



Thursday, May 25, 2023

Consumer and Family Advisory Committee- Cumberland  
(Virtual Meeting via Microsoft Teams)  
5:30pm- 7:00pm

**MEMBERS PRESENT:** ☒ Michael McGuire ☒ Ellen Gibson, ☒ Dorothy Johnson ☒ Sharon Harris ☒ Briana Harris ☐ Shirley Francis ☒ Tekeyon Lloyd ☒ Renee Lloyd ☐ Carson Lloyd Jr. ☐ Felishia McPherson

**BOARD MEMBERS PRESENT:**

**GUEST(S):** ☐ Suzanne Thompson, NCDHHS ☒ Kyle Coleman, Youth Villages, ☒ Tara Tucker, EMS Behavioral Health Community Care Program

**STAFF PRESENT:** ☐ Dr. Aalece Pugh-Lilly, Sr Director of Community Health & Well Being, ☒ Aimee Izawa, Director Community & Member Engagement ☒ Ramona Branch, Manager, Member Inclusion & Outreach, ☒ Starlett Davis, Member Inclusion & Outreach Specialist

## Microsoft Teams meeting

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Meeting ID: 250 518 783 75

Phone Conference ID: 607 739 735#

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. <b>Welcome and Introductions- 10 min</b>	The meeting was called to order by Renee Lloyd (temporarily stepped in for Ellen while she had technical difficulties logging in) at 5:40pm	N/A	N/A
2. <b>Review of the Minutes – 5 min</b>	The minutes from the April 27, 2023 meeting was reviewed; a motion was made by Tekeyon Lloyd and seconded by Dorothy Johnson to approve the minutes	N/A	N/A
3. <b>PUBLIC COMMENT- 10 min</b>	Ellen Community events and resources. Covid 19 Check ins	Please see Aimee, Ramona, or Star for any questions.	Ongoing

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

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	<p>Dorothy reported that the NAMI Walk was last weekend and it went really well. Ellen reported that the ADA had a function in support for Autism at the Harley Davidson this past weekend.</p> <p>Kyle Coleman (guest) shared that there is a Community Health Fair in Spring Lake on Saturday, June 3<sup>rd</sup> from 10am to 4pm.</p> <p>Tara Tucker was a guest at the meeting. She was with EMS Behavioral Health Community Care Program. The team is composed of paramedics, peer support specialist position (it is vacant at the moment), behavioral health specialist and a social worker. They respond to mental health and substance use calls, follow up on overdoses and make referrals to connect to services. They fill in the gaps and lead people to care. She will be sending additional information to the committee.</p> <p>ADA Updates- Shirley Francis- N/A</p>		
4. <b>Speaker: 15-30 min</b>	<p>Kyle Coleman/ Youth Villages- Therapeutic Foster Youth and resources. Kyle gave a great presentation on what his organization did as well as the resources they provide. He also discussed their success and the challenges they still face along with the community. He wanted to collaborate with CFAC to continue to address the needs of the youth in therapeutic foster care and find ways to be as impactful as possible. He did a Q&amp;A session as well. Kyle will be getting us a list of the most common resources they use. Aimee explained the Individual and Transitional supports funds and how they could possibly relate to assisting transitional youth in getting apartments and furnishings.</p>	<p>Kyle Coleman will be getting us a resource list.</p>	<p>June 22, 2023</p>
5. <b>State Updates 10 min</b>	<p>Suzanne Thompson N/A The CEE&amp;E for May has State Updates. The June update will be sent out the first of the month.</p>	<p>Look at your May and June CEE&amp;E for updates</p>	<p>Ongoing</p>
6. <b>Reports: - 15 min BOD, Steering Committee, State to Local, State CFAC, Conferences, Trainings, etc.</b>	<p>Ramona Branch If any updates are available. The Annual Report is due soon. Felishia and Ellen will work with Star to get the summary together. It is due June 9<sup>th</sup>.</p>	<p>Annual report due June 9, 2023.</p>	<p>June 9, 2023</p>

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	Elections are coming up soon. Emails will be coming out soon. They will be in June and the positions will start in July or August. Steering Committee elections are coming up. A ballot will be sent out by the end of June via email. June 5 <sup>th</sup> is the Steering Committee meeting. A lot will be discussed, and the CEO will be in attendance.	Be on the look out for ballots for Steering Committee Elections via email.  Steering Committee meeting is June 5, 2023.	June 5, 2023
7. MCO Updates- 10 min	Aimee Izawa We are in the process of doing an RFP for Mobile Crisis Management. The request for RFA (Request for applications) has gone out. We have providers that have responded. We are looking to award the contract to two providers in each county. There have been a few changes to the definitions. The requirements for the 2 hours response for mobile crisis has been a concern. We will update you as we go on that as well. Tina Hicks, Cumberland Court Liaison. She is retiring and her last day is May 26 <sup>th</sup> . We are also looking for a court liaison in Mecklenburg.	Please see Aimee, Ramona, or Star for any questions.	Ongoing
9. Statutory Requirements and Recommendations: 15-30 min	Please give feedback on (1) Review, comment on, and monitor the implementation of the contract deliverables between area authorities and the Department of Health and Human Services.  Aimee went over what this actually means. She explained that Alliance has a contract with DHHS, Medicaid, State Hospitals, etc. and we are responsible for providing them with certain deliverables. This is speaking to what we are responsible for and how well we are doing. Aimee explained that there is a score card for the Tailored plan contract that CFAC can review. It goes over the tailored plan readiness and how we compare to the other MCOs. She explained that CFAC can review, comment on, and monitor how the local MCO adheres to what we say were going to do. The MCO are the area authorities and CFAC falls under the State. Alliance and the State have a contract and the state has a score card on what they want Alliance to do and how well we are doing it. CFAC's position is to look to see what those things	Aimee will bring in the score card to be reviewed by the CFAC committee.	June 22, 2023

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	<p>are and see if Alliance is doing them well. The committee would like to review these periodically. Aimee will provide a recent one at the next meeting.</p> <p>Starlett pointed out that the committee did address Statutory Requirement #2 (2) Identify service gaps and underserved populations. The committee identified a need in the population of transitional youth in therapeutic foster care. We got a speaker to come in a give resources and information and possible collaboration in the future.</p> <p>(1) Review, comment on, and monitor the implementation of the contract deliverables between area authorities and the Department of Health and Human Services. (2) Identify service gaps and underserved populations. (3) Make recommendations regarding the service array and monitor the development of additional services. (4) Review and comment on the area authority budget. (5) Develop a collaborative and working relationship with the area authority's member advisory committees to obtain input related to service delivery and system change issues. (6) Submit to the State Consumer and Family Advisory Committee findings and recommendations regarding ways to improve the delivery of mental health, intellectual and developmental disabilities, substance use disorder, and traumatic brain injury services, including Statewide issues.</p>		
<b>11 Announcements</b>	<p>Starlett Davis</p> <p>The Cumberland CFAC committee is responsible for setting up a speaker for each meeting. Please contact Starlett Davis to let her know who will be speaking at each meeting. Please refer to February 2023 meeting for further instruction or contact Starlett Davis, MIOS</p>	<p>June speaker is Amie Perry with the Autism Society</p>	<p>June 22, 2023</p>

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	Starlett asked the committee to please keep in mind individuals that can come in and give informational sessions and train. The speaker the next meeting is already picked. It is Ms. Amie Perry with the Autism Society. Ms. Shirley Frances set it up.		
12. Adjournment:	<b>Dorothy moved to adjourn and it was seconded by Tekeyyon.</b> The suggested next meeting will be June 22, 2023, at 5:30 p.m. The meeting was adjourned at 6:57pm	Next meeting June 22, 2023	June 22, 2023