrisville, NC 27560

4:00-5:30 p.m.

Meeting held virtually, via MS Teams: [https://teams.microsoft.com/l/meetup-join/19%3ameeting\\_Y2UxZmNIYWYtY2M0Mi00NTQwLTk4MjMtYTRkMjczZTM2YzFh%40thread.v2/0?context=%7b%22Tid%22%3a%225227920c-c9c9-4d1b-875e-c6ac70e80f71%22%2c%22Oid%22%3a%227571af40-9066-47ea-b933-2847d4049e3d%22%7d7d](https://teams.microsoft.com/l/meetup-join/19%3ameeting_Y2UxZmNIYWYtY2M0Mi00NTQwLTk4MjMtYTRkMjczZTM2YzFh%40thread.v2/0?context=%7b%22Tid%22%3a%225227920c-c9c9-4d1b-875e-c6ac70e80f71%22%2c%22Oid%22%3a%227571af40-9066-47ea-b933-2847d4049e3d%22%7d7d)

**APPOINTED MEMBERS PRESENT:** ☒ Dena Diorio, (Committee Chair) Board member; ☒ Heidi Carter, MPH, MS, Durham County Commissioner, Board member; ☒ Dr. Michael Joseph, MD; ☒ Tchernavia Montgomery

**BOARD MEMBERS PRESENT:**

**GUEST(S) PRESENT:**

**STAFF PRESENT:** ☐ Sean Schreiber, Chief Operating Officer • Member and Provider Services Operations Division; ☒ Shawn Mazyck, Senior Vice President • Provider Networks; ☒ Rachel Porter, Administrative Assistant III • Provider Networks

**1. WELCOME AND INTRODUCTIONS** – New member: Dr. Michael Joseph, MD was introduced to the committee.

**2. REVIEW OF THE MINUTES** – The minutes from September 14, 2022, and March 8, 2023, were not reviewed nor approved. Quorum met.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
<b>3. Charter and Purpose</b> – Shawn Mazyck	<ul style="list-style-type: none"><li>Shawn Mazyck went over the charter and purpose of the committee with the members in a PowerPoint presentation.</li><li>We are currently developing the dashboard and the process. We are trying to analyze and deploy the rate rationalization. TBA for date completion. The piece we are looking at is for psychiatric facilities.</li><li>We are moving forward for funding capability in serving the needs in our catchment area.</li><li>We are wanting to revamp the charter for asking an additional financial ask.</li></ul>		
<b>4. Tailored Plan Contracting Updates</b> – Shawn Mazyck	<ul style="list-style-type: none"><li>Shawn Mazyck shared a PowerPoint presentation outlining the TP contracting efforts to date.<ul style="list-style-type: none"><li>We have deployed a comprehensive approach to keep the hospital systems engaged.</li><li>Atrium: We are reviewing our responses due to the language concerns. Now, we have decreased that number of concerns. We are moving forward with them in negotiations.</li></ul></li></ul>	<ul style="list-style-type: none"><li>Shawn will follow up with WakeMed.</li><li>The percentages have changed. Shawn will share the new</li></ul>	

Wednesday, June 14, 2023

**BOARD NETWORK DEVELOPMENT & SERVICES COMMITTEE - MINUTES**

5200 W. Paramount Parkway, Morrisville, NC 27560  
4:00-5:30 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
		percentages at the follow up meeting with the committee.	
<b>5. New Service Additions to BH Benefit Plan/New Providers –</b> Kate Peterson/Bobbie Jo Hopf/Shawn Mazyck	<ul style="list-style-type: none"><li>• Kate Peterson along with Shawn and Boobie Jo Hopf shared a PowerPoint presentation outlining the new service additions to BH benefits and/or new providers.</li><li>• We have started working with providers ahead of go-live tailored plan regarding Medicaid state funds since January of 2023. We have transitioned about 550 members over.</li><li>• Matthews: Rise: <u>Brief Summary</u>: Eating Disorder program: Transcend: 24-hour treatment program (step down from a (6 bed group home with partial hospital program) hospitalization). It is intensive program. It is not locked. We want this resource to be in person preferably. There is one family session per week. The individuals (children) are seeing a therapist twice a week as well (group and individual). They use Yoga as a form of therapy as well.</li><li>• Arise: <u>Brief Summary</u>: There is comprehensive community care as well as clinical care where members receive an advocate for support. Virtual organization specializing eating disorders. Virtual care is as effective as in-person care. Extremely high ratings from reports. This program does a person-centered approach. They have tried to make an inclusive treatment to all their members.</li><li>• LifeConnect Health (Location: TN): <u>Brief Summary</u>: Virtual services for IDD individuals from the ages of 10 to 25. They are going through the credentialing process. Also, they are willing to discuss internally the possibility of servicing members from a virtual aspect as young as 4-5.</li><li>• Flourish Health: <u>Brief summary</u>: Youth and Psychiatric Adolescent specialty provider (ages of 13 -21 in network) (out of network is from 21 - 26). We are focusing on foster care along with a primary</li></ul>		

Wednesday, June 14, 2023

**BOARD NETWORK DEVELOPMENT & SERVICES COMMITTEE -  
MINUTES**

5200 W. Paramount Parkway, Morrisville, NC 27560

4:00-5:30 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	interdisciplinary team (working alongside QP consulting team, crisis management team members, PCP NC physician and NC psychologist trained in Flourish model) with this provider. If there is not a permanent care giver not identified, they can continue to guide and allow treatment for individual as they go from different placements. This facility is working closely with care managers and DSS.		
<b>6. ADJOURNMENT</b> at 5:10 PM.			



**Alliance Health  
BOARD OF DIRECTORS  
Agenda Action Form**

**ITEM:** Quality Management Committee Report

**DATE OF BOARD MEETING:** August 1, 2023

**BACKGROUND:** The Quality Management (QM) Committee serves as the Board's monitoring and evaluation committee charged with the review of statistical data and provider monitoring reports. The goal of the committee is to ensure quality and effectiveness of services and to identify and address opportunities to improve LME/MCO operations and local service system with input from consumers, providers, family members, and other stakeholders. This report includes draft minutes from the previous meeting.

**SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available):** N/A

**REQUEST FOR AREA BOARD ACTION:** Receive the report.

**CEO RECOMMENDATION:** Receive the report.

**RESOURCE PERSON(S):** Carol Council, Committee Chair; Robin Pelland, Senior Vice-President/Quality Management

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Thursday, June 01, 2023

## BOARD QUALITY MANAGEMENT COMMITTEE - REGULAR MEETING

(virtual meeting via videoconference)  
2:00-3:30pm

**APPOINTED MEMBERS PRESENT:** ☐ Carol Council, MSPH (Board member/Committee Chair); ☒ Marie Dodson; ☒ Israel Pattison;  
☒ George Corvin, MD (Board Member); ☒ Michael Joseph, MD (Board Member)

**APPOINTED, NON-VOTING MEMBERS PRESENT:** ☒ Diane Murphy, ☐ Dava Muserallo

**BOARD MEMBERS PRESENT:** None

**GUEST(S) PRESENT:** Yvonne French (LME Liaison)

**STAFF PRESENT:** LaTasha Williams (Clinical Quality Analyst), Laini Jarrett (Quality Improvement Specialist II), Sabrina Borriello-Jones (Clinical Quality Analyst), Suzanne Davis-Marens (Senior Director-Access), Laura Bardascino (Quality Improvement Specialist, II), Karen Borusiewicz (Clinical Quality Analyst), Robert MacArthur, MD (Chief Medical Officer), Ramona Branch (Manager-Member Inclusion & Outreach), Robin Pelland (Senior Vice President, Quality Management), Eric Johnson (Special Populations Manager), Aalece Pugh-Lilly (Senior Director, Community Health & Well Being), and Jennifer Stoltz (Administrative Assistant, III)

1. **WELCOME AND INTRODUCTIONS** – the meeting was called to order at 1:05 PM

2. **REVIEW OF THE MINUTES** –The minutes from the May 4, 2023, meeting were reviewed. Marie Dodson moved to approve the minutes; Israel Pattison seconded. The motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. QMC Charter	<p>Robin Pelland, Senior Vice President of Quality Management, reviewed the charter for the QMC. No updates were made. Purpose, Responsibilities, Relationships and Membership have remained the same. There was no need for any addendums. As it is the end of FY23 the document will be maintained as it is written. With the launch of Tailored Plan, there will need to be a full NCQA accreditation, and this charter meets those requirements.</p> <p>Marie Dodson moved to accept the Charter as written; Israel Pattison seconded the motion. There were no further comments or questions. The motion was passed unanimously.</p>	N/A	
4. Tribal Option	<p>Eric Johnson, Special Populations Manager and Aalyce Pugh-Lilly, Senior Director of Community Health &amp; Well Being, presented information about the various tribes within North Carolina. There was no formal presentation as a part of this topic.</p> <p>As a part of Medicaid reform by the State they added a separate Tribal option. As a federally recognized tribe within North Carolina, the Eastern Band of Cherokee Indians, have a choice to get their health services met by the Tribal Option or through the Standard Plan or Tailored Plans through the state. There are also 8 state tribes which are not recognized federally and don't have the same services and supports that the Eastern Band of Cherokee Indians do. Eric shared data on the number of Alliance members who identify as tribal members as well as the major health concerns for tribal members within the state. He and Aalyce discussed</p>	N/A	

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Thursday, June 01, 2023

**BOARD QUALITY MANAGEMENT COMMITTEE - REGULAR MEETING**  
(virtual meeting via videoconference)  
2:00-3:30pm

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	challenges to get an accurate number of tribal members who are served by Alliance. The importance of maintaining relationships with tribal leadership is an important part of ongoing communication with tribal members. Having tribal members who are also Alliance employees helps to bridge this communication. When the Tailored Plan is rolled out, there will be more data on tribal physical health.		
<b>5. Health Equity</b>	Laini Jarrett, Quality Improvement Specialist II, and Health Equity Council Chair presented a Health Equity Update. She reviewed Alliance's Health Equity Strategy Plan. She shared that Alliance is ahead of the curve in two domains and hits the basics in six others. She also showed the "do now" expectations for the strategy plan. There are items which need to be worked on immediately, some due to MCO requirements. There are other policies and procedures and data management plans which can be addressed later. Concerns expressed by the 2022 Health Equity Assessment are expansion of access to translated materials and bilingual speaking staff, management of staff workload and position turnover, and pay equity for staff and community workers. The presentation has been saved as a part of our files.		
<b>6. 7 Day PIP for Medicaid Direct</b>	<p>Laura Bardascino, Quality Improvement Specialist II reviewed the 7-Day Follow Up Performance Improvement Project Recommendations. The plan is to increase the percentage of Alliance members who received aftercare appointments within 1-7 or 1-30 days following a mental health (MH) or substance use disorder (SUD) hospitalization. The state funding from the Department of Mental Health for MH and SUD funding was approved in December of 2022. The vote today is to approve DHB Medicaid funding for both MH Tailored Plan and Medicaid Direct.</p> <p>Marie Dodson moved to approve the opening of the Medicaid Direct Performance Improvement Project to North Carolina Department of Health and Human Services (NCDHHS) in alignment with the previously approved DMH-MH, DMH-SUD, and TP- MH Performance Improvement Projects (PIPs). Israel Pattison seconded the motion. All members were in favor.</p>		
<b>7. Discussions for Next Meeting, August 3, 2023</b>	There were no suggestions for topics for the next meeting. It was noted that there is no meeting in July and the next meeting will be in August.		
<b>8. ADJOURNMENT:</b> the meeting adjourned 2:17 PM; the next meeting will be August 3, 2023, from 1:00 p.m. to 2:30 p.m.			

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Thursday, June 01, 2023

**BOARD QUALITY MANAGEMENT COMMITTEE - REGULAR MEETING**  
(virtual meeting via videoconference)  
2:00-3:30pm

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**Alliance Health  
BOARD OF DIRECTORS  
Agenda Action Form**

**ITEM:** Consumer and Family Advisory Committee (CFAC) Report

**DATE OF BOARD MEETING:** August 3, 2023

**BACKGROUND:** The Alliance Consumer and Family Advisory Committee, or CFAC, is made up of consumers and/or family members that live in Orange, Mecklenburg, Cumberland, Durham, Johnston, or Wake counties who receive mental health, intellectual/developmental disabilities, traumatic brain injury, and substance use/addiction services. CFAC is a self-governing committee that serves as an advisor to Alliance administration and Board of Directors. The Alliance CFAC Steering Committee meets at 5:30pm on the first Monday of each month, except July, virtually. Sub-committee meetings are held in individual counties; the schedules for those meetings are available on our [website](#).

This report includes draft minutes documents from the following meetings: May 2023 meetings

**SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available):** N/A

**REQUEST FOR AREA BOARD ACTION:** Receive the report.

**CEO RECOMMENDATION:** Receive the report.

**RESOURCE PERSON(S):** (TBD), CFAC Chairperson; Aimee Izawa, Director of Community and Member Engagement; Ramona Branch, Member Inclusion and Outreach Manager; LaKeisha McCormick, Member Inclusion and Outreach Manager

[\(Back to agenda\)](#)

**Monday, May 01, 2023**

Consumer and Family Advisory Committee- Steering Committee  
Held Via Video Conference/In-Person

**APPOINTED MEMBERS PRESENT:** ☐ Michael Flood, ☒ Linda Campbell, ☒ Felishia McPherson, ☐ Renee Lloyd, ☒ Steve Furman, ☒ Carol Conway, ☒ Alicia Jones, ☒ Nancy Johns, ☒ E Marie Dodson, ☒ Leanna George, ☒ Charlitta Burruss, ☒ Regina Mays, ☒ Dr. Michael McGuire

**BOARD MEMBERS PRESENT:** None

**GUEST(S):** ☐ Suzanne Thomas NCDHHS; ☐ Stacy Harward, NCDHHS

☒ Ellen Gibson, ☒ Brianna Harris, ☒ Sharon Harris, ☒ Vandna Mushi, ☒ Dave Curro, ☒ Victoria Nneji, ☒ Lois Stickell, ☐ Shirley Francis, ☒ Shagun Guar, ☒ Annette Smith, ☐ Cindy Lopian, ☒ Jerry Dodson, ☒ Shagun Guar,






**STAFF PRESENT:** ☒ Aalece Pugh-Lilly, Sr. Director Community Health & Well-Being, ☒ Amiee Izawa, Director of Community Health and Wellbeing, ☒ Ramona Branch, Member Inclusion and Outreach Manager; ☒ LaKeisha McCormick, Member Inclusion and Outreach Manager; ☒ Eileen Bennett, Member Inclusion and Outreach Specialist, ☒ Starlett Davis, Member Inclusion and Outreach Specialist, ☒ Warren Gibbs, Member Inclusion and Outreach Specialist, ☒ Fantasia Jones, Member Inclusion and Outreach Specialist, ☒ Douglas McDowell, Member Inclusion and Outreach Specialist, ☒ Victoria Mosey, Member Inclusion and Outreach Specialist, ☒ India Kay Perez, Member Inclusion and Outreach Specialist, ☒ Sara Wilson, Chief of Staff, ☒ Laini Jarrett, Quality Review Coordinator II, , ☒ Shawn Mazyck, SVP of Provider Network

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. <b>Welcome and Introductions- 10 min</b>	The meeting was called to order by Marie Dodson at 5:32 pm		
2. <b>Review of the Minutes – 5 min</b>	The minutes from the April 3, 2023 meeting were reviewed; a motion was made by Dr. Michael McGuire and seconded by Felishia McPherson to approve the minutes – unanimously.  <b>Annette Smith:</b> Requested Needs and Gaps, that were shared previously, be sent out.	Ramona will send out needs and gaps information that was requested.	
3. <b>Alliance Health TP Updates</b>	<b>Rob Robinson, CEO Alliance Health, Sara Wilson, Chief of Staff, Alliance Health and Shawn Mazyck, SVP Provider Networks, Alliance Health</b> <ul style="list-style-type: none"><li>• <b>No TP Updates at this time</b></li><li>• <b>Feedback on Strategic Plan (Questions)</b><ul style="list-style-type: none"><li>○ What does timely Access to Care mean to you?</li></ul></li></ul>		

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Monday, May 01, 2023

Consumer and Family Advisory Committee- Steering Committee  
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:																		
	<ul style="list-style-type: none"><li>○ What does effective care mean to you? Or how would you describe someone who is receiving effective care?</li><li>● <b>Tailored Plan Hospital Recruitment</b><ul style="list-style-type: none"><li>○ UNC Medical Center – Signed Agreement</li><li>○ Caromount – Signed Agreement</li><li>○ Duke Life Point – Signed Agreement</li><li>○ Duke University Health System - Letter of Intent</li><li>○ Atrium Health – Started the process for a Letter of Intent</li><li>○ Novant – Letter of Intent</li><li>○ Wake Med – Ongoing Negotiation</li></ul></li></ul> <div><h3>Tailored Plan Hospital Recruitment</h3><div></div><table><thead><tr><th>Hospital System</th><th>Comments</th></tr></thead><tbody><tr><td>Cape Fear Valley Health (LOI)</td><td>LOI extended until September 2023</td></tr><tr><td>Duke University Health System (LOI)</td><td>Ongoing negotiations</td></tr><tr><td>UNC Medical Center (Signed Agreement)</td><td></td></tr><tr><td>Atrium Health University City</td><td>Atrium reviewing our responses</td></tr><tr><td>Novant Health (LOI)</td><td>Ongoing negotiations</td></tr><tr><td>WakeMed</td><td>Sent communications to Managed Care VP</td></tr><tr><td>CaroMont (Signed Agreement)</td><td>Complete</td></tr><tr><td>Duke LifePoint (Signed Agreement)</td><td>Complete</td></tr></tbody></table><div></div><div>AllianceHealthPlan.org</div></div>	Hospital System	Comments	Cape Fear Valley Health (LOI)	LOI extended until September 2023	Duke University Health System (LOI)	Ongoing negotiations	UNC Medical Center (Signed Agreement)		Atrium Health University City	Atrium reviewing our responses	Novant Health (LOI)	Ongoing negotiations	WakeMed	Sent communications to Managed Care VP	CaroMont (Signed Agreement)	Complete	Duke LifePoint (Signed Agreement)	Complete		
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	<ul style="list-style-type: none"><li>● <b>Tailored Plan Recruitment Efforts (Provider Groups)</b><ul style="list-style-type: none"><li>○ Physical Health Providers – 721; 31%</li><li>○ Behavioral Helath Providers – 1043; 37%</li><li>○ Medicaid Direct – 743; 32%</li></ul></li></ul>																				

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Monday, May 01, 2023

Consumer and Family Advisory Committee- Steering Committee  
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p><b>Questions/Comments/Concerns:</b></p> <p><b>Sara Wilson:</b> Thank you for your feedback, group has done an excellent job providing feedback on the questions we had from the strategic plan perspective. This will really help us shape our Next Gen Strategic Plan as we think about the organization wide objectives that we want to focus on.</p>		
4. Public Comment- 10 min	N/A		
5. State Updates 10 min	<p><b>Suzanne Thompson</b> - Not present; Review CE&amp;E Update</p> <ul style="list-style-type: none"> <li> <b>Joint DMH/DD/SUS and DHB Provider Webinar</b> <ul style="list-style-type: none"> <li>Date/Time: Thursday, May 5, 2023, 3:00 pm - 4:00 pm</li> <li>Join Link: <a href="#">Register Here</a></li> </ul> </li> <li> <b>Joint DMHDDSAS and DHB Consumer Webinar</b> <ul style="list-style-type: none"> <li>May call is <b>CANCELLED!</b></li> </ul> </li> <li> <b>NC Medicaid Ombudsman Webinar</b> <ul style="list-style-type: none"> <li>Date/Time: Wednesday, May 17, 2023, 2:00 pm</li> <li>Join Link: <a href="#">Click here to register</a></li> </ul> </li> <li> <b>Tailored Plan 101: Ready, Set, Launch Series:</b> <ul style="list-style-type: none"> <li>Date/Time: Thursday, May 18, 2023, 5:30 pm - 6:30 pm</li> <li>Join Link: <a href="#">Click here to register</a></li> </ul> </li> <li> <b>NC Medicaid Managed Care Hot Topics Webinar Series</b> <ul style="list-style-type: none"> <li>Date/Time: (Every 3rd Thursday of the month); Next Meeting: May 19, 2023, 5:30 pm</li> <li>Register for 3rd Thursday webinars: <a href="#">Click here to register</a></li> </ul> </li> <li> <b>State Consumer and Family Advisory Committee</b> <ul style="list-style-type: none"> <li>Date/Time: Wednesday, May 11, 2023, 9:00-2:45 p.m.</li> <li>Location: 306 N. Wilmington Street, Raleigh NC  Bath Building Conf. Room 107</li> <li>Join Link: <a href="https://link.edgepilot.com/s/529fd144/QzvFkSvzAEazIW1DnswM-">https://link.edgepilot.com/s/529fd144/QzvFkSvzAEazIW1DnswM-</a></li> </ul> </li> </ul>		

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**Monday, May 01, 2023**

Consumer and Family Advisory Committee- Steering Committee  
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p><a href="https://tinyurl.com/htra3ane">Q?u=https://tinyurl.com/htra3ane</a>; Phone Option : 1-415-655-0003; Access Code: 24255343106; Password: N5whNFFJD33</p> <ul style="list-style-type: none"> <li>• <b>State-to-Local Collaboration</b> <ul style="list-style-type: none"> <li>○ Date/Time: Wednesday, May 2, 2023, 6:30 pm -7:30 pm</li> <li>○ Join Link: <a href="#">Cisco Webex Meetings</a>; Phone in option: 1-415-655-0003</li> </ul> </li> </ul> <p><b>Questions/Comments/Concerns:</b> N/A</p>		
6. <b>Reports: - 15 min BOD, Steering Committee, State to Local, State CFAC, Conferences, Trainings, etc.</b>	<p>Board Update – Michael Maguire, Dave Curro</p> <ul style="list-style-type: none"> <li>• <b>Board Update</b> <ul style="list-style-type: none"> <li>○ Next Generation Business Plan – same as shared by Sarah</li> <li>○ Budget – end of fiscal year is June 30, 2023</li> <li>○ Tailored Plan Readiness Updates</li> <li>○ Next Meeting: Thursday, May 4, 2023; Open to the Public</li> </ul> </li> <li>• <b>State to Local Meeting Report – Marie Dodson</b> <ul style="list-style-type: none"> <li>○ May Mental Health Events for each local chapter</li> <li>○ Wake and Johnston working with SOC a lot,</li> <li>○ HOPE Center for Family and Youth Crisis is opening (Ages 3-20)</li> <li>○ Discussion about need for youth based facilities</li> <li>○ Orange: Projects for September</li> <li>○ Lack of treatment facilities, especially for youth, lack of child psychologist, length of Innovations Waiver Waitlist</li> <li>○ Orange discussed issue with lack of affordable housing, a lot of people are having trouble with paying for housing</li> </ul> </li> <li>• <b>Local CFAC Updates – Chairs/Co-Chairs</b> <ul style="list-style-type: none"> <li>○ Cumberland</li> </ul> </li> </ul>		

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Monday, May 01, 2023

Consumer and Family Advisory Committee- Steering Committee  
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none"><li>▪ May Mental Health Month Event</li><li>○ Durham<ul style="list-style-type: none"><li>▪ May Mental Health Month Event</li></ul></li><li>○ Johnston<ul style="list-style-type: none"><li>▪ Working with System of Care Coordinator</li><li>▪ May Mental Health Month Event</li><li>▪ Hope Center for Family Youth Crisis is opening soon</li></ul></li><li>○ Mecklenburg<ul style="list-style-type: none"><li>▪ May Mental Health Month Event</li></ul></li><li>○ Orange<ul style="list-style-type: none"><li>▪ May Mental Health Month Event</li><li>▪ I/DD Projects for September</li></ul></li><li>○ Wake<ul style="list-style-type: none"><li>▪ May Mental Health Month Event</li></ul></li></ul> <p>CFAC Application Update – Aimee Izawa</p> <ul style="list-style-type: none"><li>• <b>CFAC Application, Final Draft</b><ul style="list-style-type: none"><li>○ Reviewed/Screened by Health Literacy Staff to ensure the finalized application meets the recommended needs of our membership.</li><li>○ Format was changed to align with the format of the State's CFAC Application.</li><li>○ Submission Options: Application will be online, can be printed and mailed or emailed to MIOS – once it is approved by the state.</li><li>○ Demographic Information: Gender Identity, Preferred Pronouns, Ethnicity/Race, Age (18+), Shirt Size, Connection to MH/DD/SUD Community, Disability Category, Transportation, Special Accommodations Request, Dietary Restrictions, Connection to CFAC, etc.</li></ul></li></ul>		

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Monday, May 01, 2023

Consumer and Family Advisory Committee- Steering Committee  
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p><b>Questions/Comments/Concerns:</b> <b>Victoria Nneji:</b> Is the required attestation included in the application? <b>Aimee Izawa:</b> Application is similar to the state, attestation is at the bottom attest to truth of what is put on application then sign and date. Will be reviewed to ensure CFAC Members meet criteria such as: age, county of residence, etc.</p>		
7. MCO Updates- 30 min	<p>June i2i Conference – Ramona Branch</p> <ul style="list-style-type: none"><li>• <b>Respond to email for 2023 Registration, sent via Ramona</b></li><li>• <b>Attendees</b><ul style="list-style-type: none"><li>○ Victoria Nneji</li><li>○ Alicia Jones</li><li>○ Ben Smith</li><li>○ Anna Cunningham</li><li>○ Nancy Johns</li><li>○ Felishia McPherson</li><li>○ Ellen Gibson</li><li>○ Dr. Michael McGuire</li><li>○ Candace Alley</li><li>○ Lois Stickell</li><li>○ Marie Dodson – Attending as Volunteer</li></ul></li></ul> <p><b>Questions/Comments/Concerns:</b> <b>Ramona Branch:</b> Because this is a local conference the only hotel accommodation will be for those who live in Cumberland County or Mecklenburg County. <b>Marie Dodson:</b> If you go to the i2i link they secured \$139 rate per room, the only rooms that can be reserved are those that are queen/double.</p>		
8. General Discussion	<b>Marie Dodson:</b> Smithfield, Ham and Yam Festival, Saturday, May 6, 2023		

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**Monday, May 01, 2023**

Consumer and Family Advisory Committee- Steering Committee  
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p><b>Felishia McPherson:</b> Fayetteville Technical Community College, turn campus green for Mental Health Month on Tuesday, May 2, 2023, at 1:00 pm</p> <p><b>Alicia Jones:</b> Wake Collaborative, collaborating with the City of Raleigh – Saturday, May 6, 2023, Mental Health Resource Fair (6:00 pm – 8:00 pm) Movie screening for 'Inside Out' in Dick's Park (8:30 pm – 10:30 pm) Food Trucks and representatives for Mental Health organizations in the county will be present.</p> <p><b>Alicia Jones:</b> Won an award, Healthy Blue NC – Community Connector for Mental Health and Families</p> <p><b>Marie Dodson:</b> Shoutout to Orange County, newest CFAC chapter. Hit the ground running to get new membership and get to work in the community.</p> <p><b>Annette Smith:</b> For those who want to get educated on Bills that are coming down the pike, or impact our MH/DD/SUD system, I am going to list Bill numbers for you all to get educated on – in the chat. Including: Foster Care Plan, S855: Strengthening Care for Families and Children – ton of money for mental health and substance use. If read the bill and support the bills that are shared write your legislatures.</p>		
9. <b>Announcements</b>	<p><b>Annette Smith:</b> NC Council of Disability Advocates is meeting in Raleigh tomorrow, Tuesday, May 2, 2023, with the IDD Caucus of Legislatures. About 20 legislatures, both Senators and Representatives, who are focused on IDD. Group that is reforming after disbanding about 3-4 years ago. Link for meeting is in the chat.</p> <p><b>Dave Curro:</b> We could use more people on the Human Rights Committee, we have at least one slot for each county. The Board of Directors of Huma Rights Committee is actively recruiting. We do have a representative for Mecklenburg and Johnston County. If you are interested email me or LaKeisha McCormick to discuss. Must be appointed by the Board of Directors Chair.</p>	N/A	N/A
10. <b>Adjournment:</b>	<p><b>Felishia McPherson moved to adjourn at 7:04 pm, and it was seconded by Dave Curro.</b> The suggested next meeting will be June 5, 2023, at 5:30 p.m.</p>		

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Monday, May 08, 2023

Consumer and Family Advisory Committee- Durham  
Held Via Video Conference

**MEMBERS PRESENT:** ☒ Vandna Munshi, ☒ Victoria Chibuogu Nneji, ☒ Tammy Shaw, ☐ Latasha Jordan, ☒ Dave Curro,  
☒ Brenda Solomon, ☐ Chris Dale, ☒ Pinkey Dunston, ☒ Regina Mays, ☒ Charlitta Burruss

**BOARD MEMBERS PRESENT:**

**GUEST(S):** ☐ Suzanne Thompson, DHHS, ☐ Herb Trippert, Trosa, ☒ Senator Mike Woodard, ☒ Nancy Johns – CFAC Wake, ☒ Annette – CFAC wake

**STAFF PRESENT:** ☒ Aimee Izawa, Director Community & Member Engagement ☒ Ramona Branch, Manager, Member Inclusion & Outreach, ☒ Victoria Mosey, Member Inclusion & Outreach Specialist, ☒ Ann Oshel, Senior VP of Community Health and Well-Being ☒ Brian Perkins, SVP of Strategy and Government Relations ☒ Sandhya Gopel, Senior Director of Government Relations

## Microsoft Teams meeting

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[+1 213-204-2613,,343043434#](#)

Meeting ID: 227 772 040 09

Phone Conference ID: 343 043 434#

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. <b>Welcome and Introductions- 5 min</b>	The meeting was called to order <b>by Charlitta at 5:30 pm</b>		
2. <b>Review of the Minutes – 5 min</b>	The minutes from the <b>April 10, 2023</b> meeting were reviewed; a motion was made <b>by Dave and seconded by Pinkey</b> to approve the minutes		
3. <b>Speaker: 1 hour</b>	Senator Mike Woodard Status update of legislation and Medicaid funding: The cross-over deadline for this year's legislative session passed last week. He noted that any bill in the		

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**Monday, May 08, 2023**

**Consumer and Family Advisory Committee- Durham  
Held Via Video Conference**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>chamber needs to be voted by one chamber and cross over to the other chamber to be eligible. This was done the last week. Budget chairs are finishing the senate budget this week. They are a little ahead of the budget preparation compared to the other year. It alternates between senate and house each year to approve budget. 1) Governor approves his budget, 2) Chair of the house approves their budget, using the governor budget as guide, 3) Work on senate budget, which will likely be prepared next week. There are 5 or 6 people from each chamber that will join the budget committee and negotiate the budget between house and senate. The budget will hopefully be done by June 1<sup>st</sup>-mid June, ahead of recent years.</p> <p>Awhile back, NC government approved Medicaid expansion. It's unclear why the bill was in stasis for so long. Although it was recently approved, the budget has to be approved first before enacted – it puts pressure on governor to sign budget – and if governor vetos it, the senate might likely override veto and have it become law anyway. There will be an influx of hundreds of millions of dollars.</p> <p>They started an I/DD caucus this year, which would be a caucus of legislators to work on I/DD issues, and he will be co-chair, with Senator Krawiec, Rep. Hawkins and Bradchair (last name pending confirmation). Senator Woodard is also on the Life Sciences caucus. It's identified that caucuses meet throughout the year to discuss related issues.</p> <p>Budget update – They are aware of the significant concern re: the backlog of Innovations Waivers, and are seeking to approve 1,000 waivers this year. They have funds for it, and it would not get as far as they would like, noting there are still 13,000-14,000 individuals on the waitlist. Alliance staff clarified there are 16,000. It's reported that 1,000 individuals tend to join each year. He is open to pushing for more based on constituent response. He reported that community members should let Senator Burgin and Speaker Moore know about this significant community concern.</p> <p>Medicaid expansion features – The Federal government will be providing 1.8 billion dollars to states who haven't yet expanded Medicaid. NC is one of the 12</p>		

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**Monday, May 08, 2023**

**Consumer and Family Advisory Committee- Durham  
Held Via Video Conference**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>states left. NC will receive these funds after the budget is approved. The Governor has asked that the funds go to behavioral health. He expects it will be close to around that number for behavioral health funding in this budget. Once the budget is adopted, Sen. Woodard reports that he is happy to come back and speak about specifics – he is currently only aware of requests and focuses desired.</p> <p>Victoria Nneji – She had a question about waivers, and noted concern the Senator mentioned regarding NC having funding for it, but a lack of political will – what does that mean? The senator clarified there is enough to fund the 1,000. He noted that there are also current reserve funds – \$8 billion – which can be used for various needs – if the government agrees to tap into this amount, it could take care of remaining Innovations Waivers. However there is concern this would be one time funding, and would not cover ongoing commitment or new waivers. Another thought would be about putting funds in a trust fund account to protect this. However, need political will to do this.</p> <p>Dave Curro spoke with the Senator several years ago around the Registry of Unmet Needs, and they had a discussion about maybe breaking up innovations waiver (create a tiered waver) since not everyone needs all those services, and he expressed concern regarding the Samantha R. ruling and requirement to fulfill all waivers within 10 years. Senator acknowledged the Samantha R. ruling and orders, and reviewed that DHHS appealed the ruling and felt it was too prescriptive and that the state would not be able to meet all the requirements. DHHS and Disability Rights of NC are in negotiations to develop another set of orders for judge to review and determine new orders. Senator identified that although government members seem comfortable with 1,000 Innovations Waivers a year, he is uncomfortable with it. He reports this needs further govt supports. If the number could increase to 1,600-2,000 a year, NC could likely meet the ruling, but govt needs to be on board. He reports there is a history of their government formerly ignoring rulings. There is a concern regarding ongoing individuals being added to Registry of Unmet Needs, which may not make much of a dent on the waitlist as a result.</p>		

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**Monday, May 08, 2023**

**Consumer and Family Advisory Committee- Durham  
Held Via Video Conference**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>Vandna noted that she had to wait 13 years for her son to get waiver slot. She also noted there is a significant shortage of direct service professionals – so now when a person gets a waiver, there is no one to service it. There is also a concern regarding a significant lack of transportation, even with Medicaid transportation, also noting concern that people may need to get services out of county, which is more difficult. Is the government working to address this? The Senator acknowledged that staff positions have not increased with the economy, which makes other jobs in the community more appealing and lucrative. He acknowledged that government will need to have discussions about increasing those rates for employees. Beyond salaries, there is an overall shortage of workers. He reports that they will need to have discussions on how to increase the amount of workers to address the shortage of workers, and noting that appropriate training is part of the concern, and they are trying to explore strategies.</p> <p>Charlitta expressed concern regarding her experience with faith-based communities, and that she has noticed communities don't have enough knowledge of how to handle community issues. She wanted to know how to engage the government (including Governor) more involved in talking with community members. She wanted a discussion regarding how we can improve engagement with the community, as she is feeling various communities are left out. The Senator encouraged that this is the reason CFAC exists, encouraging the community voice be used here. He identified that community members should try to elect people that agree with you more, people with the same goals, reviewing that it's then easier to vote desired outcomes into govt (such as increase in waivers each year). Again, needing the political will to do this, reviewing that Senator Bergin and Speaker Moore – leadership need to be willing to step up to address these requests. He reports the healthcare committees are working on these and advocating hard as more involved with these communities. He reports that he would encourage people to meet with elected officials. Once speaking more about logistics like reimbursement rates, government can lose sight of the people behind it. He noted there are not in</p>		

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Monday, May 08, 2023

Consumer and Family Advisory Committee- Durham  
Held Via Video Conference

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>sessions on Mondays and Fridays – he reported that people should be inviting neighbors represented by republicans, encourage them to come out to visit and talk with the community to become aware of community challenges.</p> <p>Annette – She believes it takes bills to change stuff, reviewing that she is trying to follow more important bills being in the committee. She is concerned about Bill 425 – the Medicaid Agency Omnibus bill. It's saying that it's removing LME authority and that it hands it over to the Secretary of DHHS, including capability to shut down LME's, how to spend state money, and possibly over private insurance companies (like Standard Plan). She noted concern as family members, as it's taken 10-12 years to be comfortable with LME, LME's have improved, and they are familiar with her family and her needs. She noted that concern that CFACs go away with private insurance companies, they don't work the same way, and won't have a voice. She had a question regarding his position. The Senator requested Alliance assistance regarding this bill. Brian from Government Relations with Alliance reviewed that the Medicaid Agency Omnibus Bill passed last week. It was identified that requests are made from the department to the chamber, and that there was some impetus to get it crossed over in time, but it is widely acknowledged Medicaid tweaks need to happen, and that the Senate put it through to get to House to be worked on. It does increase the Secretary's authority to take actions regarding LME's. They have been in discussions with govt, the Senate believes in the LME system, and there are ongoing discussions regarding what's needed for Tailored Plan go-live. He identified that Alliance is seeking to put some guardrails on the extent of that authority. He reviewed that the intent is not to change the public system, but to preserve public system. Alliance interested in guardrails being put into the components – making sure that they system that can't be changed in a way that's made arbitrary. This will be worked on in the House. The Senator has no interest in changing/getting rid of the LME/MCO system. He identified the government has worked hard (the past 11 years) to get this system to work – they do want some tweaks, but acknowledge it has a lot of moving parts to consider and attend to. He feels it's important for CFACs retain</p>		

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**Monday, May 08, 2023**

**Consumer and Family Advisory Committee- Durham  
Held Via Video Conference**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>rights. They are comfortable with the system, and don't want to change it. He reported that bills called agency bills – any department, each legislative session, work with subject matter committees, and work on things needed for that department, money and policy. It is a bill one of the agencies has requested. Brian identified the Secretary has been involved – and there is a challenge in ensuring appropriate wording in bill, noting that cross-over created an environment that bills were rushed through to make it to the house. The Senator identified that he will work with the healthcare committee in the house to fine tune the bill. Even after house works on the bill, if senate agrees with house changes, they will do concurrence vote. If they disagree, the bill goes to a conference committee. The current bill is complicated, and will probably put in conference committee to negotiate out.</p> <p>Tammy identified that some of the legal information can go above her head. She noted that she believes that Peer Support could be hired for transportation, noting a lot of CPSS could use jobs. She reports the clients she worked with on ACTT, she frequently assisted with taking individuals to doctor appointments, pharmacy, etc. If they are already providing transportation to individuals, she is unclear why this could not extend to the I/DD community. The Senator reports that he doesn't have an answer for the issue, reviewing that there could be conversation around it, and he's willing to talk with her offline about it.</p> <p>Regina noted the Senator brought up population growth in Durham, and with him only governing this one county, she is wondering if there have been any conversations with other representatives that Alliance might service, to ensure appropriate resources in each community, reviewing a lot of people will move into Durham for that purpose. The Senator noted that people tend to move as family need changes, being satisfied with Alliance MCO, and he's unclear if there's any solution to this. He noted that he's not aware that people are doing this. He referred to Brian for clarification – who noted Wake is the fastest growing county in the US for over a million people, Mecklenberg is the 4<sup>th</sup>, and Durham is the 56<sup>th</sup>. He reinforced the importance of Medicaid expansion,</p>		

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**Monday, May 08, 2023**

**Consumer and Family Advisory Committee- Durham  
Held Via Video Conference**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>noting as more people coming in, more will require Medicaid, and this could increase service needs in each county, noting some of the nonprofits structure, agencies, triangle resources. He reinforced that which county they live in would determine eligible MCO. The Senator noted government are aware of when a MCO/LME begins to slide, and they will increase government oversight to ensure they are being held responsible for duties. There are other factors like economy, community resources, etc. There is corresponding concern that rural counties are decreasing, which creates challenges to LME/MCO, state, agencies.</p> <p>Annette – House Bill 855 – strengthening care for families and children bill, summary sounded like asking LME’s to do something extraordinary, but not providing funding. She noted she feels protective of LME’s as they are direct connection to access to services. She noted there is an extraordinary amount of money for MH, some for SUD, but none for I/DD. She reports that how money was to be spent, LME/MCO was excluded. She is seeking clarity if this is common. The Senator reports that anyone can file a bill. Per three of the health committee chairs, the money is in there. He reports that in asking for 1 billion dollars, it breaks out expenditure of money from federal govt. Rep. Lambeth – senior health chair, is to allocate remaining ARPA bills. Senator acknowledges it’s happened often where bills require things, but not providing any funds to do it, noting that he feels like this has happened for several decades, and it’s why current environment is a struggle for behavioral health, and why the community is struggling since they were not given the reimbursement to support the populations, even including considerations around enough housing and housing supports in the community. Families are living the consequences of government negligence of provision of funds backing bills. This bill should not do that since it includes breakdown of funding, such as foster care, 988, new behavioral health, mobile crisis teams, etc. The bill is likely to go through heavy negotiation. As he is the Senate democrat healthcare in senate, he’s likely to be pulled into the negotiations.</p>		

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**Monday, May 08, 2023**

Consumer and Family Advisory Committee- Durham  
Held Via Video Conference

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	Victoria Nneji– She wanted to discuss the reserve funds and innovations waiver, wanted to share about her experience, and feels like it’s missing from the conversation of the state’s lost revenue from individuals not receiving their services. She noted that in becoming the primary caregiver of her sibling after their mother passed away, it shifted her career goals, she had to reduce her work hours after the pandemic to support sister and essentially provide day supports for her. She is trying to get her back engaged with employment and other community supports. The lack of staff has created struggle, reviewing income tax is a loss due to her sister not having supports to work and create income tax for state to gather, as well as her decreased salary/work hours from caregiver as a result. She wanted clarity if this is part of discussions around Innovations Waivers and funding. The Senator acknowledges when providing family care, there is a loss of education and capability to further community knowledge and expertise. He reviewed that government should hear this message – the community point of view and personal stories. He noted that this is a good example of when a “free market” is being let down, which other politicians try to purport will cover everything. Victoria reported concern on how the I/DD caucus collaborates with community to determine focus and brainstorming process. The Senator identified that the caucus is just getting started – the first meeting was two weeks ago, they are still unsure of approach, and still working through what that looks like. Mike will keep providing updates. He is open to direct contact from community regarding what it should look like, what could be worked on, etc. He indicated that the primary goal is to work together collaboratively in a bi-partisan bi-cameral way to advocate for legislation and allocations in budget to support families working with I/DD.		
4. <b>State Updates 10 min</b>	No DHHS staff present.		
5. <b>Reports: - 15 min BOD, Steering Committee,</b>	Dave – Board Update – He identified that the last board meeting was last week, where they discussed the budget. It’s noted that the Board will review it and vote on it in June meeting. The fiscal year restarts July 1. This is the main focus of the Board at this time.		

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**Monday, May 08, 2023**

**Consumer and Family Advisory Committee- Durham  
Held Via Video Conference**

<b>AGENDA ITEMS:</b>	<b>DISCUSSION:</b>	<b>NEXT STEPS:</b>	<b>TIME FRAME:</b>
<b>State to Local, State CFAC, Conferences, Trainings, etc.</b>	Regina – Steering Committee update – Sara Wilson visited the meeting, doing listening session to hear about challenges in the communities that Alliance serves, and answered questions to address how Alliance is working to address them. There was also a discussion of reviewing changes of CFAC application draft. Charlitta – MH Awareness Month Kick-Off event rescheduled due to threat of inclement weather. MIOS Victoria clarified event was not rescheduled to June 3 <sup>rd</sup> as initially thought, but was instead moved to June 30 <sup>th</sup> . Chalitta encouraged CFAC members to share any ideas they have about the event to Ashley Bass-Mitchell.		
<b>6. MCO Updates- 10 min</b>	<ul style="list-style-type: none"><li>- REMINDER: NAMI Walks Saturday, May 20, 2023 9:00 AM-1:00 PM- Perimeter Park 3015 Carrington Mill Blvd Morrisville, NC- Ramona Branch</li><li>- Aimee/Ramona – Aimee reports changes in CFAC application is sent to Meg (internal staff that reviews Health Literacy) to ensure language is member friendly, will get it approved, and sent to the state for review and approval. She noted that it mirrored the state application, but didn't ask as many questions. Ramona reports that they are waiting on response from Meg re: her review, and next step would involve submission.</li></ul>		
<b>7. PUBLIC COMMENT: 10 min</b>	<b>N/A</b>		
<b>8. Statutory Requirements and Recommendations: 15-30 min</b>	<b>IF TIME ALLOWS:</b> (1) Review, comment on, and monitor the implementation of the contract deliverables between area authorities and the Department of Health and Human Services. (2) Identify service gaps and underserved populations. (3) Make recommendations regarding the service array and monitor the development of additional services. (4) Review and comment on the area authority budget. (5) Develop a collaborative and working relationship with the area authority's member advisory committees to obtain input related to service delivery and system change issues. (6) Submit to the State Consumer and Family Advisory Committee findings and recommendations regarding ways to improve the delivery of mental health, intellectual and developmental disabilities, substance use disorder, and traumatic brain injury services, including Statewide issues.		

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**Monday, May 08, 2023**

Consumer and Family Advisory Committee- Durham  
Held Via Video Conference

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
9. Announcements			
10. Adjournment:	<b>Dave moved to adjourn and it was seconded by Tammy.</b> The suggested next meeting will be <b>June 12, 2023</b> , at 5:30 p.m.		

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Tuesday, May 09, 2023

Consumer and Family Advisory Committee- Wake  
5200 W. Paramount Parkway, Suite 200  
Morrisville, NC 27560  
Held Via Video Conference/In-Person

**MEMBERS PRESENT:** ☒ Anna Cunningham, ☒ Trula Miles, ☒ Wanda Faye Griffin, ☒ Karen McKinnon, ☒ Rasheeda McCallister, ☐ Israel Pattison  
☐ Benjamin Smith, ☐ Annette Smith

**Wake CFAC Elected Officers:** ☒ Alicia Jones, Chair ☒ Nancy Johns, Vice-Chair

**GUEST(S):** ☐ Suzanne Thompson, NCDHHS

**STAFF PRESENT:** ☐ Dr. Aalece Pugh-Lilly, Sr Director of Community Health & Well Being, ☒ Aimee Izawa, Director Community & Member Engagement ☒ Ramona Branch, Manager, Member Inclusion & Outreach

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Tuesday, May 09, 2023

Consumer and Family Advisory Committee- Wake  
5200 W. Paramount Parkway, Suite 200  
Morrisville, NC 27560  
Held Via Video Conference/In-Person

AGENDA ITEM	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. Welcome and Introductions – 10 mins	The meeting called to order by Alisha Jones at 5:41 pm.		
2. Review of the Mins – 5 mins	The minutes from the April 11, 2023 meeting were reviewed; after edits; a motion was made by <b>Anna Cunningham</b> and seconded by <b>Nancy Johns</b> to approve the minutes. Minutes approved.		
3. CFAC In-House Report – 10 min	<p><b>Nancy Johns</b>-Vice Chair-Proposal for separate meeting to bring CFAC members together as a team to improve comradery and bring forth the idea that all voices matter.</p> <p><b>Alicia Jones</b>- Suggested a doodle poll to be sent out to all members and asked for Ramona to send her and Nancy all the emails of the members of Wake CFAC.</p> <p><b>Anna Cunningham</b>- Anna stated she would like to learn more about the Wake CFAC members and shared that she learned about Nancy through her sharing of her personal story.</p> <p><b>Nancy Johns</b>- Nancy stated that she would like Alliance's support with the separate meeting and stated that Alliance is involved with other things related to physical health and that they should be advising Alliance on those things as well, not just CFAC.</p> <p><b>Aimee Izawa</b>- Aimee asked Nancy if it was ok for her to reach out to her after the meeting to discuss the subcommittee further. Nancy agreed.</p> <p><b>Anna Cunningham</b>- Anna suggested that there be a subcommittee of the Wake CFAC, and it should be named Membership Development Subcommittee.</p> <p><b>Faye Griffin</b>- Faye asked about CAP Services</p>		

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Tuesday, May 09, 2023

Consumer and Family Advisory Committee- Wake  
5200 W. Paramount Parkway, Suite 200  
Morrisville, NC 27560  
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AGENDA ITEM	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p><b>Aimee Izawa-</b> Community Alternatives Program (CAP) is a 1915(c) home and community- based Services Waiver under the Social Security Act. The Waiver allows North Carolina Medicaid funds to be used to provide home and community-based services to Medicaid beneficiaries. These services provide both medical and non-medical home and community-based services to prevent or delay institutionalization. These services are not managed by the LME/MCO, they are managed by DHHS.</p> <p><b>CAP/DA</b> is a Medicaid Home- and Community-Based Services (HCBS) program authorized under section 1915(c) of the Social Security Act and complies with 42 CFR § 440.180, Home and Community-Based Waiver Services. This program is for adults.</p> <p><b>CAP/C</b> is an NC Medicaid Home and Community-based Services (HCBS) program authorized under section 1915(c) of the Social Security Act and complies with 42 CFR § 440.180, Home and Community-based Waiver Services. The waiver program provides a cost-effective alternative to institutionalization for Medicaid beneficiaries who are medically fragile and at risk for institutionalization if the home and community-based services approved in the CAP/C waiver were not available. These services allow the beneficiary to remain in or return to a home and community-based setting. The waiver supplements, rather than replaces, the formal and informal services and supports already available to an approved Medicaid beneficiary.</p> <p><b>Anna Cunningham-</b> motioned for Subcommittee of Wake CFAC- Membership Development Subcommittee- Rasheeda McAllister 2<sup>nd</sup> the motion the motion was approved by the group. Alicia nominated Nancy Johns as the Chair of the new subcommittee group and Rasheeda McAllister as the Co-Chair. The group approved the members.</p>		

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Tuesday, May 09, 2023

Consumer and Family Advisory Committee- Wake  
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Morrisville, NC 27560  
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AGENDA ITEM	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<b>Alicia Jones</b> -Chair-Sept 30 event. Alicia asked for a motion on the September 30 Wake CFAC event (Wake Health & Resource Fair & Family Fun Day) Nancy Johns 1 <sup>st</sup> and Karen McKinnon 2 <sup>nd</sup> the motion and it was approved by the group. Alicia went into details about the event and asked everyone to be researching any organizations that may be appropriate for having a table for the Resource Fair portion of the event. There was a discussion on fliers for this event and Alicia stated that she had someone that she works with on another committee with BCBS that would be able to translate the fliers in Spanish. Ramona mentioned that anything that had Alliance name/logo would need to be approved by the State. Aimee mentioned that if the group could submit a draft that we could work with communications on getting that approved.		
4. State Updates 10 min	Suzanne Thompson was unable to attend tonight's meeting and Ramona advised everyone to read the May CE&E that was emailed to everyone last week.		
5. Reports: - 15 min BOD, Steering Committee State to Local, State CFAC, Conferences, Trainings, etc.	Ramona Branch encouraged all members to attend the SCFAC which will be Wednesday May 10 from 9am-3pm. The invite, and agenda was emailed to all members.		
6. MCO Updates- 10 min	Aimee Izawa discussed the possibility of having each CFAC county to have a movie night in which we would have a viewing of the documentary Unmet. UNMET is a documentary about North Carolina's Two Developmental Disability Crises which provides a 25-minute movie commissioned by the North Carolina Council on Developmental Disabilities. It shows the		

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Tuesday, May 09, 2023

Consumer and Family Advisory Committee- Wake  
5200 W. Paramount Parkway, Suite 200  
Morrisville, NC 27560  
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AGENDA ITEM	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	real-life situations of individuals with developmental disabilities and what it looks like when their needs are unmet.		
<b>7. Statutory Requirements and Recommendations: 15-20 mins</b>	<p>(1) Review, comment on, and monitor the implementation of the contract deliverables between area authorities and the Department of Health and Human Services. (2) Identify service gaps and underserved populations. (3) Make recommendations regarding the service array and monitor the development of additional services. (4) Review and comment on the area authority budget. (5) Develop a collaborative and working relationship with the area authority's member advisory committees to obtain input related to service delivery and system change issues. (6) Submit to the State Consumer and Family Advisory Committee findings and recommendations regarding ways to improve the delivery of mental health, intellectual and developmental disabilities, substance use disorder, and traumatic brain injury services, including Statewide issues.</p> <p>NCGS-122-C</p> <p>Aimee went over the purpose of having the statutory requirements listed on the agenda.</p>		
<b>8. Public Comments</b>	<p>Anna Cunningham asked who all from the Wake CFAC was going to attend the i2i Conference in June and Ramona stated that Alicia Jones, Nancy Johns, as well as Anna were approved to attend the conference. Alicia Jones asked a question regarding the budget for the remaining fiscal year and Aimee stated that there was not any extra funds left over that everything that was budgeted for had been utilized. Alicia asked specifics on that money because she was under the impression that there was a larger amount of money that needed to be spent according to the Finance update that was presented during the Steering</p>		

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Tuesday, May 09, 2023

Consumer and Family Advisory Committee- Wake  
5200 W. Paramount Parkway, Suite 200  
Morrisville, NC 27560  
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AGENDA ITEM	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	Committee in January. Aimee advised the group of the items that have been paid for out of the budget, those items are all county CFAC monthly meeting stipends, all county CFAC meals, all county CFAC conferences (registrations, hotels, and \$100 stipends for conference attendance), the CFAC Rack Cards, the CFAC Retreat, and CFAC hosted events.		
9. Announcements	Ramona announced that the Wake MIOS position had been filled and they would be starting on May 30 2023. Nancy Johns mentioned NAMI Walks NC 2023: Saturday, May 20 <sup>th</sup> @ Dorothea Dix Park and encouraged everyone to attend.	N/A	N/A
Adjournment:	<b>Alicia Jones moved to adjourn the meeting; there was no second motion.</b> The next meeting will be Tuesday, June 13 2023, at 5:30 p.m.		





Tuesday, May 16, 2023

Consumer and Family Advisory Committee- Johnston  
521 N Brightleaf Boulevard Smithfield, NC 27577  
Held Via Video Conference/In-Person

**MEMBERS PRESENT:** ☒ Marie Dodson, ☒ Jerry Dodson, ☒ Deborah McQueary, ☒ Jason Phipps, ☐ Albert Dixon, ☒ Bobby Dixon, ☒ Leanne George

**BOARD MEMBERS PRESENT:**

**GUEST(S):** ☒ Kelly Blanchard

**STAFF PRESENT:** ☒ Dr. Aalece Pugh-Lilly, Sr Director of Community Health & Well Being, ☐ Aimee Izawa, Director Community & Member Engagement ☒ Ramona Branch, Manager, Member Inclusion & Outreach, ☒ Warren Gibbs Member Inclusion & Outreach Specialist

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**Tuesday, May 16, 2023**

Consumer and Family Advisory Committee- Johnston  
521 N Brightleaf Boulevard Smithfield, NC 27577  
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. <b>Welcome and Introductions- 10 min</b>	The meeting was called to order by Marie Dodson at 5:30 pm		
2. <b>Review of the Minutes – 5 min</b>	The minutes from the April 18, 2023 meeting were reviewed; a motion was made by Chair Marie Dodson and seconded by Jason Phipps to approve the minutes		
3. <b>PUBLIC COMMENT- 10 min</b>	<ul style="list-style-type: none"><li>• Welcome of potential new member Dana Staley and Kelly Blanchard mentioned.</li><li>• Introductions made roundtable for those attending virtually.</li><li>• Chair Marie Dodson discussed membership drive and asked members to share ideas on recruitment such as attending local events in Johnston County</li><li>• Leanna discussed the local Miracle League which is a special needs baseball team as a possible avenue for recruitment</li><li>• Guest Kelly Blanchard also brought up possible CFAC presence at Senior Centers and Community Colleges</li><li>• Committee members went around the table sharing which area of the county they reside in</li><li>• Team also discussed collaborating with the local Special Olympics Chapter for outreach and recruiting efforts</li></ul>	CFAC members will review local events and plan attendance and recruitment efforts	3-6 months
4. <b>Speaker: 15-30 min</b>	<ul style="list-style-type: none"><li>• Kelly Blanchard introduced herself to group sharing her role and positions on different committees in Johnston County</li><li>• A former social worker for the county, she markets different events and venues in the community to increase Mental Health Awareness</li><li>• Shared information about the Kids Health Expo happening this Saturday 5/18/2023 from 10am-2pm at Kids Care Pediatrics 101 Kelly Drive</li></ul>	CFAC members will make effort to attend upcoming events for recruitment and outreach	3-6 months

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none"><li>Event will discuss with local parents of children in the community such things as healthy choices and will feature a Health Member's Fair, Story Time, and</li><li>Zumba</li><li>After Presentation, shared other local events that CFAC members could attend such as Activate Selma which occurs every Wednesday, Kid's Club Walk and Community Fair (9/9), Legal Aid's "A Taste for Justice" (9/16), and Railroad Days 1<sup>st</sup> Saturday of October</li></ul>		
5. <b>State Updates 10 min</b>	<ul style="list-style-type: none"><li>State representative not present for tonight's meeting</li><li>Marie Dodson encouraged CFAC presence during State Webinars and Virtual Events and reminded members to read emails sent about upcoming State Events</li></ul>	CFAC members will work on attending more State trainings and events	Over the next six months
6. <b>Reports: - 15 min BOD, Steering Committee, State to Local, State CFAC, Conferences, Trainings, etc.</b>	<ul style="list-style-type: none"><li>Ham and Yam Festival Feedback-Marie and Jerry Dodson as well as Jason Phipps shared outcome of event and CFAC Presence</li><li>Marie shared over 500 bags were distributed over the course of the event educating the community about Mental Health Awareness</li><li>Jerry shared how folks loved the Prize Wheel and stopped by to receive Alliance info while spinning it</li><li>Marie made connections for CFAC with community leaders such as Mickey Ward and the First Baptist Church of Smithfield, Johnstonian Newspaper Reporter Debbie Reynolds who's willing to help with bilingual services and recruitment of Latinx members</li><li>Members were encouraged to reconnect with First Baptist Church of Smithfield who host a Soup Kitchen and Food Pantry</li></ul>		
7. <b>MCO Updates- 10 min</b>	<ul style="list-style-type: none"><li>Dr. Aalece Pugh-Lily gave CFAC team praise for participation in Ham and Yam Festival and the positive results</li></ul>		
8. <b>Tailored Plan Updates</b>	<ul style="list-style-type: none"><li>Ramona Branch shared updates about upcoming Med Assist events</li><li>Wake County's will be on 6/2 In Person with Vendors and Tables</li></ul>	MIOS and Ramona will look into vendors attending events and	By June CFAC meeting

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

**Tuesday, May 16, 2023**

Consumer and Family Advisory Committee- Johnston  
521 N Brightleaf Boulevard Smithfield, NC 27577  
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
<b>9. Statutory Requirements and Recommendations: 15-30 min</b>	<ul style="list-style-type: none"><li>• Johnston County's will be drive thru only but assistance with marketing both events and help with packing bags is requested</li><li>• Kelly asked what type of vendors will be present such as health screenings, vaccines, etc.</li> <li>• Identify service gaps and underserved populations-Jason Phipps shared service gaps such as NC psych hospitals failing to provide safe and therapeutic environments in local catchment areas</li><li>• Leanna shared the difficulty of family members monitoring services for members when they are sent out of county for services</li><li>• Kelly discussed a local situation she learned of regarding housing for members we serve and possible advocacy or efforts for collaborative living situations where peer support or mentors can cohabitate with members while offering de-escalation services</li></ul>	notify committee by next meeting	
<b>11 Announcements</b>	<ul style="list-style-type: none"><li>• Making A Difference Breakfast and Awards Ceremony-Marie Shared feedback about event and connections made with local agencies such as JoCo Angels and encourage CFAC collaboration with local schools and youth award winners to increase mental health awareness in the county</li></ul>	CFAC will work with MIOS on planning and collaboration efforts with local agencies	3-6 months

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**Tuesday, May 16, 2023**

Consumer and Family Advisory Committee- Johnston  
521 N Brightleaf Boulevard Smithfield, NC 27577  
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none"><li>Bobby Dixon shared his experience at the Disability Rights Conference and how he was able to learn about unmet needs of the IDD population watching the film "Unmet"</li><li>Marie discussed possibly reaching out to see if film could be shown at a local event such as the upcoming Community Health Fair</li><li>Kids Health Expo-5/20-flyers dispersed and members were asked to distribute around the community promoting the event</li><li>Johnston County Med Assist-Setup Friday Night 6/22, Event 6/23- Temple Church Selma, NC</li></ul>		
<b>12. Adjournment:</b>	<b>Leanna moved to adjourn and it was seconded by Jason.</b> The suggested next meeting will be June 20, 2023, at 5:30 p.m.		



Tuesday, May 23, 2023

Consumer and Family Advisory Committee- Orange  
550 Smith-Level Rd Carrboro, NC 27510  
(Hybrid Meeting via Microsoft Teams)  
5:30pm- 7:00pm

**APPOINTED MEMBERS PRESENT:** ☒ Steve Furman- Chairperson ☒ Paula Harrington ☒ Allen Dittmer ☒ Carol Conway- Co-Chair  
☒ Candace Alley ☒ Krista Caraway ☒ Linda Shipman ☒ Kate Shipman ☒ Stanley Cotton ☒ Kent Earnhardt

**BOARD MEMBERS PRESENT:** ☒ Dr. Michael Jeffries

**GUEST(S):** ☐ Suzanne Thompson-NCDHHS ☒ Margaret Champion

**STAFF PRESENT:** ☒ Ramona Branch, Member Inclusion & Outreach Manager ☐ Aimee Izawa- Director Community & Member Engagement  
☒ Douglas McDowell, Member Inclusion and Outreach Specialist-Orange County ☒ Dr. Aalece Pugh-Lilly-Sr Director Community Health & Well  
Being ☒ James Osborne- Director of Education and Outreach ☒ Nancy Kent- Access Supervisor

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. Welcome and Introductions -10 min	All members and guests in attendance introduced themselves, including staff present. A visiting board member introduced himself, Dr. Michael Jeffries from Orange County, a newly elected board member was present and made introductions.	NA	NA

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Tuesday, May 23, 2023

Consumer and Family Advisory Committee- Orange  
550 Smith-Level Rd Carrboro, NC 27510  
(Hybrid Meeting via Microsoft Teams)  
5:30pm- 7:00pm

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
2. Review of the minutes- 5 min	Kent Earnhardt made a motion to accept the minutes from the April meeting, and Steve Furman seconded, followed by a unanimous vote to approve.	NA	NA
3. Public Comment-10 min	Kent Earnhardt inquired about nominations for chairperson position, saying he wanted to make a nomination. Carol Conway shared about discussions happening in the legislature about LME/MCO's being dissolved and everything moving to privatized insurance. Douglas McDowell shared about the successes of the Be Well event and commented on Steve F and Stanley C's participation in the event.	NA	NA
4. Speaker: 15-30 min	James Osborne, Nancy Kent-TBI Waiver presentation- Q&A-James Osborne, Alliance staff, shared a summary about TBI waiver updates, while Nancy kent utilized a PowerPoint presentation to give specifics as it related to the TBI waiver and its availability for those within the Orange and Mecklenburg County catchment areas. Questions were taken from members about criteria to obtain the TBI waiver. Kent Earnhardt inquired about the Innovations Waiver and how it is like the TBI waiver. Nancy Kent answered multiple questions, offering to come back to do a more thorough presentation on the Tailored Plan, should there be a need. *See attached PowerPoint for more information.  NC TBI WAIVER-Presentation	Invitations for presenters	Ongoing
5. State Updates- 10 min	No State Updates-No state representative -Copies of the CEE updates for May 2023 were handed out to members prior to the start of meeting.		
6.. Reports- 15 min BOD, Steering Committee, State to Local, State CFAC Conferences, Trainings, etc.	The Board of directors will review the budget and vote on it at June meeting. The fiscal year restarts July 1, 2023. This main focus of the Board is the budget at this time.	NA	NA

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Tuesday, May 23, 2023

Consumer and Family Advisory Committee- Orange  
550 Smith-Level Rd Carrboro, NC 27510  
(Hybrid Meeting via Microsoft Teams)  
5:30pm- 7:00pm

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
7. MCO Updates 10 min	Ramona Branch had nothing for updates for the LME/MCO	Ongoing	Ongoing
8. Statutory Requirements and Recommendations 15-30 min	<p>IF TIME ALLOWS:</p> <p>(1) Review, comment on, and monitor the implementation of the contract deliverables between area authorities and the Department of Health and Human Services. (2) Identify service gaps and underserved populations. (3) Make recommendations regarding the service array and monitor the development of additional services. (4) Review and comment on the area authority budget. (5) Develop a collaborative and working relationship with the area authority's member advisory committees to obtain input related to service delivery and system change issues. (6) Submit to the State Consumer and Family Advisory Committee findings and recommendations regarding ways to improve the delivery of mental health, intellectual and developmental disabilities, substance use disorder, and traumatic brain injury services, including Statewide issues.</p> <p>*CFAC Chairperson Nominations- Vote-Discuss Term Limits and Membership Criteria-Kent Earnhardt nominated Carol Conway for chairperson and Candace Alley nominated herself for chairperson. Carol Conway shared about the work she has accomplished since taking the co-chair position, and the desire to continue advocating for the CFAC as a whole. Candace alley shared about the work she has accomplished and is currently working on, i.e., trauma resource network, trauma coaching, peer support trainings, etc. The votes were jotted down on scrap paper, with Douglas McDowell tallying the votes, with Carol Conway being the officially elected chairperson for the Orange County Consumer and Family Advisory Committee. Carol, being current co-chair will step down and a vote for co-chair will be taken at next meeting, June 27<sup>th</sup>.</p>	A vote for the co-chair position will be held in June's meeting	June 27, 2023

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Tuesday, May 23, 2023

Consumer and Family Advisory Committee- Orange  
550 Smith-Level Rd Carrboro, NC 27510  
(Hybrid Meeting via Microsoft Teams)  
5:30pm- 7:00pm

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
9. Announcements	Douglas McDowell shared news about Paula Harrington making committee aware that she no longer meets the criteria for committee membership since the criteria has been made Alliance Health specific. More to be discussed in June.	NA	NA
10. Adjournment	Steve Furman made a motion to adjourn meeting, with Stanley Cotton seconding the motion, followed by a unanimous vote to adjourn.	NA	NA

**ADJOURNMENT:** the meeting adjourned at 06:48 p.m. the next meeting will be June 27, 2023, from 5:30 p.m. to 7:00 p.m.



Thursday, May 25, 2023

Consumer and Family Advisory Committee- Cumberland  
(Virtual Meeting via Microsoft Teams)  
5:30pm- 7:00pm

**MEMBERS PRESENT:** ☒ Michael McGuire ☒ Ellen Gibson, ☒ Dorothy Johnson ☒ Sharon Harris ☒ Briana Harris ☐ Shirley Francis ☒ Tekeyon Lloyd ☒ Renee Lloyd ☐ Carson Lloyd Jr. ☐ Felishia McPherson

**BOARD MEMBERS PRESENT:**

**GUEST(S):** ☐ Suzanne Thompson, NCDHHS ☒ Kyle Coleman, Youth Villages, ☒ Tara Tucker, EMS Behavioral Health Community Care Program

**STAFF PRESENT:** ☐ Dr. Aalece Pugh-Lilly, Sr Director of Community Health & Well Being, ☒ Aimee Izawa, Director Community & Member Engagement ☒ Ramona Branch, Manager, Member Inclusion & Outreach, ☒ Starlett Davis, Member Inclusion & Outreach Specialist

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. <b>Welcome and Introductions- 10 min</b>	The meeting was called to order by Renee Lloyd (temporarily stepped in for Ellen while she had technical difficulties logging in) at 5:40pm	N/A	N/A
2. <b>Review of the Minutes – 5 min</b>	The minutes from the April 27, 2023 meeting was reviewed; a motion was made by Tekeyon Lloyd and seconded by Dorothy Johnson to approve the minutes	N/A	N/A
3. <b>PUBLIC COMMENT- 10 min</b>	Ellen Community events and resources. Covid 19 Check ins	Please see Aimee, Ramona, or Star for any questions.	Ongoing

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Thursday, May 25, 2023

Consumer and Family Advisory Committee- Cumberland  
(Virtual Meeting via Microsoft Teams)  
5:30pm- 7:00pm

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>Dorothy reported that the NAMI Walk was last weekend and it went really well. Ellen reported that the ADA had a function in support for Autism at the Harley Davidson this past weekend.</p> <p>Kyle Coleman (guest) shared that there is a Community Health Fair in Spring Lake on Saturday, June 3<sup>rd</sup> from 10am to 4pm.</p> <p>Tara Tucker was a guest at the meeting. She was with EMS Behavioral Health Community Care Program. The team is composed of paramedics, peer support specialist position (it is vacant at the moment), behavioral health specialist and a social worker. They respond to mental health and substance use calls, follow up on overdoses and make referrals to connect to services. They fill in the gaps and lead people to care. She will be sending additional information to the committee.</p> <p>ADA Updates- Shirley Francis- N/A</p>		
4. <b>Speaker: 15-30 min</b>	<p>Kyle Coleman/ Youth Villages- Therapeutic Foster Youth and resources. Kyle gave a great presentation on what his organization did as well as the resources they provide. He also discussed their success and the challenges they still face along with the community. He wanted to collaborate with CFAC to continue to address the needs of the youth in therapeutic foster care and find ways to be as impactful as possible. He did a Q&amp;A session as well. Kyle will be getting us a list of the most common resources they use. Aimee explained the Individual and Transitional supports funds and how they could possibly relate to assisting transitional youth in getting apartments and furnishings.</p>	Kyle Coleman will be getting us a resource list.	June 22, 2023
5. <b>State Updates 10 min</b>	<p>Suzanne Thompson N/A The CEE&amp;E for May has State Updates. The June update will be sent out the first of the month.</p>	Look at your May and June CEE&E for updates	Ongoing
6. <b>Reports: - 15 min BOD, Steering Committee, State to Local, State CFAC, Conferences, Trainings, etc.</b>	<p>Ramona Branch If any updates are available. The Annual Report is due soon. Felishia and Ellen will work with Star to get the summary together. It is due June 9<sup>th</sup>.</p>	Annual report due June 9, 2023.	June 9, 2023

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Thursday, May 25, 2023

Consumer and Family Advisory Committee- Cumberland  
(Virtual Meeting via Microsoft Teams)  
5:30pm- 7:00pm

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	Elections are coming up soon. Emails will be coming out soon. They will be in June and the positions will start in July or August. Steering Committee elections are coming up. A ballot will be sent out by the end of June via email. June 5 <sup>th</sup> is the Steering Committee meeting. A lot will be discussed, and the CEO will be in attendance.	Be on the look out for ballots for Steering Committee Elections via email.  Steering Committee meeting is June 5, 2023.	June 5, 2023
7. MCO Updates- 10 min	Aimee Izawa We are in the process of doing an RFP for Mobile Crisis Management. The request for RFA (Request for applications) has gone out. We have providers that have responded. We are looking to award the contract to two providers in each county. There have been a few changes to the definitions. The requirements for the 2 hours response for mobile crisis has been a concern. We will update you as we go on that as well. Tina Hicks, Cumberland Court Liaison. She is retiring and her last day is May 26 <sup>th</sup> . We are also looking for a court liaison in Mecklenburg.	Please see Aimee, Ramona, or Star for any questions.	Ongoing
9. Statutory Requirements and Recommendations: 15-30 min	Please give feedback on (1) Review, comment on, and monitor the implementation of the contract deliverables between area authorities and the Department of Health and Human Services.  Aimee went over what this actually means. She explained that Alliance has a contract with DHHS, Medicaid, State Hospitals, etc. and we are responsible for providing them with certain deliverables. This is speaking to what we are responsible for and how well we are doing. Aimee explained that there is a score card for the Tailored plan contract that CFAC can review. It goes over the tailored plan readiness and how we compare to the other MCOs. She explained that CFAC can review, comment on, and monitor how the local MCO adheres to what we say were going to do. The MCO are the area authorities and CFAC falls under the State. Alliance and the State have a contract and the state has a score card on what they want Alliance to do and how well we are doing it. CFAC's position is to look to see what those things	Aimee will bring in the score card to be reviewed by the CFAC committee.	June 22, 2023

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Thursday, May 25, 2023

Consumer and Family Advisory Committee- Cumberland  
(Virtual Meeting via Microsoft Teams)  
5:30pm- 7:00pm

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>are and see if Alliance is doing them well. The committee would like to review these periodically. Aimee will provide a recent one at the next meeting.</p> <p>Starlett pointed out that the committee did address Statutory Requirement #2 (2) Identify service gaps and underserved populations. The committee identified a need in the population of transitional youth in therapeutic foster care. We got a speaker to come in a give resources and information and possible collaboration in the future.</p> <p>(1) Review, comment on, and monitor the implementation of the contract deliverables between area authorities and the Department of Health and Human Services. (2) Identify service gaps and underserved populations. (3) Make recommendations regarding the service array and monitor the development of additional services. (4) Review and comment on the area authority budget. (5) Develop a collaborative and working relationship with the area authority's member advisory committees to obtain input related to service delivery and system change issues. (6) Submit to the State Consumer and Family Advisory Committee findings and recommendations regarding ways to improve the delivery of mental health, intellectual and developmental disabilities, substance use disorder, and traumatic brain injury services, including Statewide issues.</p>		
<b>11 Announcements</b>	<p>Starlett Davis</p> <p>The Cumberland CFAC committee is responsible for setting up a speaker for each meeting. Please contact Starlett Davis to let her know who will be speaking at each meeting. Please refer to February 2023 meeting for further instruction or contact Starlett Davis, MIOS</p>	<p>June speaker is Amie Perry with the Autism Society</p>	<p>June 22, 2023</p>

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Thursday, May 25, 2023

Consumer and Family Advisory Committee- Cumberland  
(Virtual Meeting via Microsoft Teams)  
5:30pm- 7:00pm

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	Starlett asked the committee to please keep in mind individuals that can come in and give informational sessions and train. The speaker the next meeting is already picked. It is Ms. Amie Perry with the Autism Society. Ms. Shirley Frances set it up.		
12. Adjournment:	<b>Dorothy moved to adjourn and it was seconded by Tekeyyon.</b> The suggested next meeting will be June 22, 2023, at 5:30 p.m. The meeting was adjourned at 6:57pm	Next meeting June 22, 2023	June 22, 2023



Monday, June 26, 2023

Consumer and Family Advisory Committee- Mecklenburg  
3205 Freedom Drive, Charlotte, NC 28208  
**MECKLENBURG COUNTY MINUTES**

**MEMBERS PRESENT:** ☑ Ron Clark-virtual , ☑ Linda Campbell-virtual, ☐ Ruth Reynolds, ☐ Randy Sperling, ☑ Beverly Corpening-virtual, ☑ Shagun Gaur-virtual, ☑ Melida Baldera-virtual ☑ Alan McDonald-virtual, ☑ Michael Flood-virtual, ☑ Lois Stickell-virtual, ☑ Shari Phillips-Stratton-virtual, ☑ Jim Sonda-virtual

**BOARD MEMBERS PRESENT:**

**GUEST(S):** ☑ Suzanne Thompson, NCDHHS-virtual

**STAFF PRESENT:** ☑ Aimee Izawa, Director Community & Member Engagement-virtual ☑ Lakeisha McCormick, Manager, Member Inclusion-virtual, ☑ Eileen Bennett Member Inclusion Specialist-virtual.

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. <b>Welcome and Introductions- 10 min</b>	The meeting was called to order by Michael Flood at 5:08 pm		
2. <b>Review of the Minutes – 5 min</b>	The minutes from the May 22, 2023 meeting were reviewed; a motion was made by Lois Stickell and seconded by Alan McDonald to approve the minutes		
3. <b>PUBLIC COMMENT- 5 min</b>			
4. <b>State Updates 10 min</b>	Suzanne Thompson-noted that she didn't have very many updates but that she wanted to remind everyone that Wes Rider is retiring and there was an electronic card to sign and a virtual link for the get together. She noted that pretty much everything is		

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Monday, June 26, 2023

Consumer and Family Advisory Committee- Mecklenburg  
3205 Freedom Drive, Charlotte, NC 28208  
**MECKLENBURG COUNTY MINUTES**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	State CFAC is open to the Public and it is July the 12 <sup>th</sup> fro 9-3 and we have 9 new members. The State to Local call is the 4 <sup>th</sup> Wednesday of every month and is open to the public as well.		
5. Reports:- 20 min BOD,Steering Committee, State to Local,State CFAC, Conferences, Trainings, etc.	<b>CFAC Event Recap</b> -Linda noted that she thought the CFAC event went well and the consensus from the folks she had discussed with said they would like that the presenter not just “read” the slides off to the audience, but she did not that there was a great turn out and with the Q&A she felt like there was a lot of direction given to the families which was great. Lois noted that she did not receive any feedback from CMS but that there were only 2-3 parents in-person and that a virtual-only option seems to make sense. Linda noted that it does seem easier for families to attend virtually. Linda thanked Eileen and Lakeisha for helping with the technical issues. Eileen noted that for a first event there was great turnout and that the team worked together really well to make it a successful event. Eileen also noted that she was very thankful for the Deborah and Michelle for presenting on very difficult information. Lakeisha noted that she did share the feedback to the Executive Team at Alliance, and they had very positive feedback and she also said thank you to Suzanne Thompson for helping us acquire the speakers. Lakeisha noted that we had a big turnout, and she noted the only suggestion she would have is that we maybe have more planning time so that we can make sure what you want is what we execute on. She also noted that more time for the presentation perhaps 1.5 hours instead of 1 hour and that would allow a panel discussion. Michael noted that for throwing the event together in such a short time the event was a big success. He noted that there were some in person and for the last minute he was surprised that we had an in-person option was nice as the people in person seemed to appreciate having an Alliance staff there to help them. Lois noted that she underestimated how		

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Monday, June 26, 2023

Consumer and Family Advisory Committee- Mecklenburg  
3205 Freedom Drive, Charlotte, NC 28208  
**MECKLENBURG COUNTY MINUTES**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>long it would take to push things through at CMS and that more time would be beneficial. Linda noted that the team learned a lot about B-3 and learned a lot about event planning. Linda also mentioned that she learned that B-3 services do not have a waiting list. And, she noted that if they do have a panel, it's important everyone know their information well.</p> <p><b>i2i Conference-</b>Lois provided her notes in an attachment and they have been included below.</p> <p><b>Unrecognized to Essential – Session on Direct Support Workers-</b>Projection is there is a need for 1,000,000 new workers in the next ten years. Staffing shortages and high turnover. 40% of Direct Support Workers leave within 6 months. This is an enormous brain drain because of the time it takes to train workers. One solution—as workers gain skills they should earn more, also, they should be credentialed to make the field more professional. The speakers touched on how technology might be able to help with remote support, like telling someone to take their pills. Often, though, a person needs to be there with the client.</p> <p>The good news is that COVID lifted a veil and direct support workers are getting a lot of attention at the highest levels of government. North Carolina is a growing state with a much larger aging population. The federal government has come through with a grant to bring together aging and disability groups to look at the Direct Support Worker problem because it affects both the aging the disabilities population</p> <p><b>How to Overcome Workforce Challenges with Augmented Intelligence by Eleos Health-Ai</b>—which was the reason I went to the session. Lois noted that she got an education because “Workforce” was not about the direct support workers. It was about clinicians and case managers. Essentially it was taping a session with a clinician and using AI to find key words and concepts and compress a 6,000-word session into 300 words, which reduces note taking</p>		

Monday, June 26, 2023

Consumer and Family Advisory Committee- Mecklenburg  
3205 Freedom Drive, Charlotte, NC 28208  
**MECKLENBURG COUNTY MINUTES**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>time. There were 2 different levels. In the basic level, the tape is not retained so consent of the client was not required.</p> <p><b>Employing Family Members as Care Extenders</b></p> <ul style="list-style-type: none"><li>-Care extenders are a new service definition which means they are a new class of positions in the Department of Health and Human Services. Care extenders are individuals with IDD or their family members working with a case manager in a paid position. It would require training.</li><li>-Mental Health and Substance Use Disorder have peer supports but this is new to the IDD population. This is not a direct support worker.</li><li>-This is one care manager working with 2 care extenders—ideally one is a person with lived experience and the other is a family member of a person with IDD. Parents would not be allowed to work with your own child.</li><li>-The belief is that individuals living with a disability, or their family members can bring an understanding that professional staff may not have. I don't know when this is expected to launch. I know the presenters of this session also presented in May at the State CFAC Committee meeting, which is all of the CFACs across the state, not just the 6 counties in Alliance.</li></ul> <p>Ron asked about Peer Support initiatives. Aimee and Lois noted there are not any peer-support led initiatives at this time.</p> <p>Alan asked if this section included or excluded parents? Lois noted that the parents can not take care of their own children solely, but can care for others and their family member. Aimee did note there is a certification that Alliance offers for family members. Alan noted that parents do a lot for the care, but the stipulation is that you can work with your child but you have to work with other children/adults as well.</p> <p>Lakeisha noted that she put the link to WellCare in the chat.</p>		

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Monday, June 26, 2023

Consumer and Family Advisory Committee- Mecklenburg  
3205 Freedom Drive, Charlotte, NC 28208  
**MECKLENBURG COUNTY MINUTES**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p><a href="https://wellcare.com/North-Carolina">https://wellcare.com/North-Carolina</a></p> <p><b>Navigating the Tailored Plan</b> – 6-person panel Sean Shriver spoke was a panelist from Alliance. DHHS person said the state already has strong services in behavioral health and are ready to take on a holistic approach of adding physical health. The Eastpointe person (Eastpointe is a managed care agency in eastern North Carolina) said their soft launch Dec 1 was bumpy. Many of the addresses they had to contact clients were wrong. She thinks having value added services like transportation will help greatly and pointed out that 80% of positive outcomes from outside treatment, like having a way to get to the doctors. Sean Shriver from Alliance said it is a culture change to try to understand the health care system. He acknowledged it will take a while to develop a delivery system. Alliance has partnered with Wellcare. He admitted they started out looking for a health partner to satisfy a requirement, but once they started working with Wellcare they “are so impressed.” Wellcare is a health care company that has a nurse on call. Lois noted that she was confused about this because it looks like Wellcare only works with the standard plan and not the tailored plan but that may be something that changes when the Tailored Plan launches. Sean also mentioned the soft launch of case management.</p> <p>Rumors from the hallway are that the tailored plan will probably be delayed again, possibly until January 2024</p> <p><b>BHSP</b>-Michael/Alan-5 mins-Michael noted that the BHSP has been extended until August. The next meeting there will be a consultant coming in to do a gap-analysis and that will be incorporated in the plan. Alan noted that they do</p>		

Monday, June 26, 2023

Consumer and Family Advisory Committee- Mecklenburg  
3205 Freedom Drive, Charlotte, NC 28208  
**MECKLENBURG COUNTY MINUTES**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>continue to find gaps at each meeting. Lois asked if the listening sessions were helpful? Michael noted that the listening sessions around the city were very helpful but were difficult to get people engaged. Linda asked if there was a push for more support within the substance abuse community and what are the timelines for the county. Michael noted there were a lot of stakeholders at the table invested in the idea of substance abuse support and that the turnaround for these programs be quick. Ron noted that the County is doing a lot for services for detained individuals. He noted the reentry program has several supports for that program. He noted that funding has increased for these types of programs and trying to educate the populations before release. Linda asked if there was a lower recidivism rate? Ron noted that it is having an impact but that he didn't know the exact numbers.</p> <p><b>Steering Committee</b>-Lois Stickell provided notes from the Steering Committee. Those notes are included below.</p> <ul style="list-style-type: none"><li>• <b>Rob Robinson, CEO of Alliance Health gave a legislative update</b><ul style="list-style-type: none"><li>○ There is talk about the Tailored Plan operating for only one year – LME/MCOs are working with Members of the House and the Senate to develop a long-term plan, a four-year contract. Right now, everything is up in the air and nothing is guaranteed until the legislation is approved.</li></ul></li><li>• <b>State Budget Process – Current Negotiating Phase</b><ul style="list-style-type: none"><li>○ Budget remains at conference Committee Stage with leaders from both House and Senate working on compromise budget. Not getting a budget passed by the end of June will delay Medicaid expansion for over 500,000 people. Update: Key legislators are now saying they don't expect to have a budget passed by the end of June. They expect it to go into July.</li></ul></li></ul>		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Monday, June 26, 2023

Consumer and Family Advisory Committee- Mecklenburg  
3205 Freedom Drive, Charlotte, NC 28208  
**MECKLENBURG COUNTY MINUTES**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none"><li>○ The secretary of Health and Human Services said, “just a few days slippage on the budget can mean months of slippages in the long tail.”</li></ul> <p>Other CFACs reported their activities.</p> <p>One is planning a Resource and Family Fun Day in September</p> <p>One had a Bed give a way for Veterans with Adjustable beds and frames given to Veterans in need.</p> <p><b>Lois Stickell announced our event-B3/I-Waiver services meeting @6:30 pm on Tuesday, June 6, 2023.</b></p> <ul style="list-style-type: none"><li>• <b>Annual Report</b> -Dr. Aalece Pugh-Lilly completed the CFAC Annual report draft before her June 16 departure.</li><li>• <b>Membership Terms</b>-12-month, majority vote – confirmed and accepted. This means CFAC members will have to sit out one year after serving 3 consecutive terms.</li><li>• <b>Traumatic Brain Injury (TBI) Waiver</b> has been expanded for Mecklenburg and Orange Counties, effective this month. More information and training online. A marketing campaign is planned. Alliance is the only MCO that has a TBI waiver. Aimee noted we are focused right now on TBI education and awareness. Linda asked what qualifies for a TBI. Alan explained the differences to the group. Eileen noted that John G’s presentation did go over the qualification and that she would provide them with a copy of the presentation.</li></ul>		
6. <b>MCO Updates- 10 min</b>	<p><b>July Meeting</b>-Eileen Bennett noted that the Steering committee would not be meeting in July and that she would like the Mecklenburg CFAC to have a discussion on the possibility of not having a meeting in July. Lois noted that she thinks we should not have the meeting. Lois made a motion and Ron seconded and the motion carried to cancel the July meeting.</p>		

Monday, June 26, 2023

Consumer and Family Advisory Committee- Mecklenburg  
3205 Freedom Drive, Charlotte, NC 28208  
**MECKLENBURG COUNTY MINUTES**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>Annual Report-Eileen noted that the annual report has been released and Eileen will send it out to the group.</p> <p>Ombudsman meeting-Eileen gave a brief description of the monthly meeting and noted she will provide the webinar for them to review.</p> <p>Lakeisha noted to create awareness about the Annual Report for CFAC. She noted that we submit that report to the state so the state can see what our CFAC community has been working on. She also noted that the Steering Committee leadership will be changing. The ballots will be going to the steering committee members this week or early next week and voting will be in August.</p>		
<b>9. Statutory Requirements and Recommendations: 15-30 min</b>	<p>-Linda Campbell-noted that the housing initiatives for the IDD population is not there and she would like to have some more information about housing. She noted that the housing programs seemed more geared toward MH/SUD. Specific IDD housing doesn't have any traction. She asked if Alliance would sponsor/or build housing for IDD? She asked Michael and Ron what happens with the SUD population with housing? Aimee noted that we have TCLI which would be more 90 Day to 1-year supportive housing and then more permanent housing which would be more independent. For members who are in Broughton we do have bridge-housing who are discharging out of those state facilities. Aimee noted that we just opened a program with Carolina Outreach with transitional apartment living with staff on site and more structured. Aimee noted we also offer vouchers as well. Aimee noted we don't typically purchase homes or apartments for living. Jim asked is this for IDD only or is this also available for people with significant issues. Aimee noted that TCLI is specific to mental illness and there are a lot of resources around TCLI program and services. Jim asked if those services are things that Alliance helps their family access because he felt like Alliance "dumped" their family and didn't offer any help or support or services for MH. Linda noted that the housing were specifically targeting to members who are more stable</p>	-	

Monday, June 26, 2023

Consumer and Family Advisory Committee- Mecklenburg  
3205 Freedom Drive, Charlotte, NC 28208  
**MECKLENBURG COUNTY MINUTES**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>and are transitioning. Aimee noted that it is Alliance's responsibility and that you can call the access line or reach out to Lakeisha and Eileen. She also noted that it is important that the member may be connected to a provider and that it is very important to have a provider in place to help with the transition and is there a community inclusion piece. Aimee offered her email as well. Aimee's email: <a href="mailto:aizawa@alliancehealthplan.org">aizawa@alliancehealthplan.org</a>.</p> <p>Linda asked if the county manager could come and speak to the housing. And if the county is planning on building housing for the IDD population. Ron requested the Member and Recipient line. 1-800-510-9132- Member and Recipient Services line</p> <p>Alan asked where we can see Alliance Housing options? Eileen noted that a member can call the access line, you can go online. Alan specifically asked about the Matthews opportunity with Rainbow Express and Eileen noted that community outreach and that the access line has some community resources. Eileen also noted that the providers are supposed to have resources for you as well.</p>		
11 Announcements		N/A	N/A
12. Adjournment:	<b>Linda Campbell motioned to adjourn the meeting and Alan McDonald seconded.</b> The suggested next meeting will be August 28, 2023, at 5:30 p.m.		



**Alliance Health  
BOARD OF DIRECTORS  
Agenda Action Form**

**ITEM:** Finance Committee Report

**DATE OF BOARD MEETING:** August 3, 2023

**BACKGROUND:** The Finance Committee's function is to review financial statements and recommend policies/practices on fiscal matters to the Board, including reviewing/recommending budgets, audit reports, and financial statements. This Committee also reviews and recommends policies and procedures for managing contracts and other purchase of service arrangements.

This month's report includes documents and draft minutes from the previous meeting.

**SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available):** A motion to recommend the Board authorize the CEO to amend the contract with Blaze Advisors for an amount not to exceed \$1,036,832.

**REQUEST FOR AREA BOARD ACTION:** Approve the proposal.

**CEO RECOMMENDATION:** Approve the proposal.

**RESOURCE PERSON(S):** David Hancock, Committee Chair; Kelly Goodfellow, Executive Vice-President/Chief Finance Officer

[\(Back to agenda\)](#)





### **Contract for Blaze Advisors, dba Alera Health**

Alliance is continuing our partnership with Alera Health. Our initial contract established a narrow network in Cumberland County to improve access and timely follow-up for individuals being discharged from Cape Fear Valley Health System and Recovery Innovations Cumberland Recovery Response Center. With the ongoing delay of the opening of the Facility-Based Crisis beds in Cumberland, the focus has been on Alliance members discharging from Cape Fear Valley's inpatient units. In FY23, Alliance executed two additional contracts with Alera Health. Project 1 was developed to improve timely assessments, oversight and response for youth referred for comprehensive assessment through the Mecklenburg juvenile court system. Project 2 was to expand the Cumberland project, referred to as OneCare to Durham and Orange County.

Alera has successfully implemented the OneCare network model in Durham County, which included building a local narrow, high performing network, implementing a technology platform to move to trackable electronic referrals. To date, all referrals from the Durham Recovery Response Center are made through the Alera platform which allows real time tracking and monitoring. Alera and Alliance continue to explore implementation with Duke and will focus on connecting the Freedom House Facility Based Crisis Center to the referral platform.

Alera has been engaged with Alliance, local Mecklenburg Juvenile Justice and the Administrative Office of the courts to implement the OneCare network model and supporting technology platform. The goal was to improve the timeliness of assessments for youth awaiting juvenile court and to have an end-to-end system where every referral is entered into the system for tracking and referral to a provider and every completed assessment is uploaded to the system, so it is available to the Juvenile Court Counselors and system. Alera organized a network and updated its technology platform to meet contract requirements with Alliance, however the Administrative Office of the Courts required that Alera's platform receive SOC II type 2 certification. Alera has completed the arduous process to get certification and final sign-off is pending from the Administrative Office of the Courts and local Juvenile Justice. Funds this year will be used to operate and monitor the overall program.

For FY24, Alliance is combining the oversight and ongoing management of all three projects into one consolidated contract. Expectations for the project are outlined in the consolidated contract. For the purposes of MLR reporting these projects are health care quality improvement initiatives and support the coordination of care.

**FY23 Annual Amount \$1,036,832**

A **motion** to recommend the Board authorize the CEO to amend the contract with Blaze Advisors for an amount not to exceed \$1,036,832.



Thursday, June 01, 2023

## BOARD FINANCE COMMITTEE - REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560  
Hybrid Meeting - 2:30-4:00 p.m.

**APPOINTED MEMBERS PRESENT:** ☒ David Hancock, MBA, MPA (Committee Chair), ☐ D. Lee Jackson, ☒ Dena Diorio, and  
☒ Vicki Evans

**BOARD MEMBERS PRESENT:** n/a

**GUEST(S) PRESENT:** Jean Hamilton, Orange County Commissioner; Cheryl Stallings, Wake County Commissioner; Ted Godwin, Johnston County Commissioner; Glenn Adams, Cumberland County Commissioner

**STAFF PRESENT:** Rob Robinson, CEO; Kelly Goodfellow, Executive Vice-President/Chief Financial Officer; Dianna White, SVP of Financial Operations; Ashley Snyder, Sr. Director of Accounting and Finance; Mary Dahlsten, Accounting Supervisor-Grants; Sara Wilson, Chief of Staff; Brian Perkins, SVP of Strategy & Government Relations; Sandhya Gopal, Senior Director-Government Relations; Lisa Wilson, Administrative Assistant III

1. **WELCOME AND INTRODUCTIONS** – the meeting was called to order at 2:33 PM

2. **REVIEW OF THE MINUTES** – The minutes from the May 4, 2023, meeting was reviewed; a motion was made by Ms. Evans and seconded by Ms. Diorio to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Monthly Financial Report	<p>The monthly financial reports were discussed which includes the Summary of Savings/(Loss) by Funding Source, the Statement of Revenue and Expenses, Senate Bill 208 Required Ratios, DHB Contract Ratios and Financial Viability Chart as of April 30, 2023.</p> <p>Ms. White discussed the following:</p> <ul style="list-style-type: none"><li>• Through 4/30/23, we have savings of \$48.3M.</li><li>• We are meeting all SB208 and DHB contractual ratios. The Medical Loss Ratio (MLR) for April is 84.56%. A reminder that April is the start of a new year of monitoring but is not indicative of a full year of data so this figure is to be expected at this point of the cycle.</li></ul>	No next steps	
4. Contract(s)	<ul style="list-style-type: none"><li>• Ms. Goodfellow discussed a proposed contract for Milliman, Inc. A motion was made by Ms. Diorio and seconded by Ms. Evans to recommend the Board authorize the CEO to enter into a contract with Milliman, Inc. for an amount not to exceed \$2,250,000. Motion passed unanimously.</li><li>• Ms. Goodfellow discussed a proposed amendment to the April 6, 2023 motion to enter into a contract with Consumer Wellness Solutions to include the escalation rate increases of 3% in the motion. A motion was made by Ms. Diorio and seconded by Ms. Evans to amend the motion approved at the April 6, 2023 Finance Committee meeting for the contract with Consumer Wellness Solutions, Inc by adding specific reference to a 3% escalation in years 2 and 3, so that the motion now reads: A motion to recommend that the Board authorize the CEO to enter into a contract with</li></ul>	Review with Legal on motion to contract with Emergent Devices for NARCAN purchase and for Legal to present defense of decision on this motion at next Finance Committee	

Thursday, June 01, 2023

**BOARD FINANCE COMMITTEE - REGULAR MEETING**

5200 W. Paramount Parkway, Morrisville, NC 27560

Hybrid Meeting - 2:30-4:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>Consumer Wellness Solutions, Inc. for program rates not to exceed \$540 per case with a 3% escalation in years 2 and 3. Motion passed unanimously.</p> <ul style="list-style-type: none"><li>• Ms. White discussed a proposed contract amendment for Savin Grace. A motion was made by Ms. Diorio and seconded by Ms. Evans to recommend the Board authorize the CEO to increase the amended grant agreement with Savin Grace, LLC by \$129,393, bringing the total grant agreement to \$694,742. Motion passed unanimously.</li><li>• Ms. White discussed a proposed increased contract amount for the Microsoft Software Enterprise Agreement due to the increase in server licenses and Microsoft365 licenses for new staff. A motion was made by Ms. Evans and seconded by Ms. Diorio to recommend the Board approve the increased amount for additional Microsoft 365 and Windows server licenses related to increased staffing under the contract with SHI for an amount not to exceed \$538,631.02. Motion passed unanimously.</li><li>• Ms. White discussed a proposed contract with Emergent Devices for the purchase of NARCAN using Opioid Abatement Funds. Robust discussion was had around the sole source exception being proposed by this motion by many parties. A motion was made by Ms. Diorio and seconded by Ms. Evans to recommend the board to authorize the CEO to enter into a contract with Emergent Devices, Inc following legal approval, and if not approved, use existing contract with Gurley's for the purchase of NARCAN (naloxone HCl) Nasal Spray for an amount not to exceed \$300,000 under G.S. 143-129(e)(6) and an explanation by legal at the next finance board meeting regarding circumstance surrounding sole source exception. Motion passed unanimously.</li></ul>	<p>Meeting in August 2023. <b>UPDATE:</b> At the Board of Directors meeting on 6/1/23 Carol Wolff provided an explanation of the sole source exception under G.S. 143-129(e)(6) and confirmed to the Board that legal had extensive discussion with the Alliance purchasing team and approved that the purchase fell under the noted statute. The Board of Directors did not have any further questions and an unaltered motion to allow the CEO to enter into a contract with Emergent Devices to purchase NARCAN for an amount not to exceed \$300,000 was</p>	

Thursday, June 01, 2023

**BOARD FINANCE COMMITTEE - REGULAR MEETING**

5200 W. Paramount Parkway, Morrisville, NC 27560

Hybrid Meeting - 2:30-4:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
		approved by the Board	
5. FY23 Budget Amendment 2 and FY24 Budget Recommended for Approval	<p>Ms. White discussed the FY23 Budget Amendment 2 to recommend the Board approve the FY23 Budget Amendment 2 to decrease the budget by \$34,381,436 bringing the total FY23 Budget to \$1,208,952,743. A motion was made by Ms. Evans and seconded by Ms. Diorio to recommend the Board approve the FY23 Budget Amendment 2 to decrease the budget by \$34,381,436 bringing the total FY23 Budget to \$1,208,952,743. Motion passed unanimously.</p> <p>Ms. White discussed the FY24 Budget recommended for approval and changes from the last version presented in the May Committee meeting (overall increase of 30.4M due to changes in multiple line items). A motion was made by Ms. Diorio and seconded by Ms. Evans to recommend the Board approve the FY24 Budget for \$1,619,687,683. Motion passed unanimously.</p>	No next steps	

7. **ADJOURNMENT:** the meeting adjourned at 3:48 PM; the next meeting will be August 3, 2023 from 3:00 - 4:00.



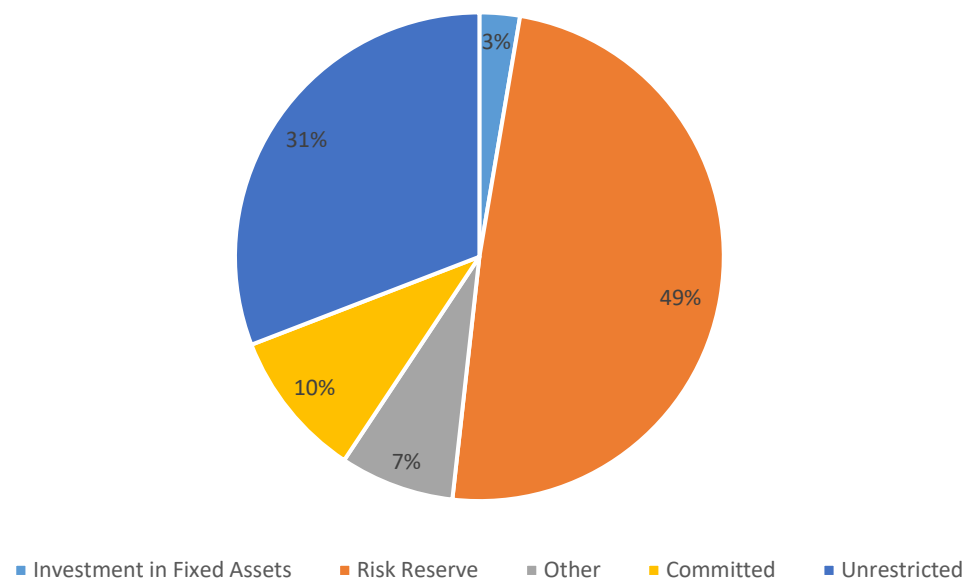
### Summary of Savings/(Loss) by Funding Source as of April 30, 2023

	Revenue	Expense	Savings/(Loss)
Medicaid Waiver Services	\$ 672,837,815	\$ 629,513,640	\$ 43,324,175
Medicaid Waiver Risk Reserve	16,816,275	-	16,816,275
Federal Grants & State Funds	102,052,704	102,047,771	4,933
Local Funds	27,411,989	27,906,811	(494,822)
Administrative	96,532,883	111,086,373	(14,553,490)
Non operating	3,219,645	-	3,219,645
Total	\$ 918,871,311	\$ 870,554,595	\$ 48,316,716

### Fund Balance

	June 30, 2022	Change	April 30, 2023
Investment in Fixed Assets	6,712,275	1,531,832	8,244,107
Risk Reserve	134,560,903	16,999,861	151,560,764
Other	22,112,173	1,250,511	23,362,684
Total Restricted	156,673,076	18,250,372	174,923,448
Committed	49,293,939	(19,028,797)	30,265,142
Unrestricted	47,702,751	47,563,309	95,266,061
Total Unrestricted	96,996,690	28,534,512	125,531,203
Total Fund Balance	\$ 260,382,041	\$ 48,316,716	\$ 308,698,757

April 30, 2023 Actual



## Reinvestment Detail

	Committed Funds FY22	Spent April 30, 2023	Balance to Spend
General Expenses	2,000,000	1,085,000	915,000
Child Facility Based Crisis Center	1,838,000	1,476,006	361,994
Total - Services	3,838,000	2,561,006	1,276,994
Administration			
Tailored Plan planning and implementation	22,000,000	10,901,911	11,098,089
Total - Administrative	22,000,000	10,901,911	11,098,089
Total Service and Administration	\$ 25,838,000	\$ 13,462,917	\$ 12,375,083

## Fund Balance Detail

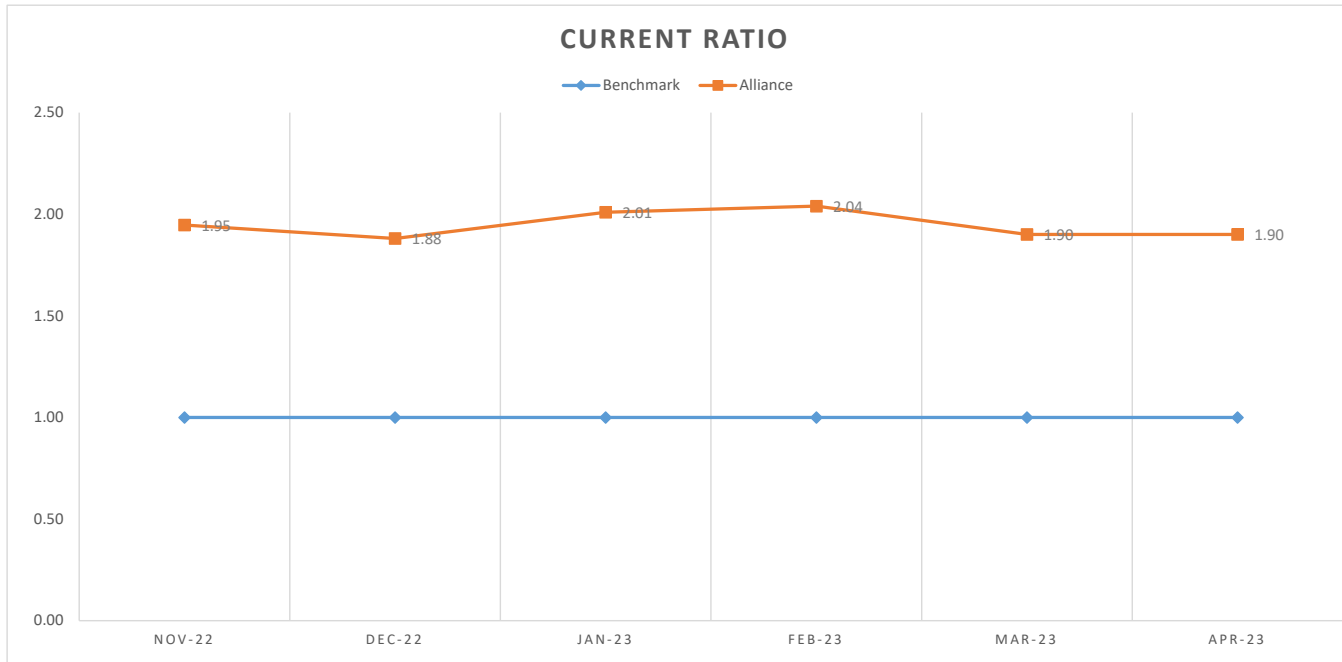
	June 30, 2022	Change	April 30, 2023
Investment in Fixed Assets	6,712,275	1,531,831	8,244,107
Restricted - Risk Reserve	134,560,903	16,999,861	151,560,764
Restricted - Other			
State Statutes	16,805,997	-	16,805,997
Prepays	923,904	1,745,334	2,669,238
State	377,037	-	377,037
Cumberland	3,605,235	(263,573)	3,341,662
Durham	400,000	(231,250)	168,750
Restricted - Other	22,112,173	1,250,511	23,362,684
Committed -			
Intergovernmental Transfer	4,558,852	(3,799,040)	759,812
Reinvestments-Service	3,838,000	(2,561,006)	1,276,994
Reinvestments-Administrative	22,000,000	(10,901,911)	11,098,089
Mecklenburg Realignment Funds	17,073,966	(1,766,840)	15,307,126
Orange Realignment Funds	1,823,121	-	1,823,121
Total Committed	49,293,939	(19,028,797)	30,265,142
Unrestricted	47,702,751	47,563,309	95,266,061
Total Fund Balance	\$ 260,382,041	\$ 48,316,716	\$ 308,698,757
Restricted			19,782,204
Unrestricted			28,534,512
Total Fund Balance Change		\$	48,316,716

Alliance Health  
Statement of Revenue and Expenses  
As of April 30, 2023

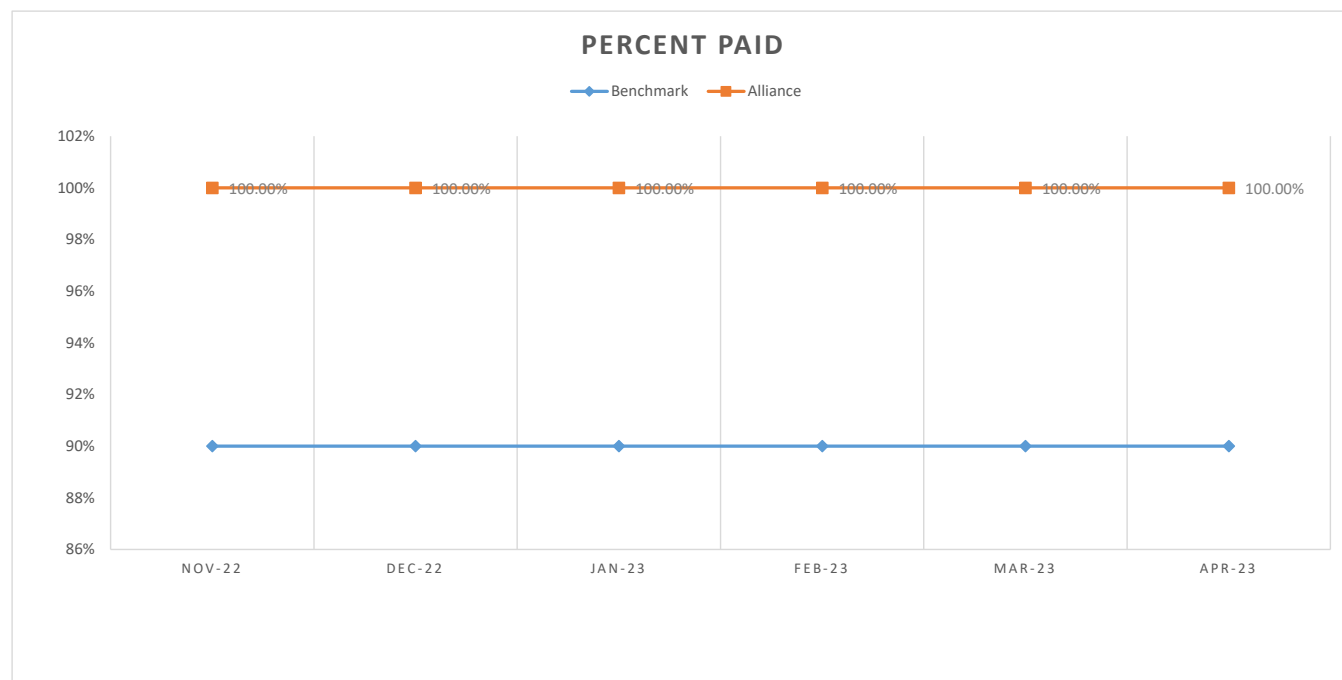
	For the Month of 07/31/2022	For the Month of 08/31/2022	For the Month of 09/30/2022	For the Month of 10/31/2022	For the Month of 11/30/2022	For the Month of 12/31/2022	For the Month of 01/31/2023	For the Month of 02/28/2023	For the Month of 03/31/2023	For the Month of 04/30/2023	Year to Date Actual 04/30/2023	Current Year Budget 06/30/2023	Budget Remaining 06/30/2023 Remaining Budget
Revenue													
Service Revenue													
Medicaid Waiver Service	70,826,433	72,712,082	73,287,401	70,285,145	59,790,805	70,889,134	64,797,764	72,717,565	63,929,059	70,418,701	689,654,090	891,695,108	202,041,018
State and Federal Grants	8,751,054	9,314,669	8,507,888	13,087,391	10,404,763	9,532,079	9,812,402	10,559,109	12,255,094	9,828,257	102,052,704	143,128,024	41,075,319
Local Grants	2,920,024	1,355,260	2,285,300	1,099,795	4,957,214	2,534,964	3,739,023	2,681,174	2,936,377	2,902,858	27,411,989	53,497,766	26,085,778
Total Service Revenue	82,497,511	83,382,011	84,080,589	84,472,331	75,152,782	82,956,177	78,349,189	85,957,848	79,120,530	83,149,816	819,118,783	1,088,320,898	269,202,115
Administrative Revenue													
Medicaid Waiver	8,247,663	8,741,259	8,627,252	8,277,424	6,950,444	10,353,490	8,202,987	9,594,783	9,703,952	10,149,174	88,848,428	141,153,628	52,305,199
State and Federal	520,383	520,383	520,383	749,397	577,636	577,636	577,636	577,636	577,637	577,636	5,776,364	6,931,637	1,155,273
Local	69,523	69,523	69,523	69,523	69,523	69,524	69,523	69,523	69,523	69,523	695,231	834,277	139,047
Other Lines of Business	121,286	121,286	121,286	121,286	121,286	121,286	121,286	121,286	121,286	121,286	1,212,860	1,455,432	242,572
Total Administrative Revenue	8,958,855	9,452,451	9,338,444	9,217,630	7,718,889	11,121,936	8,971,432	10,363,228	10,472,398	10,917,619	96,532,883	150,374,974	53,842,091
Total Revenue	91,456,366	92,834,462	93,419,033	93,689,961	82,871,671	94,078,113	87,320,621	96,321,076	89,592,928	94,067,435	915,651,666	1,238,695,872	323,044,206
Expenses													
Service Expense													
Medicaid Waiver Service	65,357,367	64,103,599	62,144,019	59,456,236	59,033,823	57,615,378	62,166,772	66,887,450	70,098,458	62,650,537	629,513,640	891,695,111	262,181,471
State and Federal Service	8,770,170	9,123,833	8,686,103	13,100,265	10,470,275	9,612,440	9,942,805	10,242,481	12,273,978	9,825,422	102,047,771	143,128,019	41,080,248
Local Service	2,920,024	1,584,320	2,233,473	1,099,795	4,996,319	2,630,541	3,835,850	2,691,809	2,993,518	2,921,163	27,906,811	53,497,768	25,590,957
Total Service Expense	77,047,561	74,811,752	73,063,595	73,656,296	74,500,417	69,858,359	75,945,427	79,821,740	85,365,954	75,397,122	759,468,222	1,088,320,898	328,852,676
Administrative Expense													
Salaries and Benefits	7,848,139	8,276,806	7,955,573	8,397,650	8,848,202	11,292,616	7,319,137	8,165,094	8,911,830	10,213,223	87,228,270	125,374,974	38,146,704
Professional Services	618,829	1,002,419	1,594,391	1,734,243	1,087,107	1,038,929	1,638,875	1,379,515	1,708,807	1,840,208	13,643,323	15,000,000	1,356,677
Operational Expenses	872,989	1,053,626	994,560	1,288,022	982,034	1,177,471	1,017,331	1,046,118	1,051,143	731,486	10,214,780	10,000,000	(214,780)
Total Administrative Expense	9,339,957	10,332,851	10,544,524	11,419,915	10,917,343	13,509,016	9,975,343	10,590,727	11,671,780	12,784,917	111,086,373	150,374,974	39,288,601
Total Expenses	86,387,518	85,144,603	83,608,119	85,076,211	85,417,760	83,367,375	85,920,770	90,412,467	97,037,734	88,182,039	870,554,595	1,238,695,872	368,141,277
Non Operating													
Non Operating Revenue	134,592	197,696	224,013	271,222	343,462	369,282	398,040	399,929	435,419	445,991	3,219,645	4,638,307	1,418,662
Non Operating Expense	-	-	-	-	-	-	-	-	-	-	-	4,638,307	4,638,307
Total Non Operating	134,592	197,696	224,013	271,222	343,462	369,282	398,040	399,929	435,419	445,991	3,219,645	-	(3,219,645)
Current Year Change in Net Position	5,203,440	7,887,555	10,034,927	8,884,972	(2,202,627)	11,080,020	1,797,891	6,308,538	(7,009,387)	6,331,387	48,316,716	-	(48,316,717)



## Division of Health Benefits Ratios - As of April 30, 2023



**Current Ratio** = Compares current assets to current liabilities. Liquidity ratio that measures an organization's ability to pay short term obligations. The requirement is 1.0 or greater.

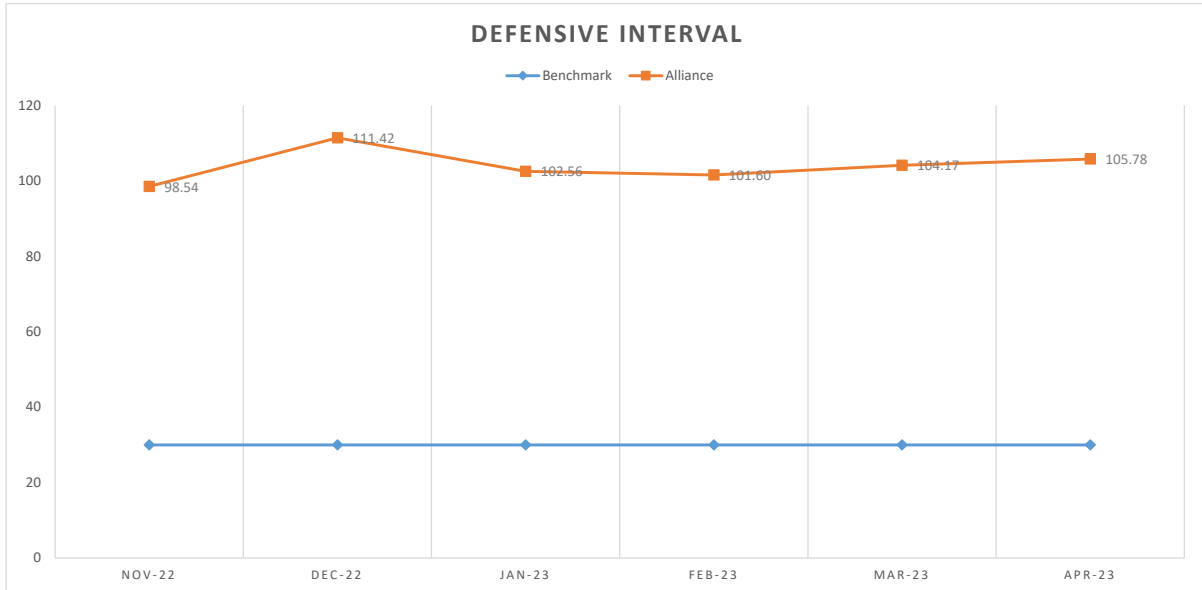


**Percent Paid** = Percent of clean claims paid within 30 days of receiving. The requirement is 90% or greater.

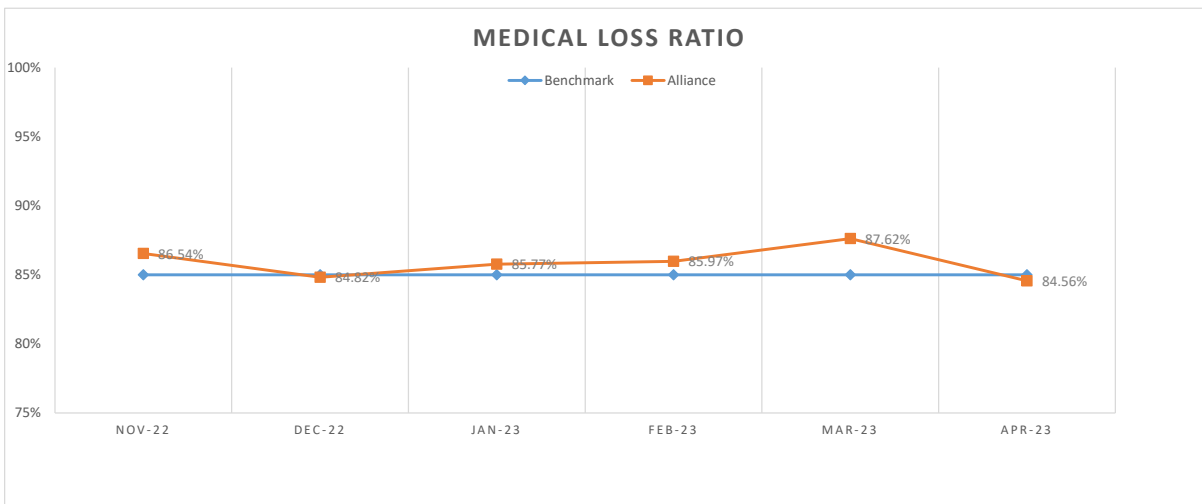




### Division of Health Benefits Ratios - As of April 30, 2023



**Defensive Interval** = Cash + Current Investments divided by average daily operating expenses. This ratio shows how many days the organization can continue to pay expenses if no additional cash comes in. The requirement is 30 days or greater.



**Medical Loss Ratio (MLR)** = Total Services Expenses plus Administrative Expenses that go towards directly improving health outcomes divided by Total Medicaid Revenue. The requirement is 85% or greater cumulative for the rating period (7/1/22-3/31/23). The requirement for Medicaid Direct is 85% or greater cumulative for the rating period (4/1/23-6/30/24). The requirement for Tailored Plan is 88% or greater cumulative for the rating period (10/1/23-6/30/24).



Financial Viability Readiness - As of April 30, 2023

