



Thursday, October 06, 2022

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

MEMBERS PRESENT: Glenn Adams, Cumberland County Commissioner, JD; Heidi Carter, Durham County Commissioner, MPH, MS (via Zoom); Maria Cervania, Wake County Commissioner, MPH; Carol Council, MSPH; David Curro, BS; Dena Diorio, MPA (via Zoom); Vicki Evans (via Zoom); Amy Fowler, Orange County Commissioner, MD (via Zoom); Ted Godwin, Johnston County Commissioner (via Zoom); David Hancock, MBA, MPAff (Board Vice-Chair); D. Lee Jackson, BA (via Zoom); John Lesica, MD (via Zoom); Lynne Nelson, BS (Board Chair); and Anthony Trotman, MS (via Zoom)

APPOINTED MEMBERS ABSENT: Leigh Altman, Mecklenburg County Commissioner, JD; Samruddhi Thaker, PhD; (vacancy-Mecklenburg County); (vacancy-Orange County); and (vacancy-Wake County)

GUEST(S) PRESENT: George Corvin; Marie Dodson, Alliance CFAC Vice-Chair (via Zoom); Denise Foreman, Wake County Manager's office (via Zoom); Pamela Wade (via Zoom); and Yvonne French, NC DHHS/DMH (Department of Health and Human Services/Division of Mental Health, Intellectual Disability, and Substance Abuse Services) (via Zoom)

ALLIANCE STAFF PRESENT: Brandon Alexander, Communications and Marketing Specialist II (via Zoom); Joey Dorsett, Senior Vice-President/Chief Information Officer (via Zoom); Angel Felton-Edwards, Senior Vice-President/Population Health and Care Management (via Zoom); Cheala Garland-Downey, Executive Vice-President/Chief Human Resources Officer; Kelly Goodfellow, Executive Vice-President/Chief Financial Officer; Sandhya Gopal, Senior Director of Government Relations; Kira Hall, Administrative Assistant III; Veronica Ingram, Executive Assistant II; Carlyle Johnson, Director of Provider Network Strategy and Innovation; Joshua Knight, Director of Internal Audit (via Zoom); Shawn Mazyck, Senior Vice-President/Provider Network (via Zoom); Jameelah Melton, Deputy Chief Medical Officer (via Zoom); Ann Oshel, Senior Vice-President/Community Health and Well-Being (via Zoom); Monica Portugal, Executive Vice-President/Chief Risk and Compliance Officer; Robert Robinson, CEO; Sean Schreiber, Executive Vice-President/Chief Operating Officer; Ashley Snyder, Senior Director of Accounting and Finance; Tammy Thomas, Senior Vice-President/Business Evolution; Sara Wilson, Chief of Staff; Dianna White, Senior Vice-President/Financial Operations; Carol Wolff, General Counsel; and Ginger Yarbrough, NCQA Accreditation Manager (via Zoom)

1. CALL TO ORDER: Board Chair Lynne Nelson called the meeting to order at 4:05 p.m.

AGENDA ITEMS:	DISCUSSION:
2. Agenda Adjustments	There were no adjustments to the agenda.
3. Public Comment	There were no public comments.
4. Chair's Report	Chair Nelson reminded board members that one item on today's agenda requires supermajority approval; it is part of agenda item 7C: Finance Committee Report.
5. CEO's Report	Mr. Robinson shared that Alliance's virtual meeting platform will be Microsoft Teams effective November 1, 2022. He also reminded board members of the December i2i conference; board members may contact Ms. Ingram for more information or to register. Mr. Robinson reminded board members of the revised launch date for the NC Medicaid Managed Care Behavioral Health and Intellectual/Developmental Disabilities Tailored Plan (Tailored Plan), which will launch April 1, 2022. He shared that Alliance will host Tailored Plan town hall meetings in collaboration with CFAC; these meetings will be held in each county within Alliance's catchment area.
6. Consent Agenda	A. Draft Minutes from September 1, 2022, Board Meeting – page 5 B. Audit and Compliance Committee Report – page 8 C. Network Development and Services Committee Report – page 15 D. Quality Management Committee Report – page 18

Thursday, October 06, 2022

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
	<p>The consent agenda was sent as part of the Board packet; it is attached to and made part of these minutes. There were no comments or discussion about the consent agenda.</p> <p><u>BOARD ACTION</u> A motion was made by Commissioner Adams to adopt the consent agenda; motion seconded by Dr. Lesica. Motion passed unanimously.</p>
7. Committee Reports	<p><u>A. Consumer and Family Advisory Committee – page 20</u> The Alliance Consumer and Family Advisory Committee, or CFAC, is made up of consumers and/or family members that live in Cumberland, Durham, Johnston, Wake, Mecklenburg, and Orange counties who receive mental health, intellectual/developmental disabilities, traumatic brain injury and substance use/addiction services. CFAC is a self-governing committee that serves as an advisor to Alliance administration and Board of Directors. CFAC's meeting schedule is listed on Alliance's website. This month's report included minutes and documents from recent CFAC meetings.</p> <p>Marie Dodson, CFAC Vice-Chair, presented the report. Ms. Dodson provided an update from the recent CFAC retreat; she shared key initiatives from each CFAC subcommittee; the subcommittees are located in each county within Alliance's catchment area. Most initiatives included additional information and communication about the services Alliance provides and county-specific resources (and other community stakeholders, partners, etc.) and connecting with more marginalized populations. The CFAC report is attached to and made part of these minutes.</p> <p><u>BOARD ACTION</u> The Board received the report.</p> <p><u>B. Executive Committee Report – page 63</u> The Executive Committee sets the agenda for Board meetings and acts in lieu of the Board between meetings. The Executive Committee may act on matters that are time-sensitive between regularly scheduled Board meetings and fulfill other duties as listed in the by-laws or as otherwise directed by the Board of Directors. Actions by the Executive Committee are reported to the full Board at the next scheduled meeting. This month's report included draft minutes from the previous meeting and an appointment recommendation. Chair Nelson introduced the applicant, George Corvin. Dr. Corvin shared background and his interest in rejoining Alliance's board. The committee report is attached to and made part of these minutes.</p> <p><u>BOARD ACTION</u> A motion was made by Vice-Chair Hancock to recommend to the Wake Board of County Commissioners the appointment of George Corvin to Alliance's Board; motion seconded by Mr. Curro. Motion passed unanimously.</p> <p><u>C. Finance Committee – page 68</u> The Finance Committee's function is to review financial statements and recommend policies/practices on fiscal matters to the Board, including reviewing/recommending budgets, audit reports, and financial statements. This Committee also reviews and recommends policies and procedures for managing contracts and other purchase of service arrangements. This month's report included documents and draft minutes from the previous meeting and contracts for review/approval.</p>

Thursday, October 06, 2022

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
	<p>David Hancock, Committee Chair, presented the report. Mr. Hancock shared that revenue exceeded expenditures and introduced new Alliance staff, Dianna White, Senior Vice-President/Financial Operations. Kelly Goodfellow, Executive Vice-President/Chief Financial Operations, reviewed the request to commit funds. The Finance Committee report is attached to and made part of these minutes.</p> <p><u>BOARD ACTION</u> A motion was made by Vice-Chair Hancock to approve the FY23 one-year reinvestment plan of \$13,039,125 and committed funds of \$23,455,939 as of June 30, 2022; motion seconded by Ms. Diorio. Motion passed unanimously.</p> <p>Mr. Hancock and Ms. Goodfellow reviewed the contract recommendations; they were reviewed by the Finance Committee and submitted to the board for review and approval.</p> <p><u>BOARD ACTION</u> A motion was made by Vice-Chair Hancock to authorize the CEO to enter into a contract with Smith Family BHC, LLC for the construction of a Behavioral Health Urgent Care Facility in Charlotte for an amount not to exceed \$1,000,000; motion seconded by Commissioner Adams. Motion passed unanimously.</p> <p>A motion was made by Vice-Chair Hancock to authorize the CEO to enter into a contract with CASA for capital investment in a permanent supportive housing property in Wake County for an amount not to exceed \$1,085,000; motion seconded by Commissioner Cervania. Motion passed unanimously.</p> <p>A motion was made by Vice-Chair Hancock to authorize the CEO to enter into a contract with Acero Health Technologies for additional hours to support new requirements related to the BH/IDD Tailored Plan contract for an amount not to exceed \$1,000,000; motion seconded by Ms. Council. Motion passed unanimously.</p>
8. Closed Session(s)	<p><u>BOARD ACTION</u> A motion was made by Commissioner Fowler to enter closed session pursuant to NC General Statute 143-318.11 (a) (1) and (a) (6) to prevent the disclosure of information that is confidential and not a public record under NCGS 122C-126.1 and to consider the qualifications, competence, and performance of an employee; motion seconded by Commissioner Adams. Motion passed unanimously.</p>
9. Reconvene Open Session	<p>The Board returned to open session.</p>
10. Special Updates/ Presentation(s)	<p>This is the final segment of a three-part presentation highlighting the goals and process for accessing and developing the Alliance provider network. The presentation included a brief history of the evolution of the Alliance network, information on the network adequacy and network development plan, review of data and process used for determining expansion activities, and an overview of recent network expansion and development activities.</p> <p>Carlyle Johnson, Director of Provider Network Strategy and Innovation, presented the update. He noted recent background and trends specifically with opioid overdoses. He reviewed current funding to address services for opioid treatment, requirements and duration for the funding streams, etc. Dr. Johnson reviewed the NC opioid and substance use action plan. He also reviewed current projects the agency is coordinating to provide opioid treatment services. Board members discussed the additional services available to family members (of persons seeking substance use services). The presentation is saved as part of the board's files.</p>

Thursday, October 06, 2022

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
	<u>BOARD ACTION</u> The Board accepted the update/presentation.
11. Adjournment	All business was completed; the meeting adjourned at 6:00 p.m.

Next Board Meeting
Thursday, November 03, 2022
4:00 – 6:00 pm

Minutes approved by Board on November 3, 2022.



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Draft Minutes from the September 1, 2022, Board Meeting

DATE OF BOARD MEETING: October 6, 2022

BACKGROUND: The Alliance Health (Alliance) Board of Directors (Board) per North Carolina General Statute 122C is responsible for comprehensive planning, budgeting, implementing, and monitoring of community based mental health, developmental disabilities, and substance use/addiction services to meet the needs of individuals in Alliance's catchment area. The minutes from the previous meeting are attached and submitted for review and approval by the Board.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): N/A

REQUEST FOR AREA BOARD ACTION: Approve the draft minutes from the September 1, 2022, meeting.

CEO RECOMMENDATION: Approve the draft minutes from the September 1, 2022 meetings.

RESOURCE PERSON(S): Lynne Nelson, Board Chair; Robert Robinson, CEO

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Thursday, September 01, 2022

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

MEMBERS PRESENT: Glenn Adams, Cumberland County Commissioner, JD (via Zoom); Leigh Altman, Mecklenburg County Commissioner, JD (via Zoom); Heidi Carter, Durham County Commissioner, MPH, MS (via Zoom); Maria Cervania, Wake County Commissioner, MPH; David Curro, BS; Vicki Evans (via Zoom); Amy Fowler, Orange County Commissioner, MD; Lodies Gloston, Vice-Chair, MA; Ted Godwin, Johnston County Commissioner (via Zoom); David Hancock, MBA, MPAff; D. Lee Jackson, BA (via Zoom); John Lesica, MD (via Zoom); Lynne Nelson, Chair, BS; and Anthony Trotman, MS (via Zoom)

APPOINTED MEMBERS ABSENT: Carol Council, MSPH; Dena Diorio, MPA; Samruddhi Thaker, PhD; (vacancy for Orange County resident); and (vacancy for Wake County resident)

GUEST(S) PRESENT: Kent Earnhardt; Denise Foreman, Wake County Manager's office (via Zoom); and Yvonne French, NC DHHS/DMH (Department of Health and Human Services/Division of Mental Health, Intellectual Disability, and Substance Abuse Services) (via Zoom)

ALLIANCE STAFF PRESENT: Brandon Alexander, Communications and Marketing Specialist II; Joey Dorsett, Senior Vice-President/Chief Information Officer (via Zoom); Angel Felton-Edwards, Senior Vice-President/Population Health and Care Management (via Zoom); Cheala Garland-Downey, Executive Vice-President/Chief Human Resources Officer; Kelly Goodfellow, Executive Vice-President/Chief Financial Officer; Sandhya Gopal, Senior Director of Government Relations (via Zoom); Veronica Ingram, Executive Assistant II; Shawn Mazyck, Senior Vice-President/Provider Network; Jameelah Melton, Deputy CMO/interim CMO; Brian Perkins, Senior Vice-President/Strategy and Government Relations; Monica Portugal, Executive Vice-President/Chief Risk and Compliance Officer; Robert Robinson, CEO; Page Rosemond, Senior Director of Foster Care Support (via Zoom); Sean Schreiber, Executive Vice-President/Chief Operating Officer; Ashley Snyder, Senior Director of Accounting and Finance; Tammy Thomas, Senior Vice-President/Business Evolution; Sara Wilson, Chief of Staff; and Carol Wolff, General Counsel

1. CALL TO ORDER: Board Chair Lynne Nelson called the meeting to order at 4:05 p.m.

AGENDA ITEMS:	DISCUSSION:
2. Agenda Adjustments	There were no adjustments to the agenda.
3. Public Comment	There were no public comments.
4. Chair's Report	Chair Nelson reported the following: <ul style="list-style-type: none">This was Lodies Gloston's last board meeting. She was Alliance's longest serving board member and chaired multiple committees. Chair Nelson presented Ms. Gloston with a commemorative plaque and thanked her for her service and leadership. Commissioner Glenn Adams expressed gratitude to Ms. Gloston on behalf of the citizens of Cumberland County.As noted in the by-laws, each year the Board Chair appoints committee chairs and committee membership. Board members received an email last week with the list of FY23 (2022-2023) committees. Chair Nelson shared that additional information will be forthcoming from staff liaisons for each committee.
5. CEO's Report	Mr. Robinson shared that the 2021 Annual Report was emailed last month; he congratulated communications staff for their efforts in developing this document.
6. Consent Agenda	A. Draft Minutes from June 2, 2022, and August 4, 2022, Board Meetings – page 4 B. Audit and Compliance Committee Report – page 11 C. Executive Committee Report – page 149 D. Finance Committee Report – page 151 E. Quality Management Committee Report – page 159

Thursday, September 01, 2022

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
	<p>The consent agenda was sent as part of the Board packet; it is attached to and made part of these minutes. There were no comments or discussion about the consent agenda.</p> <p><u>BOARD ACTION</u> A motion was made by Commissioner Altman to adopt the consent agenda; motion seconded by Mr. Curro. Motion passed unanimously.</p>
7. Committee Reports	<p>A. Consumer and Family Advisory Committee – page 162 The Alliance Consumer and Family Advisory Committee, or CFAC, is made up of consumers and/or family members that live in counties within Alliance's catchment area who receive mental health, intellectual/developmental disabilities, traumatic brain injury and substance use/addiction services. CFAC is a self-governing committee that serves as an advisor to Alliance's administration and Board of Directors. CFAC meeting schedules are available on Alliance's website. This report included minutes and documents from all counties with meetings held during June 2022.</p> <p>Dave Curro, CFAC appointee to Alliance's Board, presented the report. Mr. Curro provided updates from recent meetings, noted some CFAC subcommittees are meeting in-person; the upcoming CFAC retreat is Saturday, September 24 and will include all CFAC subcommittee and steering committee members. Commissioner Cervania requested clarification on CFAC'S initiative to include more Latinx representation; she will consult with Mr. Curro on this initiative. The CFAC report is attached to and made part of these minutes.</p> <p><u>BOARD ACTION</u> The Board received the report.</p>
8. Closed Session(s)	<p><u>BOARD ACTION</u> A motion was made by Mr. Curro to enter closed session pursuant to NC General Statute 143-318.11 (a) (1) and (a) (6) to prevent the disclosure of information that is confidential and not a public record under NCGS 122C-126.1 and to consider the qualifications, competence, and performance of an employee; motion seconded by Ms. Gloston. Motion passed unanimously.</p>
9. Reconvene Open Session	<p>The Board returned to open session.</p>
10. Special Updates/ Presentation(s) – page 246	<p>Sean Schreiber, Executive Vice-President/Chief Operating Officer, presented part two of a presentation highlighting the goals and process for accessing and developing the Alliance provider network. The presentation included a brief history of the evolution of the Alliance network, information on the network adequacy and network development plan, review of data and process used for determining expansion activities, and an overview of recent network expansion and development activities. Mr. Schreiber reviewed recent network development activities. Board members requested clarification regarding metrics used to determine if persons served are healthier after receiving services. The presentation is saved as part of the board's files.</p> <p><u>BOARD ACTION</u> The Board accepted the training/presentation.</p>
11. Adjournment	<p>All business was completed; the meeting adjourned at 6:09 p.m.</p>

Next Board Meeting
Thursday, October 06, 2022
4:00 – 6:00 pm

Minutes approved by Board on [Click or tap to enter a date..](#)



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Audit and Compliance Committee Report

DATE OF BOARD MEETING: October 6, 2022

BACKGROUND: The purpose of the Audit and Compliance Committee is to put forth a meaningful effort to review the adequacy of existing compliance systems and functions and to assist the Board in fulfilling its oversight responsibilities. This Committee also develops, reviews, and revises the By-Laws and Policies that govern Alliance. This report includes draft minutes from the September meeting and proposed revisions to two Board policies.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): Eligibility for Services Board Policy #Adm-11 (formerly BO-20) was revised to comply with the Tailored Plan Contract. NC Department of Health and Human Services has reviewed and approved the revision. Development of Policies and Procedures Board Policy #G-4 was revised to allow the Board and the CEO to approve policies and procedures with a future effective date.

REQUEST FOR AREA BOARD ACTION: Approve the report.

CEO RECOMMENDATION: Approve the report.

RESOURCE PERSON(S): David Curro, Committee Chair; Monica Portugal, Chief Risk & Compliance Officer

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Thursday, September 01, 2022

BOARD AUDIT AND COMPLIANCE COMMITTEE - REGULAR MEETING
(virtual meeting via videoconference)
2:15-2:45 p.m.

APPOINTED MEMBERS PRESENT: ☑David Curro, BS (Committee Chair); ☑Vicki Evans (Board Member); ☐D. Lee Jackson, BA; ☐Samruddhi Thaker, PhD

BOARD MEMBERS PRESENT: None

GUEST(S) PRESENT: None

STAFF PRESENT: Monica Portugal, EVP, Chief Risk & Compliance Officer; Joshua Knight, Director of Internal Audit; Jamie Preslar, Administrative Assistant III

- 1. WELCOME AND INTRODUCTIONS** – The meeting was called to order at 2:17 p.m.
- 2. REVIEW OF THE MINUTES** – The minutes from the June 15, 2022, meeting were reviewed; a motion was made by Ms. Evans and seconded by Mr. Curro to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Annual Risk Assessment Results	<p>Portugal provided an overview of the annual risk assessment process, including risk identification and ranking. Portugal summarized top 11 risks as determined by the Executive Leadership Team. Curro and Evans asked questions; Portugal responded.</p> <p><u>COMMITTEE ACTION:</u> A motion was made by Ms. Evans to accept the Annual Risk Assessment results; motion seconded by Mr. Curro. Motion passed unanimously.</p>	N/A	N/A
4. Annual Work Plan/Annual Audit Plan	<p>Portugal reviewed the FY23 Work Plan. Curro provided input; asked question. Portugal relayed that Provider-led TCM monitoring results can be added to the quarterly compliance reports for the Audit and Compliance Committee, and that results from Delegate monitoring can be presented to the Board once data becomes available.</p> <p>Knight briefly reviewed the Annual Audit Plan, noting possibility for modification with Committee approval as needed based on changing circumstances and evolving risks. No questions from Committee.</p> <p><u>COMMITTEE ACTION:</u> A motion was made by Ms. Evans to accept both the Annual Work Plan and the Annual Audit Plan as presented; motion seconded by Mr. Curro. Motion passed unanimously.</p>	N/A	N/A
5. Policy Revisions	<p>Portugal briefly reviewed policy revisions (G-4 Development of Policies and Procedures; BO-20 Eligibility for Services) and confirmed that Evans agreed with verbiage added as requested regarding county funding.</p> <p><u>COMMITTEE ACTION:</u> A motion was made by Mr. Curro to approve policy revisions as presented; motion seconded by Ms. Evans. Motion passed unanimously.</p>	Will be submitted to the Board of Directors.	October 2022

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Thursday, September 01, 2022

BOARD AUDIT AND COMPLIANCE COMMITTEE - REGULAR MEETING
(virtual meeting via videoconference)
2:15-2:45 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
6. Audits A. Internal Audits B. Privacy Audits C. Compliance Audits	Not reviewed; to be moved to next regular meeting.	N/A	N/A

7. **ADJOURNMENT:** The meeting adjourned at 2:56 p.m.; the next meeting will be October 19, 2022, from 4:00 p.m. to 5:00 p.m.

*Items shared during the meeting are stored with these meeting minutes in the Audit & Compliance Committee folder.

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)



BOARD OF DIRECTORS POLICIES & PROCEDURES

TITLE:	Eligibility for Services
BOARD POLICY #:	BO-20
LINES OF BUSINESS:	Medicaid, All lines of business <u>State-funded</u>
RESPONSIBILITY:	Board of Directors, Chief Executive Officer
REFERENCE(S):	NC DHB Contract Section 3 <u>Tailored Plan Contract V.C.2 xi.</u> <u>Recipient Eligibility Policy for State-funded Services</u>
URAC STANDARDS:	N/A
NCQA STANDARDS:	N/A
APPROVAL DATE:	09/05/2013
LATEST REVISION DATE:	06/07/2018
LATEST REVIEW DATE:	09/02/2021
NEXT REVIEW DATE:	09/15/2022
REVIEW CYCLE:	Annual

I. PURPOSE

The purpose of this policy is to acknowledge the enrollment and coverage of Medicaid ~~consumers~~ members enrolled in the ~~Prepaid Inpatient Behavioral Health~~ and Intellectual/Developmental Disabilities Tailored Plan (PHPTailored Plan) and Medicaid Direct of Alliance Health (Alliance) as well as to establish eligibility criteria for individuals not eligible for Medicaid coverage.

II. POLICY STATEMENT

Medicaid

It is the policy of Alliance to comply with the ~~DHHS NC Medicaid~~ Tailored Plan and Medicaid Direct contracts in that all Medicaid categories listed as eligible in the contracts are covered by Alliance ~~as part of the 1915 (b)(e) Waiver operations.~~

State-funded Services

Alliance ~~shall establish~~ follows the eligibility criteria as established by ~~which individuals may be eligible for state funds as payment for behavioral health services to a non-Medicaid~~ the North Carolina Department of Health and Human Services (NCDHHS).

The following basic criteria must be met for an individual to receive State-funded Services:

1. There must be funding available to pay for such treatment;
2. The individual must be a resident of a county in the Alliance catchment area;
3. The individual reports that they are homeless and residency is established in the Alliance catchment area;
- 3.4. There must be no other payer to cover the cost of care; and
- 4.5. The individual or minor individual's parent or legal guardian are deemed financially eligible for services, as defined below.

TITLE: Eligibility for Services	LATEST REVISION DATE: Click here to enter a date.	PAGE: 2 of 2
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An individual meets financial eligibility if the household income is at or below 300% of the federal poverty level and they have no assets or third-party funding or insurance available to pay for services.

Alliance uses county funds as the payor of last resort, where applicable.

This policy will be submitted to the NCDHHS at the beginning of each contract year, in compliance with the Tailored Plan Contract.

III. PROCEDURES

The Chief Executive Officer shall develop procedures to implement the provisions of this policy.



BOARD OF DIRECTORS POLICIES & PROCEDURES

TITLE:	Development of Policies and Procedures
BOARD POLICY #:	G-4
LINES OF BUSINESS:	All lines of business
RESPONSIBILITY:	Board of Directors, Chief Executive Officer
REFERENCE(S):	G.S. 122C Part 2; NC DHB Contract Sections 1, 6, 7, 12 & 14 and Attachments M & DD
URAC STANDARDS:	Core v.3.2, ST 3
NCQA STANDARDS:	N/A
APPROVAL DATE:	05/03/2012
LATEST REVISION DATE:	04/01/2021
LATEST REVIEW DATE:	09/02/2021
NEXT REVIEW DATE:	09/15/2022
REVIEW CYCLE:	Annual

I. PURPOSE

To provide a process for the Alliance Health (Alliance) Board of Directors to develop, revise, review, approve and monitor Board policies and procedures that govern the Board of Directors and the core business of the Area Authority. The development, review, approval and maintenance of policies and procedures addressing the operations of the organization (operational policies) is delegated to the CEO, and does not require Board review or approval.

II. DEFINITIONS

Approval authority: The party or parties authorized to approve Board of Directors and Area Authority policies and procedures. The Board of Directors approves Board policies and procedures and the Chief Executive Officer approves operational policies and procedures.

Approval date: The date on which the policies and procedures have been approved by all applicable parties and become effective for use. If the effective date is different than the approval date, it shall be clearly identified on the policy or procedure. The effective date shall be a later date than the approval date. The approval date shall appear on all policies and procedures.

Board of Directors: Any use of the term Board of Directors in policies and procedures shall be deemed to include the Area Board, Area Authority, LME-MCO and other such terms used in North Carolina General Statutes.

Chief Executive Officer (CEO): The CEO is hired and evaluated by the Board of Directors and is responsible for leading and conducting the Area Authority's business and affairs. Any use of the term CEO in policies and procedures shall be deemed to include the Area Director and other such terms used in North Carolina General Statutes.

Board policy and procedures: Documents developed and approved by the Board of Directors that provide direction to govern the Board of Directors or guidance to the Area Authority.

Operational policy and procedures: Documents developed and approved by the Chief Executive Officer that provide direction and steps for employees to follow when performing a particular function.

TITLE: Development of Policies and Procedures	LATEST REVISION DATE: 4/1/2021	PAGE: 2 of 2
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Review date: The date the Board policies and procedures were reviewed and approved for continued use. Operational policies and procedures review date is the date Alliance initiates the review of operational policies and procedures. Policies and procedures shall be reviewed at least annually (month year to month year) and revised as necessary.

Revision date: The date on which the policies and procedures were revised to reflect required changes in the organization's decision-making process. Revisions may be effected at any time and it is not necessary to await the scheduled review date.

III. POLICY STATEMENT

The Board of Directors shall be responsible for the development, revision, approval, and monitoring of Board policies and procedures that govern the operation and actions of the Board of Directors and set policies to guide and provide direction to the Area Authority. Among other things, these policies may relate to the Board's fiduciary responsibilities, monitoring and control functions, and the mission, vision and goals of the organization. Board policies and procedures must consider Federal regulations, State statutes, NC DHHS rules and contracts and other regulatory or accreditation requirements applicable to the Area Authority.

IV. PROCEDURES

Board policies and procedures for inclusion in the policy manual require Board of Directors action. Annually, the Board of Directors shall review its policies and procedures. These reviews may occur more often if required by rules, statutes, or accrediting bodies.

The Board Policy Committee shall develop, review and revise all Board of Directors policies and procedures before submission to the full Board of Directors for review and approval. Board of Directors policies and procedures affecting operations, which come under the purview of other Board Committees, shall be reviewed by those Committees and their input provided to the Board Policy Committee four weeks prior to their scheduled review. Non-substantive, grammatical revisions may be made with the approval of the Board Policy Committee.

The Chief Executive Officer (or designee) is responsible for developing a process for revising, approving and monitoring all operational policies and procedures.



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Network Development and Services Committee Report

DATE OF BOARD MEETING: October 6, 2022

BACKGROUND: The Network Development and Services Committee reviews progress on the agency's network development plan and service development activities. The committee reports to the Board and provides guidance and feedback on development of the needs and gaps assessment to meet state and agency requirements.

This report includes draft minutes from the previous meeting.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): N/A

REQUEST FOR AREA BOARD ACTION: Receive the report.

CEO RECOMMENDATION: Receive the report.

RESOURCE PERSON(S): Dena Diorio, Committee Chair; Sean Schreiber, Executive Vice-President/Chief Operating Officer

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Wednesday, September 14, 2022

BOARD NETWORK DEVELOPMENT & SERVICES COMMITTEE - AGENDA

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-5:30 p.m.

Meeting will be held virtually, via Zoom

APPOINTED MEMBERS PRESENT: ☐ Lodies J. Gloston, MA (Committee Chair) Board member, ☒ Dr. John Lesica, MD, Board member, ☒ Dena Diorio, Board member, ☒ Heidi Carter, MPH, MS, Durham County Commissioner, Board member

BOARD MEMBERS PRESENT:

GUEST(S) PRESENT:

STAFF PRESENT: ☒ Sean Schreiber, Chief Operating Officer, Member, Provider and Infrastructure Solutions Division; ☒ Shawn Mazyck, Senior Vice President Provider Networks; ☒ Laura Stephens, Administrative Assistant III MPIS Division

1. **WELCOME AND INTRODUCTIONS** – Sean welcomed the group and introductions were made.

2. **REVIEW OF THE MINUTES** – there was no quorum met last meeting, so no official minutes were taken.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Charter Document Review	<ul style="list-style-type: none">The committee reviewed the initial charter document to go over purpose, responsibilities, relationships, and membership needs.<ul style="list-style-type: none">Continue to identify with Needs and Gaps Analysis, any emerging needs and challenges, what is an adequate network, child placements, etc.		
4. What does the committee want more information on?	<ul style="list-style-type: none">The committee would be interested in knowing addition information on key areas of network capacity versus community need. Agreed to initial focus 2-3 key service areas including Child Residential and Crisis Services.Create a Metric Dashboard for tracking data to include:<ul style="list-style-type: none">Crisis service utilization: community, refined view of residential capacity and placement, utilization of community-based services (proxy of prevention).Capture additional child residential data: residential referrals, acceptance rates, top 3 reasons for denials, length of time from referral to admission.Crisis utilization numbers by service line and county, inclusive of ED. (ED will be Medicaid data only)	Develop dashboard prototype and begin to populate with available data	November Committee meeting

Wednesday, September 14, 2022

**BOARD NETWORK DEVELOPMENT & SERVICES COMMITTEE -
AGENDA**

5200 W. Paramount Parkway, Morrisville, NC 27560

4:00-5:30 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none">○ Community Based Services: Capacity vs. utilization for Intensive In-Home, CST and ACTT		
5. Tailored Plan Physical Health Contracting Efforts – Sean Schreiber/Shawn Mazyck	<ul style="list-style-type: none">● Hospital contracting efforts are still ongoing.<ul style="list-style-type: none">○ Atrium is taking time.○ Novant is working with outside consulting group with Tailored Plan efforts, agreed to LOI○ Duke agreed on LOI.○ Working through Cape Fear contract.● Shawn Mazyck shared a presentation about Alliance’s Tailored Plan physical health contracting efforts.	Continue to provide updates	
6. ADJOURNMENT: The meeting adjourned at 5:12 p.m.			



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Quality Management Committee Report

DATE OF BOARD MEETING: October 6, 2022

BACKGROUND: The Quality Management (QM) Committee serves as the Board's monitoring and evaluation committee charged with the review of statistical data and provider monitoring reports. The goal of the committee is to ensure quality and effectiveness of services and to identify and address opportunities to improve LME/MCO operations and local service system with input from consumers, providers, family members, and other stakeholders.

This report includes draft minutes from the previous meeting.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): N/A

REQUEST FOR AREA BOARD ACTION: Receive the report.

CEO RECOMMENDATION: Receive the report.

RESOURCE PERSON(S): Lodies Gloston, (interim) Committee Chair; Lori Skinner-Campbell, Senior Vice-President/Quality Management

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Thursday, September 01, 2022

BOARD QUALITY MANAGEMENT COMMITTEE - REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
1:00-2:30 p.m.

This meeting was held virtually, via Zoom

APPOINTED MEMBERS PRESENT ☒ Marie Dodson (CFAC), ☒ Israel Pattison (CFAC); ☐ Carol Council (Board member); ☐ Maria Cervania, (Board member);
☒ Amy Fowler (Board member); ☐ Samruddhi Thaker (Board member); ☒ Lodies Gloston (Board member)

APPOINTED, NON-VOTING MEMBERS PRESENT: ☐ Diane Murphy, (Provider, IDD) ☒ Dava Muserallo, (Provider MH/SUD)

BOARD MEMBERS PRESENT:

GUEST(S) PRESENT: ☐ Mary Hutchings; ☐ Yvonne French (LME Liaison); ☐ Pamela Wade

STAFF PRESENT: Ginger Yarbrough, NCQA Accreditation Manager; Diane Fening, Executive Assistant I; Laini Jarrett, Quality Review Coordinator II; Jameelah Melton, Deputy Chief Medical Officer; Laura Bardascino, Qualify Improvement Specialist II; Chionesu George, Director of Data Science and Analytical Research; Jennifer Stoltz, Administrative Assistant III; Schuyler Moreno, QM Data Manager

1. WELCOME AND INTRODUCTIONS – The meeting was called to order at 1:00 pm

2. REVIEW OF THE MINUTES – The minutes from the August 4, 2022 meeting were reviewed. The minutes were not approved. We will vote on them at the next meeting.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
OLD BUSINESS	<p>August Performance Dashboard (Schuyler) Schuyler Moreno reviewed the performance dashboard.</p> <p>POC Survey Update – August (Schuyler) Schuyler presented a 2021 Perceptions of Care survey update and will send out full details to the committee after the meeting</p> <p>Foster Care Predictive Model - Chionesu Chionesu presented a model that was created in support of high-risk youth in foster care. In partnership with Wake County DSS, it was developed to support efforts to identify youth at risk for multiple placement disruptions, follow these youth, and provide regular clinical review of their needs.</p>		
3. NEW BUSINESS	<p>QMIP – Ginger Ginger went over the structure of CQI. A vote will be taken on this at the next meeting.</p>	<i>QMIP – quality management and improvement program</i>	• 10/5/22

5. ADJOURNMENT: the meeting adjourned at 1:45 pm; the next meeting will be October 6, 2022, at 1:00.

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Consumer and Family Advisory Committee (CFAC) Report

DATE OF BOARD MEETING: October 6, 2022

BACKGROUND: The Alliance Consumer and Family Advisory Committee, or CFAC, is made up of consumers and/or family members that live in Cumberland, Durham, Johnston, Wake, Mecklenburg, and Orange counties who receive mental health, intellectual/developmental disabilities, traumatic brain injury and substance use/addiction services. CFAC is a self-governing committee that serves as an advisor to Alliance administration and Board of Directors. The Alliance CFAC meets at 5:30pm on the first Monday of each month via Zoom. Sub-committee meetings are held in individual counties; the schedules for those meetings are available on our [website](#). This report includes minutes and documents from recent CFAC meetings.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): N/A

REQUEST FOR AREA BOARD ACTION: Accept the report.

CEO RECOMMENDATION: Accept the report.

RESOURCE PERSON(S): Michael Maguire, CFAC Steering Committee Chair; Ramona Branch, Member Inclusion and Outreach Manager; Lakeisha McCormick, Member Inclusion and Outreach Manager

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Monday, August 01, 2022



CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
5:30pm – 7:00 p.m.

APPOINTED MEMBERS PRESENT: ☐ Pinkey Dunston, ☐ Trula Miles, ☒ Marie Dodson, ☐ Jerry Dodson, ☐ Jason Phipps, ☒ Brianna Harris, ☒ Sharon Harris, ☒ Shirley Francis, ☐ Brenda Solomon, ☐ David Curro, ☒ Annette Smith, ☒ Charlitta Burrus, ☒ Regina Mays, ☒ Felishia McPherson, ☒ Michael Maguire, ☒ Faye Griffin, ☐ Randy Sperling, ☐ Dave Swab, ☒ Steve Furman, ☐ Jean Greer, ☐ Renee Lloyd, ☒ Ruth Reynolds, ☐ Lois Stickell, ☐ Tekkyon Lloyd, ☐ Candace Ally, ☐ Leanna George, ☒ Carol Conway, ☒ Kent Earnhardt, ☐ Linda Campbell

BOARD MEMBERS PRESENT: None

GUEST(S): Ashley Brady, UNC Student, Stacey Harward, CEE/ State.

STAFF PRESENT: ☒ Aalece Pugh-Lilly, Sr. Director Community Health & Well-Being, ☐ Ramona Branch, Member Inclusion and Outreach Manager; ☒ LaKeisha McCormick, Member Inclusion and Outreach Manager; ☐ Eileen Bennett, Member Inclusion and Outreach Specialist, ☒ Starlett Davis, Member Inclusion and Outreach Specialist, ☐ Douglas McDowell, Member Inclusion and Outreach Specialist, ☒ Rob Robinson, Chief Executive Director ☐ Sara Wilson, Alliance Health Chief of Staff, ☐ Brian Perkins, SVP Strategy & Government Relation, ☒ Sandhya Gopal, Senior Director - Government Relations ☒ Gladys Blakeman, Member Inclusion and Outreach Specialist

1. **WELCOME AND INTRODUCTIONS** – the meeting was called to order at [Click or tap here to enter text.](#)
2. **REVIEW OF THE MINUTES** – Minutes from the May 2, 2022 meeting reviewed; a motion was made by Michael McGuire and seconded by Marie Dodson to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Update on TP readiness-how the onsite went. Update on TP go-live – rerunning TP eligibility and beneficiary notifications. High-level overview of Medicaid Direct	<p>Rob Robinson & Sara Wilson</p> <p>Rob went over the TP Readiness Review. Alliance go lives Dec. 1st as a Tailored Plan. Alliance will be responsible for whole person care. The states job is to make sure Alliance is ready to go. The RFP, Request for Proposal, was last year and Alliance has been getting ready since. The desk review happened, and we documented how we would go about business, services, etc and submitted that to the state. The state then came on site to see how we would do what we said we would. It was July 26th and 27th. They asked in person questions such as what it would take to run a tailored plan. The staff/organization came out and did great. Alliance will get the results soon.</p> <p>Sara Wilson spoke about Medicaid Direct</p> <p>Alliance will be managing different populations which are the tailored plan population, non-Medicaid population and the Medicaid direct population. The tailored plan pop are individuals who meet eligibility, which is significant substance use disorders, enhanced behavioral health, I/DD services, TBI, physical health, tailored care management, and pharmacy benefits. The Non-Medicaid Pop and benefits are state funded behavioral health, I/DD, TBI, and</p>	<p>Please see Steering Committee Chair and Co-Chair, LaKeisha McCormick, Ramona Branch, and/or liaisons for any questions</p> <p>December 1, 2022- Tailored Plan Go Live Date</p>	<p>December 1, 2022- Tailored Plan Go Live Date</p>

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Monday, August 01, 2022

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
5200 W. Paramount Parkway, Morrisville, NC 27560
5:30pm – 7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>SUD. Alliance will also cover care management to a subset of uninsured high needs.</p> <p>The NC Medicaid Direct population includes several of the population that will remain delayed, exempt, or excluded from managed care under the tailored plan. These are individuals who are dually enrolled in Medicaid/Medicare and individuals enrolled in Foster Care Medicaid. This will be a separated contract and population from Tailored Plan work. Alliance will cover Behavioral Health, I/DD, TBI, and SUD service needs. Physical health and pharmacy will be received through Medicaid Direct. Some may be eligible to receive Tailored Care Management. Tailored Care Management is someone who will manage the whole person care for the member. Next in Medicaid Transformation is redetermining the eligibility for the Tailored Plan in August 2022. August 15, 2022, Beneficiary Notices will be mailed out. Examples have been posted on the Department's website. A live link is on the power point that will be provided.</p> <p>Brian Perkins gave a Legislature Update 2022 Appropriations ACT (HB 103/SL 2022-74). Governor Cooper signed NC General Assembly's budget adjustment bill into law on July 11, 2022. There were some revisions to spending and revenue from the state budget enacted last year. \$28 billion was the initial budget. This bill passed as an up and down vote and passed with significant bipartisan support. Some notable items are the go live date of December 1, 2022, for tailored plans. The initial tailored plan term is four years, ending December 1, 2026. Some tailored plan adjustments will be requests for the DHHS to submit to General Assembly recommendations for adjustments to capitation rates paid to LME/MCO. There will also be new opioid treatment funding. 1 million per LME/MCO with a total of 6 million shared by the 6 MCO's. Required purchase is FDA approved medications for opioid use in jails. Some things not included in budget were Medicaid Expansion. But the leadership in house and senate are supportive. Both chambers have passed an expansion proposal. The negotiations are ongoing. The Foster Care Specialty plan and Families Specialty plan are not on the bill. Alliance discussed the core problems that are not addressed with this plan.</p>		
4. Update on CFAC Retreat	Steering Committee Chairs; LaKeisha McCormick The retreat will be September 24, 2022. This will be hybrid. There will be a virtual option.	Please see Steering Committee Chair	September 24, 2022

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Monday, August 01, 2022

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
 5200 W. Paramount Parkway, Morrisville, NC 27560
 5:30pm – 7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>The retreat will be 10:30am to 4pm in person at Alliance Home office in Morrisville.</p> <p>10:30am to 11:30 leadership session for chairs and co-chairs</p> <p>11:30 to 12 pickup lunch/ transition</p> <p>12 noon- 1pm lunch and speaker, Rob Robinson/ working lunch</p> <p>1pm- 2pm- State will provide a training and CFAC overview/ Advocacy</p> <p>2pm-3pm- Breakout to local groups/ Planning session for fiscal year's activities</p> <p>3pm-4pm- Reporting</p> <p>4pm adjourn</p> <p>The Liaisons will take a head count of who will participate.</p> <p>There are revisions about the stipend policy for the retreat. Everyone who attends in person, you will get a flat payment of \$100, virtual is \$50.</p>	<p>and Co-Chair. LaKeisha McCormick, Ramona Branch, and/or liaisons for any questions.</p>	
5. CFAC FY22 Annual Report & brochure discussion	<p>Local CFAC Officers</p> <ul style="list-style-type: none"> Suggested deadline to gather information and submit to MIOs – Aug 15 Suggested deadline for submission to State – Sep 15 <p>Jason Phipps has agreed to write the executive report. The Chair and CO-Chair will get together and write up the summary and submit to the liaisons. Michael suggested the submission date to get the report to the liaisons be pushed back to Sept 1st as Cumberland and Orange meets at the end of August. It will give the counties the opportunity to meet first. Marie made a motion to the turn in date to September 1st instead of August 15, 2022. Carol Conway second it. It was voted in.</p> <p>Ramona went over the brochure. She shared that Doug Fuller's team suggested that there be a card with a QR code on it to give out. Ramona reminded everyone that anything with Alliance on it must be approved. Lakeisha explained that there is a lot of information and asked if the committee could review the brochure and recommendations be given on what could be taken out or adjusted. Lakiesha asked Marie and Michael how they wanted to go about reviewing it. Marie asked for a copy to be sent. Marie and other members said that the trifold was great for those with high school education and higher. However, the card should be less wordy for those who have challenges with literacy. Jason asked to clarify if there will be two publications</p>	<p>Please see Steering Committee Chair and Co-Chair, LaKeisha McCormick, Ramona Branch, and/or liaisons for any questions</p> <p>New turn in date for summary to liaisons is September 1, 2022.</p>	September 1, 2022

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Monday, August 01, 2022

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
5200 W. Paramount Parkway, Morrisville, NC 27560
5:30pm – 7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	for CFAC. LaKeisha clarified that there will be one publication. The trifold will be replaced with the recommended communication and submitted to the state for approval. Marie will assist with the condensing of the brochure. Jason offered assistance as well. Michael suggested that a less expensive paper be used for the printing,		
6. Public Comment Individual/Family Challenges and Solutions	Michael shared his thanks for those who voted on the retreat dates. He gave kudos to Alliance for their assistance.	Please see Steering Committee Chair and Co-Chair, LaKeisha McCormick, Ramona Branch, and/or liaisons for any questions	Ongoing
7. Highlights of Alliance's Collaboration & Engagement Strategy, & CFAC participation on Alliance's CQI Member Experience committee	Aalece Pugh-Lilly Aalece clarified her role. She is the Sr. Director Community Health & Well-Being. She explained that Doug has a replacement that will come in at the end of August. Aalece will continue to be a support for this committee. Aalece will hold off on reporting out on the Collaboration & Engagement Strategy, & CFAC participation until the retreat. Community Quality Improvement Committee within Alliance would like a member from CFAC to be a part of this committee. Marie and Michael will decide how to go about choosing that person. September meeting.	Please see Aalece Pugh-Lilly, LaKeisha McCormick, Ramona Branch, and/or liaisons for any questions	September 24, 2022 Ongoing
8. Steering Committee Meeting Dates for FY23	Sep 2022 (Sep 5 is Labor Day; reschedule to Sep 12?) Oct 3, 2022 Nov 7, 2022 Dec 5, 2022 Jan 2023 (Jan 2 is New Year's Day – Observed; reschedule to January 9?) Feb 6, 2022 March 6, 2023 April 3, 2023 May 8, 2023 June 5, 2023	Please see Steering Committee Chair and Co-Chair, LaKeisha McCormick, Ramona Branch, and/or liaisons for any questions.	Please refer to proposed dates.

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Monday, August 01, 2022

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
5200 W. Paramount Parkway, Morrisville, NC 27560
5:30pm – 7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	The proposed committee meeting dates are listed. The committee would need to reschedule the September 5 th meeting to September 12, 2022 as that is a holiday. January 2 nd , Alliance offices will be closed. Proposed date is January 9 th . September 12 th is actually Durham CFAC meeting. Michael proposed that Durham have a person call in from their area to the Steering Committee meeting during their local meeting. Jason Phipps suggested that the meeting happen on Sept 6 th instead. Michael stated he was fine with Sept. 6, 2022 with the		
9. State Updates	Stacey Harward State CFAC is Aug 10 th at Bath Meeting in Raleigh. There will be a hybrid link. Any old links for the State calls need to be deleted. New Links will be sent out and be on the bottom of the agenda. State CFAC has 3 letters that they will be approving for August. One is on a letter from Viya on a concern. They are also inviting people to be on their subcommittees. You do not have to stay on the whole day. There are different subcommittees. The CEE Update and Constant contact was sent out. Please review on your own and email questions for assistance.	Please see Stacey Harward, LaKeisha McCormick, Ramona Branch, and/or liaisons for any questions.	Ongoing
10. Subcommittees <ul style="list-style-type: none"> Wake Durham Cumberland Johnston Orange Mecklenburg Area Board Human Rights Quality Management 	Annette Smith Charlitta Burruss Felishia McPherson Marie Dodson Steve Furman Ruth Reynolds Dave Curro Ramona/Lakeisha Israel Pattison/Marie Dodson/Dave Curro Michael stated there aren't any updates because there were no July meetings.	N/A	N/A
11. Announcements	Alliance Health Training Opportunities Alliance Health Calendar of Events/Trainings Please check out Alliance's trainings and events.	Please see LaKeisha McCormick, Ramona Branch, and/or liaisons for any questions.	Ongoing

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Monday, August 01, 2022

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
5200 W. Paramount Parkway, Morrisville, NC 27560
5:30pm – 7:00 p.m.

11. ADJOURNMENT: Jason made the motion to adjourn the meeting and Feleishia Second it. Meeting adjourned at 7:15pm. The next meeting will be September 6, 2022 at 5:30pm and will be virtual.



Tailored Plan Readiness
and Medicaid Transformation
Update to CFAC
August 1, 2022

Agenda

- Update on Tailored Plan readiness
- Overview of Medicaid Direct and update on Medicaid Transformation

Tailored Plan Readiness

- July 26-27, 2022
- NC DHHS staff were onsite at Alliance for our in-person Readiness Review

Alliance Populations at Go-live



Tailored Plan
Population



Non-Medicaid
(State-Funded)
Population



Medicaid Direct
Population

Tailored Plan Population

- Alliance will serve the following individuals who meet eligibility:
 - Significant behavioral health conditions and substance use disorders
 - Intellectual and developmental disabilities (I/DD) and traumatic brain injury (TBI)
 - Individuals who are receiving State-funded behavioral health services are also identified as TP eligible

Tailored Plan Services

- Alliance will cover the following under the Tailored Plan:
 - Enhanced behavioral health services
 - I/DD services, including Innovations Waiver
 - TBI services, including TBI Waiver services
 - Physical health services
 - Tailored Care Management
 - Pharmacy benefits several months after go-live

Non-Medicaid Population and Benefits

- Alliance will cover State-funded behavioral health, IDD, TBI, SUD service needs of this population
 - There is no corresponding funding stream to cover physical health/pharmacy needs for these individuals
- Alliance will also cover care management to a subset of uninsured high-needs (IDD/TBI) recipients
 - DHHS adding new case management service definitions for child and adult recipients with mental health and/or SUD needs to the State-funded service array

NC Medicaid Direct Population

- Several populations will remain delayed, exempt or excluded from managed care under the Tailored Plan:
 - Individuals who are dually enrolled in Medicaid/Medicare (and not on the Innovations or TBI waivers, or part of the Transition to Community Living population)
 - Individuals enrolled in Foster Care Medicaid
- This will be a separate contract and separate population from Tailored Plan work

NC Medicaid Direct Services

- Alliance is responsible for the behavioral health, IDD, TBI, and SUD service needs of this population
- Physical health and pharmacy will be received through Medicaid Direct
- Some individuals will be eligible to receive Tailored Care Management

Next in Medicaid Transformation

- During the first part of August 2022, NC DHHS is re-determining eligibility for the Tailored Plan
- By August 15, 2022, beneficiary notices will be mailed out
- Examples have been posted on the DHHS website:
[Beneficiary Notices | NC Medicaid \(ncdhhs.gov\)](https://www.ncdhhs.gov/beneficiary-notices)



Thursday, August 25, 2022

CFAC MEETING - REGULAR MEETING
(Virtual Meeting via Video Conferencing)

MEMBERS PRESENT: ☒ Michael McGuire ☒ Ellen Gibson, ☒ Dorothy Johnson ☐ Carrie Morris ☐ Jackie Blue ☒ Sharon Harris ☒ Briana Harris ☐ Shirley Francis
☐ Tekeyon Lloyd ☐ Tracey Glenn- Thomas ☐ Renee Lloyd ☒ Carson Lloyd Jr. ☒ Felishia McPherson ☐ Alejandro Vasquez ☐ Andrea Clementi

BOARD MEMBERS PRESENT:

GUEST(S): ☒ Suzanne Thomas, State Community Engagement and Empowerment Team

STAFF PRESENT: ☒ Ramona Branch, Member Inclusion and Outreach Manager ☒ Starlett Davis, Member Inclusion and Outreach Specialist ☒ Aalece Pugh-Lilly, Sr Director Community Health & Well Being ☒ Aime Izawa, Director Community Health & Well Being

Join Zoom Meeting

[https://alliancehealthplan.zoom.us/meeting/register/tJ0scOyrpjwrE9x3eLYcqpxB0H5r6YLuY0K2](https://alliancehealthplan.zoom.us/join/https://alliancehealthplan.zoom.us/meeting/register/tJ0scOyrpjwrE9x3eLYcqpxB0H5r6YLuY0K2)

Call in Number: +1 646 558 8656

Meeting ID: 910 6733 3915

1. WELCOME AND INTRODUCTIONS: Felishia McPherson

2. REVIEW OF THE MINUTES – There was not a quorum so the June 23, 2022 minutes were not reviewed or voted on.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Public Comments	Felishia and Ellen Community events and resources. Covid 19 Check ins Felishia shared that the Annual Report for Cumberland had been completed. She will attend the National CIT Conference and will be representing CFAC as well as NAMI. Michael recently spoke at the ADA Anniversary event. It was a great event. Michael asked that the members support and participate in their meetings. Michael also is opening an all-inclusive Martial Arts School on October the 5 th at 2007 Ramsey Street. The age groups are school aged youth to adult seniors and scholarships are available. Flyers will be sent out next week. He will also be having a Domestic Violence seminar on the 3 rd week of September. It is free. Dorothy shared that she visit Camp Rockfish to speak about NAMI's Family and Friends program. She and Felishia explained how great the camp was. It is a camp for school aged youth during the summer and school year. Felishia stated that these young people were advocates for mental	Please See Ramona and/or Starlett for any questions.	Ongoing

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	health and had their own lived experiences. She felt that they were great candidates for future members as committee members in CFAC and NAMI were getting older and needed younger individuals to start to take over. She stated that all of the camp counselors were under 30. Dorothy will be going back out to speak with them about CFAC and NAMI.		
4. ADA Updates	<p>Shirley Francis- ADA updated meeting information. Ms. Shirley was not present but sent Starlett the ADA updates and asked her to share them.</p> <p>We had our 32nd ADA Celebration August 17th. Our presenters were Shea Cleveland, Project Director, Family Resource Center, South Atlantic, Laurel Powell, Program Manager, Family Support Network of North Carolina and Dr. Michael McGuire of the Cumberland CFAC. We had a very informative presentation by Ms. Cleveland of the many programs her resource center has. They also have trainings and Webinars for families and their supporters. Ms. Powell shared with us the supports the Family Support Network offers for families in the area and around the state. Dr. McGuire spoke to us about our area CFAC and how it shares and gives support to our area families. It was a very enjoyable and informative meeting. Our last meeting of the year will be Wednesday, November 16th, 6 pm via Zoom. Hope you will be able to join us.</p> <p>Trainings, information and guidance are available at the ADA Southeast Center website adasoutheast.org. This site includes information for the NC ADA State Resource Network, Southeast ADA State Affiliate and local ADA Network Affiliates.</p> <p>The Autism Society of Cumberland County's office is in transition to a new location. The office phone number is the same 910-826-9100 and also the website ascc@ccpfc.org. Autism Virtual Breakfast Club meets every Tuesday at 9:30 am via private ABC Facebook. Virtual Circle of Parents meets every Thursday at 10:00 am via private COP Facebook. Autism Lunch Club meets every second Tuesday of the month at 11:30 am at various locations. High Functioning Autism Support Group and</p>	<p>Please see Shirley and/or Starlett for any questions and feedback.</p> <p>Next and final meeting of the year will be November 16th at 6pm via zoom</p>	November 16, 2022

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	Teen/Young Adult Autism Social Group are on hold until further notice. Member education meetings are also on hold until further notice. Vera Bradley Bingo October date TBA. It will be at the Kiwanis Rec Center, Devers Rd., Fayetteville.		
5. State Updates	Suzanne Thompson August CE&E Update The State CFAC meeting will be on September 14 th from 9am to 2pm. There is an in person option. Please see attached document for complete list of updates	Please see Ramona, Suzanne and/or Starlett with any questions, suggestion, or feedback	Ongoing
6. Tailored Plan Updates	Dr. Aalece Pugh-Lily Tailored plan updates Alliance had State review at the end of July. There were a few items that needed to be followed up on and due this week or next week. So those are complete. The launch date is Dec. 1 st . IN Community Health and Well Being submitted a local collaboration strategy that was submitted to the state for approval. It was approved in July. There were some other items that took precedent, so it was not presented in the August Steering Committee meeting. However, it will be presented at the CFAC Retreat on September 24 th . There will be a virtual option to participate in the retreat. We really want your feed back on this strategy. It is important because it is all about how we collaborate with each other, and we want to make sure that CFAC gives feedback. Any member facing materials alliance has such as brochures, handbooks, etc. can be accessed through the tailored plan website. If you have any feedback on them, you can reach out directly by emailing communicationsteam@alliancehealthplan.org . WE will be very busy between now and Dec, 1 st completing all the things we have to do. Part of our mission is to engage with CFAC and we need your input.		
7. MCO	Ramona Branch- MCO Updates	Please see Ramona and Starlett for any questions.	9/24/2022

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>The CFAC Retreat is September 24, 2022. An event bright link was sent out for registration for the retreat. We initially needed an in person head count but now we will be getting a head count via the registration link. Please complete this as soon as possible to get an accurate count of who will be present and what lunch options are needed. The chairs and co- chairs will have a session from 10:30am and 11:30am. The agenda will be sent out soon. There will be a stipend for the retreat. Those that participate in person will get \$100 and those that participate virtually will get \$50. CFAC Brochure Update is being redone. The trifold brochure has been on the table for some time. All of the marketing brochures have to be approved by the state. Marie Dodson, Chair of Johnston County, will be revamping the wording. We will get that to you as soon it is situated.</p> <p>Steering Committee September Meeting Tuesday September 6th</p>	CFAC Retreat is September 24 th ,	
8. Charter Updates	<p>Starlett Davis</p> <p>Revisions have been made that were voted on to the Charter. Every member has been sent a copy. If there is anything else, it can be brought up at a meeting and voted on.</p>	Any changes or revisions can be brought up at a meeting and voted on.	Ongoing
9. Prep for next meeting	<p>Felishia and Ellen- Discuss the next meeting agenda items. Go over expectations, reminders, etc for the next meeting.</p> <p>Starlett asked that all of the CFAC members to complete the CFAC Retreat registration via the Event Bright Link by end of day on this Friday.</p> <p>The Steering Committee Meeting will be September 6th instead of September 5th due to the holiday.</p>	<p>Complete registration for CFAC Retreat by end of day 8/26/2022</p> <p>Steering Committee Meeting will be Sept 6th instead of September 5th due to the holiday.</p>	<p>08/26/2022</p> <p>9/6/2022</p>
10. Appreciation	Everyone gave their appreciation.	N/A	N/A

ADJOURNMENT: Felishia made a motion to adjourn the meeting. Ellen seconded it. Meeting adjourned at 6:30pm

Respectfully Submitted by:

Starlett Davis, Member Inclusion and Outreach Specialist

[Click here to enter text.](#)

Date Approved

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

MEMBERS PRESENT: ☒ Ron Clark (in-person), ☒ Linda Campbell (in-person), ☒ Ruth Reynolds (virtual), ☐ Randy Sperling, ☒ Beverly Corpening (virtual), ☒ Shagun Gaur (virtual), ☒ Melida Baldera (virtual), ☒ Michael Flood (virtual), ☒ Lois Stickell (in-person), ☒ Shari Phillips-Stratton (virtual), ☒ Jocie Cremisi (virtual), ☒ Jim Sonda (virtual), ☒ John Corrigan (virtual)

BOARD MEMBERS PRESENT: None

GUEST(S): ☒ Suzanne Thompson, NCDHHS (virtual), ☒ Alan McDonald (in-person)

STAFF PRESENT: ☒ Dr. Aalece Pugh-Lilly, Sr Director of Community Health & Well Being (in-person), ☒ Lakeisha McCormick, Manager, Member Inclusion and Outreach (in-person), ☒ Eileen Bennett Member Inclusion Specialist (virtual).

Please sign-up for each meeting via: Please Right Click on the below link and press “OPEN HYPERLINK” to register

Zoom Link: <https://alliancehealthplan.zoom.us/j/96957815983>

Meeting ID: 969 5781 5983 Phone Number: +1 646 558 8656 US

1. **WELCOME AND INTRODUCTIONS** Ruth Reynolds the meeting was called to order at 5:15 pm

- 1.
2. **Review of the Minutes**-Minutes will be reviewed at the August 22, 2022 meeting.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. 5:30-6:00pm <ul style="list-style-type: none"> CFAC Retreat Update CFAC Brochure Community Partner Presentations New Member Vote-in Alan McDonald 	<p>Ruth Reynolds noted that the retreat Date is September 24th-Agenda</p> <p>The retreat will be 10:30am to 4pm in person at Alliance Home office in Morrisville.</p> <p>10:30am to 11:30 leadership session for chairs and co-chairs</p> <p>11:30 to 12 pickup lunch/ transition</p> <p>12 noon- 1pm lunch and speaker, Rob Robinson/ working lunch</p> <p>1pm- 2pm- State will provide a training and CFAC overview/ Advocacy</p> <p>2pm-3pm- Breakout to local groups/ Planning session for fiscal year's activities</p> <p>3pm-4pm- Reporting</p> <p>4pm adjourn</p>	<p>Lakeisha to give update on Brochure next month</p> <p>-Eileen to follow up with Alan for paperwork</p>	

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

Monday, July 25, 2022

**Mecklenburg CFAC Regular Meeting
Minutes**

3205 Freedom Drive, Charlotte, NC 28208
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>Lakeisha McCormick gave an overview of the stipend amount. Everyone who attends in person, you will get a flat payment of \$100, virtual is \$50</p> <p>Ruth also briefly explained the new CFAC informational brochure will be more like a card with a QR code on it. The consumer can scan the QR and receive more information. Lakeisha explained that the card will be submitted to the Steering Committee for comments and review but that they have not officially begun working on the brochure and that we would keep the group informed of the progression. Ron Clark asked if the brochure will be available in Spanish and what the timetable is for the card. Lakeisha indicated that it is not clear what the card will have yet but that having a Spanish option is a good idea and she will pass that along. Ron noted there is a great need within the Mecklenburg Area for more bi-lingual information/dissemination. He also noted that the MCO's in general should be hiring more Spanish speaking staff to help with the influx. Lakeisha noted that that is something Alliance is aware of and is working on. Alan McDonald asked if there are interpretation services available to our members and Lakeisha noted that there are. Ruth mentioned the idea of bringing in some community partners to help us understand our members and their populations. She opened the floor up for discussion. Shagun Gaur said that it would be good to hear about capacity/employment issues, education and to get a general knowledge of our members needs. Eileen Bennett suggested that the Autism Society of North Carolina come speak to the group in regards to our members served and the gaps within the service that may better serve our populations. Michael Flood said he thinks having community partners from different disciplines would serve the CFAC Members so they can understand all the populations served.</p> <p>Next order of business was voting in our last member of Mecklenburg CFAC. Ruth called for a vote for Alan McDonald. Michael made a motion to vote and Lois Stickell seconded the motion. The Yays had it and Alan was welcomed in and asked to say a few words.</p>		

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Monday, July 25, 2022

**Mecklenburg CFAC Regular Meeting
Minutes**

3205 Freedom Drive, Charlotte, NC 28208
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
4. 6:00-6:30 pm <ul style="list-style-type: none">Tailored Plan Overview/Updates	<p>Aalece Pugh-Lilly-gave a detailed overview of the State of North Carolina Medicaid Transformation. Referencing the NC Medicaid Fact Sheet. Aalece explained that there have been several legislative changes in the State of NC. The changes have been called "Medicaid Transformation." These changes move the traditional pay as you go system of Medicaid to a more integrated health plans. The official Launch of the Transformation was in July 2021 with the "standard plans." A standard plan is an integrated health plan that is not as specific as the Alliance Tailored Plan which is set to go live on December 1, 2022. Linda Campbell asked how do members know if they are on the Tailored Plan. Aalece noted that they will be sending out some paperwork in the next month from the Enrollment Broker Office that explains what each member is eligible for and how they can choose their plans. Ron Clark noted that the Enrollment Broker number is there to help members enroll in the Medicaid plans. Linda noted that this was a difficult concept for many and questioned whether just sending out the paperwork was enough. Lois Stickell asked a question in regards to Physical vs Mental Health. Aalece explained that under a tailored plan, both your physical and mental health would be managed by Alliance. Lois followed up with a question in regards to providers and if they would maintain all the same providers. Aalece noted that you can go to the Alliance website and look for the providers you are currently with. Alan McDonald asked a question in regards to Physical Care and if there were coordinated efforts to inform members of those potential changes especially in regards to providers working with Alliance. Aalece noted that there are several webinars that occur monthly that the CFAC committee as well as the general public are welcome to attend. She noted that she would have those links sent out to the Committee so they can feel free to join and indicated how informative those webinars are. Shagun asked a question in regards the letters being distributed to the members. What will be in the letters, will there be instructions about how to sign up for services, and what if the current provider is not listed? Aalece noted that Alliance will continue to contract. If your current provider is not listed then you can call Alliance and your provider to see if</p>	<p>Eileen to provide online information regarding TP to members.</p>	

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Monday, July 25, 2022

**Mecklenburg CFAC Regular Meeting
Minutes**

3205 Freedom Drive, Charlotte, NC 28208
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	they can be added. If you do not specify your provider during the enrollment period, you will be assigned a provider so it is important to get that information to the brokers.		
5. 6:30-6:40pm <ul style="list-style-type: none">State Updates	<p>Suzanne Thompson-provided a brief description of the CEE report. She noted that any member can email her at any time if they are in need of more information from the state. She noted that DHHS was sponsoring Fireside online chats the 3rd Thursday of every month and that CFAC members were welcome to participate.</p> <p>In regards to having community partners come and speak, Suzanne noted that it is important for each member to reread the By laws to understand what the Statute requires of them and what is expected of the CFAC for each county.</p> <p>Suzanne noted that Medicaid transformation is complicated. She noted that the department has had many outreach webinars, communications to stakeholders and members to make them aware of the changes that will be coming in December. She noted that any information provided by the MCO's in regards to the Tailored Plan or Medicaid Transformation must be approved through the state so that the information given to the public will be consistent and accurate. Suzanne also noted that the State CFAC will be on August 10th and the agenda would be going out next week.</p>	Eileen to distribute links given by Suzanne.	
6. 6:40-6:50pm <ul style="list-style-type: none">Community Outreach-EventsHousekeeping	Eileen Bennett-noted that emails labeled Please Read, must be read by the members so that information can be acquired quickly in regards to meeting and agenda planning.		
7. 6:50-7:00pm <ul style="list-style-type: none">Public Comments/Questions			

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Monday, July 25, 2022

**Mecklenburg CFAC Regular Meeting
Minutes**

3205 Freedom Drive, Charlotte, NC 28208
Held Via Video Conference/In-Person

8. **ADJOURNMENT: 7:07pm Michael Flood moved to adjourn and it was seconded by Lois Stickell**
9. The next meeting will be August 22, 2022, at 5:30 p.m.
Respectfully Submitted by:

Eileen Bennett, Member Inclusion and Outreach Specialist

Date Approved

DRAFT

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.



Monday, August 22, 2022

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
MINUTES-MECKLENBURG COUNTY
3205 Freedom Drive, Charlotte, NC 28208
Held Via Video Conference/In-Person

MEMBERS PRESENT: ☒ Ron Clark (in-person) , ☒ Linda Campbell (in-person), ☐ Ruth Reynolds, ☒ Randy Sperling (in-person), ☒ Beverly Corpening (virtual), ☒ Shagun Gaur (virtual), ☒ Melida Baldera (virtual) ☒ Alan McDonald (virtual), ☒ Michael Flood (in-person), ☒ Lois Stickell (in-person), ☒ Shari Phillips-Stratton (virtual), ☒ Jocie Cremisi (virtual), ☐ Jim Sonda, ☒ John Corrigan (virtual)

BOARD MEMBERS PRESENT:

GUEST(S): ☒ Suzanne Thompson (virtual), NCDHHS

STAFF PRESENT: ☒ Dr. Aalece Pugh-Lilly, Sr Director of Community Health & Well Being (virtual), ☒ Lakeisha McCormick (in-person), Manager, Member Inclusion and Outreach, ☒ Eileen Bennett Member Inclusion and Outreach Specialist (in-person).

Please sign-up for each meeting via: Please Right Click on the below link and press “OPEN HYPERLINK” to register

Zoom Link: <https://alliancehealthplan.zoom.us/j/96957815983>

Meeting ID: 969 5781 5983 Phone Number: +1 646 558 8656 US

1. **WELCOME AND INTRODUCTIONS** – the meeting was called to order by Randy Sperling at 5:03 pm
2. **REVIEW OF THE MINUTES** – The minutes from the June and July meeting were reviewed. A motion was made by Linda Campbell and seconded by Michael Flood to approve the June minutes. The motion carried. A motion was made by Michael Flood and seconded by Lois Stickell to approve the July minutes. The motion carried.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. CFAC Roles and Responsibilities	Randy Sperling began by giving an overview of the CFAC Rules and Responsibilities. Eileen Bennett noted that the CFAC Rules and Responsibilities were pulled from the CFAC Relational Agreement that were given to the CFAC Members and noted that if anyone needed another copy that she would be happy to provide it. Randy went over several of the rules and responsibilities and their meanings. She asked for questions from the members. Linda Campbell asked a question in regard to Tailored Plan, Medical Necessity, Qualifying factors, and secondary insurance. She also asked if other LME/MCO's come together. Aalece noted the different LME/MCO's do come together in the State CFAC. Lakeisha noted that all State CFAC meeting information can be found on the monthly CEE update and the meetings are open to the public. Suzanne Thompson noted that the	N/A	N/A

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Monday, August 22, 2022

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
MINUTES-MECKLENBURG COUNTY
3205 Freedom Drive, Charlotte, NC 28208
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	local CFAC's can participate in the State led CFAC virtually. She also noted that we should look for an in-person State CFAC meet and greet in early 2023. Ron Clark asked if we can give recommendations in regards to the service array and monitoring the development of communications.		
4. Retreat Updates CFAC Brochure Update	LaKeisha McCormick gave a brief overview of the CFAC retreat. She noted that the Retreat would be held on September 24, 2022 at our home office in Morrisville, NC. The timing for non-leadership would be 11:30-4pm. Chairs and Co-Chairs would meet earlier in the day for a leadership session held from 10:30-11:30am. She noted that Eileen Bennett would be sending out a registration link to note if they are coming in person and reserve their lunch at the retreat. She encouraged everyone if they can to attend in-person. She noted there will be speakers from 12-1pm during lunch. From 1-2pm; the State will provide a CFAC Overview and presentation on Advocacy. Afterwards, each county will go into a break-out group to do some "planning activities." Randy noted that she would encourage everyone to participate in-person and that for Mecklenburg County this will be their first CFAC Retreat and she was interested in us having a big showing. She mentioned getting Meck County lanyards for the group.	Eileen to send link to Members for registration.	N/A
5. NC Autism Society- Overview of Services Provided/Members Served	Shagun Gaur gave a 20-minute presentation on the Autism Society of North Carolina on what services they provide; a PowerPoint presentation was provided. Alan McDonald asked some follow up questions in regards to services provided by the Autism Society. Ron asked a question in regards to Autism groups within the Mecklenburg County area. Linda Campbell noted that she knows Nancy Popkin. She also asked a question in regards to Vocational Rehab and in-home service deficiencies. Aalece noted that it would be a good idea to engage local elected officials in the concerns with the shortages and service issues. Michael Flood asked if we could engage the elected officials as a CFAC Member and Suzanne Thompson clarified that engaging elected officials should be done on a private citizen level. She noted that as a CFAC member their job is to advise Alliance. She encouraged members to advocate as a resident of Mecklenburg County.	N/A	N/A

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Monday, August 22, 2022

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
MINUTES-MECKLENBURG COUNTY
3205 Freedom Drive, Charlotte, NC 28208
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
6. State Updates	Suzanne Thompson-noted that Weds night is the State CFAC meeting. The State CFAC meeting is the 2 nd Weds of every month and is a hybrid. She noted that Tailored Plan letters had been sent out. She reiterated that plan choices, and primary care choices must be made or they will be chosen for the member. She encouraged the members to spread the word. She noted that the 4 th Thursday of every month is a Tailored Plan Webinar. Linda Campbell asked a follow up question in regards to her current provider and how to ascertain if they are an Alliance provider. Alan McDonald asked when the choice period began and ends.	N/A	N/A
7. Tailored Plan Update	Aalece Pugh-Lilly announced our newest Director of Community Health and Well Being as Aimee Izawa. Aalece gave an overview of the structure of the Department. She noted that before this month Alliance had been focused on state reviews and now that the reviews are over we are in the "do" phase of the Tailored Plan roll out. She noted that at the CFAC retreat there will be more information in regards to the Tailored Plan given.	N/A	N/A
8. Annual Report Update	Eileen Bennett noted that our Annual Report for CFAC is close to completion and that Mecklenburg County has a section that was created by Randy and Ruth Reynolds. She noted she will email Mecklenburg CFAC report to the group.	Eileen to send out 2021 Annual Report Note to group and Mecklenburg CFAC report	N/A
9. Announcements	Lakeisha McCormick gave some follow up information in regards to the CFAC brochure. She noted that Marie Dodson is currently making changes to the document and will provide an updated brochure to the Steering committee for review. She also noted that in regards to the CFAC Roles and Responsibilities she gave some examples of the activities that other CFAC's were doing so that Mecklenburg County could use those as examples. Randy Sperling asked if we could modify the date of our next meeting since it would fall on a Jewish Holiday. Michael Flood made a motion to change the date of our next meeting to September 19, 2022 and Ron Clark seconded the motion. The motion carried.	Eileen to update agenda to September 19 th date.	N/A

10. Adjournment: **Lois Stickell moved to adjourn and it was seconded by Michael Flood. The motion was carried and the meeting was adjourned at 6:55pm.**
The next meeting will be September 19, 2022, at 5:30 p.m.



Tuesday, August 16, 2022

Johnston CFAC MINUTES- REGULAR MEETING
Hybrid/Virtual Via Zoom
5:30 – 7:00 p.m.

MEMBERS PRESENT: ☒ Marie Dodson, ☒ Leanna George, ☒ Jerry Dodson, ☒ Jason Phipps, and ☐ Cassandra Williams-Herbert

BOARD MEMBERS PRESENT: None

GUEST(S): ☒ Suzanne Thompson, NCDHHS

STAFF PRESENT: ☒ Dr. Aalece Pugh-Lilly, Sr Director of Community Health & Well Being, ☒ Ramona Branch, Manager, Member Inclusion and Outreach, ☒ Eileen Bennett Member Inclusion Specialist.

Zoom Link: <https://alliancehealthplan.zoom.us/j/97531673591>

1. WELCOME AND INTRODUCTIONS

2. REVIEW OF THE MINUTES – The minutes from June 2022 were reviewed. Jason Phipps noted there were some typos (Distributing misspelled and “rolled out” misspelled). A motion was made by Jason Phipps to approve the minutes as amended , seconded by Leanna George, motion passed.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Public Comment Individual/Family Challenges and Solutions	Jason Phipps asked a question in regard to the CFAC Brochures. Marie Dodd noted she will be condensing down the old CFAC Brochure into a more user-friendly version. She noted that Dr. McGuire requested that she help in creating a more understandable brochure to distribute and she noted she was happy to help. Marie Dodson noted that she had spoken to Bobby Dixon and that their family had been infected with the COVID-19 virus and were convalescing at home. Jason Phipps noted that he was having ongoing issues with Johnston Co. Schools and there was an issue with certificate of completion/Diploma that he was addressing. Marie noted some concerns in regard to the overall curriculum at Johnston Co. Schools and that her experiences in tutoring had given her a negative impression. Jason Phipps noted that he heard that there was a vo-tech school perhaps that may include such things as welding and so on.		
4. Tailored Plan Updates	Ramona noted that during the steering committee Rob and Sarah had done a broad overview of the Tailored Plan Readiness that Alliance had just concluded with a PowerPoint presentation given by Sarah. Sarah gave some detailed information about Medicaid Direct and the Tailored Plan Population and eligibility. Ramona noted that she had distributed the PowerPoint presentation to everyone and that she had hoped that they had time to review and ask any questions they may have. Jason noted that he had sent Aalece		

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Tuesday, August 16, 2022

Johnston CFAC MINUTES- REGULAR MEETING
Hybrid/Virtual Via Zoom
5:30 – 7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>some follow up questions in regards to the website/Tailored Plan and some general comments about its useability. He also discussed briefly the link to the providers and how many different providers we had and that some were from different catchment areas. Ramona noted that we do have some providers in counties outside our catchment.</p> <p>Aalece noted that currently we are “post state review.” We are now moving forward with the TP rollout. She noted the State did have some open items with Alliance that Alliance will be resolving before the EOY. Aalece thanked Jason for his input and comments on the website and TP in general. She noted that she had given his feedback to the communications team. For the handouts, she noted that the State had provided a “template” that all providers were supposed to follow in general terms. She noted the state was very interested in having the information that is distributed to the public be standardized so the messaging can be consistent. Aalece noted that Alliance is very open to feedback from all CFAC members and that the materials will be reviewed yearly so there is some latitude for modifications. She also noted that at the CFAC retreat the new handbooks will be reviewed. She was hoping the retreat could establish a formal review process for the handbooks going forward.</p>		
5. LME/MCO Updates	<p>Ramona Branch noted that the CFAC Retreat will be September 24, 2022. She noted that she will need a head count of CFAC members who will be attending in-person for food purposes. She will need that information by the end of August. She also noted that if you come in-person, you will receive \$100 stipend and virtually will be the \$50.</p> <p>Ramona noted that next Thursday she will be in the Smythfield office and they will be doing badges. She noted the new MIOS will be starting that week as well. For the September meeting Ramona asked what kinds of foods would be desirable for the group for dinner? Everyone agreed easy foods such as Chic-Fil-A, pizza, or Firehouse Subs would be acceptable too. Marie noted that she loves Bernies Croissants if someone wanted to bring those. Steering Committee September Meeting will be Tuesday September 6th because of the holiday on Monday. The CFAC brochures were briefly discussed with Marie noting that she will have her changes to Ramona within the next week for her review.</p> <p>Aalece noted that they had found a replacement for Doug Wright and she was an internal candidate and she will begin August 22.</p>		

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Tuesday, August 16, 2022

Johnston CFAC MINUTES- REGULAR MEETING
Hybrid/Virtual Via Zoom
5:30 – 7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
5. State Updates	Suzanne noted that there are links to the Enrollment Broker Events on the State page and they can be searched by County. The September update will be distributed within the next two weeks and has been formatted a bit differently. Some highlights she provided were that the COVID-State Public Health Emergency is ending in 1 week. The Federal COVID-Public Health Emergency will be ending in September. Currently there is a Federal PHE for Monkey Pox but not state specific. She noted the enrollment broker has begun mailing letters for TP and that members must reach out to choose their provider. She noted that if you do not choose, one will be assigned to you. She noted it is very important for CFAC members to help our members understand that reaching out to pick a provider is important. If they do not see their primary care on the provider lists for Alliance then the members should reach out to provider/Alliance to request. Suzanne also noted that the Pharmacy benefits will be covered beginning April 2023. State CFAC will be held in Raleigh but there is a virtual option. They are currently working on recording each session. You can subscribe to state updates personally if you like by going to their website or emailing Suzanne.		
6. Announcements	Jason Phipps asked a question in regards to the guardianship video if that had been finalized and distributed. Ramona was going to follow up with Noah to find out the specifics and report back next month. Jason/Marie asked if there were any Tailored Plan events in Johnston County they would need to attend and Ramona noted that she will keep them posted if there are any coming up.		

7. **ADJOURNMENT:** Next Meeting September 20, 2022 at 5:30pm via Zoom. Jason Phipps made motion to adjourn with Jerry Dodson second. The motion carried.

Respectfully Submitted by:

[Click here to enter text.](#)

Date Approved

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

MEMBERS PRESENT: ☒ Vandna Munshi, ☐ Victoria Chibuogu Nneji, ☐ Tammy Shaw, ☐ James Henry, ☐ Latasha Jordan, ☐ Dave Curro, ☒ Brenda Solomon, ☒ Chris Dale, ☒ Pinkey Dunston, ☒ Regina Mays, ☒ Charlitta Burruss, ☐ Helen Castillo

BOARD MEMBERS PRESENT: None

GUEST(S): ☒ Suzanne Thompson, DHHS, : ☒ Herb Trippert, Trosa

STAFF PRESENT: ☒ Ramona Branch, Member Inclusion & Outreach Manager, ☒ Fantasia Jones, Member Inclusion & Outreach Specialist, ☒ Aalece Pugh-Lily, Senior Director Community Health and Well-Being

<https://alliancehealthplan.zoom.us/j/98180766572>

1. WELCOME AND INTRODUCTIONS

2. REVIEW OF THE MINUTES – The minutes from the June 13, 2022, Consumer and Family Advisory Committee (CFAC) meeting were reviewed; a motion was made by Charlitta Burruss and seconded by Regina Mays to approve the minutes. Motion passed

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Public Comments	Members discuss the impact COVID-19 has had on them, and precautions to stay safe.		
4. State Updates	<p>Suzanne Thompson went over the August CE&E:</p> <ul style="list-style-type: none"> ➤ Tailored Plan Updates: Start December 1, 2022 ➤ 988 HAS GONE LIVE!: 988 began on July 16! It will be the new, easy-to-remember three-digit dialing code connecting people to the existing National Suicide and Crisis Lifeline, where free and confidential support is available 24/7 nationwide for anyone experiencing a mental health or suicide crisis, or any other kind of emotional distress. ➤ North Carolina WIC Program :Farmers Market Nutrition Program is ending Sept. 30, 2022 ➤ Awareness Month – August: Self-Awareness Month: 1) Know your limits 2) Take care of your body 3) Getting enough sleep and knowing when to rest 4) Finding productive ways to work through a difficult situation ➤ Monthly Provider & Consumer Calls: For the months of July and August, we will be putting a hold on these calls. They will resume, starting in September. ➤ SUD and Aging in the Black Gay Community: August 4, 2022 at 2pm 		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none"> ➤ NC Down Syndrome Virtual Speaker Series: <ul style="list-style-type: none"> • Aug. 17, 2022, 7:30 p.m. – What Happens When I’m Gone? Special Needs Planning for Families, Paul Yokabitus • Sept. 21, 2022, 7:30 p.m. – Ditching the Diapers: How to Move Forward with Toileting, Terry Katz, PhD ➤ Disability: IN North Carolina employer Virtual Forum Training Series: The training series is offered at no cost. All training sessions begin at 11:00 a.m. and end at 12:00 p.m. <ul style="list-style-type: none"> • August 10: Dispelling Myths About Hiring Individuals With I/DD Via Cultural Transformation • August 17: Addressing Legal Questions Around Recruiting and Hiring Individuals with I/DD • August 24: Customized Integrated Employment: A Comprehensive • August 31: Providing Reasonable Accommodations: A Deep Dive ➤ SAMHSA – Trainings: Aug. 9, 2022, 1-2 p.m. Aug. 23, 2022, 1-2 p.m. Aug. 31, 2022, 12-1 p.m. Aug. 31, 2022, 1-2 p.m. Sept. 6, 2022, 1-2 p.m. Sept. 28, 2022, 12-1 p.m. ➤ 39th Annual NADD Virtual Conference: December 7-9, 2022 ➤ State Consumer and Family Advisory Committee (SCFAC): Next Meeting: Wednesday, August 10, 2022 – Hybrid meeting Time: 9:00 – 2:45 p.m. ➤ State to Local Collaboration: Wednesday, August 24, 2022 Time: 6:00-7:30 p.m. ➤ NC Medicaid Managed Care Hot Topics Webinar Series Every 3rd Thursday of the month from 5:30 p.m.-6:30 p.m. August 18, 2022, 5:30 PM ➤ Intellectual and Developmental Disabilities (IDD) Updates: Thursday August 25, 2022, from 2:30 p.m.-4:00 p.m. ➤ 		
5. Tailored Plan Updates	<p>Aalece Pugh-Lily reported the Tailored Plan updates</p> <ul style="list-style-type: none"> ➤ Readiness and preparation ➤ SCFAC updates and powerpoint provided ➤ Q&A 		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
6. LME/MCO Updates	Ramona Branch		
7. Steering Committee Updates	Charlitta Burruss provided updates: <ul style="list-style-type: none"> ➤ Requested that all members be present for the September Steering committee meeting. Mentioned that importance of Durham representation at each meeting. 		
8. CFAC retreat	Ramona provided information about the retreat <ul style="list-style-type: none"> ➤ September 24 and Attendance ➤ CFAC Annual Report ➤ Chairs & Co-chairs need to have their summaries sent into MIOS by September 1 ➤ Options of virtual and in person ➤ Stipends: \$100 for in person regardless of location 		
9. Trainings/ Guest speakers	Charlitta Burruss provided updates: <ul style="list-style-type: none"> ➤ Discussed possible options for training including, Mike Woodard, safety concerns, gun violence, CIT trainings, TBI, and peer support 		
10. Announcements	<ul style="list-style-type: none"> ➤ Back to School: Aug 13 Cook rd, ➤ Back to School: Aug 25 Charlitta ➤ Women's Trail blazers award: Charlitta 		

ADJOURNMENT: 7:00pm The next meeting will be September 12, 2022, at 5:30 p.m.

Respectfully Submitted by:

[Click here to enter text.](#)

Date Approved

MEMBERS PRESENT: ☑ Karen McKinnon ☑ Trula Miles ☑ Annette Smith ☑, Benjamin Turner Smith,
☑ Wanda (Faye) Griffin, ☑ Israel Pattison ☑Rasheeda McAllister-McCormick, ☑ Alicia Jones

BOARD MEMBERS PRESENT:

GUEST(S): ☑ Suzanne Thompson, DHHS; ☑Nancy Johns; ☑ Anna Cunningham

STAFF PRESENT: ☑ Ramona Branch, Manager Inclusion and Outreach Manager; ☑ Derris L. Lewis, Member Inclusion and Outreach Specialist; ☑ Dr. Aalece Pugh- Lilly, Sr. Dir. of Community Health and Well Being

Please sign-up for each meeting via: Please Right Click on the below link and press “OPEN HYPERLINK” to register

<https://alliancehealthplan.zoom.us/j/96839505189>

1. WELCOME AND INTRODUCTIONS

2. REVIEW OF THE MINUTES:

- The minutes from the Wake County Sub-Committee meeting on June 14, 2022, was reviewed; a motion was fashioned by Annette Smith and seconded by Committee/ Board members at 6:05pm. Motion passed unanimously.
- Upon the nomination of Board member, a motion by Annette Smith and seconded by Alicia Jones for Nancy Johns to be a Board member. Motion passed unanimously.
- Upon nomination of Committee/Board Chairperson, a motion was fashioned by Wanda (Faye) Griffin and seconded by Ramona Branch for Alicia Jones to be the Board Chairperson. Motion passed unanimously.
- Upon the nomination of Committee/Board Co-Chairperson, a motion was fashioned by Nancy Johns and seconded by Benjamin Turner Smith for Anna Cunningham to be the Board Co-Chairperson. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Welcome/ Public Comments	<p>Annette Smith, Open Public Comments at 5:34pm:</p> <p>General Public Comments: Nancy Johns-beginning the first support group of community transition individuals living independently (i.e., housing, benefits, laundry, or budget sheet); 15 individuals signed up for the Support group 2nd Tuesday at 7-8:30p-NAMI NC; contact nancyjohns4146@gmail.com for more information.</p> <p>Support Grp: I Will Walk w/ You, non-denominational services (Church); mailing list for the next month meeting and Annette Smith will share w/ the CFAC group upon next meeting. Connect with Annette Smith for more details.</p>	Follow-up w/ Nancy Johns for support group & Annette Smith for mailing list distribution	Ongoing

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

Tuesday, August 09, 2022

**Wake CFAC Subcommittee Meeting
Via Video Conference**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	No other public comments: 5:43pm		
4. LME/MCO Update	<p>Aalece Pugh-Lilly, Sr Director Community Health & Well Being</p> <p>KEY: Tailored Plan-TP Standard Plan-SP Enrollment Broker-EB</p> <p>Dr. Pugh-Lilly: A lot transpiring to ensure that they are ready to launch December 1, 2022. CEO and Chief of Staff, Lobbyist w/ the State at Steering committee, provided great information and where Alliance is right now. State through and comprehensive review, additional feedback was provided late last week. Alliance is moving ahead w/ feedback. The state has initiated “Back Porch Chats” and information about SP and TP frequently asked questions who participate in CFAC, “Ready Set Launch” next week August 18, 2022, at 5:30pm, LIVE conversation or recorded. Medicaid Direct as well. Separate contract from the SP contract. As CFAC, welcome feedback from these meetings. Please use resources:</p> <p>High Level Questions: <i>What has Alliance learned to carry forward from the SP to the TP implementation?</i> The SP is one set of health plans, Medicaid recipients on the lower sector, whereas TP has used crisis services in a short period of time, severe behavioral issues including I/DD. The TP is the same as the SP, however, the stipulation is the chronic, severe, and persistent conditions. “...Retreat is coming up soon, and feedback would be great to share...”</p> <p><i>Want to ensure that families have their questions answered before they make their elections w/ TP, can there be insight on this?</i> August 15, 2022, LME/MCO can NOT share information that is very important regarding conversion to TP (i.e., medication w/ pharmacy choices);</p> <p>I.) Will members/recipients be able to select PCP in their network? II.) What are the other options to make sure that there is a correct choice of specific needs?</p>		Ongoing

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>III.) What will be the process for individuals be if members or recipients?</p> <p>If election time period? All the answers there on August 15, 2022? Informed-Choice that people have the information before they have to make a critical choice for themselves or for their loved ones.</p> <p>Enrollment Broker sending out notices to all eligible individuals. EB will have access to the in-network and TP or contact the billing office and encourage them to be in the network. If a member is eligible to enrolled in the TP, there will be an auto enrollment (based on information of services). TP is based on the option of where a member/recipient lives or their County (Co.) where their Medicaid originated from. Options about provider is NOT a choice of plans.</p> <p>TP, have the option to opt-out. Can work w/ the EB to have a “move request form” as the set path for individuals if questions arise for members.</p> <p>Suzanne Thompson: Communication between the Division, between Depts. And community stakeholders, is very important. Waiver services through TP.</p> <p>Links:</p> <p>https://medicaid.ncdhhs.gov/counties/county-playbook-medicaid-managed-care/beneficiary-notice</p> <p>https://medicaid.ncdhhs.gov/blog/2022/06/10/tailored-plan-101-ready-set-launch-series</p> <p>https://ncgov.servicenowservices.com/sp_beneficiary?id=kb_view_4</p>		
5. State update/August 2022, CEE	<p>DHHS staff:</p> <p>Emails will be different based on an internal operating to enlist communication. Individuals can subscribe to the CEE.</p> <p>WebEx Link will be is provided. Please see below link for DHHS CEE updates.</p>		Ongoing

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

Tuesday, August 09, 2022

**Wake CFAC Subcommittee Meeting
Via Video Conference**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	Link: Community Engagement and Empowerment NCDHHS		
6. LME/ MCO Steering Committee Updates	<p>Ramona Branch, Member Inclusion and Outreach Specialist Manager:</p> <p><i>Alliance's home office located at 5200 Paramount Parkway Location: Mooresville, NC (Home Office)</i></p> <p>CFAC Retreat September 24, 2022, finalizing agenda currently. Encouraged committee and board members to begin thinking about attending in-person and notifying Erica Asbury in advance for lunch purposes by End of The Month (EOM); Each Committee or Board member that attends will receive an \$100 stipend for the CFAC retreat.</p> <p>Agenda will be emailed to everyone once finalized, presentation from the State, Keynote speakers, planning for the following year (CFAC Members), meet back together to report out for best preparation for next year.</p>	RSVP for In-person CFAC retreat by August 31, 2022	Ongoing
7. Voting on new members, Nominations for Co-Chair/ Chair, CFAC retreat	<p>Annette Smith:</p> <p>Three members voted in last CFAC meeting, June 14, 2022. Nancy Johns was nominated on June 14, 2022, and on this date, is scheduled to be voted in Wake Co. CFAC as an approved Board member.</p> <p>Upon the nomination of Board member, a motion was fashioned by Anette Smith and seconded by Alicia Jones for Nancy Johns to be a Board member Motion passed unanimously.</p> <p>Nomination for Board members, Chairperson, Vice-Chairperson, and Co-Chairperson:</p> <p>Chair: Alicia Jones Vice-Chair: N/A Co-Chair: Anna Cunningham</p>	SAVE the DATE: September 24,2022, Retreat Date	Upon next CFAC Meeting

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

Tuesday, August 09, 2022

**Wake CFAC Subcommittee Meeting
Via Video Conference**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>Per the bylaw, 1st) Board members <i>must</i> attend three meetings; 2nd) upon the second meeting, nomination of the Board member is to take place; 3rd) Board member is to be appointed, <i>if and only if</i>, unanimously voted.</p> <p>*Committee Chair/Co-Chair will be supported*</p> <ul style="list-style-type: none">❖ Upon nomination of Committee/Board Chair, a motion was fashioned by Wanda (Faye) Griffin and seconded by Ramona Branch for Alicia Jones to be Committee Chairperson. Motion passed unanimously.❖ Upon the nomination of Committee/Board Co-Chair, a motion was fashioned by Nancy Johns and seconded by Benjamin Turner Smith for Anna Cunningham to be Committee Co-Chairperson. Motion passed unanimously.		
8. In Person meeting	<p>Annette Smith, Erica Asbury</p> <p>Located a willing facility in the community. NOT approved as of yet. Table until next meeting; email will come out as to location for the in-person and virtual option will be available.</p>	Upon next CFAC meeting	Ongoing
9. Training: Project Search	E. Asbury		

ADJOURNMENT: the next meeting will be September 13, 2022 at 5:30 p.m.
Respectfully Submitted by:

Derris L. Lewis, Member Inclusion and Outreach Specialist

Date Approved

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.



Tuesday, August 23, 2022

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
5200 W. Paramount Parkway, Morrisville, NC 27560
5:30-7:00 p.m.

Physical Meeting Location Address: 201 Sage Rd Suite #100 Chapel Hill, NC 27514

APPOINTED MEMBERS PRESENT: x Steve Furman- Chair ☐ Paula Harrington x Allen Dittmer ☐ Aiden Malsbary x Candace Alley x Carol Conway-
Co chair ☐ Jason Phipps-CFAC Steering Committee Chair

BOARD MEMBERS PRESENT: ☐

GUEST(S): x Suzanne Thompson-NCDHHS x Kent Earnhardt

STAFF PRESENT: x Ramona Branch, Member Inclusion & Outreach Manager x Dr. Alece Pugh-Lilly- Senior Director of Community Health and
Wellbeing

x Douglas McDowell, Member Inclusion and Outreach Specialist-Orange County

Zoom Link: <https://alliancehealthplan.zoom.us/j/97437255029>

1. **WELCOME AND INTRODUCTIONS** – the meeting was called to order at Click or tap here to enter text.
2. **REVIEW OF THE MINUTES** – The minutes from the June 28, 2022, meeting was reviewed; a motion was made by Steve Furman and seconded by Carol Conway to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Public Comments	Douglas McDowell started meeting with a welcome and greetings extended to guest in attendance, Kent Earnhardt, followed by introductions from members and guests, including their roles as it applies to the OC-CFAC and Alliance Health.	NA	NA
4. State Updates	Suzanne Thompson of the NCDHHS shared state updates as follows: NC Medicaid has published updated guidance on Tailored Care Management, including updates to the Tailored Care Management Provider Manual, the use of Care Manager extenders, Tailored CM 101 Frequently asked Questions, and updated guidance on rates. For more information, please see the Medicaid bulletin article Tailored Care Management Update: AMH+/CMA Certification Round Two Desk Reviews Completed. All updates can be found on the Tailored Care Management webpage at: https://medicaid.ncdhhs.gov/transformation/tailored-care-management Peer Support: Peer Support Certification Renewal reminders are sent 60 days before your certification expires. Please visit the Peer Support Program website for details on how to renew your certification. Traumatic Brain Injury (TBI) Updates: There	Continued Work and transitions	Ongoing

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on Click or tap to enter a date..

Tuesday, August 23, 2022

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
5:30-7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>are quarterly Brain Injury Advisory Council meetings, held from 9am to 1pm. TBIContact@dhhs.nc.gov</p> <p>Suzanne Thompson answered a couple of questions pertaining to the state's role in assuring plans are being implemented as required.</p>		
5. LME/MCO Updates	<p>Ramona Branch led off with LME/MCO updates and reminded group about available CFAC Brochures. The trifold brochures are on the table for viewing. Ramona stated that all of the marketing brochures have to be approved by the state, and anything else that bears Alliance Health's name or services. Aalece informed committee that a replacement for Doug Wright has been located, which happens to be her; she begins August 22. Dr. Pugh-Lilly specifically focused on the transitions Alliance is making to accommodate the members and recipients we serve. Enrollment Broker sending out notices to all eligible individuals. Further discussed Enrollment Broker's role in helping with Tailored Plan. If a member is eligible to enrolled in the Tailored Plan, there will be an auto enrollment (based on information of services). Tailored Plan is based on what county a member/recipient resides/ or which county their Medicaid originates from. Options about provider is NOT a choice of plans. Anyone on, or offered Tailored Plans, have the option to opt-out of plan. Can work w/ the Enrollment Broker to get a "move request form" as the set path for individuals, if questions arise for members being offered this option. December 1st is the set date for the Tailored Plans to go live, and Alliance will be ready.</p>	Transitional process	Ongoing
6. Steering Committee Updates	<p>The steering Committee will be meeting the day after Labor Day, as they did not meet during the month of July. Steering committee will meet September 6th to further discuss retreat plans and specifics as it relates to the agenda.</p>	Processes/Collaborations	Ongoing
7. Meeting Location Guidance/Hybrid Options	<p>Meetings will continue to be held in a hybrid format at same location on Sage Rd.</p>	No Changes	Completed
8. Outreach Event Ideas	<p>Extraordinary Ventures-(09-09-2022) Upcoming Employment Summit-PORCH Carol Conway discussed housing issues in Orange county and related those issues to future outreach efforts. Still awaiting response about November invitation for Rob Robinson's team and someone from the housing department to respond with specific details and possible dates.</p>	Employment Summit September 9 th -Alliance will be present-CFAC Collaborative	September 9th
9. CFAC-Member-Recruitment-Guests Invited	<p>* See Application Submission -Earnhardt, Kent-Discussed Mr. Earnhardt's past experience on committees, and what motivated his participation and desire to be on the CFAC. Margaret Champion- Newly elected member after 3rd meeting. Steve</p>	Continue recruiting for CFAC membership	Ongoing

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Tuesday, August 23, 2022

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
5200 W. Paramount Parkway, Morrisville, NC 27560
5:30-7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	Furman, made motion for Margaret to be made a member, Carol, seconded the motion, all voted in favor. Reminders were made about members having to be receiving or have received services from Alliance Health or one of the other LME/MCO's in NC for member to be qualified.		
10. Retreat attendance	Importance of accurate head count noted, specifically for those who will be attending in person, along with cut off dates given. Ramona made clear this is a mandatory event; All are encouraged to be in attendance. (More to come on what time to be there, etc.) The agreed upon date is: September 24, 2022-Registration Links to be sent out asap. Ramona stated that those participating in person will get \$100 and those that participate virtually will get \$50.	Continued Preparations	September 24th
11. Annual Report	Chairs & Co-chairs need to have their summaries sent into MIOS by September 1	Ongoing Draft	Submission Deadline-Sept 1st
12. ADJOURNMENT:	The meeting adjourned at 7:12 p.m.; the next meeting will be September 27, 2022, from 5:30 p.m. to 7:00 p.m.	Meeting September 27 th	4 th Tuesdays

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Executive Committee Report

DATE OF BOARD MEETING: October 6, 2022

BACKGROUND: The Executive Committee sets the agenda for Board meetings and acts in lieu of the Board between meetings. The Executive Committee may act on matters that are time-sensitive between regularly scheduled Board meetings and fulfill other duties as set forth in the by-laws or as otherwise directed by the Board of Directors. Actions by the Executive Committee are reported to the full Board at the next scheduled meeting.

This report includes draft minutes from the previous meeting and an appointment recommendation.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): N/A

REQUEST FOR AREA BOARD ACTION: Receive the report; recommend to the Wake Board of County Commissioners the appointment of George Corvin to Alliance's board.

CEO RECOMMENDATION: Receive the report; consider the appointment recommendation.

RESOURCE PERSON(S): Lynne Nelson, Board Chair; Robert Robinson, CEO

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Monday, September 19, 2022

BOARD EXECUTIVE COMMITTEE - REGULAR MEETING

(virtual meeting via videoconference)

4:00-6:00 p.m.

APPOINTED MEMBERS PRESENT: David Curro, BS (Audit and Compliance Committee Chair); David Hancock, MBA, PFAff (Board Vice-Chair and Finance Committee Chair); and Lynne Nelson, BS (Board Chair)

APPOINTED MEMBERS ABSENT: Carol Council (Quality Management Committee Chair); Lodies Gloston, MA (Network Development and Services Committee Chair, Client Rights/Human Rights Committee Chair)

BOARD MEMBERS PRESENT: None

GUEST(S): George Corvin, MD; Kent Earnhardt, JD, PhD

STAFF PRESENT: Veronica Ingram, Executive Assistant II; Brian Perkins, Senior Vice-President/Strategy and Government Relations; Robert Robinson, CEO; Sara Wilson, Chief of Staff; and Carol Wolff, General Counsel

1. **WELCOME AND INTRODUCTIONS** – the meeting was called to order at 4:02 pm

2. **REVIEW OF THE MINUTES** – The Committee reviewed minutes from the August 15, 2022, meeting. A motion was made by Mr. Curro to delete Quality Management Committee chair from his title and approve the minutes; motion seconded by Vice-Chair Hancock. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Closed Session	COMMITTEE ACTION: A motion was made by Mr. Curro to enter closed session pursuant to North Carolina General Statute (NCGS) 143-318.11 a) (6) to consider the qualifications, competence, and performance of an employee. Motion passed unanimously.	N/A	N/A
4. Reconvene Open Session	Committee returned to open session.	N/A	N/A
5. Meet Board Applicants	A. Orange County Resident: Committee met applicant. B. Wake County Resident: Committee met applicant. COMMITTEE ACTION: The Committee reached consensus to not forward the Orange County resident's application to the board and to advise the applicant, based on the applicant's interest and skills, to continue pursuing Orange County CFAC membership and once that is confirmed to apply for membership on the board's Client Rights/Human Rights Committee, which include board members and members from the community. COMMITTEE ACTION: A motion was made by Mr. Curro recommend to the Board, that the Board forwards George Corvin's application to the Wake Commissioners (for appointment to Alliance's Board); motion seconded by Vice-Chair Hancock. Motion passed unanimously.	A. Ms. Ingram will follow up with applicants. B. Appointment recommendation will be forwarded to the board.	A. TBD B. 10/6/22

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Monday, September 19, 2022

BOARD EXECUTIVE COMMITTEE - REGULAR MEETING

(virtual meeting via videoconference)

4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
6. Annual Trainings	<p>Committee received training on the following items as specified in the committee's charter:</p> <ul style="list-style-type: none">• Committee Charter: Mr. Robinson reviewed the charter with the committee; the charter is attached to and made part of these minutes.• NC Open Meetings Law: Committee receive the training; the presentation is saved as part of the committee's files.• Parliamentary Procedure: Committee receive the training; the presentation is saved as part of the committee's files. <p><u>COMMITTEE ACTION:</u> Committee received the trainings.</p>	<p>Per the committee's request, Ms. Ingram will develop a quick reference guide or cheat sheet for NC Open Meetings Law and Parliamentary Procedures.</p>	<p>By 10/17/22</p>
7. Agenda for October Board Meeting	<p>Committee reviewed the draft agenda and provided input.</p>	<p>Ms. Ingram will send the agenda to staff.</p>	<p>9/20/22</p>

8. **ADJOURNMENT:** the meeting adjourned at 5:42 p.m.; the next meeting will be October 17, 2022, at 4:00 p.m.

Board Executive Committee Charter

Purpose:

The purpose of this charter is to develop and implement an Executive Committee of the Board of Directors (Board) in accordance with North Carolina General Statutes and Administrative Code and the Alliance Health By-Laws. The Area Authority is responsible for acting on matters that are time-sensitive between regularly scheduled board meetings.

Responsibilities:

The Executive Committee shall be responsible for the following:

1. Establish agendas for full Board of Directors meetings.
2. Act on matters that are time-sensitive between regularly scheduled board meetings.
3. Provide feedback to the CEO concerning current issues related to services, providers, staff, etc.
4. Function as the grievance committee to hear complaints regarding board member conduct and make recommendations to the full Board of Directors.
5. Fulfill other duties as set forth in the By-laws.
6. Fulfill other duties as directed by the Board of Directors.

New members shall receive orientation training regarding this charter and the following topics:

1. NC Open Meetings Law
2. Parliamentary Procedures

Annually, all members shall receive abbreviated training on this charter, NC Open Meetings Law, and Alliance parliamentary procedures as related to their responsibilities serving on the Committee and role as Committee Chairpersons.

The Committee shall meet at a minimum quarterly, however typically meets monthly prior to the next Board meeting. To enhance participation, members may participate via electronic means, e.g. telephone and video conferencing, which will be pre-arranged by the Alliance staff support person(s). Such participation includes the right to vote on issues during the course of the meeting. Notice of the time and place of every Executive Committee meeting shall be given to the members of the Executive Committee in the same manner that notice is given of Board of Directors meetings

When quorum, which shall consist of the Chairperson plus fifty (50) percent of members, is present, the Chairperson can call the meeting to order. When a quorum is not met, no action or decision can be made and there shall be no minutes.

Committee meetings shall follow the below structure:

1. Calling the meeting to order
2. Ensuring there is a recorder and having minutes taken
3. Reviewing and approving minutes from previous meeting
4. Considering matters on the meeting agenda
5. Calling for motions, a second and voting on items when appropriate
6. Adjournment

Emergency meetings may be called for unexpected circumstances that require immediate consideration by the Committee and subject to requirements listed in NC Open Meetings Law. Any member of the Board of Directors may request that the Chairperson call an Executive Committee meeting.

Relationships:

Alliance shall provide staff support to the Committee, including but not limited to, collecting and analyzing information that the Committee or the Board require to fulfill the requirements of this charter and per statute. The Chief Executive Officer or designee will be the staff liaison to the Executive Committee. The Executive Committee shall report to the Board of Directors (via the Executive Committee Chairperson) at least quarterly.

Membership:**1. Makeup of the Committee**

The Executive Committee shall be composed of the Board Chairperson and Vice-Chairperson, Chairpersons of standing committees (who are Board members), the immediate past Board Chairperson or at-large member in the event the immediate past Board Chairperson is not available. The Board Chairperson shall serve as the Chairperson of the Executive Committee.

Absence from three (3) consecutive regularly scheduled Board meetings without notification to the Executive Secretary shall constitute resignation from the Board. Absence from four (4) or more of the regularly scheduled Board meetings during a 12-month period may also constitute resignation from the Board within the discretion of the Executive Committee. In computing absences, absence from two (2) standing Board Committee meetings may constitute one (1) absence from a regularly scheduled Board meeting.

2. Conflict of Interest

Committee members must disclose a conflict or the appearance of a conflict of interest and depending on the circumstances, may be prohibited from serving or restricted in voting based on the disclosure. This disclosure should be submitted on a conflict of interest form and will be reviewed by the Board Audit and Compliance Committee; the Audit and Compliance Committee will provide recommendations to the Board and/or Board Chairperson.

Furthermore, Committee members are prohibited from representing themselves as independent representatives of or act independently on behalf of the Alliance Executive Committee. Members who do not fully comply with the provisions in this charter may be subject to removal from the Committee.



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Finance Committee Report

DATE OF BOARD MEETING: October 6, 2022

BACKGROUND: The Finance Committee's function is to review financial statements and recommend policies/practices on fiscal matters to the Board, including reviewing/recommending budgets, audit reports, and financial statements. This Committee also reviews and recommends policies and procedures for managing contracts and other purchase of service arrangements.

This month's report includes documents and draft minutes from the previous meeting and contracts for review/approval.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): Request Board approve FY23 one-year reinvestment plan of \$13,039,125 and committed funds of \$23,455,939 as of 6/30/22.

Accept a motion to authorize the CEO to enter into a contract with Smith Family BHC, LLC . for the construction of a Behavioral Health Urgent Care Facility in Charlotte for an amount not to exceed \$1,000,000.

Accept a motion to authorize the CEO to enter into a contract with CASA for capital investment in a permeant supportive housing property in Wake County for an amount not to exceed \$1,085,000.

Accept a motion to authorize the CEO to enter into a contract with Acero Health Technologies for additional hours to support new requirements related to the BH/IDD Tailored Plan contract for an amount not to exceed \$1,000,000.

REQUEST FOR AREA BOARD ACTION: Approve the proposal.

CEO RECOMMENDATION: Approve the proposal.

RESOURCE PERSON(S): David Hancock, Committee Chair; Kelly Goodfellow, Executive Vice-President/Chief Financial Officer

[\(Back to agenda\)](#)



Finance Committee Meeting

Thursday, October 6, 2022

3:00-4:00 pm

AGENDA

1. Review of the Minutes – August 4, 2022

2. Monthly Financial Reports as of August 31, 2022

- a. Summary of Savings/(Loss) by Funding Source
- b. Statement of Revenue and Expenses (Budget & Actual)
- c. Senate Bill 208 Ratios
- d. DHB Contractual Ratios

3. Year End Summary

- a. Committed Funds and Reinvestment Plan

A **motion** to recommend the board approve the one-year reinvestment plan of \$13,039,125 and commit \$23,455,939 as of 6/30/22.

4. Contract(s)

- a. A **motion** to recommend the Board authorize the CEO to enter into a contract with Smith Family BHC, LLC. for the construction of a Behavioral Health Urgent Care Facility in Charlotte for an amount not to exceed \$1,000,000.
- b. A **motion** to recommend the Board authorize the CEO to enter into a contract with CASA for capital investment in a permeant supportive housing property in Wake County for an amount not to exceed \$1,085,000.
- c. A **motion** to recommend the Board approve a contract amendment with Acero Health Technologies for additional hours to support new requirements related to the BH/IDD Tailored Plan contract for an amount not to exceed \$1,000,000.

5. Adjournment

Next Meeting: Thursday, November 3, 2022 from 3:00-4:00

Alliance Health

Hybrid meeting available in person and via Zoom



Thursday, August 04, 2022

BOARD FINANCE COMMITTEE - REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560

Hybrid meeting - 3:00-4:00 p.m.

APPOINTED MEMBERS PRESENT: ☒ David Hancock, MBA, MPA (Committee Chair), ☒ D. Lee Jackson, ☒ Carol Council, and ☒ Vicki Evans

BOARD MEMBERS PRESENT:

GUEST(S) PRESENT:

STAFF PRESENT: Rob Robinson, CEO, Kelly Goodfellow, Executive Vice-President/Chief Financial Officer; Ashley Snyder, Senior Director of Accounting, Sara Pacholke, Senior VP of Financial Operations, Arieanna Perry, Accounting Tech, Sean Schreiber EVP – Chief Operating Officer, Neal Roberts, Pharmacy Director

1. WELCOME AND INTRODUCTIONS – the meeting was called to order at 3:03 PM

2. REVIEW OF THE MINUTES – The minutes from the August 4, 2022, meeting was reviewed; a motion was made by Mr. Hancock and seconded by Ms. Evans to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Finance Officer	A motion was made by Mr. Hancock and seconded by Ms. Council to recommend the Board appoint Kelly Goodfellow the Finance Officer under G.S. 159-24 effective August 12 th , 2022 replacing the current Finance Officer, Sara Pacholke. A Motion passed unanimously.		
4. Monthly Financial Report	<p>The preliminary monthly financial reports were discussed which includes the Summary of Savings/(Loss) by Funding Source, the Statement of Revenue and Expenses, Senate Bill 208 Required Ratios, and DHB Contract Ratios as of June 30, 2022.</p> <p>Ms. Pacholke discussed the following:</p> <ul style="list-style-type: none">• Through preliminary 6/30/22, we have savings of \$125.2M, \$85M is related to the Cardinal Fund balance transfer.• A fund balance at June preliminary is close to 265.6M of that \$151M is Restricted, and Unrestricted is \$108M.• On the reinvestment service side, we are still working on the Child Facility based crisis center in Fuquay and hoping to wrap that up soon.• Tailor plan spending for the year is \$8M• The statement of revenue month over month June reports a large loss, we had an increase in expenses with claims and also one-time payments and we booked part of the pay back liability for the risk corridor.• We are meeting all required ratios. Current Ratio 1.95, Percent paid 100%, and MLR preliminary June is 88.9%		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Thursday, August 04, 2022

BOARD FINANCE COMMITTEE - REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560

Hybrid meeting - 3:00-4:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
5. Cardinal Fund Balance	Ms. Goodfellow presented the cardinal unrestricted fund balance breakdown. \$30.5M for the 1 st installment, \$7.6M for the 2 nd installment, the total amount received was \$38.2M. 50% was reserved for Tailored Plan capital reserve requirements leaving a remaining \$19.1M to allocate between Mecklenburg and Orange County for use prior to accessing Alliance unrestricted fund balance. Once Cardinal funding is depleted, remaining unrestricted fund balance will be used for all 6 communities. A motion was made by Mr. Hancock and seconded by Ms. Council to recommend the Board commit \$19,106,124 of the county realignment unrestricted fund balance transfer to invest in Mecklenburg County and Orange County. Motion passed unanimously.		
6. Contract Approval	Contract for Blaze Advisors for FY23, Alliance is combining the ongoing implementation and management of the projects into one consolidated contract. Project 1 was developed to improve timely assessments, oversight and response for youth referred for comprehensive assessment through Mecklenburg juvenile court system. Project 2 was to expand the Cumberland project, referred to as OneCare to Durham and Orange County. A motion to recommend the Board commit \$19,106,124 of the county realignment fund balance transfer to invest in Mecklenburg County and Orange County. A motion was made by Mr. Hancock and seconded by Ms. Evans to recommend the board authorize the CEO to enter a contract with Blaze Advisor for implementation of network project for an amount not to exceed 1,036,832M. Motion passed unanimously.		
7. Closed Session	A motion was made by Mr. Hancock and seconded by Ms. Council to close the session pursuant to NC General Statute 143-318.11(a)(1) to prevent the disclosure of information that is confidential and not a public record under NCGS 122C-126.1. The Committee returned to open session at 3:50 and the meeting was adjourned.		

8. **ADJOURNMENT:** the meeting adjourned at 3:50 PM; the next meeting will be September 1, 2022, from 3:00 p.m. to 4:00 p.m.

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)



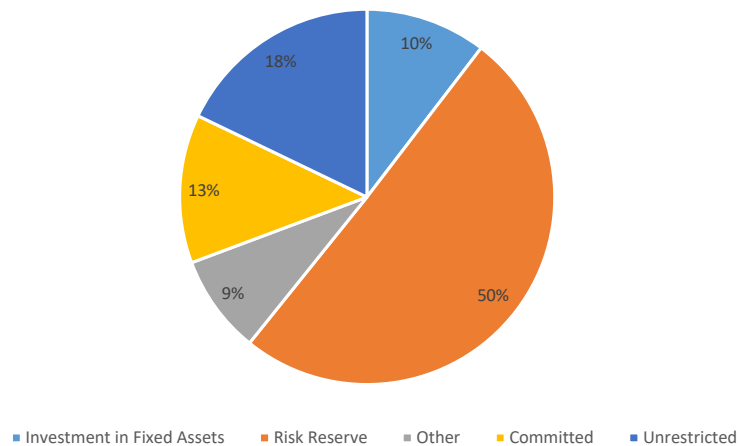
Summary of Savings/(Loss) by Funding Source as of August 31, 2022

	Revenue	Expense	Savings/(Loss)
Medicaid Waiver Services	\$ 140,334,726	\$ 129,460,966	\$ 10,873,760
Medicaid Waiver Risk Reserve	3,203,789	-	3,203,789
Federal Grants & State Funds	18,065,723	17,894,003	171,720
Local Funds	4,275,284	4,504,344	(229,060)
Administrative	18,411,306	19,669,359	(1,258,053)
Non operating	332,288	3,449	328,839
Total	\$ 184,623,116	\$ 171,532,121	\$ 13,090,995

Fund Balance

	June 30, 2022	Change	August 31, 2022
Investment in Fixed Assets	29,048,761	(623,533)	28,425,228
Risk Reserve	134,560,902	3,203,789	137,764,691
Other	18,174,095	5,146,241	23,320,336
Total Restricted	152,734,997	8,350,030	161,085,027
Committed	36,495,064	(1,462,937)	35,032,127
Unrestricted	42,103,219	6,827,435	48,930,654
Total Unrestricted	78,598,283	5,364,498	83,962,781
Total Fund Balance	\$ 260,382,041	\$ 13,090,995	\$ 273,473,036

August 31, 2022 Actual



Reinvestment Detail

	Committed Funds FY22	Spent August 31, 2022	Balance to Spend
General Expenses	2,000,000	-	2,000,000
Child Facility Based Crisis Center	1,039,125	18,087	1,021,038
Total - Services	3,039,125	18,087	3,021,038
Administration			
Tailored Plan planning and implementation	10,000,000	692,466	9,307,534
Total - Administrative	10,000,000	692,466	9,307,534
Total Service and Administration	\$ 13,039,125	\$ 710,553	\$ 12,328,572

Fund Balance Detail

	June 30, 2022	Change	August 31, 2022
Investment in Fixed Assets	29,048,761	(623,533)	28,425,228
Restricted - Risk Reserve	134,560,902	3,203,789	137,764,691
Restricted - Other			
State Statutes	12,686,096	-	12,686,096
Prepays	923,904	5,146,241	6,070,145
State	377,037	-	377,037
Cumberland	3,787,058	-	3,787,058
Durham	400,000	-	400,000
Restricted - Other	18,174,095	5,146,241	23,320,336
Committed -			
Intergovernmental Transfer	4,558,852	(752,384)	3,806,468
Reinvestments-Service	3,039,125	(18,087)	3,021,038
Reinvestments-Administrative	10,000,000	(692,466)	9,307,534
Mecklenburg Realignment Funds	17,073,966	-	17,073,966
Orange Realignment Funds	1,823,121	-	1,823,121
Total Committed	36,495,064	(1,462,937)	35,032,127
Unrestricted	42,103,219	6,827,435	48,930,654
Total Fund Balance	\$ 260,382,041	\$ 13,090,995	\$ 273,473,036

Restricted	7,726,497
Unrestricted	5,364,498
Total Fund Balance Change	\$ 13,090,995

Alliance Health

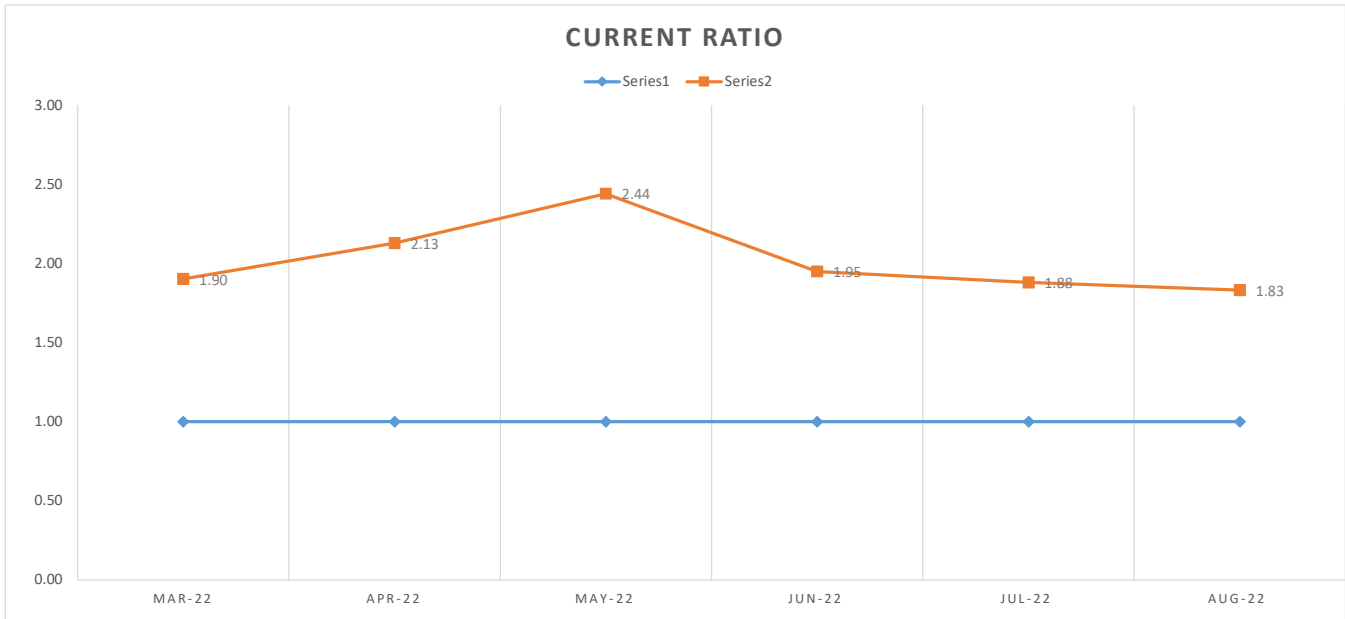
Statement of Revenue and Expenses

As of August 31, 2022

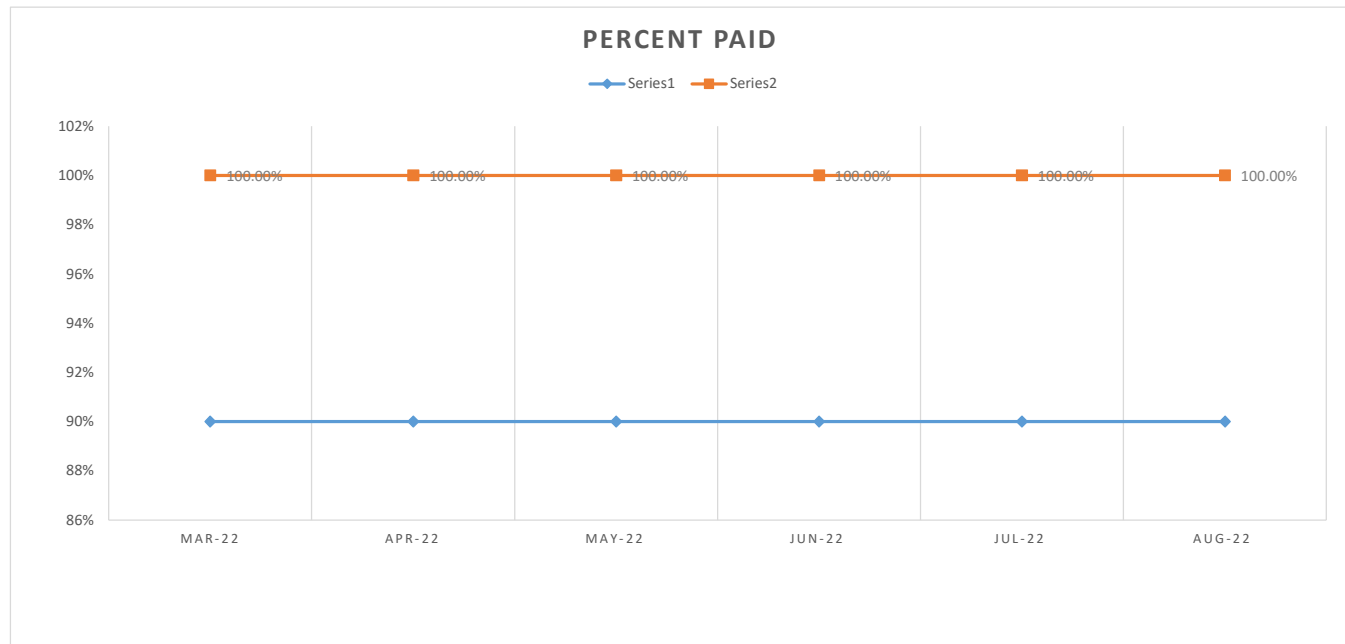
	For the Month of July 31, 2022	For the Month of August 31, 2022	Year to Date Actual August 31, 2022	Current Year Budget June 30, 2023	Budget Remaining June 30, 2023 Remaining Budget
Revenue					
Service Revenue					
Medicaid Waiver Service	70,826,433	72,712,082	143,538,515	1,058,233,945	914,695,430
State and Federal Grants	8,751,054	9,314,669	18,065,723	104,026,236	85,960,513
Local Grants	2,920,024	1,355,260	4,275,284	45,308,796	41,033,513
Total Service Revenue	<u>82,497,511</u>	<u>83,382,011</u>	<u>165,879,522</u>	<u>1,207,568,977</u>	<u>1,041,689,456</u>
Administrative Revenue					
Medicaid Waiver	8,247,663	8,741,259	16,988,922	152,266,323	135,277,400
State and Federal	520,383	520,383	1,040,766	7,474,555	6,433,789
Local	69,523	69,523	139,046	791,668	652,622
Other Lines of Business	121,286	121,286	242,572	1,455,432	1,212,860
Total Administrative Revenue	<u>8,958,855</u>	<u>9,452,451</u>	<u>18,411,306</u>	<u>161,987,978</u>	<u>143,576,671</u>
Total Revenue	<u>91,456,366</u>	<u>92,834,462</u>	<u>184,290,828</u>	<u>1,369,556,955</u>	<u>1,185,266,127</u>
Expenses					
Service Expense					
Medicaid Waiver Service	65,357,367	64,103,599	129,460,966	1,058,233,945	928,772,979
State and Federal Service	8,770,170	9,123,833	17,894,003	104,026,236	86,132,233
Local Service	2,920,024	1,584,320	4,504,344	45,308,796	40,804,452
Total Service Expense	<u>77,047,561</u>	<u>74,811,752</u>	<u>151,859,313</u>	<u>1,207,568,977</u>	<u>1,055,709,664</u>
Administrative Expense					
Salaries and Benefits	7,848,139	8,276,806	16,124,945	126,987,978	110,863,033
Professional Services	618,829	1,002,419	1,621,248	20,000,000	18,378,752
Operational Expenses	872,878	1,050,288	1,923,166	15,000,000	13,076,834
Total Administrative Expense	<u>9,339,846</u>	<u>10,329,513</u>	<u>19,669,359</u>	<u>161,987,978</u>	<u>142,318,619</u>
Total Expenses	<u>86,387,407</u>	<u>85,141,265</u>	<u>171,528,672</u>	<u>1,369,556,955</u>	<u>1,198,028,283</u>
Non Operating					
Non Operating Revenue	134,592	197,696	332,288	750,000	417,712
Non Operating Expense	111	3,338	3,449	750,000	746,551
Total Non Operating	<u>134,481</u>	<u>194,358</u>	<u>328,839</u>	<u>-</u>	<u>(328,839)</u>
Current Year Change in Net Position	<u>5,203,440</u>	<u>7,887,555</u>	<u>13,090,995</u>	<u>-</u>	<u>(13,090,995)</u>



Division of Health Benefits Ratios - As of August 31, 2022



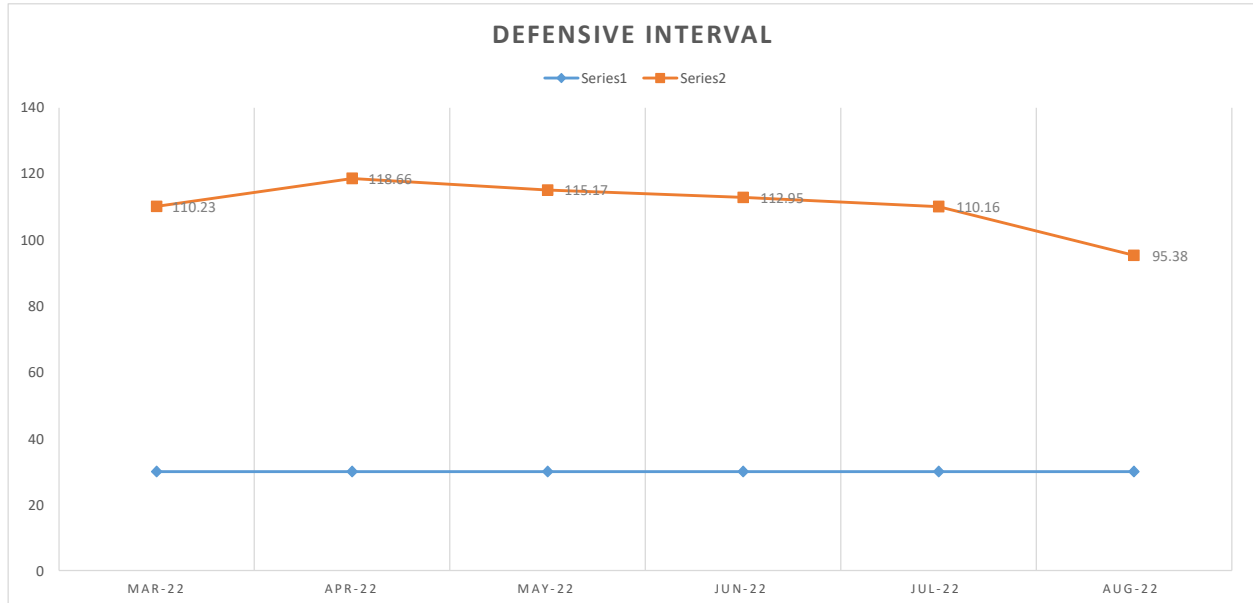
Current Ratio = Compares current assets to current liabilities. Liquidity ratio that measures an organization's ability to pay short term obligations. The requirement is 1.0 or greater.



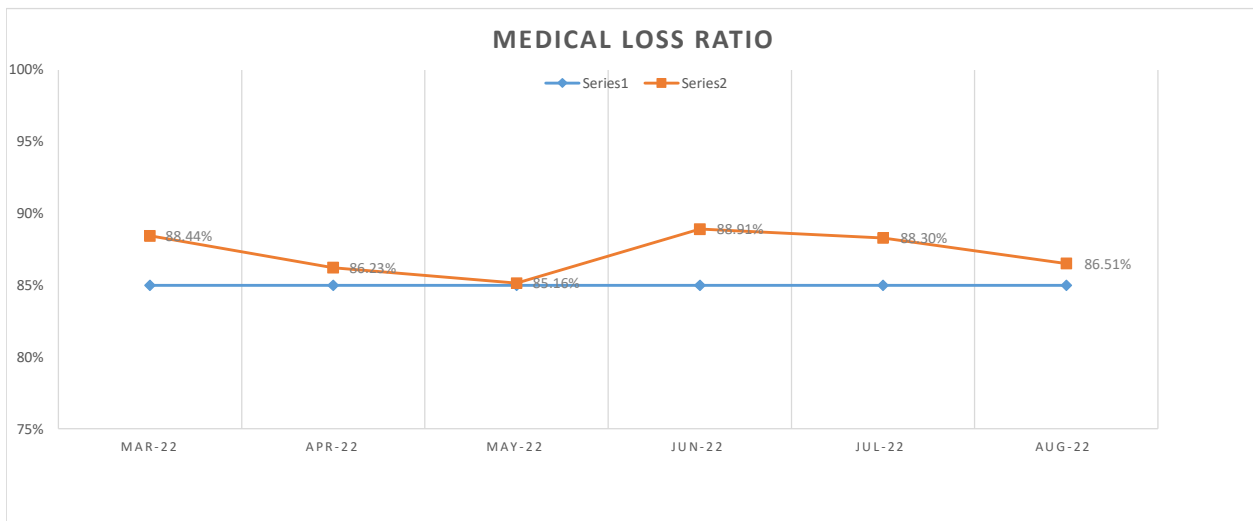
Percent Paid = Percent of clean claims paid within 30 days of receiving. The requirement is 90% or greater.



Division of Health Benefits Ratios - As of August 31, 2022



Defensive Interval = Cash + Current Investments divided by average daily operating expenses. This ratio shows how many days the organization can continue to pay expenses if no additional cash comes in. The requirement is 30 days or greater.



Medical Loss Ratio (MLR) = Total Services Expenses plus Administrative Expenses that go towards directly improving health outcomes divided by Total Medicaid Revenue. The requirement is 85% or greater cumulative for the rating period (7/1/22-6/30/23).



Net Position

	6/30/2022	6/30/2021
Investment in Capital Assets	29,048,761	5,031,938
Restricted:		
Risk Reserve	133,603,000	71,494,795
Durham County	400,000	771,217
Cumberland County	3,787,058	3,002,823
State	377,037	351,453
Total Restricted	138,167,094	75,620,288
Unrestricted:		
Committed - Intergovernmental Transfer	4,558,852	2,994,453
Committed - Reinvestment	13,039,125	44,636,221
Committed - Mecklenburg Unrestricted	17,073,966	-
Committed - Orange Unrestricted	1,823,121	-
General	56,671,123	12,112,577
Total Unrestricted	93,166,187	59,743,251
Total Net Position	260,382,042	140,395,477

Reinvestment Plan

	6/30/2022
Services	
Child Facility Based Crisis Construction	1,039,125
General	2,000,000
Administrative	
Tailored Plan Implementation	10,000,000
Total Reinvestment	13,039,125



1) Contract for Smith Family BHUC, LLC

Alliance has partnered with Mecklenburg County and the Steve Smith Family Foundation for the construction of a 24/7, 365 Behavioral Health Urgent Care facility in Charlotte. Mecklenburg County provided the first \$2M. Alliance agreed to cover remaining construction costs up to \$1M.

Contract Amount: \$1,000,000

2) Capital Investment with CASA

This request is to fund a capital investment to create seven (7) permanent supportive housing units into a new construction project known as Kings Ridge located in Raleigh and being developed by CASA, a non-profit. This 100-unit permanent supportive housing property is the first in Wake County and will consist of studio and 1,2,3-bedroom apartments with robust on-site supportive services. Units include trauma-informed design, furnishings, and program support. All rents will be set at 30% and 50% AMI making it deeply affordable for persons whose only source of income is SSI/SSDI. King's Ridge will target chronic homelessness among those earning less than 50% of the area median income (AMI), with an emphasis on those lower than 30% AMI. Eligible tenants will sign their own lease, Alliance is not responsible for the payment of rent. Wake County and City of Raleigh have already invested \$8 million towards this project.

Through this grant funding agreement Alliance will have seven (7) set aside units which consists of 5 one bedroom and 2 two-bedroom apartments for a period of 15 years. In the event the development ceases to be used by CASA as low-income supportive housing or another event of default occurs within the first 24 months, CASA is obligated to repay 100% of the grant. A default in years three and beyond results in a prorated amount based on years and month remaining in the term.

Contract Amount: \$1,085,000

3) Acero Health Technologies

Alliance Health has been working with Acero Health for IT consulting, requirements gathering, and documentation, application development, and quality assurance activities related to the BH/IDD Tailored Plan Contract requirements. Alliance needs to extend and increase the existing contract (originally dated for March 1, 2022, through February 28, 2023) through April 30, 2023. The work in this contract is focused on system analysis, the creation of detailed system design documents, application development, integrated testing activities and go-live support associated with rapidly changing system and business requirements coming directly from the Department.

The contract extension is a time and materials contract for additional hours not to exceed 10,000 hours. These hours are needed to supplement the work being done by the internal Alliance Development and Data Interoperability Staff.

Original contract approval \$1,000,000 at the March 3, 2022, Finance Committee and Board meetings

Additional contract approval \$1,000,000