



Tuesday, January 17, 2023

Johnston CFAC MEETING - REGULAR MEETING
Hybrid/Virtual Via Teams
5:30 – 7:00 p.m.

MEMBERS PRESENT: Bobby Dixon, Jerry Dodson, Elena Marie Dodson, Leanne George, Jason Phipps, Richard Callahan, Marilyn Lundin
BOARD MEMBERS PRESENT:
GUESTS: Wes Rider State CFAC, Kathleen Batton NC DHHS, Eva Fulcher NC DHHS, Wes Woolsterhulme NC DHHS
STAFF PRESENT: Warren Gibbs, Ramona Branch, Aimee Izawa

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- 1. WELCOME AND INTRODUCTIONS-**Subcommittee members, Alliance Staff, as well as guests went around the room and gave introductions
- 2. REVIEW OF THE MINUTES** –Minutes were reviewed few errors noted and issues were addressed and corrected before approval

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. Public Comment Individual/Family Challenges and Solutions	<ul style="list-style-type: none">Guest Speaker-NCDHHS presented ePass to subcommittee membersEva Fulcher began stating it's a web based service to apply for such programs as Medicaid benefitsePass will streamline applications speeding up the process and preventing long lines at DHHS	CFAC will assist NCDHHS with promoting ePass participation through community outreach and events where the website will be mentioned such as the upcoming Educator's Fair	3-6 months

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee later.

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	<ul style="list-style-type: none"> • The online services allows case workers to focus on benefits for client and reduce workload that comes with filing paper applications and face to face interaction with client • For client to be eligible, one must have a NCID and personal email • Those using the service will receive notices through email and can update information from the site versus coming into the office • ePass has partnered with Experian for verifying user information and has made available an enhanced ePass service which helps clients keep up with such things as disbursement, hours worked, and applying for assistance with such things as housing, utilities, etc. • Criteria for enhanced services include client must have a social security number or recent credit history; clients who don't possess these items will still have to come into NCDHHS building for assistance • Opened the floor for Q&A after the discussion to which Eva Fulcher as well as Kathleen Batton and Wes Woolsterhulme replied • During Q&A it was noted clients are being encouraged to sign up for ePass • Per Wes, you cannot print Medicaid cards or change Provider Information on the site and recertifications must happen in the office • When asked about training for ePass, it was stated the language on the website is understandable for all but case managers will also be able to assist clients with using the service • DHHS assists with ePass, Experian assists with enhanced services • Wait list for Innovations and Vocational Rehabilitation cannot be tracked on ePass and services that are include Medicaid, CIP, Low Income Subsidy, Cash First, or Energy or Utility Assistance) • Legal guardian information is not displayed for client on ePass, DHHS will continue to handle accounts for clients without the service 	<p>CFAC members will research ePass to learn the application and educate members of the community on how to utilize the page</p>	



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	<ul style="list-style-type: none">Enhanced ePass services will keep up with eligible clients		
2. State Updates	<p>Wes Rider shared February Updates, reminding CFAC to report to their Governing Boards concerns related to Social Determinants of Health</p> <ul style="list-style-type: none">Discussed names and positions of new staff at NCDHHS Kelly Crosby (Division Director), Renee Rayer (Deputy Director), and Dave Richard (Deputy Secretary)Reminded and encouraged subcommittee to attend State CFAC meetings that are open to the public such as the State to Local CFAC callShared most meetings are open to the public and the Chair or a designated member of the subcommittee can attend the meetings and calls	<p>Warren will continue to forward emails from State CFAC to subcommittee members and provide QR code for those interested in joining listserv</p> <p>Marie and Leanne will collaborate with Wes, Ann Marie, and State CFAC on upcoming events for 2023 and encourage participation in trainings and meetings open to the general public</p>	Updates by next CFAC meeting in February
3. Tailored Plan Updates	<p>Aimee Izawa mentioned online trainings available to the public related to Tailored Care Management each month until the plan goes live</p> <p>Aimee asked about 1 Recovery Conference and for subcommittee to elect two participants</p>	<p>Jason will review the page as well as the Tailored Plan website to research questions he had about case management</p>	Subcommittee will know which participants will be attending 1 Recovery no later than next CFAC meeting
4. LME/MCO Updates	<p>Ramona Branch shared names of participants for Legislative Breakfast and asked would any subcommittee members be interested in joining the Human Rights Committee</p>	<p>MIOS will send out promotional information such as website link for Human Rights Committee page</p>	Committee will discuss any potential interests next meeting
5. Announcements	<ul style="list-style-type: none">Marie shared information regarding the Educator's FairFair is scheduled for February the 20th at Johnston Community College's Great HallEvent is for educators and not open to publicDiscussed material to distribute at event to which Alliance stated any information must be approved first, and DHHS stated information available on the state website regarding CFAC could be distributedRichard Callahan was welcomed as a new member of CFAC and Debbie McQueary was voted in to join CFAC and more updates would be provided as the date nears	<p>Richard will reach out to Albert to ensure he has his ticket for Legislative Breakfast and has transportation to get there</p> <p>Chair, Vice Chair, and Members will discuss through emails who will work the table at Educator's Fair alongside MIOS</p>	Updates will be provided in next meeting regarding event turnout

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	<ul style="list-style-type: none">Richard Callahan shared NAMI updates reminding CFAC members on upcoming trainings for Family 2 Family, Suicide Awareness, CIT, etc.Marie motioned adjournment and announced next CFAC subcommittee meeting date	MIOS will be onsite to help setup tables for CFAC at educator's fair	

6. **ADJOURNMENT:** Next Meeting February 21st, 2023, at 5:30pm hybrid.

Respectfully Submitted by:

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Date Approved