



Tuesday, April 11, 2023

Consumer and Family Advisory Committee- Wake
5200 W. Paramount Parkway, Suite 200
Morrisville, NC 27560
Held Via Video Conference/In-Person

MEMBERS PRESENT: ☒ Alicia Jones, ☒ Nancy Johns, ☒ Anna Cunningham, ☒ Trula Miles, ☒ Wanda Faye Griffin, ☐ Karen McKinnon,
☒ Rasheeda McCallister ☐ Israel Pattison ☒ Benjamin Smith

BOARD MEMBERS PRESENT:

GUEST(S): ☒ Suzanne Thompson, NCDHHS, ☒ Abigail Kaliciki

STAFF PRESENT: ☒ Dr. Aalece Pugh-Lilly, Sr Director of Community Health & Well Being, ☒ Aimee Izawa, Director Community & Member Engagement ☒ Ramona Branch, Manager, Member Inclusion & Outreach

Microsoft Teams meeting

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. Welcome and Introductions- 10 min	The meeting called to order by Annette Smith at 5:35 pm.	N/A	N/A
2. Review of the Minutes – 5 min	The minutes from the March 14, 2023 meeting reviewed; a motion was made by Faye Griffin and seconded by Nancy Johns to approve the minutes.	N/A	N/A
3. PUBLIC COMMENT- 10 min	<p>Faye Griffin asked the group a question regarding Medicaid plans, and if someone could have both United Health insurance and Medicaid tailored plan with Alliance. Ramona provided Faye with the numbers to call the enrollment broker and Alliance Health member & recipient services for more accurate information regarding her specific plan.</p> <p>The group discussed the Miracle League and their experiences. The Triangle Miracle League is a fully inclusive program for baseball. Anyone aged 5 and up that has a diagnosed disability, or IEP/504 plan may be eligible to participate.</p>	N/A	N/A
4. Election Co-Chair	Annette Smith nominated Nancy Johns for the vice-chair position of the Wake County CFAC. The group accepted the nomination and motion to approve Nancy Johns, and Anna Cunningham seconded the motion – motion approved by the members.	Nancy Johns will begin her term as vice-chair effective immediately as of 04.11.2023	N/A
5. State Updates 10 min	<p>Suzanne Thompson was in attendance and gave the updates from the State. Suzanne stated no new updates other than those documented in the April CE&E update.</p> <p>Suzanne did mention that Annette Smith has been voted in as a member of the State CFAC and will begin her term on July 1, 2023.</p> <p>Suzanne mentioned State CFAC tomorrow, April 12 from 9am-3pm and encouraged the group to attend if able.</p>	N/A	N/A
6. Membership Criteria Presentation & Q&A	<p>Aalece Pugh-Lily, Alliance Health, Senior Director Community Health & Well Being was in attendance and did a presentation on the CFAC membership criteria and allowed time during and after the presentation for questions.</p> <p>Key Points from the presentation:</p>	Applications will be sent out to all members to complete and attest they meet qualifications.	Application deadline is September 15, 2023.

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	<p>4-2. Qualifications. Pursuant to N.C.G.S. § 122C-170(b):</p> <ol style="list-style-type: none">1. Adult individuals are qualified to be advisory members of the committee if they or a member of their family are a consumer of mental health, intellectual and developmental disabilities, substance use disorder, and traumatic brain injury services.2. No member may serve more than three consecutive terms.3. Employees of the area authority or the LME/MCO/Tailored Plan are not eligible for membership on the committee.2. Qualified advisor candidates shall demonstrate willingness, ability and intention to comply with the duties, rights, and responsibilities of team membership.3. Advisors shall be appointed without regard to race, color, gender, national origin, age, religion, creed, disability, veteran's status, sexual orientation, gender identity or gender expression. <p>“Consumer” means an individual who is a client or a potential client of public services from a State or area facility. (N.C.G.S. § 122C-11)</p> <p>Examples: (Not in Statute)</p> <ol style="list-style-type: none">1. A member or recipient (or family member of a member or recipient) whose services are currently being managed by Alliance Health.2. A member who is TP-eligible and whose Medicaid originated in Wake, Durham, Orange, Johnston, Mecklenburg, or Cumberland counties.3. A prospective member (or family member of a prospective member) currently on the Innovations or TBI waiver waitlist (including Mecklenburg or Orange).4. A prospective recipient (i.e., currently undergoing process to be deemed eligible for state-funded services).5. A prospective member or recipient of Alliance Health Tailored Plan, Medicaid Direct, or state-funded plan contracts.		

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	<p>Next Steps...</p> <ul style="list-style-type: none">• Please submit a new application attesting that you meet the qualifications as outlined above• Please submit applications by September 15, 2023 (affords us chance to review and ensure CFAC seats are filled by or soon after Tailored Plan go-live of October 1, 2023)• We ask all local chapters to engage in robust recruitment efforts and maintain a list of prospective CFAC members <p>Members were asked if they had any further questions or concerns to contact Aalece or Ann and both of their contact information was provided.</p> <p>Aalece Pugh-Lilly, PhD Sr. Director, Community Health & Wellbeing (704) 907-5817 apugh-lilly@AllianceHealthPlan.org</p> <p>Ann Oshel, MS Sr. VP, Community Health & Wellbeing (919) 651-8855 aoshel@alliancehealthplan.org</p> <p>The group had several questions regarding the transition.</p> <p>Alicia asked how Alliance can make changes without involving CFAC, and the response was that Alliance is narrowing its scope of practice and the members we serve, and we need to have that same scope with CFAC, and that members on our CFAC are receiving services from our plan. It was specified that all CFAC meetings are open meetings, and all are encouraged to attend, only members could meet the criteria defined by the State.</p> <p>Anna asked about Standard plans and Suzanne shared that while Standard Plans do not have a statutory requirement, they are legally required by contract to have advisory committee of those using their services.... it is being called Member Advisory Committees (MACs)</p>		

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	Anna and others shared an example where someone could be on a Standard Plan and under the rules presented would still be eligible for Tailored Plan; hence qualify to be on a Tailored Plan CFAC. Discussion ensued- One point was made to have Stakeholders who are part of the Tailored Plan- Follow up on possible scenarios in which this could occur- the members suggested having a presentation and or Q&A with Alliance lawyer & Dr. Aalece Pugh-Lily- Clear understanding on how this process works.		
7. Reports: - 15 min BOD, Steering Committee, State to Local, State CFAC, Conferences, Trainings, etc.	<p>Ramona Branch</p> <ul style="list-style-type: none"> • June i2i Conference- Ramona announced that the registration was open and that we would be able to send at least (1) person per county. Alicia stated that this was already voted on during the Steering Committee meeting. • NAMI Walks- Saturday, May 20th 2023 Perimeter Park 3015 Carrington Mill Blvd Morrisville, NC 27560 • State CFAC- Wednesday April 12 9am- 3pm 	<p>Ramona will review the minutes from the Steering Committee and follow up with Dr. Maguire.</p> <p>Please reach out to Ramona if you would like to attend and walk with Alliance Health or like to walk with your own group.</p>	30 days
8. MCO Updates- 10 min	Aimee Izawa- No new updates currently	N/A	N/A
9. Statutory Requirements and Recommendations: 15-30 min	(1) Review, comment on, and monitor the implementation of the contract deliverables between area authorities and the Department of Health and Human Services. (2) Identify service gaps and underserved populations. (3) Make recommendations regarding the service array and monitor the development of additional services. (4) Review and comment on the area authority budget. (5) Develop a collaborative and working relationship with the area authority's member advisory committees to obtain input related to service delivery and system change issues. (6) Submit to the State Consumer and Family Advisory Committee findings and recommendations regarding ways to	N/A	N/A

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	improve the delivery of mental health, intellectual and developmental disabilities, substance use disorder, and traumatic brain injury services, including Statewide issues.		
10. Announcements	<p>Brooks Church Spring Carnival- (Alliance has given 400 rack cards for inserting into the packets for this event) Contact Anna Cunnigham for more information 700 Brooks Avenue, Raleigh, North Carolina 27607 Saturday April 29, 2023 11am-2pm</p> <p>Best Buddies Friendship Walk (Alliance sponsored event) Saturday, April 22, 2023 Check-in: 9:00 AM Opening Ceremonies & Walk: 10:00 AM Celebrate Until: 12:00 PM Salem Middle School 6150 Old Jenks Rd Apex NC 27523 Soccer Field</p> <p>Wake SOC Event- (Alliance sponsored event-Contact Aimee, or Ramona for more information) May 6th 2023 Dorothea Dix Park Raleigh NC</p>	<p>The group agreed that they would like to support this event. More information when it comes available.</p>	N/A
11. Adjournment:	Annette moved to adjourn, and it was seconded by Rasheeda. The suggested next meeting will be May 9, 2023, at 5:30 p.m.	N/A	N/A

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