



Monday, January 23, 2023

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING

3205 Freedom Drive, Charlotte, NC 28208

Held Via Video Conference/In-Person

MEMBERS PRESENT: ☑ Ron Clark , ☑ Linda Campbell, ☑ Ruth Reynolds, ☑ Randy Sperling, ☑ Beverly Corpening, ☑ Shagun Gaur, ☑ Melida Baldera ☑ Alan McDonald, ☑ Michael Flood, ☑ Lois Stickell, ☑ Shari Phillips-Stratton, ☑ Jocie Cremisi, ☑ Jim Sonda

BOARD MEMBERS PRESENT:

GUEST(S): ☑ Suzanne Thompson, NCDHHS, ☑ Judy Lewis

STAFF PRESENT: ☑ Dr. Aalece Pugh-Lilly, Sr Director of Community Health & Well Being, ☐ Aimee Izawa, Director Community & Member Engagement ☑ Lakeisha McCormick, Manager, Member Inclusion, ☐ Eileen Bennett Member Inclusion Specialist, ☑ Fantasia Jones, Member Inclusion Specialist, ☑ Gladys Blakeman, Member Inclusion Specialist

Microsoft Teams meeting

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Or call in (audio only)

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Meeting ID: 215 845 061 715

Phone Conference ID: 196 190 616#

1. **WELCOME AND INTRODUCTIONS** – the meeting was called to order by Ruth at 5:36 pm
2. **REVIEW OF THE MINUTES** – The minutes from the November 28, 2022 meeting were reviewed; a motion was made by Linda and seconded by Alan to approve the minutes.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. State Updates -Registry of Unmet Needs Informational Sheet Update	Suzanne Thompson Suzanne Thompson: January CE&E <ul style="list-style-type: none">➤ Joint DMHDDSAS and DHB Provider Webinar Date/Time: Thursday, Jan. 5. 2023, 3:00-4:00 p.m.➤ Joint DMHDDSAS and DHB Consumer Webinar Date/Time: Monday, Jan. 23, 2023, 2:00-3:00 p.m.➤ Money Follows the Person (MFP) Lunch & Learn: Person Centered Approaches to Healthcare Decision Making Date/Time: Monday, Jan. 9, 2023, 12:00-1:00 p.m.➤ NCDHHS Person-Centered Planning Training:		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none">• Wednesday, Jan. 11, 2023, 9:00-1:00 p.m.• Wednesday, Feb. 22, 2023, 9:00-1:00 p.m.• Tuesday, Feb. 28, 2023, 12:30-4:30 p.m.• Wednesday, March 8, 2023, 9:00-:00 p.m.• Tuesday, May 9, 2023, 12:30-4:30 p.m. <p>➤ NC Medicaid Ombudsman Webinar Date/Time: Wednesday, Jan. 18, 2023, 2:00 p.m.</p>		
4. -Steering Committee Update	<p>Lois Stickell</p> <ul style="list-style-type: none">➤ Service source coming up soon➤ Reported that the county was frustrated with not having enough funds available when Cardinal was the MCO. However, Lois reported Alliance is doing a great job with funding.➤ Discussed the MORES project and its response for individuals in crisis available 24/7➤ The Legislative breakfast will be held in Raleigh, NC. Linda and Ron are registered, and Michael mentioned that he was interested in attending.➤ Term limit: There were inquires if a CFAC can not get membership within its county, can the members that have reach the term limits take off for a week or month and return instead of a full year off➤ Ron inquired about using special language in regard to counties that are struggling.		
5. Med Assist -Youth Advisory Committee -CFAC Rack Card Update	<p>Lakeisha McCormick</p> <ul style="list-style-type: none">➤ NC Med Assist: 2/17 at the Stratford Richardson YMCA 9am-2pm➤ Rack Cards: Lakeisha provided the suggestions given such as adding emails and how an individual can get involved. Lakeisha assured CFAC they will be able to receive copies as soon as it gets through Communications.➤ Lois reported that the Steering Committee contacted the State to make sure Mecklenburg can be serviced.➤ Discussion on B3 services and innovations waiver.		

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6. -Gap Discussion -Speaker Time Limit Discussion -Elections	Ruth Reynolds ***Due to time constraint Gap Discussion and speaker time limit were tabled until the following meeting.*** Elections: The CFAC were given ballots to vote in the new Chair and Co-chair. The results concluded with Linda Campbell elected as the new Chair, and Michael Flood elected as the new Co-chair.		
7. -Announcements		N/A	N/A

8. Adjournment: **Ruth moved to adjourn and it was seconded by Linda**

The suggested next meeting will be February 27, 2023, at 5:30 p.m.