



Tuesday, January 24, 2023

Consumer and Family Advisory Committee- Orange  
201 Sage Rd Suite #100 Chapel Hill, NC 27514  
(Hybrid Meeting via Microsoft Teams)  
5:30pm- 7:00pm

**APPOINTED MEMBERS PRESENT:** ☑ Steve Furman- Chairperson ☑ Paula Harrington ☑ Allen Dittmer ☑ Carol Conway- Co-Chair  
☑ Candace Alley, ☑ Linda Shipman

**BOARD MEMBERS PRESENT:**

**GUEST(S):** ☑ Suzanne Thompson-NCDHHS ☑ Margaret Champion, ☑ Jennifer Meade, DHHS ☑ Marie Dodson, Johnston County CFAC,  
☑ Christa Caraway, ☑ Lorraine Lapointe

**STAFF PRESENT:** ☑ Ramona Branch, Member Inclusion & Outreach Manager ☑ Aimee Izawa- Director Community & Member Engagement  
☑ Douglas McDowell, Member Inclusion and Outreach Specialist-Orange County ☑ Dr. Aalece Pugh-Lilly-Sr Director Community Health & Well Being

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| AGENDA ITEMS:                        | DISCUSSION:  | NEXT STEPS: | TIME FRAME: |
|--------------------------------------|--|-------------|-------------|
| 1. Welcome and Introductions- 10 min |  | NA          | NA          |
| 2. Review of the minutes- 5 min      | Minutes were reviewed and motioned by Carol Conway and seconded by Linda Shipman. Motion approved.   | NA          | NA          |
| 3. Public Comment-10 min             | Brief Introductions were made due to the number of new guests-Douglas McDowell-Greetings and welcome-Discussed a last-minute change to agenda due to an unforeseen illness of presenter's child-Laurie Laurie Williamson-<br>*Removed from agenda list- State updates were given first per request S. Thompson-NCDHHS. | NA          | NA          |



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| 4. Speaker: 15-30 min  | N/A   |             |             |
| 5. State Updates- 10 mins  | <p>Suzanne Thompson offered state updates: February Updates, reminding CFAC to report to their Governing Boards concerns related to Social Determinants of Health</p> <p>Discussed names and positions of new staff at NCDHHS Kelly Crosby (Division Director), Renee Rayer (Deputy Director), and Dave Richard (Deputy Secretary) Reminded and encouraged subcommittee to attend State CFAC meetings that are open to the public such as the State to Local CFAC call. Most meetings are open to the public and the Chair or a designated member of the subcommittee can attend the meetings and calls. Letters have been mailed about PCP choices and need to be thoroughly scrutinized for any errors. The state CFAC meeting was held January 11<sup>th</sup> from 9am-3pm. State asking for more participation from local CFAC subcommittee members. 2-11-2023 Person-Centered Planning training. Person Centered Planning is also the hot topic on 2-28-2023. State to local joint call is 1-25-2023-Local CFAC's encouraged to attend. Suzanne suggested CFAC members and guests review the DHHS website, and any documents sent out throughout the month.</p> | NA          | NA          |
| 6. Reports- 15 min<br>BOD, Steering Committee, State to Local, State CFAC Conferences, Trainings, etc. | <p>Steve Furman-Offered steering committee updates-legislative breakfast voted on and approved member attendance. Steve initially recalled the figure of \$40,000+ being the figure for the fiscal year but the accurate number for all local CFAC's, as a whole, is \$61,000. As each local CFAC presents their financial needs for their chosen event or sponsorship, it is voted on by the steering committee at next meeting.</p> <p>Douglas McDowell will attend next meeting and asked for representation of CHWB-State is encouraging participation from all local CFAC subcommittees for adequate representation. It is important to have all voices heard and in the conversations. Ramona Branch reiterated the need for representation from all local CFAC subcommittees.</p>  | NA          | NA          |
| 7. MCO Updates 10 min  | <p>Ramona- Discussed upcoming legislative breakfast and morning agenda: Press conference, then breaking off into groups. The names have been submitted. Please let her know if you can no longer attend.</p>  | NA          | NA          |



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|  | Ramona asked if any members wanted to attend the One in Recovery Conference, Kent Earnhardt and Candace Alley wanted to attend. Ramona said there would be more information coming. Aimee Izawa answered questions about non-emergency Medicaid Transportation (NEMT) and updated members about the MedStar OTC giveaway coming in March. More details as event draws closer-February Meeting. Kent Earnhardt inquired about the budget, specifically how it is split among local CFAC's. Kent Earnhardt expressed desire to be on Human Rights Committee and said will follow through with process. Aimee Izawa shared specific information about links and locations for detailed information on the various subcommittees Alliance Health provides its members and recipients with for opportunities to serve and have a voice in positive change.  |             |             |
| <b>8. Statutory Requirements and Recommendations 15-30 min</b> | The statutory requirements are as follows: (1) Review, comment on, and monitor the implementation of the contract deliverables between area authorities and the Department of Health and Human Services. (2) Identify service gaps and underserved populations. (3) Make recommendations regarding the service array and monitor the development of additional services. (4) Review and comment on the area authority budget. (5) Develop a collaborative and working relationship with the area authority's member advisory committees to obtain input related to service delivery and system change issues. (6) Submit to the State Consumer and Family Advisory Committee findings and recommendations regarding ways to improve the delivery of mental health, intellectual and developmental disabilities, substance use disorder, and traumatic brain injury services, including Statewide issues. | NA          | NA          |
| <b>9. Announcements</b>  | Carol Conway suggested a day at an undetermined, reserved location for a gathering, i.e., a conference, food, speakers, educational. Aimee Izawa-get plan together and present to Aimee and Ramona for further approval-More to come.<br><br>New guests coming into meetings, interested in joining- Krista Caraway and Carol Hubbard will become official members at February's meeting. Douglas McDowell-Multiple people have expressed interest.  | NA          | NA          |
| <b>10. Adjournment</b>   | Steve Furman made a motion to adjourn, Carol Conway seconded, and all remaining members unanimously agreed   | NA          | NA          |

Draft minutes may be submitted with the monthly Board packet.



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**ADJOURNMENT:** the meeting adjourned at 7:00 p.m.; the next meeting will be February 28, 2023, from 5:30 p.m. to 7:00 p.m.

DRAFT