



Thursday, December 01, 2022

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

MEMBERS PRESENT: Glenn Adams, Cumberland County Commissioner, JD (via Zoom); Leigh Altman, Mecklenburg County Commissioner, JD (via Zoom); Heidi Carter, Durham County Commissioner, MPH, MS (via Zoom); Maria Cervania, Wake County Commissioner, MPH; Carol Council, MSPH (via Zoom); George Corvin, MD; David Curro, BS; Dena Diorio, MPA; Vicki Evans (via Zoom); Amy Fowler, Orange County Commissioner, MD (via Zoom); Ted Godwin, Johnston County Commissioner (via Zoom); David Hancock, MBA, MPAff (Board Vice-Chair); D. Lee Jackson, BA (via Zoom); Lynne Nelson, BS (Board Chair); and Anthony Trotman, MS (via Zoom)

APPOINTED MEMBERS ABSENT: Samruddhi Thaker, PhD

GUEST(S) PRESENT: Sandi Lafferty (via Zoom); Denise Foreman, Wake County Manager's office (via Zoom); Yvonne French, NC DHHS/DMH (Department of Health and Human Services/Division of Mental Health, Intellectual Disability, and Substance Abuse Services) (via Zoom); Jeremy Hicks, CLA Connect (via Zoom); Mary Hutchings, Wake County Finance office (via Zoom); Rol (Darren) James (via Zoom); Mary Thomas (via Zoom); and Melanie Williams (via Zoom)

ALLIANCE STAFF PRESENT: Brandon Alexander, Marketing and Communications Specialist II (via Zoom); Damali Alston, Senior Director of Network Evaluation; Joey Dorsett, Senior Vice-President/Chief Information Officer (via Zoom); Doug Fuller, Senior Director of Communications; Cheala Garland-Downey, Executive Vice-President/Chief Human Resources Officer; Kelly Goodfellow, Executive Vice-President/Chief Financial Officer; Sandhya Gopal, Senior Director of Government Relations (via Zoom); Ashley Holmes, Integrated Health Care Consultant II (via Zoom); Veronica Ingram, Clerk to the Board; Joshua Knight, Director of Internal Audit (via Zoom); Shawn Mazyck, Senior Vice-President/Provider Network (via Zoom); Jameelah Melton, MD, Deputy Chief Medical Officer (via Zoom); Ann Oshel, Senior Vice-President/Community Health and Well-Being; Brian Perkins, Senior Vice-President/Strategy and Government Relations; Monica Portugal, Executive Vice-President/Chief Risk and Compliance Officer; Robert Robinson, Chief Executive Officer; Sean Schreiber, Executive Vice-President/Chief Operating Officer; Lori Skinner-Campbell, Senior Vice-President/Quality Management; Ashley Snyder, Senior Director of Accounting and Finance; Tammy Thomas, Senior Vice-President/Business Evolution; Dianna White, Senior Vice-President/Financial Operations; Sara Wilson, Chief of Staff; Carol Wolff, General Counsel; and Ginger Yarbrough, NCQA Accreditation Manager

1. CALL TO ORDER: Board Chair Lynne Nelson called the meeting to order at 4:06 p.m.

AGENDA ITEMS:	DISCUSSION:
2. Agenda Adjustments	There were no adjustments to the agenda.
3. Public Comment	There were no public comments.
4. Chair's Report	Chair Nelson reported the following: <ul style="list-style-type: none">• Thanked Commissioner Maria Cervania and presented her with a commemorative plaque expressing gratitude for her leadership and service as today was her last board meeting• Thanked board members and staff for their work supporting Alliance's Mission, especially on the anniversary of her son's death, which is part of her advocacy for persons seeking behavioral health services
5. CEO's Report	Mr. Robinson reported the following: <ul style="list-style-type: none">• A recap of November Tailored Plan town halls, which were coordinated with Alliance CFAC and hosted in locations within all counties in Alliance's catchment area• Today Tailored Plan, Tailored Care Management began; he shared that a smooth transition is anticipated and thanked staff, especially care managers, for their efforts to ensure a smooth transition
6. Consent Agenda	A. Draft Minutes from November 3, 2022, Board Meeting – page 4 B. Executive Committee Report – page 8 C. Quality Management Committee Report – page 10

Thursday, December 01, 2022

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
	<p>The consent agenda was sent as part of the Board packet; it is attached to and made part of these minutes. There were no comments or discussion about the consent agenda.</p> <p><u>BOARD ACTION</u> A motion was made by Mr. Curro to approve the minutes; motion seconded by Ms. Diorio. Motion passed unanimously.</p>
7. Committee Reports	<p>A. Consumer and Family Advisory Committee – page 15 The Alliance Consumer and Family Advisory Committee, or CFAC, is made up of consumers and/or family members that live in Cumberland, Durham, Johnston, Mecklenburg, Orange and Wake counties who receive mental health, intellectual/developmental disabilities, traumatic brain injury and substance use/addiction services. CFAC is a self-governing committee that serves as an advisor to Alliance administration and Board of Directors. A schedule of the CFAC committee meetings is available on Alliance's website. This report included draft minutes and documents from October meetings.</p> <p>Dave Curro presented the report. Mr. Curro provided an update from previous meetings noting review of CFAC by-laws, term limits and county specifications for time off before being reappointed; he shared that two members from each county are attending next week's i2i conference in Pinehurst, NC. He also shared plans to revisit virtual CFAC meetings to increase attendance/participation, reviewing CFAC posters, Aimee Izawa, Alliance Director of Community and Member Engagement, will create one-pager; and CFAC is looking for meeting space; they used to meet at TROSA. The CFAC report is attached to and made part of these minutes.</p> <p><u>BOARD ACTION</u> The Board received the report.</p> <p>B. Finance Committee Report – page 47 The Finance Committee's function is to review financial statements and recommend policies/practices on fiscal matters to the Board, including reviewing/recommending budgets, audit reports, and financial statements. This committee also reviews and recommends policies and procedures for managing contracts and other purchase of service arrangements.</p> <p>An annual audit is a requirement of the Local Government Budget and Fiscal Control Act, NC GS (General Statute) 159-34. An annual audit is also a requirement of the DHHS-DHB contract with Alliance for the Medicaid Waiver. Jeremy Hicks, CLA, LLC, presented the June 30, 2022, audited statements and noted it was a clean process and clean audit without any major findings. He shared that a detailed audit presentation was reviewed by the board's finance committee. The presentation is saved as part of the board's files.</p> <p><u>BOARD ACTION</u> The board received the presentation.</p> <p>On behalf of the Finance Committee, David Hancock, Committee Chair, presented a contract for approval.</p> <p><u>BOARD ACTION</u> A motion was made by Ms. Diorio to authorize the contract with Smith Family BHC, LLC. for the construction of a Behavioral Health Urgent Care Facility in Charlotte to be increased by \$110,000; motion seconded by Dr. Corvin. Motion passed unanimously.</p>

Thursday, December 01, 2022

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
8. Closed Session(s)	BOARD ACTION A motion was made by Commissioner Altman to enter closed session per NC General Statute 143-318.11 (a) (1) to prevent the disclosure of information that is confidential and not a public record under NCGS 122C-126.1; motion seconded by Commissioner Fowler. Motion passed unanimously.
9. Reconvene Open Session	The Board returned to open session.
10. Special Updates/ Presentation(s)	<p>A. Annual Compliance Report – page 57 In accordance with contractual obligations and federal regulations, Alliance shall have an effective compliance program with reasonable oversight by the governing board, understanding the scope and operations of the compliance program. The board approved Compliance Plan states that a report of compliance efforts will be presented annually to the Alliance Health Board of Directors.</p> <p>Monica Portugal, Chief Risk and Compliance Officer, presented the report. Ms. Portugal reviewed additional reports that are required by NC DHHS, the compliance program dashboard, number of investigations, audits, and remediation (both internal and external). She also noted highlights from the compliance office's FY22 (2021-2022) work plan. She shared that all items in today's presentation were presented in detail to the board's Audit and Compliance Committee. She also reviewed development of new baseline data to accommodate new counties, staff, and providers. The presentation is saved as part of the board's files.</p> <p>B. Overview of Community Health and Well-Being – page 58 Community Health and Well-Being is one of the most varied and diverse departments at Alliance. This overview described focus areas of the department's work as well as its award-winning System of Care approach to establishing partnerships and improving system outcomes for Alliance members and families.</p> <p>Ann Oshel, Senior Vice-President/Community Health and Well-Being, presented the department overview; she provided a high-level overview of all the teams within the division: Member Inclusion and Outreach, Community Engagement, Crisis and Justice Supports, School Based Mental Health (Wake County only), Community Education and Outreach, Housing Assistance Programs, Supportive Housing, and Health Strategy and Social Impact. Many of the teams have staff within each county within Alliance's catchment area. Ms. Oshel provided an overview of services provided by the team and noted that many efforts are posted on Alliance's website and YouTube account. The presentation is saved as part of the board's files.</p> <p>BOARD ACTION The Board accepted the trainings/presentations.</p>
11. Adjournment	All business was completed; the meeting adjourned at 5:54 p.m.

Next Board Meeting
Thursday, February 02, 2023
4:00 – 6:00 pm

Minutes approved by Board on February 2, 2023.



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Draft Minutes from the November 3, 2022, Board Meeting

DATE OF BOARD MEETING: December 1, 2022

BACKGROUND: The Alliance Health (Alliance) Board of Directors (Board) per North Carolina General Statute 122C is responsible for comprehensive planning, budgeting, implementing, and monitoring of community based mental health, developmental disabilities, and substance use/addiction services to meet the needs of individuals in Alliance's catchment area. The minutes from the previous meeting are attached and submitted for review and approval by the Board.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): N/A

REQUEST FOR AREA BOARD ACTION: Approve the draft minutes from the November 3, 2022, meeting.

CEO RECOMMENDATION: Approve the draft minutes from the November 3, 2022 meeting.

RESOURCE PERSON(S): Lynne Nelson, Board Chair; Robert Robinson, CEO

[\(Back to agenda\)](#)



Thursday, November 03, 2022

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

MEMBERS PRESENT: Glenn Adams, Cumberland County Commissioner, JD (via Zoom); Leigh Altman, Mecklenburg County Commissioner, JD (via Zoom); Heidi Carter, Durham County Commissioner, MPH, MS (via Zoom); Maria Cervania, Wake County Commissioner, MPH; David Curro, BS (via Zoom); Dena Diorio, MPA; Vicki Evans (via Zoom); Vickie Evans (via Zoom); Amy Fowler, Orange County Commissioner, MD (via Zoom); Ted Godwin, Johnston County Commissioner (via Zoom); David Hancock, MBA, MPAff (Board Vice-Chair) (via Zoom); John Lesica, MD (via Zoom); and Lynne Nelson, BS (Board Chair)

APPOINTED MEMBERS ABSENT: Carol Council, MSPH; D. Lee Jackson, BA; Samruddhi Thaker, PhD; and Anthony Trotman, MS

GUEST(S) PRESENT: Marie Dodson, Alliance CFAC Vice-Chair (via Zoom); Yvonne French, NC DHHS/DMH (Department of Health and Human Services/Division of Mental Health, Intellectual Disability, and Substance Abuse Services) (via Zoom); Denise Foreman, Wake County Manager's office (via Zoom); and Mary Hutchings, Wake County Finance Office (via Zoom); and Julia Sendor

ALLIANCE STAFF PRESENT: Brandon Alexander, Communications and Marketing Specialist II (via Zoom); Joey Dorsett, Senior Vice-President/Chief Information Officer (via Zoom); Cheala Garland-Downey, Executive Vice-President/Chief Human Rights Officer; Kelly Goodfellow, Executive Vice-President/Chief Financial Officer; Sandhya Gopal, Senior Director of Government Relations (via Zoom); Kira Hall, Administrative Assistant III; Veronica Ingram, Executive Assistant II; Shawn Mazyck, Senior Vice-President/Provider Network; Jameelah Melton, Deputy Chief Medical Officer (via Zoom); Ann Oshel, Senior Vice-President/Community Health and Well-Being (via Zoom); Jacqueline Perez, Assistant General Counsel (via Zoom); Brian Perkins, Senior Vice-President/Government Relations; Monica Portugal, Executive Vice-President/Chief Risk and Compliance Officer; Robert Robinson, CEO; Sean Schreiber, Executive Vice-President/Chief Operating Officer; Tammy Thomas, Senior Vice-President/Business Evolution; Stephanie Vomvouras, Chief Medical Officer; Sara Wilson, Chief of Staff; and Carol Wolff, General Counsel

1. CALL TO ORDER: Board Chair Lynne Nelson called the meeting to order at 4:03 p.m.

AGENDA ITEMS:	DISCUSSION:
2. Agenda Adjustments	There were no adjustments to the agenda.
3. Public Comment	There were no public comments.
4. Chair's Report	Chair Nelson shared that today is Dr. Lesica's last board meeting. On behalf of the board and staff, she thanked him for his leadership and service. Commissioner Adams thanked Dr. Lesica for representing Cumberland County residents. Chair Nelson reminded board members of her previous email regarding committee attendance and asked them to update staff if they are unable to attend a committee meeting, especially as the bulk of the board's work is done within its committees.
5. CEO's Report	Mr. Robinson introduced new staff: Dr. Stephanie Vomvouras, Chief Medical Officer, and Kira Hall, Administrative Assistant III. Mr. Robinson announced upcoming Tailored Plan town hall meetings , which will be held within each county of Alliance's catchment area in partnership with CFAC (Consumer and Family Advisory Committee).
6. Consent Agenda	A. Draft Minutes from October 6, 2022, Board Meeting – page 4 B. Audit and Compliance Committee Report – page 9 C. Client Rights/Human Rights Committee Report – page 43 D. Quality Management Committee Report – page 74

Thursday, November 03, 2022

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
	<p>The consent agenda was sent as part of the Board packet; it is attached to and made part of these minutes. There were no comments or discussion about the consent agenda.</p> <p><u>BOARD ACTION</u> A motion was made by Commissioner Adams to adopt the consent agenda; motion seconded by Dr. Lesica. Motion passed unanimously.</p>
7. Committee Reports	<p>A. Consumer and Family Advisory Committee – page 77 The Alliance Consumer and Family Advisory Committee (CFAC) is composed of consumers and/or family members from Durham, Wake, Cumberland, Johnston, Orange, or Mecklenburg counties who receive mental health, intellectual/developmental disabilities, or substance use/addiction services. A schedule of the CFAC committee meetings are available on Alliance’s website. This report included draft minutes and documents from all CFAC meetings held in the previous month.</p> <p>Marie Dodson, CFAC Vice-Chair, presented the report. She shared the following: list of upcoming events; need for additional services for those with autism diagnoses; request for more information on services available in Mecklenburg County; state registry of unmet needs; community-based supports; local access to needed services with staffing shortages; need for meeting space for Wake CFAC meetings need to be on a bus line and in safe environment; health equity council updates, etc. Mr. Curro shared an update on a recent state case with an order to end the registry of unmet needs within ten years. The CFAC report is attached to and made part of these minutes.</p> <p><u>BOARD ACTION</u> The Board received the report.</p> <p>B. Executive Committee Report – page 96 The Executive Committee sets the agenda for Board meetings and acts in lieu of the Board between meetings. The Executive Committee may act on matters that are time-sensitive between regularly scheduled Board meetings and fulfill other duties as set forth in the by-laws or as otherwise directed by the Board of Directors. Actions by the Executive Committee are reported to the full Board at the next scheduled meeting. This report included draft minutes from the previous meeting and a reappointment recommendation. Chair Nelson provided the report, which is attached to and made part of these minutes.</p> <p><u>BOARD ACTION</u> A motion was made by Vice-Chair Hancock to recommend to the Johnston Board of County Commissioners the reappointment of Lee Jackson to Alliance’s Board; motion seconded by Commissioner Fowler. Motion passed unanimously.</p> <p>C. Finance Committee Report – page 99 The Finance Committee’s function is to review financial statements and recommend policies/practices on fiscal matters to the Board, including reviewing/recommending budgets, audit reports, and financial statements. This Committee also reviews and recommends policies and procedures for managing contracts and other purchase of service arrangements. This month’s report includes documents and draft minutes from the previous meeting and a recommendation to appoint Dianna White as finance officer under NC G.S. 159-24.</p>

Thursday, November 03, 2022

AREA BOARD REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
4:00-6:00 p.m.

AGENDA ITEMS:	DISCUSSION:
	<p>David Hancock, Committee Chair, presented the report. Mr. Hancock noted the revenue exceeded expenditures; he reviewed a recommendation from the committee for the board to approve. The Finance Committee report is attached to and made part of these minutes.</p> <p><u>BOARD ACTION</u> A motion was made by Vice-Chair Hancock to appoint Dianna White as Finance Officer under NC G.S. 159-24, effective November 3, 2022, replacing the current Finance Officer, Kelly Goodfellow; motion seconded by Ms. Diorio. Motion passed unanimously.</p>
8. Closed Session(s)	<p><u>BOARD ACTION</u> A motion was made by Commissioner Cervania to enter closed session pursuant to NC General Statute 143-318.11 (a) (1), (a) (3), and (a) (6) to prevent the disclosure of information that is confidential and not a public record under NCGS 122C-126.1; to consult with or give instructions to an attorney in order to preserve the attorney-client privilege; and to consider the qualifications, competence, and performance of an employee; motion seconded by Ms. Diorio. Motion passed unanimously.</p>
9. Reconvene Open Session	<p>The Board returned to open session.</p>
10. Special Updates/ Presentation(s) – page 111	<p>Cheala Garland-Downey, Executive Vice-President/Chief Human Resources Office, and Shawn Mazyck, Senior Vice-President/Provider Network, provided an update on the following: workforce trends of growth, biological sex, race/ethnicity, and age; applicant and new hire data; current/future staff development programs; plan of support to address network equity issues; and provider make-up for Intensive In-Home services and HUBs (Historically Underutilized Business) used to support child initiatives.</p> <p>Ms. Garland-Downey reviewed growth trends and noted steps currently taken to support Alliance’s internal “Powered by People” missive. Board members requested clarification on staff diversity and noted similarities between community and staff demographics. The presentation is saved as part of the board’s files.</p> <p>Mr. Mazyck reviewed DEI efforts/training within Alliance’s provider network, cultural competency training/resources, partnership with Resource Connections Provider Association, Inc. to engage historically underutilized businesses, and additional initiatives. The presentation is saved as part of the board’s files.</p> <p><u>BOARD ACTION</u> The Board received the training/presentation.</p>
11. Adjournment	<p>All business was completed; the meeting adjourned at 6:00 p.m.</p>

Next Board Meeting
Thursday, December 01, 2022
4:00 – 6:00 pm

Minutes approved by Board on [Click or tap to enter a date..](#)



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Executive Committee Report

DATE OF BOARD MEETING: December 1, 2022

BACKGROUND: The Executive Committee sets the agenda for Board meetings and acts in lieu of the Board between meetings. The Executive Committee may act on matters that are time-sensitive between regularly scheduled Board meetings and fulfill other duties as set forth in the by-laws or as otherwise directed by the Board of Directors. Actions by the Executive Committee are reported to the full Board at the next scheduled meeting.

This report includes draft minutes from the previous meeting and two reappointment recommendations.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): N/A

REQUEST FOR AREA BOARD ACTION: Receive the report.

CEO RECOMMENDATION: Receive the report.

RESOURCE PERSON(S): Lynne Nelson, Board Chair; Robert Robinson, CEO

[\(Back to agenda\)](#)



Monday, November 21, 2022

BOARD EXECUTIVE COMMITTEE - REGULAR MEETING

(virtual meeting via videoconference)

4:00-6:00 p.m.

APPOINTED MEMBERS PRESENT: Carol Council, MSPH (Quality Management Committee Chair); David Curro, BS (Audit and Compliance Committee Chair, Client Rights/Human Rights Committee Chair); David Hancock, MBA, PFAff (Board Vice-Chair and Finance Committee Chair); and Lynne Nelson, BS (Board Chair)

APPOINTED MEMBERS ABSENT: Dena Diorio, MPA (Network Development and Services Committee Chair)

BOARD MEMBERS PRESENT: None

GUEST(S): None

STAFF PRESENT: Veronica Ingram, Executive Assistant II; Robert Robinson, CEO; Sara Wilson, Chief of Staff; and Carol Wolff, General Counsel

1. **WELCOME AND INTRODUCTIONS** – the meeting was called to order at 4:02 p.m.
2. **REVIEW OF THE MINUTES** – The Committee reviewed minutes from the October 17, 2022, meeting; a motion was made by Vice-Chair Hancock and seconded by Ms. Council to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Closed Session	COMMITTEE ACTION: A motion was made by Vice-Chair Hancock to enter closed session NC General Statute 143-318.11 (a) (6) to consider the qualifications, competence, and performance of an employee. Motion seconded by Mr. Curro. Motion passed unanimously.	N/A	N/A
4. Reconvene Open Session	Committee returned to open session.	N/A	N/A
5. Agenda for December Board Meeting	Committee reviewed the draft agenda and did not recommend edits.	Ms. Ingram will collaborate with staff to compile items for the board agenda packet.	11/21/22

6. **ADJOURNMENT:** the meeting adjourned at 4:14 p.m.; the next meeting will be December 19, 2022, at 4:00 p.m.

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Quality Management Committee Report

DATE OF BOARD MEETING: December 1, 2022

BACKGROUND: The Quality Management (QM) Committee serves as the Board's monitoring and evaluation committee charged with the review of statistical data and provider monitoring reports. The goal of the committee is to ensure quality and effectiveness of services and to identify and address opportunities to improve LME/MCO operations and local service system with input from consumers, providers, family members, and other stakeholders.

This report includes draft minutes from the previous meeting.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): N/A

REQUEST FOR AREA BOARD ACTION: Receive the report.

CEO RECOMMENDATION: Receive the report.

RESOURCE PERSON(S): Carol Council, Committee Chair; Lori Skinner-Campbell, Senior Vice-President/Quality Management

[\(Back to agenda\)](#)



Thursday, November 03, 2022

BOARD QUALITY MANAGEMENT COMMITTEE - REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
1:00-2:30 p.m.

APPOINTED MEMBERS PRESENT: ☐ Maria Cervania, Wake County Commissioner, MPH (Board member); ☐ Carol Council, MSPH (Board member/Committee Chair); ☒ Marie Dodson, ☒ Amy Fowler, Orange County Commissioner, MD (Board member); ☒ Israel Pattison; ☐ Samruddhi Thaker, PhD

APPOINTED, NON-VOTING MEMBERS PRESENT: ☒ Diane Murphy, ☒ Dave Muserallo

BOARD MEMBERS PRESENT: Lynne Nelson, Board Chair

GUEST(S) PRESENT: Yvonne French (LME Liaison), Mary Hutchings

STAFF PRESENT: Lori Skinner-Campbell (Senior VP of Quality Management), Dr. Jameelah Melton (Deputy Chief Medical Officer), Ginger Yarbrough (NCQA Accreditation Manager), Tia Grant (Quality Improvement Manager), Laini Jarrett (Quality Review Coordinator, II), Laura Bardascino (Quality Improvement Specialist, II), Shawn Mazyck (SVP of Provider Network), Diane Fening (Executive Assistant, I), and Tara Jones (Administrative Assistant, III)

- 1. WELCOME AND INTRODUCTIONS** – the meeting was called to order at 1:00 PM
- 2. REVIEW OF THE MINUTES** – The minutes from the August 4, 2022, meeting were reviewed; a motion was made by Amy Fowler and seconded by Maria Dodson to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Meeting Time Survey	<p>A) It was proposed that a survey be sent to all voting members of the committee to access the best meeting time and day.</p> <p>B) Amy Fowler announced that her last meeting with the committee will be in December.</p>	<p>A) Tara Jones will send a short survey to the voting members to determine the best day and time to hold the committee meetings.</p> <p>B) Follow up with the Veronica Ingram, Board Clerk, to determine what steps need to be taken to fill the potential open vacancy on the Committee.</p>	

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Thursday, November 03, 2022

BOARD QUALITY MANAGEMENT COMMITTEE - REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
1:00-2:30 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
4. Quality Improvement Plan/Project (QIP) and Process Improvement Plan/Project (PIP) Update/Vote	<p><u>Metabolic Monitoring Measures QIP/Diabetes Care for People with Hemoglobin A1c Poor Control PIP.</u></p> <p>Tia Grant, Quality Improvement Manager, presented on the QIP for Metabolic Monitoring Measures and the new PIP on Diabetes Care for People with Hemoglobin A1c Poor Control. The presentation can be found in the committee files.</p> <p>A) COMMITTEE ACTION:</p> <p>A motion was made by Marie Dodson and seconded by Amy Fowler to close the QIP on Metabolic Monitoring Measures.</p> <p>Motion Passed Unanimously. The Metabolic Monitoring Measures QIP is closed.</p> <p>B) COMMITTEE ACTION:</p> <p>A motion was made by Marie Dodson and seconded by Amy Fowler to approve the PIP on Diabetes Care for People with Hemoglobin A1c Poor Control.</p> <p>Motion Passed Unanimously. The PIP for Diabetes Care for People with Hemoglobin A1c Poor Control is open.</p> <p><u>Transitioning to Community Living (TCL): Primary Care Provider Visits (PCP) PIP.</u></p> <p>Laini Jarrett, Quality Review Coordinator, presented on the PIP for TCL: Primary Care Provider Visits. The presentation can be found in the committee files.</p> <p>C) COMMITTEE ACTION:</p> <p>A motion was made by Marie Dodson and seconded by Israel Pattison to approve the PIP on TCL: Primary Care Provider Visits.</p> <p>Motion Passed Unanimously. The PIP on TCL: Primary Care Provider Visits is Open.</p>	N/A	

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Thursday, November 03, 2022

BOARD QUALITY MANAGEMENT COMMITTEE - REGULAR MEETING
5200 W. Paramount Parkway, Morrisville, NC 27560
1:00-2:30 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p><u>Follow Up after Hospitalization QIP and PIP:</u> Laura Bardascino, Quality Improvement Specialist, presented on closing the 7 Day Follow Up after Hospitalization State Mental Health (MH)/Substance Use Disorder (SUD), Medicaid SUD QIP and opening the 7 Day/30 Day Follow Up after Hospitalization State MH/SUD, Medicaid MH, and Tailored Plan MH, PIP. The presentation can be found in the committee files.</p> <p><u>D) COMMITTEE ACTION:</u> A motion was made by Israel Pattison and seconded by Marie Dodson to close the 7 Day Follow Up after Hospitalization State (MH)/(SUD), Medicaid SUD QIP and to approve the PIP on 7 Day/30 Day Follow Up after Hospitalization State MH/SUD, Medicaid MH, and Tailored Plan MH.</p> <p>Motion Passed Unanimously. The QIP on 7 Day Follow Up after Hospitalization State(MH)/(SUD), Medicaid SUD is closed. The PIP on 7 Day/30 Day Follow Up after Hospitalization State MH/SUD, Medicaid MH, and Tailored Plan MH is approved.</p>		
<p>5. QM Evaluation (Eval) FY22, Quality Management and Improvement Plan (QMIP) FY23, and Quality Assessment Performance Improvement (QAPI) FY23 Presentation/Vote</p>	<p>Ginger Yarbrough, NCQA Accreditation Manager, reminded the committee members of key points in the QM Eval FY22, QMIP FY23, and QAPI FY23. All of these documents were presented during a previous meeting. All three documents are located in the committee files.</p> <p><u>A) COMMITTEE ACTION: QM Eval FY22</u> A motion was made by Israel Pattison and seconded by Marie Dodson to approve the QM Eval FY22.</p> <p>Motion Passed Unanimously. QM Eval FY22 is approved.</p> <p><u>B) COMMITTEE ACTION: QMIP FY23</u> A motion was made by Israel Pattison and seconded by Marie Dodson to approve the QMIP FY23.</p>	<p>N/A</p>	

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Thursday, November 03, 2022

BOARD QUALITY MANAGEMENT COMMITTEE - REGULAR MEETING
5200 W. Paramount Parkway, Morrisville, NC 27560
1:00-2:30 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>Motion Passed 3 to 1. QMIP FY23 approved.</p> <p>C) COMMITTEE ACTION: QAPI FY23 A motion was made by Amy Fowler and seconded by Israel Pattison to approve the QAPI FY23.</p> <p>Motion Passed Unanimously. QAPI FY23 is approved.</p>		
6. Value Based Contract Presentation	<p>Shawn Mazyck, Senior Vice President of Provider Networks gave a high-level verbal update on the work being conducted regarding Value Based Contracts (VBCs). He was unable to fully present, at this time. A detailed presentation will be given at the Quality Management Committee meeting in December.</p>	<p>Damali Alston, Sr. Director of Network Evaluation will present on VBCs at December's QMC Meeting.</p>	
7. Discussions for Next Meeting/Adjournment	<p>A) Committee members requested that all documents and presentations that will be discussed at meetings be sent, at least, 24 hours in advance of the meeting for adequate review time.</p> <p>B) The committee would like to know what platforms are being used and what kinds of analysis are being produced. The committee would like an update on this.</p>	<p>A) Presentations and documents will be sent with the Agenda and Minutes for the committee meetings, when available.</p> <p>B) Follow up with QM Data staff to present an update at December's meeting.</p>	

8. ADJOURNMENT: the meeting adjourned 2:30 PM; the next meeting will be December 1, 2022, from 1:00 p.m. to 2:30 p.m.

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Consumer Family Advisory Committee (CFAC)

DATE OF BOARD MEETING: December 1, 2022

BACKGROUND: The Alliance Consumer and Family Advisory Committee, or CFAC, is made up of consumers and/or family members that live in Cumberland, Durham, Johnston, Wake, Mecklenburg, and Orange counties who receive mental health, intellectual/developmental disabilities, traumatic brain injury and substance use/addiction services. CFAC is a self-governing committee that serves as an advisor to Alliance administration and Board of Directors. The Alliance CFAC Steering Committee meets at 5:30pm on the first Monday of each month via Teams. Subcommittee meetings are held in individual counties; the schedules for those meetings are available on our website. This report includes minutes and documents from all counties held during October CFAC meetings.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): N/A

REQUEST FOR AREA BOARD ACTION: Accept the report.

CEO RECOMMENDATION: Accept the report.

RESOURCE PERSON(S): Michael Maguire, CFAC Steering Committee Chair; Ramona Branch, Member Inclusion & Outreach Manager; Lakeisha McCormick, Member Inclusion & Outreach Manager

[\(Back to agenda\)](#)

Monday, October 03, 2022

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
5:30pm – 7:00 p.m.



APPOINTED MEMBERS PRESENT: ☒ Ruth Reynolds, ☒ Randy Sperling, ☒ Felishia McPherson, ☐ Renee Lloyd, ☒ Steve Furman, ☒ Carol Conway, ☐ Alicia Jones, ☐ Anna Cunningham, ☒ E Marie Dodson, ☒ Leanna George, ☒ Charlitta Burruss, ☒ Regina Mays, ☒ Dr. Michael McGuire

BOARD MEMBERS PRESENT: None

GUEST(S): NCDHHS; ☒ Stacy Harward, NCDHHS

☒ Annette Smith, ☒ Ellen Gibson, ☒ Shirley Francis; ☒ Jason Phipps, ☒ Tracy Glenn Thomas, ☒ Brianna Harris, ☒ Sharon Harris, ☒ Vandna Mushi, ☒ Evelyn Sanders, ☒ Dave Curro

STAFF PRESENT: ☒ Aalece Pugh-Lilly, Sr. Director Community Health & Well-Being, ☒ Amiee Izawa, Director of Community Health and Wellbeing, ☒ Ramona Branch, Member Inclusion and Outreach Manager; ☒ LaKeisha McCormick, Member Inclusion and Outreach Manager; ☒ Erica Asbury, Member Inclusion and Outreach Specialist, ☒ Eileen Bennett, Member Inclusion and Outreach Specialist, ☒ Starlett Davis, Member Inclusion and Outreach Specialist, ☒ Warren Gibbs, Member Inclusion and Outreach Specialist, ☒ Fantasia Jones, Member Inclusion and Outreach Specialist, ☒ Douglas McDowell, Member Inclusion and Outreach Specialist, ☒ India Kay Perez, Member Inclusion and Outreach Specialist, ☒ Rob Robinson, Chief Executive Officer ☒ Sara Wilson, Chief of Staff

1. **WELCOME AND INTRODUCTIONS** – the meeting was called to order at 5:30 pm by E. Marie Dodson
2. **REVIEW OF THE MINUTES** – Minutes from the September 6, 2022 meeting reviewed; a motion was made by Carol Conway and seconded by Charlitta Burruss to approve the minutes. Motion passed unanimously. Approved at 5:33 pm

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Updates	<p>Rob Robinson & Sara Wilson</p> <ul style="list-style-type: none">• NCDHHS Delays Medicaid Managed Care Tailored Plans<ul style="list-style-type: none">○ To ensure beneficiaries can seamlessly receive care on day one, the North Carolina Department of Health and Human Services (NCDHHS) will delay the implementation of the NC Medicaid Managed Care Behavioral Health and Intellectual/ Developmental Disabilities Tailored Plans (Tailored Plans) until April 1, 2023.○ Tailored Plans, originally scheduled to launch Dec. 1, 2022, will provide the same services as Standard Plans in NC Medicaid Managed Care, and will also provide additional specialized		

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Monday, October 03, 2022

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>services for individuals with significant behavioral health conditions, Intellectual/Developmental Disabilities (I/DDs), and traumatic brain injury (TBI)</p> <ul style="list-style-type: none">○ The delayed start of Tailored Plans allows Local Management Entity/Managed Care Organizations (LME/MCOs), which will operate the Tailored Plans, more time to contract with additional providers to support member choice and to validate that data systems are working appropriately. The decision is supported by the leadership of the state's six LME/MCOs. <p>• Key functions of the Tailored Plans will still go live</p> <ul style="list-style-type: none">• DHHS and LME/MCOs will support moving forward with Tailored Care Management to launch on December 1, 2022.<ul style="list-style-type: none">○ Plan is to have Care Managers assigned, through either Alliance Health Plan or Provider Community, the plan is to have April 1, 2023 most members connected with a Care Manager at the time of the TP go live. Care Manager process will remain the same.• Pending approval from federal CMS, DHHS will implement the 1915(i) option on December 1, 2022, to provide certain services to help beneficiaries remain in their homes and community-based settings.• Management of the pharmacy benefit will still go live on April 1, 2023, as previously announced. <p>Alliance Health Plan Stance on Delay</p> <ul style="list-style-type: none">• Alliance Health Plan did not request the delay and believe we would be ready to launch on December 1, 2022. All the LME/MCOs support DHHS' decision. Pushing back the full launch of the Tailored Plans will allow more time for Alliance and the other LME/MCOs to contract with all providers necessary to support member choice for primary care providers and other healthcare professionals and to further test critical data systems.		

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none">Alliance Health Plan is in a good place with our implementation preparations, but with any statewide change of this scope, change is part of the process. Our members and providers have been through a lot over the past few years, including the pandemic, the launch of Standard Plans, and county realignments. Given all these challenges, having some additional time for member outreach and enrollment, provider contracting, and other preparations will be beneficial to the people we all serve and to the public system in general.Physical Health, Primary Care, Behavioral Health Provider Contracts<ul style="list-style-type: none">If you have a Physical Health Provider, PCP or Behavioral Health provider that you are not sure is in the Alliance Health Plan contract and you want to continue to see that provider call the access line. Our folks will reach out to our network and let them know. Helps us know who we should be reaching out to and what contracts we should be working on.Even if we do not have a specific contract at go-live we will still have a mechanism in place where members can see their PCP and that PCP will get paid. It is our priority that members can see the PCP that they have had and will continue to get care. If you have a PCP and are not sure if they are in the Alliance Health Plan contract, and you want to continue to see that PCP, call the Access and Information Line. They will ask a few questions: Name, Doctor, DOB, etc, and we will reach out to our network submit request for this Physical Health Provider to be in the contract. <p>Question/Comment/Discussion</p> <p>Vanda Mushi: What is the 1915 (i) Waiver?</p> <p>Sara Wilson: We can come back if the group would like to hear more about the 1915 (i) Waiver. At a high level the way that the system currently works in NC, in order to do all the Medicaid Transformation, implementation of the Tailored Plans etc, the Federal Authority for NC to do that is all contained within the 1915 (i) Waiver. Right now, some of the services that you may be receiving through</p>		

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>Medicaid are part of a (b) waiver, under the 1115 waiver you cannot have the (b) waiver. NC now must move some of their services to what is now known as the (i) waiver. The benefit is that there will be services under the (i) waiver, under Medicaid, that are not necessarily available today under the (b) waiver. For individuals who are receiving innovations look-a-like services, sometimes referred to as B3Di waiver services, those will all be converted to a full Innovations Waiver slot as part this transition. This is exciting news in terms of people getting converted to a full/complete Innovation Waiver Slot. We can come back and do a deeper dive into that cross walk and what some of those services will look like if that is what the group would like to do at a future meeting.</p> <p>Carol Conway: Will people who are on the waitlist go live on December 1, 2022, with the (i) waiver services?</p> <p>Sara Wilson: This depends on what services they are waiting for, there are different services that will be available under the (i) waiver, they could, if they are potentially waiting for those services. It will be a case-by-case basis in terms of the eligibility criteria for those services. It is different than qualifying for the Innovations Waiver, you do not have to have a slot to qualify for an (i) waiver service, you just must have Medicaid and then meet eligibility for the service. (i) waiver is not a first come first serve slot proves like the Innovation Waiver.</p> <p>Rob Robinson: We want to partner with CFAC in each of our six counties to conduct townhalls. The idea is to have a place where we can hear questions from providers, stake holders, and those being served. Do you want to partner and who should we work with to get the townhall's established?</p> <p>Marie Dodson: Agreed all CFAC Local Chapters are on-board, this was a topic of discussion at our last CFAC retreat. Chairs will be first point of contact and would like Health Department, Social Services, and Providers to attend. May be difficult to get everyone at the townhall due to time constraints but, here could be more than one townhall. Restrictions on where to hold the meeting, discuss the semantics of locations.</p> <p>Rob Robinson: Typically, no restrictions in securing space, we have staff in each of the counties looking to secure space. We would like to have these meetings sooner than later. We should begin to send out invites to get this started.</p> <p>Regina Mays: Can Durham have multiple townhalls, Providers, Clients, Community Support Organizations?</p>		

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	<p>Rob Robinson: Not opposed to this idea, we could get started with one and then expand to two if needed. The goal is to get as many people as we can at the meeting who have questions related to Tailored Plan.</p> <p>Ellen Gibson: Would like to see Townhall meeting in her county, willing to work with CFAC Liaison to get DSS or the health department to host the meeting in Cumberland County.</p> <p>Ramona Branch: Staff who are doing the groundwork to ensure implementation of townhalls: Cumberland: Sharon Glover, Durham/Johnston: Ashley Bass Mitchell, Wake: Margaret Soler, Orange: Lori Williamson. Once they have nailed down a place to host the meeting, the CFAC in each county can partner with them on this venture.</p> <p>Randy Sperling: What has Cumberland done historically to get such a large turnout at these meetings? Mecklenburg is new and would like a little information on how to get things started, and how to contact people.</p> <p>Rob Robinson: It is word by mouth, advertisement is the same in all six counties. Information is sent to DSS, the County, the Courts, through providers, post on website, to get the word out.</p> <p>Sara Wilson: We will have a flyer that we will share, we welcome your feedback. Having a flyer with consistent messaging. Word of mouth and getting the flyer into hands has gone a long way to help educate people about the opportunity to come hear the information and ask questions.</p>		
4. Retreat Debrief	<p>LaKeisha McCormick and Ramona Branch</p> <p>CFAC Retreat Update</p> <ul style="list-style-type: none"> Total of 35 CFAC Members in Attendance (21 In-Person; 14 Virtual) <ul style="list-style-type: none"> Cumberland: 4 In-Person; 3 Virtual Durham: 3 In-Person; 3 Virtual Johnston: 4 In-Person; 0 Virtual Mecklenburg: 5 In-Person; 4 Virtual Orange: 3 In-person; 1 Virtual Wake: 2 In-Person; 3 Virtual <p>Quarterly CFAC Chair/Co-Chair Meeting</p> <ul style="list-style-type: none"> Chair/Co-Chairs will receive invitation via email <ul style="list-style-type: none"> Ramona and Lakeisha will coordinate/plan meeting 		

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5:30pm – 7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none"> Chairs/Co-chairs discuss potential agenda items for the meeting and share them with CFAC Liaison <p>CFAC Retreat Feedback</p> <ul style="list-style-type: none"> Survey Monkey Link for CFAC Members who attended the retreat <ul style="list-style-type: none"> CFAC Liaisons will send link via email, if paper version is preferred CFAC Members should contact CFAC Liaison for support Purpose of the survey is to provide feedback on what worked, what did not work, and what we can do better in the planning of future retreats <p>County CFAC Report Outs</p> <ul style="list-style-type: none"> Brief overview of initiatives each county plans to work on <ul style="list-style-type: none"> Cumberland: Host Presentation about Alliance Health Plan, get more awareness around Tailored Plan and pass on information about TP Durham: Improve communication between Alliance Health Plan and CFAC, reach out to Care Coordinators and address needs in the community Johnston: Work with SOC to garner participation at Alliance Health Plan Town Hall by inviting local Community Based Organizations, Stakeholders, Public Health Agencies etc. Plan a Health Resource Fair Mecklenburg: Work on Registry of Unmet Needs and education around the Innovations Waiver to share with the community Orange: IDD Housing, Transportation, and education on Trauma Informed Care Wake: Concentrate on Housing Crisis, partner with Alcentro, provide a community event to educate on utilization of telehealth platform through Healthy Blue <p>Question/Comment/Discussion</p> <p>Shirley Francis: Enjoyed the retreat, it was good to get together with everyone after the last two years. Excited to get on the same page and move forward with Tailored Plan. Expressed gratitude to staff who supported in putting together the retreat.</p>	<p>Survey Monkey Link will be sent out via email</p> <p>Ramona will send out an email update which will provide a brief update on initiatives that each county plans to work on</p>	

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>Marie Dodson: Best CFAC Retreat that I have been to. Kudos to Mecklenburg CFAC for being a new county and coming as far as they have come.</p> <p>Randy Sperling: CFAC Retreat was worth making the long trip, everything was wonderful including the food.</p>		
5. CFAC Marketing Materials	<p>Marie Dodson & Aimee Izawa</p> <p>Update CFAC Brochure</p> <ul style="list-style-type: none"> CFAC provide feedback on what on content should be added or deleted from CFAC brochure <ul style="list-style-type: none"> Send comment/feedback to Aimee Izawa or Marie Dodson Request will be sent to communications for formatting and approval 	Aimee and Marie will meet to discuss updating brochure once feedback is submitted	
6. By-Laws Review	<p>Aalece Pugh-Lilly</p> <p>Review PPT Overview of CFAC By-Laws – Specific to Alliance Health CFAC</p> <ul style="list-style-type: none"> By-Laws Overview Objective <ol style="list-style-type: none"> Ensure all Alliance County CFAC subcommittees (Local Chapters) are aware of the Bylaws given introduction of new counties. Afford a chance to ask questions or seek clarification regarding roles & responsibilities. Governing Documents <ol style="list-style-type: none"> Bylaws Relational Agreement Charter of each Local CFAC <ul style="list-style-type: none"> Questions about locating Charter, ask CFAC Liaison Alliance Policies and Procedures Purpose of the CFAC – advise the LME/MCO/Tailored Plan on the planning and management of the local public mental health, intellectual and developmental disabilities, substance use disorder, and traumatic brain injury services system pursuant to N.C.G.S. §122C-170. CFAC Structure. <ul style="list-style-type: none"> Mission: To be an active and constructive partner and participate in state and local mental health system 	CFAC By-Law PPT will be sent out with the meeting minutes	

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>development, represent the interest of our members, families, and geographic areas (six counties), and the state systems of care. Participate in the creation and maintenance of local systems in our communities that are responsive to the needs of our members and families. Participate in the creation and maintenance of the local systems in our communities in which consumers and families are a very important part of planning management and evaluation activities, and to provide appropriate feedback to members, families, the area authority (LME/MCO), its providers, and the state, regarding the system.</p> <p>Note: Alliance Health Plan Staff is responsible for supporting the CFAC in fulfilling these responsibilities.</p> <p>CFAC Structure:</p> <ul style="list-style-type: none"> • Steering Committee <ol style="list-style-type: none"> 1. The Steering Committee shall be made up of duly elected officers and the chairs of each of the local CFACs. 2. Local CFACs have the right to send one additional member to the Steering Committee as voting members on a monthly basis; the additional members attending can be determined by the local CFAC. 3. The Steering Committee will meet monthly using virtual and telephonic means. 4. A quorum will be considered one more than 50% of the officers and the local CFAC chairs. 5. The Steering Committee has the authority to take any action necessary and to act as the conduit for information to and from the LME-MCO/Tailored Plan. <ul style="list-style-type: none"> ○ Information presented during Steering Committee Meetings should be shared at the Local Chapter Meetings. ○ These meetings are open to the public and all members of the Local Chapters are welcome to attend. • Local CFACs <ol style="list-style-type: none"> 1. Adopt and publish procedures by which interested, qualified individuals may apply to become a member of the team. 2. Develop a charter that guides their action and tasks to be completed. 		

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5:30pm – 7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>3. Local CFACs shall consist of no more than 14 official members, doing their utmost to have a fair representation of each disability category. The general public is always welcome and encouraged to participate.</p> <ul style="list-style-type: none"> ○ Four Disability Categories: Traumatic Brain Injury, Intellectual/Developmental Disability, Mental Health, and Substance Use ○ TBI Waiver only operational in four counties, not operational in Mecklenburg or Orange, we are still waiting for CMS approval for it to be expanded to Mecklenburg and Orange. <p>• Board Seat</p> <ol style="list-style-type: none"> 1. The Alliance Board has agreed to have one seat filled by a CFAC appointee. <ul style="list-style-type: none"> ○ Dave Curro is the CFAC Representative on the Board of Directors for Alliance Health Plan. He was elected and in his 2nd term. 2. The Steering Committee Chair is responsible for putting forth at least two candidates from different counties when the seat is open. <p>Question/Comment/Discussion: Dr. Michael McGuire: There are three seats on the Steering Committee: Chair (Michael McGuire), Co-Chair (Marie Dodson), and Secretary (Shirley Francis)</p> <p>Jason Phipps: Should we consider including the maximum term limits of members/advisors in the by-laws or leave it in the local subcommittee by-laws? Decision was made to table this topic and discuss if membership numbers change significantly in the future or after Tailor Plan Go-Live.</p>		
7. CFAC Relational Agreement Review	<p>Ramona Branch & LaKeisha McCormick</p> <p>Question/Comment/Discussion: Aalece Pugh Lily: Did we send the relational agreement out to everyone? Ramona Branch: I did not send the agreement out with the agenda. Aimee Izawa: We will send this with the information for the retreat all at one time.</p>	<p>Will be discussed at a future meeting.</p> <p>Relational Agreement will be sent out via email.</p>	
8. I2I Conference – Approval*	<p>Ramona Branch and LaKeisha McCormick</p> <p>Names from each County CFAC ready to be submitted for approval to attend conference:</p>		

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Monday, October 03, 2022

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5:30pm – 7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none"> • Steering Committee: Dr. Michael McGuire • Cumberland: Ellen Gibson, Felicia McPherson • Durham: Charlitta Burruss, Regina Mays • Johnston: Marie Dodson, Leanna George • Mecklenburg: Ruth Reynolds, Randy Sperling • Orange: Candace Ally, Steve Furman • Wake: Anna Cunningham, Alicia Jones <p>A motion was made by Randy Sperling and seconded by Ellen Gibson to approve the list of attendees. Motion passed unanimously. Approved at 6:24 pm</p>		
9. State Updates	<p>Stacey Harward, NCDHHS</p> <p>State Update:</p> <ul style="list-style-type: none"> • Joint DMHDDSAS and DHB Consumer Webinar <ul style="list-style-type: none"> ○ Held Today: Monday, October 3, 2022, 2:00 pm - 3:00 pm ○ Next Call will be held later this month, watch for email with updates • NAMI NC 2022 Annual Conference <ul style="list-style-type: none"> ○ Date/Time: October 4, 2022, 8:00 am – 5:00 pm ○ McKimmon Center Raleigh, NC 27606 • State CFAC Meeting: In-Person & Virtual Meeting <ul style="list-style-type: none"> ○ Every 2nd Wednesday, from 9:00 am - 3:00 pm ○ Next Meeting: Wednesday, Oct 12, 2022, 9:00 am - 2:45 p.m. ○ Location: 306 N. Wilmington Street, Raleigh NC ○ Virtual Link is in CE & E Update • Tailored Plan Updates <ul style="list-style-type: none"> ○ NCDHHS Delays Medicaid Managed Care Tailored Plans: To ensure beneficiaries can seamlessly receive care on day one, the North Carolina Department of Health and Human Services (NCDHHS) will delay the implementation of the NC Medicaid Managed Care Behavioral Health and Intellectual/ Developmental Disabilities Tailored Plans (Tailored Plans) until April 1, 2023. 		

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	<p>CE & E update is sent out via constant contact, the email does not have staff name as sender but, it has NCDHM as the sender. It is being sent out in a different format, lots of links for the various conferences, webinars, calls, etc.</p> <p>Email Stacy Harward with any questions: Stacey.Harward@dhhs.nc.gov Community Engagement and Empowerment NCDHHS</p>		
10. Announcements	<p>UPDATE:</p> <p>Ramona Branch</p> <ul style="list-style-type: none"> Starting November 1, 2022, Alliance Health Plan will no longer utilize Zoom, we are transitioning our CFAC/Steering Committee Meetings to Microsoft Teams platform. After October 31, 2022, all Zoom links will expire for County CFAC/Steering Committee Meetings <ul style="list-style-type: none"> Can join by computer or phone (can hear audio, cannot speak), download the Microsoft Teams app CFAC Liaisons will send out new links for future Local Chapter meetings Ramona or Aimee will send out new links for future Steering Committee Meetings <p>Warren Gibbs: Tested out the Microsoft Team's application, confirmed there is no need to have an outlook email for Teams</p> <p>Warren Gibbs: Introduction, New Member Inclusion & Outreach Specialist (MIOS) for Johnston County.</p> <p>Marie Dodson</p> <ul style="list-style-type: none"> Next Steering Committee Meeting: Monday, November 7, 2022, at 5:30 pm <p>Charlitta Burruss: At our next meeting we will have a guest to speak about Autism. Interested in having some people come out to local CFAC in Durham, discuss what you do and what barrier or challenges you face on a daily basis. Good idea for us network, reach out, and help get to know one another better. If interested in coming to local CFAC to share about Behavioral Health needs of you or family member reach out to Fantasia Jones, CFAC Liaison. Open to all CFAC Local or State.</p>		

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AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>Marie Dodson: Advised she is interested in attending meeting next Monday and would like to hear speaker.</p> <p>Jason Phipps: Did our CFAC Annual Report get finalized and sent out?</p> <p>Aalece Pugh-Lilly: The information that everyone collectively provided for fiscal year 2022 report has been submitted to communications team and they are working to put compile information and submit the report. We will reach back out to Dave Fuller, he was out this week but, will ask for update and share with the Committee.</p>		

11. ADJOURNMENT: The next meeting will be Monday, November 7, 2022 @ 5:30pm – Adjourned Motion made by Ellen Gibson at 6:41 pm, seconded by Charlitta Burruss

*Individuals seeking approval to attend conference: Leanne George (Johnston), Marie Dodson (Johnston), Ellen Gibson (Cumberland), Felicia McPherson (Cumberland), Alicia Jones (Wake), Anna Cunningham (Wake), Candace Alley (Orange), Regina Mays (Durham), Charlitta Burruss (Durham), Michael McGuire (Steering Committee)



Monday, October 10, 2022

Durham CFAC MEETING - REGULAR MEETING
Virtual meeting via videoconference

MEMBERS PRESENT: ☒ Vandna Munshi, ☒ Victoria Chibuogu Nneji, ☐ Tammy Shaw, ☐ Latasha Jordan, ☒ Dave Curro, ☒ Brenda Solomon, ☒ Chris Dale, ☒ Pinkey Dunston, ☒ Regina Mays, ☒ Charlitta Burruss

BOARD MEMBERS PRESENT: None

GUEST(S): ☒ Suzanne Thompson, DHHS, : ☐ Herb Trippert, Trosa, ☒ Whitney Sukonick, Autism Society of NC

STAFF PRESENT: ☒ Ramona Branch, Member Inclusion & Outreach Manager, ☒ Fantasia Jones, Member Inclusion & Outreach Specialist, ☐ Aalece Pugh-Lily, Senior Director Community Health and Well-Being, ☐ Aimee Izawa, Director Community and Member Engagement,

<https://alliancehealthplan.zoom.us/j/98180766572>

1. WELCOME AND INTRODUCTIONS

2. REVIEW OF THE MINUTES – There were no minutes from the September 12, 2022, Consumer and Family Advisory Committee (CFAC) meeting due to not have a quorum. A motion was made by [Click here to enter text.](#) and seconded by [Click here to enter text.](#) to approve the minutes. [Choose an item.](#)

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Public Comments	Members discuss the impact COVID-19 has had on them, and precautions to stay save.		
4. Guest speaker	Whitney Sukonick gave a full power point presentation for the Autism Society of NC		
5. State Updates	<p>Suzanne Thompson: October CE&E</p> <ul style="list-style-type: none">➤ Tailored plan delayed from December 1,2022 to April 2023➤ 2022 NAMI NC Annual Conference October 4, 2022, 8:00 am – 5:00 pm➤ Steps to Success: Effective IEPs Date/Time: Tuesday October 11, 2022,6:30-7:45 p.m.➤ Addressing Trauma and Building Resilience using A Science-Based Approach: October 6, 2022 1:00 PM to 2:30 PM➤ 14th Annual NC One Community in Recovery Conference Calls for proposals are due October 28,2022!➤ 39th Annual NADD Virtual Conference: December 7-9,2022➤ State Consumer and Family Advisory Committee: WebEx Virtual Meeting Details: Date/Time: Wednesday, Oct 12, 2022, 9:00 - 2:45 p.m. Location:306 N. Wilmington Street, Raleigh NC Bath Building Conf. Room 107 Access Code: 2433 556 2669 Password: UjqCMrdM337		

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none"> ➤ State to Local Collaboration: Date/Time: Wednesday, Oct 26, 2022, 6:00 - 7:30 p.m. Join Link: Click here to join Access Code: 2422 176 1856 Password: beVeuiYA793 Dial-In: 1-415-655-0003 Access Code: 242 176 1856 		
6. Tailored Plan Updates	<p>Ramona provided updates for Tailored plan:</p> <ul style="list-style-type: none"> ➤ Aimee unable to join meeting. ➤ Discussed the delay of the tailored plan ➤ Discussed the importance of having members from each Sub committee to participate in the SCFAC monthly meetings 		
7. LME/MCO Updates	<p>Ramona Branch provided the following updates</p> <ul style="list-style-type: none"> ➤ CFAC retreat updates and attendance ➤ Donna Stevenson update ➤ Jennifer Meade local collab updates ➤ November 1st all meetings will be held on teams, no longer using zoom. ➤ I@I conference Durham representatives will be Charlitta Burruss and Regina Mays 		
8. Steering Committee Updates	<p>Regina Mays provides the following updates:</p> <ul style="list-style-type: none"> ➤ Town Hall meeting inquiries and updates <p>Charlitta Burruss provided the following updates:</p> <ul style="list-style-type: none"> ➤ Approval of flyer from state for Durham CFAC flyer ➤ Discussed upcoming speakers for the meetings ➤ Brochures for CFAC 		
9. Updates	<p>Fantasia Jones provided the following updates</p> <ul style="list-style-type: none"> - Durham CFAC voted to continue virtual monthly meetings (Dave motioned, Brenda second) Committee voted. - Discussed the bylaws and terms: provided each member with accurate entry date as well as expiration date of term. (3 terms per member/1 term= 3years) 		
10. Announcements	No additional announcements were made.		

ADJOURNMENT: The next meeting will be November 14, 2022, at 5:30 p.m.

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.



Monday, October 10, 2022

Durham CFAC MEETING - REGULAR MEETING
Virtual meeting via videoconference

Respectfully Submitted by:

[Click here to enter text.](#)

Date Approved

DRAFT

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

MEMBERS PRESENT: ☒ Karen McKinnon ☒ Trula Miles ☒ Annette Smith ☒ Benjamin Turner Smith, ☒ Alicia Jones, CFAC Chair; ☐ Angeline C Rainear
☐ Wanda (Faye) Griffin, ☐ Israel Pattison ☒ Rasheeda McAllister-McCormick, ☒ Nancy Johns , ☒ Anna Cunningham CFAC Vice Chair

BOARD MEMBERS PRESENT:

GUEST(S): ☐ Suzanne Thompson, DHHS; ☒ Kent Earhart Orange County CFAC Subcommittee member

STAFF PRESENT: ☒ Ramona Branch, Manager Inclusion and Outreach Manager; ☒ Erica Asbury, Member Inclusion and Outreach Specialist ; ☒ Aimee Izawa, Dir. of Community & Member Engagement

Please sign-up for each meeting via: Please Right Click on the below link and press "OPEN HYPERLINK" to register

<https://alliancehealthplan.zoom.us/j/96839505189>

1. WELCOME AND INTRODUCTIONS

2. REVIEW OF THE MINUTES:

- The minutes from the Wake County Sub-Committee meeting on September 13, 2022, was reviewed; a motion was made by K. McKinnon and seconded by N. Johns Committee/ Board members at 5:40pm. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Welcome/ Public Comments	<p>A Cunningham, the Vice chair Open Public Comments at 5:34pm due to A. Jones having technical issues and requesting that the meeting continue on without further delay.</p> <p>General Public Comments: N. Johns asked that our CFAC consider including the senior citizen population when addresses mental health needs. N. Johns stated that based on her training and interactions with the community that particular population continues to be overlooked. She further explained that when the Wake CFAC considers collecting items that they include sanitary items and bathing supplies. A. Smith discussed the importance of the Medical oversight committee and that detailed information may be found through NCDHHS. She explained that DSP and wage issues are covered through those meetings. A. Cunningham added further examples and definitions of the reach of that particular committee.</p>		Ongoing

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

Tuesday, October 11, 2022

**Wake CFAC Subcommittee Meeting
Via Video Conference**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	R. McAllister -McCormick stated that she was elated to have received information about Carter High School in Winston Salem and that she would like to know if a representative from the school would consider doing a training/presentation for our CFAC meeting. E. Asbury shared that she would reach out to the staff at the High School with an invitation.		
4. LME/MCO Update	A. Izawa reiterated the announcement that the full launch date of the Tailored plan has changed from 12/1/22 to 4/1/2023. Key Tailored plan function such as care management and the waiver series will still go live on 12/1/22. A.Izawa shared that member packets will be going out. She suggested that members continue to contact the member and recipient line if there are specific question, or the state. The following numbers were shared in the chat by R. Branch:800-510-9132 member line; enrollment broker 833-870-5500; and ombudsman 877-201-3750.		Ongoing
5. State update	<p>R. Branch announced that S. Thompson from DHHS contacted her and will not be presenting on tonight's call. R. Branch encouraged the audience to consider joining the state to local CFAC call on 10/14 at 9 am. She shared that it is informative. E. Asbury thanked A. Smith for her attendance at the September meeting and pointed out the A. Smith's involvement resulted in immediate action.</p> <p>R. Branch discussed the CFAC retreat and stated that there were 34 members in physical attendance and 130 participants overall. The CFAC retreat survey has gone out. Please fill it out as soon as possible. Meetings will NOT be held via Zoom effective Nov 1st, 2022. All CFAC meetings will take place via Microsoft Teams. The invite will be sent out please test your ability to use the software in advance of the meeting. There is a way for you to join even if you do not have teams.</p> <p>R. Branch confirmed that A. Jones and A. Cunningham are the CFAC member that are scheduled to attend the i2i conference in December at Pinehurst.</p> <p>R. Branch spent time discussing CFAC member terms and stated that according to the bylaws, members may serve 3 consecutive terms at year years each term at a total of 9 years. After that the member will need to step down for one year.</p>		Ongoing

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

Tuesday, October 11, 2022

**Wake CFAC Subcommittee Meeting
Via Video Conference**

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
6. Training: NAMI Conference	The statewide NAMI conference took place on October 4 th in Raleigh and both N. Johns and A. Jones attended on the behalf of Wake County CFAC. N. Johns reported that it was the first in person conference in three years. According to N. Johns there were back to basics education and a motivational speaker. DHHS dedicated time to share adult wellness and self care information. N. Johns stated that she was most surprised by the information that it may take up to four generations to clear up mental health concerns in a family. N. Johns stated that the day also included sharing about trauma, recovery and PTSD. Institutionalized trauma such as involuntary hospitalizations were reported to be happening frequently.		Ongoing
7. November meeting	Dicsussion was had about moving November meeting due to Nov 8 th being election day. E. Asbury shared that Chair A.Jones has also agreed that it would be a good move. K.McKinnon motioned to move the date to Nov 15 th and to combine meetings with Johnston County. A. Smith second. E. Asbury will contact the Johnston County staff and chair and send out change of date after that discussion.	Speak with Johnston Cty Staff and Chair about combined meeting	Before 10/12/22
8. Training requests	E. Asbury stated that guest speakers have been secured based on requests from committee up until January.		Ongoing
9. Announcements	E. Asbury stated that there will be an outreach event at Moore Square on 10/21 and the Buddy Walk will be on 10/16. She stated that she will resend info to CFAC.	Flyers being sent out via email	On going

ADJOURNMENT: the next meeting will be November 15, 2022 at 5:30 p.m.
Respectfully Submitted by:

Erica Asbury , Member Inclusion and Outreach Specialist

Date Approved

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.



Tuesday, October 18, 2022

Johnston CFAC MEETING - REGULAR MEETING
Hybrid/Virtual Via Zoom
5:30 – 7:00 p.m.

MEMBERS PRESENT: Albert Dixon, Jason Phipps, Bobby Dixon, Leanna George, Jerry Dodson, Marilyn Lundin, Elena Marie Dodson

BOARD MEMBERS PRESENT:

GUESTS: Debra McQueary, Richard Callahan, Suzanne Thompson

STAFF PRESENT: Warren Gibbs, Ramona Branch, Alece Pugh-Lilly

Zoom Link: <https://alliancehealthplan.zoom.us/j/97531673591>

1. **WELCOME AND INTRODUCTIONS**-Leanna began the meeting due to Marie being absent in person to not feeling well, Debra McQueary was introduced as a potential new CFAC member, and she shared her background with mental health stating she has two children with diagnoses. Suzanne Thompson was introduced as guest speaker and Richard Callahan introduced who shared his experience with NAMI
2. **REVIEW OF THE MINUTES** – Leanna took over for Marie to go over minutes-minutes modified to add Bobby Dixon and then motion to close minutes once change was made. The minutes from September were reviewed a motion was made by, seconded by, motion passed.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
1. Public Comment Individual/Family Challenges and Solutions	<p>Suzanne Thompson began the meeting Discussing:</p> <ul style="list-style-type: none">• Tailored Plan Webinars occurring third Thursday of every month.• She also mentioned System is down due to Statewide maintenance and connectivity issues so responses may be delayed that are shared on website• Shared New Assistant Director for State Community Engagement is Jennifer Meade <p>Review of CFAC Retreat-Committee members who attended were encouraged to complete their surveys ASAP as it provides feedback on what planners can do to make the next event better.</p>	<p>Leanna gave insight from what was learned at the retreat and will bring in brochures and resource materials she gained from event to next meeting. Members were asked to complete surveys and attempt to have them all done by next meeting.</p>	
2. Tailored Plan Updates	<p>Aalece discussed Tailored Plan updates-Q&A webpage has been updated and includes information on delayed launch of tailored plan website</p> <ul style="list-style-type: none">• Jason asked about email to send concerns and questions-Aalece provided communications email	<p>Warren will send link to CFAC members to review website information is updated by Communications team on a regular basis</p>	

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee later.



Tuesday, October 18, 2022

Johnston CFAC MEETING - REGULAR MEETING
Hybrid/Virtual Via Zoom
5:30 – 7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none">Jason asked about a contract being finalized for a provider that services his son regarding TCMWebsite was shown to everyone and Aalece and Ramona outlined on the site that Member option or link is for Medicaid members, Recipient-State funded members	<p>Communications email will be sent to all members in follow up email</p> <p>Aalece will investigate the matter for an update on Jason's question</p>	
3. LME/MCO Updates	<p>Ramona provided LME/MCO updates-Discussed CFAC Retreat 34 CFAC members, 21 in person, 13 virtual.</p> <ul style="list-style-type: none">Survey was distributed for completion regarding feedback on what was liked and what could have been done different, if you cannot fill out survey due to technical difficulties let Warren or Ramona know and they will address the issueStarting November 1st, all virtual meetings will begin on Microsoft Teams-all information will be updated on website and featured on agendas and minutes going forwardI2I conference-Leanna and Marie have taken care of what they need to do for conference	<p>Minutes will be distributed by next meeting featuring new Teams link for November meeting. Warren and Ramona will be available to answer any questions regarding online assistance with Teams or completing survey</p>	
5. State Updates	October Updates		
6. Announcements	<ul style="list-style-type: none">Marie gave a report on next meeting-Joint meeting with Wake County-Training from UNC Anna G Ward is the guest speakerFor December, Tyler Rinah from NAMI will speak discussing his road to recoveryJason asked about town hall meeting Marie and Warren provided updates on community events leading up to a town hall meeting CFAC members are being encouraged to attend	<p>CFAC members will investigate community events they can attend and recruit for committee.</p> <p>Warren will investigate getting copies of JNOW magazines for CFAC members to select community events to attend</p>	

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee later.



Tuesday, October 18, 2022

Johnston CFAC MEETING - REGULAR MEETING
Hybrid/Virtual Via Zoom
5:30 – 7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none">Ramona mentioned Ashley Bass-Mitchell as Systems Care Coordinator and explained the benefits of collaborating with her and getting resources to Johnston County through resource fairs and town hall meetingsJason mentioned the Harvest Festival in Clayton as an opportunity for CFAC to go out and recruit-Warren will get with Rebecca to see if Community Engagement and Education has a table out thereAlbert shared his information regarding Peer Support Specialist stating he is returning to Unity House as a CPSS and addressed a need for recruitment of more CPSS specialist in the area...NAMI does not want to assist, and he is asking CFAC for assistanceJason provided a copy of JNOW which lists community events in Johnston County-Warren will follow up and get a copy to look for upcoming events CFAC can do recruitment efforts atWarren discussed December CFAC, and a holiday get together-Marie brought it to the team on going out for a meal-group agreed on having a regular meeting with catering and Ramona will investigate authorizing if that is okay	Ramona will investigate authorization of catering for December meeting.	

7. **ADJOURNMENT:** Next Meeting November 15, 2022, at 5:30pm hybrid.

Respectfully Submitted by:

[Click here to enter text.](#)

Date Approved

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee later.



Tuesday, October 18, 2022

Johnston CFAC MEETING - REGULAR MEETING
Hybrid/Virtual Via Zoom
5:30 – 7:00 p.m.

DRAFT

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee later.



Monday, October 24, 2022

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
Mecklenburg County Minutes
3205 Freedom Drive, Charlotte, NC 28208
Held Via Video Conference/In-Person

MEMBERS PRESENT: ☒ Ron Clark-in person , ☒ Linda Campbell-virtual, ☒ Ruth Reynolds-in person, ☐ Randy Sperling, ☒ Beverly Corpening-virtual, ☒ Shagun Gaur-virtual, ☐ Melida Baldera

☒ Alan McDonald-in person, ☐ Michael Flood, ☒ Lois Stickell-in person, ☐ Shari Phillips-Stratton, ☐ Jocie Cremisi, ☐ Jim Sonda, ☐ John Corrigan

BOARD MEMBERS PRESENT: None

GUEST(S): ☒ Suzanne Thompson, NCDHHS

STAFF PRESENT: ☒ Dr. Aalece Pugh-Lilly, Sr Director of Community Health & Well Being, ☐ Lakeisha McCormick, Manager, Member Inclusion, ☒ Eileen Bennett Member Inclusion and Outreach Specialist, Gladys Blakeman, Member Inclusion and Outreach Specialist.

1. **WELCOME AND INTRODUCTIONS** – the meeting was called to order at 5:30 pm
2. **REVIEW OF THE MINUTES** – The minutes from the September 19, 2022 meeting were reviewed; a motion was made by Alan McDonald and seconded by Lois Stickell to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Welcome -Gap Discussion/Concerns -Questions from last month- Registry of Unmet Needs	Ruth opened the meeting and welcomed everyone. She asked if anyone had any questions or concerns that they would like to discuss. Alan McDonald asked if Alliance had a brochure for the Registry of Unmet Needs. Eileen Bennett noted there are some documents that are available and that she would forward them to the team to look at and review for our next meeting. Ron Clark noted that he thought that having a dedicated brochure that can be handed out would be beneficial to everyone and it was noted by other members who were at the retreat that this topic was discussed and one of things Mecklenburg County would like to focus on. Lois and Alan both asked what process the State follows for individuals inquiring about the registry and what information they are given over the period of time they are waiting. Suzanne noted that she would follow up with the answer to that question with Eileen.	Provide RUN informational documents to group-Eileen Provide link to County Commissioner Meeting to group-Eileen Provide Ombudsman Link to group-Eileen	N/A
4. Steering Committee Recap	Ruth provided a brief overview of the steering committee meeting for the group.	Ongoing	N/A
5. CFAC Retreat Recap -CFAC Project 2022/23	Eileen noted that Michael Flood had a sick child and could not attend and so she and Shagun Gaur would be giving a brief overview. Shagun described each part of the day and all the speakers that were at the event. She also described briefly what each speaker spoke about as well as at the end of the day the breakout groups from each county had a brainstorming session where we discussed the gaps within our own counties and what our CFAC would like to focus on. She noted that Meck CFAC had decided to focus on the registry of unmet needs-more specifically how to find out information in regards to the Registry as well as what services are available to someone on the Registry.	Ongoing	N/A

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Monday, October 24, 2022

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
Mecklenburg County Minutes
3205 Freedom Drive, Charlotte, NC 28208
Held Via Video Conference/In-Person

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
6. State Updates	Suzanne noted that the TP Delay is ongoing and she encouraged the Meck County members to listen to the monthly Ombudsman Call. She noted that there would be some town halls as well to look out for. Suzanne noted there would be a town hall on October 27, 2022, however there would be no virtual options for that and it was in Nashville so she said that she would be hoping for some closer. She noted October 26 th would be a lunch and learn with NAMI. Suzanne also noted that New Tailored Plan notices will go out in January of 2023 to notify members of the primary care requirement. Linda Campbell asked a question in regards to keeping your current primary doctor if you have dual insurance.	Ongoing	N/A
7. Tailored Plan Update	Aalece noted that the main updates she had was in regards to the Q & A page and encouraged all members to look at the Q & A page on Alliance's website, which Eileen had already sent to CFAC. Aalece noted that the page is consistently being updated with more questions and it is very useful.		
8. -Wellness is Wholeness Community Event -I2I conference Volunteers	Eileen noted that on November 5, 2022, Alliance health will be hosting a Wellness to Wholeness Event at Keith YMCA. She invited all CFAC members to participate if they would like and noted they are welcome to come to the event and meet some members and just have a fun day out. Eileen also noted that the i2i Conference is still looking for volunteers. And, that if anyone is interested in participating by volunteering that their conference fee would be waived for the day they participate. Eileen noted that she will follow up to see if Alliance will pay for the hotel.	Eileen Follow up on Hotel for Volunteers	N/A
9. Public Comments-John Goodbyes	Eileen noted that John Corrigan would be stepping down from his position on CFAC due to ongoing medical issues. She noted that he wanted to thank everyone on the CFAC and tell everyone he enjoyed his time with the team and noted he will participate in meetings when possible. Linda Campbell asked some question/comments in regards to service workers and their pay rates.		

ADJOURNMENT: 6:45 pm Alan McDonald moved to adjourn and it was second by Lois Stickell. Motion passed unanimously.

The next meeting will be November 28, 2022, at 5:30 p.m.



Tuesday, October 25, 2022
ORANGE COUNTY

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
5:30-7:00 p.m.

Physical Meeting Location Address: 201 Sage Rd Suite #100 Chapel Hill, NC 27514

APPOINTED MEMBERS PRESENT: X Steve Furman- Chairperson X Paula Harrington X Allen Dittmer X Carol Conway- Co-Chair X Candace Alley X Kent Earnhardt □ Margaret Champion □ Jason Phipps-CFAC Steering Committee Chair

BOARD MEMBERS PRESENT: □

GUEST(S): X Suzanne Thompson-NCDHHS X Kate Shipman X Linda Shipman X Marie Dodson X Laini Jarett-NCDHHS

STAFF PRESENT: X Ramona Branch, Member Inclusion & Outreach Manager X Amy Izawa-Director of Member Inclusion and Outreach

☑ Douglas McDowell, Member Inclusion and Outreach Specialist-Orange County X Alece Lilly-Pugh

Zoom Link: <https://alliancehealthplan.zoom.us/j/91974553282>

- 1. WELCOME AND INTRODUCTIONS** – the meeting was called to order at Steve Furman
- 2. REVIEW OF THE MINUTES** – The minutes from the , 2022, meeting were reviewed; a motion was made by Carol Conway and seconded by Kent Earnhardt to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Public Comments	*Douglas McDowell gave welcome and introductions and requested others share names and advocacy roles. Kent Earnhardt was voted into the OC-CFAC by unanimous vote as he was in attendance for his 3 rd consecutive meeting.	NA	NA
4. State Updates	“Suzanne Thompson gave a brief summary of the state updates as follows: <ul style="list-style-type: none">Tailored Plan has been pushed back to April 2023. There are some things that will still go live on December 1, 2022.The CEE Update will be out on Nov.1, 2022. It is delivered through They are working on a PDF that can be accessed via a linkTailored Plan Webinars continue on every third Thursday of every month.System is occasionally down due to Statewide maintenance and connectivity issues so responses may be delayed that are shared on website ”	Ongoing Transitions	Tailored Plan-April 1 st 2023

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on Click or tap to enter a date..

Tuesday, October 25, 2022
ORANGE COUNTY

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING
 5200 W. Paramount Parkway, Morrisville, NC 27560
 5:30-7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<ul style="list-style-type: none"> New Assistant Director for State Community Engagement, and former Alliance Health employee is Jennifer Meade <p>Review of CFAC Retreat-Committee members who attended were encouraged to complete their surveys ASAP as it provides feedback on what planners can do to make the next event better.</p>		
5. LME/MCO Updates	<p>*Ramona Branch mentioned the importance of familiarizing selves with CFAC member terms and offered a review of memberships and current terms.</p> <ul style="list-style-type: none"> Transitioning to Microsoft teams- Starting November 1st, all virtual meetings will begin on Microsoft Teams-all information will be updated on website and featured on agendas and minutes going forward Assist members with teams- they will learn how to access teams before next CFAC meeting. Town Hall Meetings- Orange county will be having a Town Hall Meeting on the Medicaid on November 15, 2022 from 6pm to 7pm at Extraordinary Ventures Meeting Hall in Chapel Hill, NC. Ramona said a member needs to present an opening statement. Carol Conway was nominated and agreed to be the opener with Rob Robinson. Ramona went over the policy for CFAC's consecutive terms limits. Douglas will go through the distribution list to see who has met their term. The terms are 3 consecutive terms of 3 years. After that, the member will step down for a year and then can come back if there is a spot open to be voted in. It is an open meeting, so it is open to the public and prior members can attend but will not be able to vote. *Ramona stated applications for the board, and other Alliance Health committees can be obtained via correspondence by reaching out to Douglas. *Candace Alley stated she would be willing to apply for the board chair, or any of the others if no one else was going to. <p>*Carol Conway explained details related to the Innovations Waiver to help others get a better understanding of pertinent details.</p>	Ongoing	Ongoing
6. Steering Committee Updates	<p>*Steve Furman shared a couple of updates from steering committee meeting regarding the lack of providers currently attached to the Tailored Plan.</p>	Continued Advocacy- Networking-	Ongoing

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Tuesday, October 25, 2022
ORANGE COUNTY

CONSUMER AND FAMILY ADVISORY COMMITTEE - REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
5:30-7:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	*Ramona Branch reminded everyone that the steering committee is made up of the chairs and co-chairs of each local CFAC subcommittee. Chair or co-chair are responsible for taking notes and bringing it to the members.	Collaborations-Communications	
7. Pinehurst-i2i conference	*Ramona Branch-Steering Committee accepted and approved fees for i2i Conference. She further explained the importance of getting registrations completed before Nov 1 st . Candace Alley and Steve Furman must create their account and password and choose breakout sessions, any diet restrictions, etc. *Allen Dittmer shared about previous experience with attending the i2i conference in Pinehurst, offering encouragement to Steve Furman who will be attending this year.	Complete before End of the month	November 1 st , 2022
8. Outreach Event Ideas	*Carol Conway shared information about the upcoming Inclusive Housing Summit being held November 10 th at the EV Meeting Hall in Chapel Hill. *Candace shared about plans to speak on her event ideas concerning trauma informed care. *Marie Dodson (Guest from Johnston county CFAC) spoke up and shared positive comments and encouragement for the committee about the work being done for those in their communities and for the advocacy focus.	Participate-Connect	Up to Nov 10 th .

9. ADJOURNMENT: the meeting adjourned at 6:40 p.m.; the next meeting will be November 22, 2022, from 5:30 p.m. to 7:00 p.m.



Thursday, October 27, 2022

CFAC MEETING - REGULAR MEETING (Virtual Meeting via Video Conferencing)

MEMBERS PRESENT: ☒ Michael McGuire ☒ Ellen Gibson, ☒ Dorothy Johnson ☐ Carrie Morris ☐ Jackie Blue ☒ Sharon Harris ☒ Briana Harris ☐ Shirley Francis
☒ Tekeyon Lloyd ☒ Tracey Glenn- Thomas ☒ Renee Lloyd ☒ Carson Lloyd Jr. ☒ Felishia McPherson ☐ Alejandro Vasquez ☐ Andrea Clementi

BOARD MEMBERS PRESENT:

GUEST(S): Denika Rhodes, Stacey Harward, CEE Team

STAFF PRESENT: ☒ Ramona Branch, Member Inclusion and Outreach Manager ☒ Starlett Davis, Member Inclusion and Outreach Specialist, ☒ Noah Swabe, Regional Community Inclusion Planning Coordinator

Join Zoom Meeting

<https://alliancehealthplan.zoom.us/join/tJ0scOyrpjwrE9x3eLYcqpxB0H5r6YLuY0K2>

Call in Number: +1 646 558 8656

Meeting ID: 910 6733 3915

1. WELCOME AND INTRODUCTIONS: Ellen Gibson, Co- Chair

2. REVIEW OF THE MINUTES – The minutes from the June 23, 2022 and August 25, 2022. Consumer and Family Advisory Committee (CFAC) meeting were reviewed; a motion was made by Michael McGuire and seconded by Tracey Glenn- Thomas to approve the minutes. Motion passed.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Public Comments	Ellen Gibson Community events and resources. Covid 19 Check ins Tracey informed us that there will be a Special Olympics Fall Festival on Saturday 10/29/2022 from 10am to 2pm at Kiwanis on Deever Street. Michael let the committee know that Felshia McPherson was awarded through NAMI. Dorothy let the committee know about the CIT Panel that happened on 10/25/2022. Regular meetings will start the 1 st of the year. The Christmas Celebration will be December 13, 2022	See Starlett and/or Ramona for questions and comments.	Ongoing
4. ADA Updates	Shirley Francis- ADA updated meeting information. No updates	Starlett will get back to the committee if there are any updates.	Ongoing
5. State Updates	State Representative October CE&E Update	See Starlett, Stacey and/or Ramona for questions and comments.	Ongoing

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>Stacey Harward reported that an elderly man completed suicide in her neighborhood recently. She spoke to the committee about making sure they are taking care of themselves and reaching out for supports if needed or letting others know if they are having challenges. Some resources are 988, NAMI support groups, churches, families, Hope 4 NC. Etc.</p> <p>Tailored Plan has been pushed back to April 2023. There are some things that will still go live on December 1, 2022.</p> <p>The CEE Update will be out on Nov.1, 2022. It is delivered through They are working on a PDF that can be accessed via a link</p>		
6. Community Inclusion Planning Meeting Presentation	Noah Swabe- Please refer to presentation for any information needed.	See Starlett, Noah, and/or Ramona for questions and comments.	Ongoing
7. Tailored Plan Updates	Dr. Aalece Pugh-Lily- Updates were given by Ramona Branch- The committee was showed the Q&A page on the website for the Tailored Plan.	See Starlett and/or Ramona for questions and comments.	April 1, 2023
8. MCO	<p>Ramona Branch and Starlett Davis MCO Updates</p> <p>I2i conference participants- any updates All those going to i2i should have their registration done and hotel stay completed. If you have not, let us know. Michael will review his email from our Admin and get back to Starlett. Feleshia and Ellen will be going also</p> <p>Retreat Survey- Ramona asked those that have not completed it, to please complete it. It allows us to see what went well and what could be improved on.</p> <p>Meetings moving to Teams- All meetings moving forward will be on Microsoft Teams. A cheat sheet has been sent out to assist with the new meeting platform. The meeting invite will be sent out and the same link will be used each time. Please let us know if you have any questions,</p> <p>Town Hall Meetings- Cumberland will be having a Town Hall Meeting on the Medicaid Transformation. It will be held on</p>	See Starlett and/or Ramona for questions and comments.	Ongoing

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	<p>November 16, 2022 from 6pm to 7pm at St. Joseph's Episcopal Church; 509 Ramsey Street; Fayetteville, NC</p> <p>CFAC current terms and membership- Starlett Davis and Ramona went over the policy for consecutive terms limits. Starlett will go through the distribution list to see who has met their term. The terms are 3 consecutive terms of 3 years. After that, the member will step down for a year and then can come back if there is a spot open to be voted in. It is an open meeting, so it is open to the public and prior members can attend but will not be able to vote.</p> <p>Tracey brought up the issue of having non active members and the committee not having a quorum since June. Dorothy also brought up that the non-active members should be voted off the roster and be able to participate as a community member. Starlett explained the process based on the local charter and efforts made in the previous fiscal year and current fiscal year to make contact. Michael made a motion to vote off Jackie Blue, Alexandro Vasquez and Andrea Cleminti. Ellen asked to vote on Carrie Morris on the November meeting after she has made an attempt to contact her. The motion was seconded Dorothy. The committee approved the removal of 3 of the 4 inactive members.</p>		
9. Prep for next meeting	<p>Ellen- Discuss the next meeting agenda items. Go over expectations, reminders, etc for the next meeting.</p> <p>Michael inquired about the Youth Mental Health and First Aid Trainings. Starlett let him know that she is no longer a trainer and that James Osborne's department is over it now. She will be sending Michael his information to inquire. She also reminded the committee that Sharon Glover also send them the updated training lists periodically and to check their emails.</p> <p>Starlett asked the committee to send trainings and presentations they wanted for the January meeting and the contact information via email. Starlett will assist the members in setting up the trainings is they need them.</p>	<p>See Starlett and/or Ramona for questions and comments.</p> <p>Next meeting is November 17, 2022 for potluck</p> <p>January meeting is 1/26/2023</p> <p>3 of the 4 in active members were voted off the roster. The 4th will be voted on the November meeting</p>	<p>November 17, 2022</p> <p>January 26, 2023</p> <p>November 17, 2022</p>

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.



Thursday, October 27, 2022

CFAC MEETING - REGULAR MEETING
(Virtual Meeting via Video Conferencing)

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	The committee voted on having the November meeting a week earlier due to Thanksgiving being the 4 th Thursday. Ellen and the committee agreed to have the November Potluck on November 17 th and the next meeting will January 26, 2023. Starlett will start an email chain to see who will bring what to the potluck. Alliance will bring in food as well.		
10. Appreciation	N/A	Some committee members shared their appreciation.	N/A

ADJOURNMENT: Ellen made a motion to adjourn the meeting. Michael seconded it. The meeting adjourned at 6:53pm. The next local committee meeting will be November 17, 2022.

Respectfully Submitted by: Starlett Davis, MA

[Click here to enter text.](#)

Date Approved

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date.



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Finance Committee Report

DATE OF BOARD MEETING: December 1, 2022

BACKGROUND: The Finance Committee's function is to review financial statements and recommend policies/practices on fiscal matters to the Board, including reviewing/recommending budgets, audit reports, and financial statements. This Committee also reviews and recommends policies and procedures for managing contracts and other purchase of service arrangements.

An annual audit is a requirement of the Local Government Budget and Fiscal Control Act GS 159-34. An annual audit is also a requirement of the DHHS-DHB contract with Alliance for the Medicaid Waiver. The auditors will present the results of the June 30, 2022, audited statements and allow time for questions.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): Authorize the contract with Smith Family BHC, LLC. for the construction of a Behavioral Health Urgent Care Facility in Charlotte to be increased by \$110,000.

REQUEST FOR AREA BOARD ACTION: Approve the report.

CEO RECOMMENDATION: Approve the report.

RESOURCE PERSON(S): David Hancock, Committee Chair; Kelly Goodfellow, Executive Vice-President/Chief Financial Officer

[\(Back to agenda\)](#)



Finance Committee Meeting

Thursday, December 1, 2022

2:30-4:00 pm

AGENDA

1. Review of the Minutes – November 3, 2022
2. Monthly Financial Reports as of October 31, 2022
 - a. Summary of Savings/(Loss) by Funding Source
 - b. Statement of Revenue and Expenses (Budget & Actual)
 - c. Senate Bill 208 Ratios
 - d. DHB Contractual Ratios
3. Contract(s)
 - a. A **motion** to recommend the Board authorize the contract with Smith Family BHC, LLC. for the construction of a Behavioral Health Urgent Care Facility in Charlotte to be increased by \$110,000.
4. Audit Presentation by CliftonLarsonAllen LLP (CLA)
5. Closed Session
 - a. **Motion** to enter closed session pursuant to N.C.G.S. §143-318.11 (a) 6 to consider the qualifications, competence, and performance of an employee.
6. Adjournment

Next Meeting: Thursday, February 2, 2023 from 3:00 - 4:00

Alliance Health

Hybrid meeting available in person and via Teams



Thursday, November 03, 2022

BOARD FINANCE COMMITTEE - REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560
Virtual Meeting via videoconference - 3:00-4:00 p.m.

APPOINTED MEMBERS PRESENT: ☒ David Hancock, MBA, MPA (Committee Chair), ☐ D. Lee Jackson, ☒ Dena Diorio, and ☒ Vicki Evans

BOARD MEMBERS PRESENT:

GUEST(S) PRESENT:

STAFF PRESENT: Rob Robinson, CEO, Kelly Goodfellow, Executive Vice-President/Chief Financial Officer; Ashley Snyder, Sr. Director of Accounting & Finance, Dianna White, SVP of Financial Operations, Arianna Perry, Senior Accountant

1. WELCOME AND INTRODUCTIONS – The meeting was called to order at 3:02 PM

2. REVIEW OF THE MINUTES – The minutes from the October 6, 2022, meeting was reviewed; a motion was made by Ms. Evans and seconded by Ms. Diorio to approve the minutes. Motion passed unanimously.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
3. Monthly Financial Report	<p>The monthly financial reports were discussed which includes Statement of Net Position, Summary of Savings/(Loss) by Funding Source, the Statement of Revenue and Expenses Senate Bill 208 Required Ratios, and DHB Contract Ratios as of September 30, 2022.</p> <p>Ms. Snyder discussed the following reports.</p> <ul style="list-style-type: none">Through 9/30/22 we have total assets of \$492,228,308. Total cash increased by \$18.8M due to payments received from Counties that we received after the end of the year for the final invoice and single stream funding we received. There was an increase in due to other governments of \$7.3M which is typical at the beginning of the fiscal year. We have total liabilities of \$208,720,360. Claims and other service liabilities increased \$8.4M due to a higher IBNR accrual. \$47.8M of the Unearned revenue balance is related to the Risk Corridor payback.Through 9/30/22, we have savings of \$23M.The majority of that is Medicaid Services that show a savings of \$20M with Medicaid Risk Reserve we show a savings of \$4.9M.For Federal and State, we show a small loss of \$6K, due to timing of Allocation letters compared to the expenses that come out.We are meeting all SB208 ratios and DHB contractual ratios.		
4. Finance Officer	<p>A motion to recommend the Board appoint Dianna White the Finance Officer under G.S.159-24 effective November 3, 2022, replacing the current Finance Officer, Kelly Goodfellow was made by Ms. Diorio and seconded by Ms. Evan. Motion passed unanimously.</p>		
5. Finance Committee Charter	<p>Ms. Snyder discussed the Finance Committee Charter coming to the table again due to not having quorum when initially discussed. It was requested to remove "The Finance Officers of Cumberland, Durham, Mecklenburg, Orange, and Wake Counties may serve as ex-officio</p>	<p>An updated Charter will be</p>	

Draft minutes may be submitted with the monthly Board packet. Minutes will be approved by this Committee at a later date; minutes approved on [Click or tap to enter a date..](#)

Thursday, November 03, 2022

BOARD FINANCE COMMITTEE - REGULAR MEETING

5200 W. Paramount Parkway, Morrisville, NC 27560

Virtual Meeting via videoconference - 3:00-4:00 p.m.

AGENDA ITEMS:	DISCUSSION:	NEXT STEPS:	TIME FRAME:
	members" from the Charter. A motion to approve the Charter with the edits as stated was made by Ms. Evan and seconded by Ms. Diorio. Motion passed unanimously.	distributed to the Committee	
6. Top Ten Vendors	Ms., Snyder presented a report showing the top ten service providers prior to the realignment of Mecklenburg and Orange Counties compared to the top ten vendors post realignment. The committee has requested the report be presented annually in the November meeting. The annual report will include the top ten vendors paid in the prior fiscal year.		
7. Year End Summary	Ms. Snyder gave an update on the FY22 Audit. The audit was not completed by the LGC deadline of October 31 st , but the LGC provides a one-month grace period. She discussed the goal of being completed by Mid-November. Ms. Snyder discussed that the reason for the delay to be the partner on leave and the audit firm being behind on other audits before Alliance. Ms. Snyder reminding the committee that the December meeting will include a presentation from CLA and the meeting will begin 30 minutes earlier to accommodate the presentation.		

8. **ADJOURNMENT:** the meeting adjourned at 3:56 PM; the next meeting will be December 1, 2022, from 2:30 p.m. to 4:00 p.m.



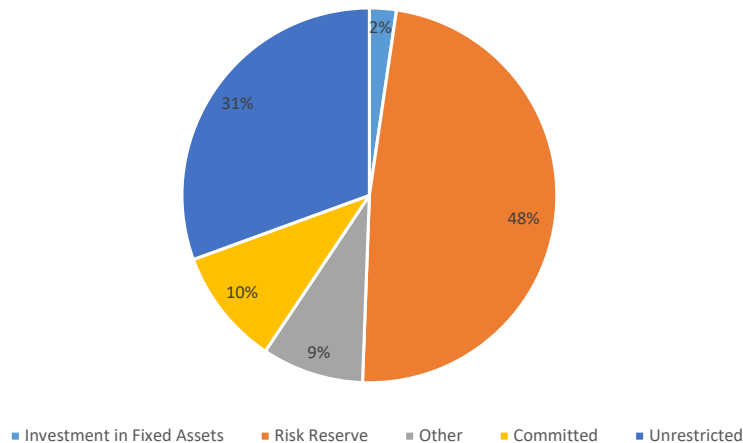
Summary of Savings/(Loss) by Funding Source as of October 31, 2022

	Revenue	Expense	Savings/(Loss)
Medicaid Waiver Services	\$ 280,539,386	\$ 251,061,221	\$ 29,478,165
Medicaid Waiver Risk Reserve	6,571,675	-	6,571,675
Federal Grants & State Funds	39,661,002	39,680,371	(19,369)
Local Funds	7,660,379	7,837,612	(177,233)
Administrative	36,967,380	41,634,619	(4,667,239)
Non operating	827,524	2,629	824,895
Total	\$ 372,227,346	\$ 340,216,452	\$ 32,010,894

Fund Balance

	June 30, 2022	Change	October 31, 2022
Investment in Fixed Assets	6,712,275	65,933	6,778,208
Risk Reserve	134,560,902	6,571,676	141,132,578
Other	22,293,996	3,399,087	25,693,083
Total Restricted	156,854,898	9,970,763	166,825,661
Committed	36,495,064	(7,075,019)	29,420,045
Unrestricted	60,319,804	29,049,219	89,369,023
Total Unrestricted	96,814,868	21,974,199	118,789,068
Total Fund Balance	\$ 260,382,041	\$ 32,010,895	\$ 292,392,936

October 31, 2022 Actual



Reinvestment Detail

	Committed Funds FY22	Spent October 31, 2022	Balance to Spend
General Expenses	2,000,000	-	2,000,000
Child Facility Based Crisis Center	1,039,125	884,788	154,337
Total - Services	3,039,125	884,788	2,154,337
Administration			
Tailored Plan planning and implementation	10,000,000	3,551,388	6,448,612
Total - Administrative	10,000,000	3,551,388	6,448,612
Total Service and Administration	\$ 13,039,125	\$ 4,436,176	\$ 8,602,949

Fund Balance Detail

	June 30, 2022	Change	October 31, 2022
Investment in Fixed Assets	6,712,275	65,933	6,778,208
Restricted - Risk Reserve	134,560,902	6,571,676	141,132,578
Restricted - Other			
State Statutes	16,805,997	-	16,805,997
Prepays	923,904	3,628,148	4,552,052
State	377,037	-	377,037
Cumberland	3,787,058	(41,561)	3,745,497
Durham	400,000	(187,500)	212,500
Restricted - Other	22,293,996	3,399,087	25,693,083
Committed -			
Intergovernmental Transfer	4,558,852	(1,504,768)	3,054,084
Reinvestments-Service	3,039,125	(884,788)	2,154,337
Reinvestments-Administrative	10,000,000	(3,551,388)	6,448,612
Mecklenburg Realignment Funds	17,073,966	(1,134,076)	15,939,890
Orange Realignment Funds	1,823,121	-	1,823,121
Total Committed	36,495,064	(7,075,019)	29,420,045
Unrestricted	60,319,804	29,049,219	89,369,023
Total Fund Balance	\$ 260,382,041	\$ 32,010,895	\$ 292,392,936

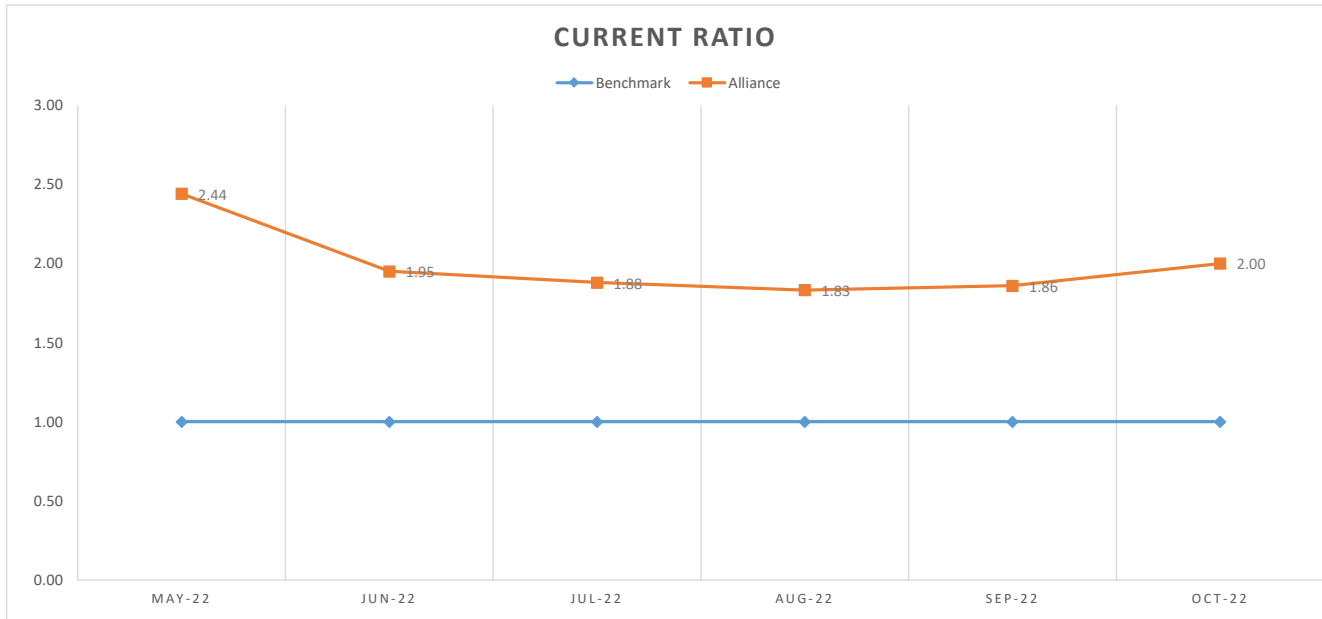
Restricted	10,036,696
Unrestricted	21,974,199
Total Fund Balance Change	\$ 32,010,895

Alliance Health
Statement of Revenue and Expenses
As of October 31, 2022

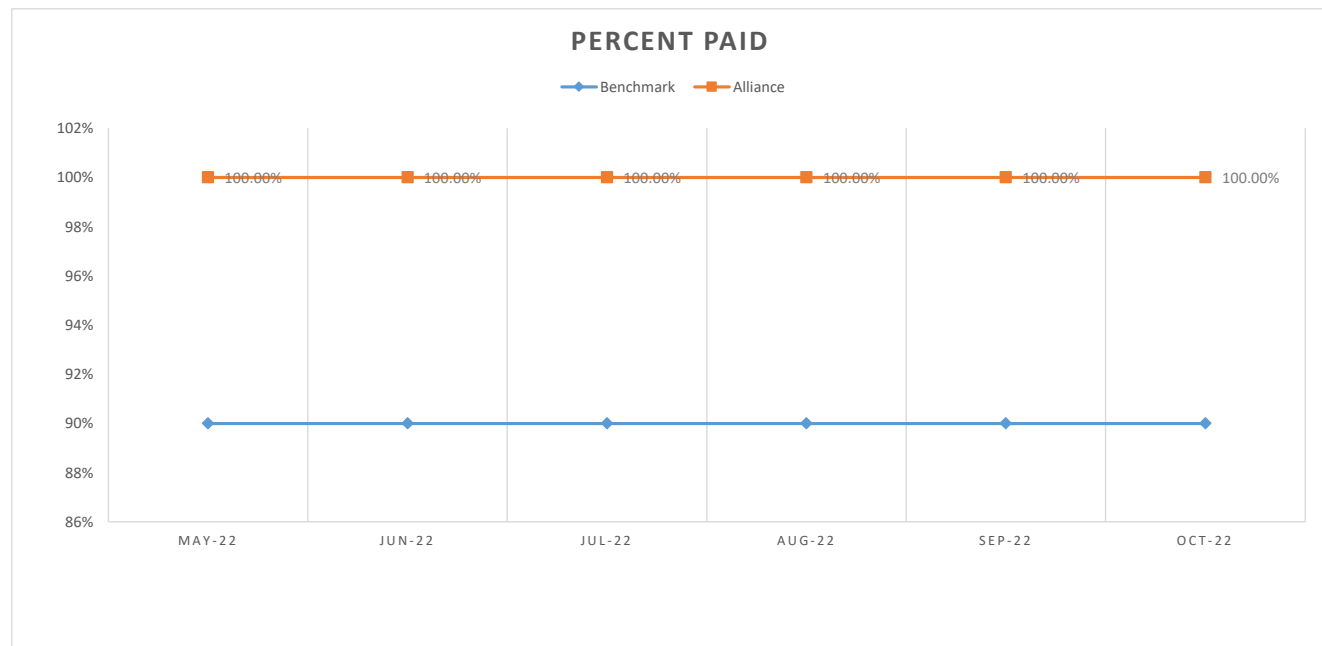
	For the Month of July 31, 2022	For the Month of August 31, 2022	For the Month of September 30, 2022	For the Month of October 31, 2022	Year to Date Actual October 31, 2022	Current Year Budget June 30, 2023	Budget Remaining June 30, 2023 Remaining Budget
Revenue							
Service Revenue							
Medicaid Waiver Service	70,826,433	72,712,082	73,287,401	70,285,145	287,111,061	1,058,233,945	771,122,884
State and Federal Grants	8,751,054	9,314,669	8,507,888	13,087,391	39,661,002	104,026,236	64,365,234
Local Grants	2,920,024	1,355,260	2,285,300	1,099,795	7,660,379	45,308,796	37,648,418
Total Service Revenue	82,497,511	83,382,011	84,080,589	84,472,331	334,432,442	1,207,568,977	873,136,536
Administrative Revenue							
Medicaid Waiver	8,247,663	8,741,259	8,627,252	8,277,424	33,893,598	152,266,323	118,372,724
State and Federal	520,383	520,383	520,383	749,397	2,310,546	7,474,555	5,164,009
Local	69,523	69,523	69,523	69,523	278,092	791,668	513,576
Other Lines of Business	121,286	121,286	121,286	121,286	485,144	1,455,432	970,288
Total Administrative Revenue	8,958,855	9,452,451	9,338,444	9,217,630	36,967,380	161,987,978	125,020,597
Total Revenue	91,456,366	92,834,462	93,419,033	93,689,961	371,399,822	1,369,556,955	998,157,133
Expenses							
Service Expense							
Medicaid Waiver Service	65,357,367	64,103,599	62,144,019	59,456,236	251,061,221	1,058,233,945	807,172,724
State and Federal Service	8,770,170	9,123,833	8,686,103	13,100,265	39,680,371	104,026,236	64,345,865
Local Service	2,920,024	1,584,320	2,233,473	1,099,795	7,837,612	45,308,796	37,471,184
Total Service Expense	77,047,561	74,811,752	73,063,595	73,656,296	298,579,204	1,207,568,977	908,989,773
Administrative Expense							
Salaries and Benefits	7,848,139	8,276,806	7,955,573	8,397,650	32,478,168	126,987,978	94,509,810
Professional Services	618,829	1,002,419	1,594,391	1,734,243	4,949,882	20,000,000	15,050,119
Operational Expenses	872,878	1,050,288	995,845	1,287,558	4,206,569	15,000,000	10,793,430
Total Administrative Expense	9,339,846	10,329,513	10,545,809	11,419,451	41,634,619	161,987,978	120,353,359
Total Expenses	86,387,407	85,141,265	83,609,404	85,075,747	340,213,823	1,369,556,955	1,029,343,132
Non Operating							
Non Operating Revenue	134,592	197,696	224,013	271,222	827,524	750,000	(77,524)
Non Operating Expense	111	3,338	(1,285)	464	2,629	750,000	747,371
Total Non Operating	134,481	194,358	225,298	270,758	824,895	0	(824,895)
Current Year Change in Net Position	5,203,440	7,887,555	10,034,927	8,884,972	32,010,894	0	(32,010,894)



Division of Health Benefits Ratios - As of October 31, 2022



Current Ratio = Compares current assets to current liabilities. Liquidity ratio that measures an organization's ability to pay short term obligations. The requirement is 1.0 or greater.



Percent Paid = Percent of clean claims paid within 30 days of receiving. The requirement is 90% or greater.



1) Contract Increase for Smith Family BHUC, LLC

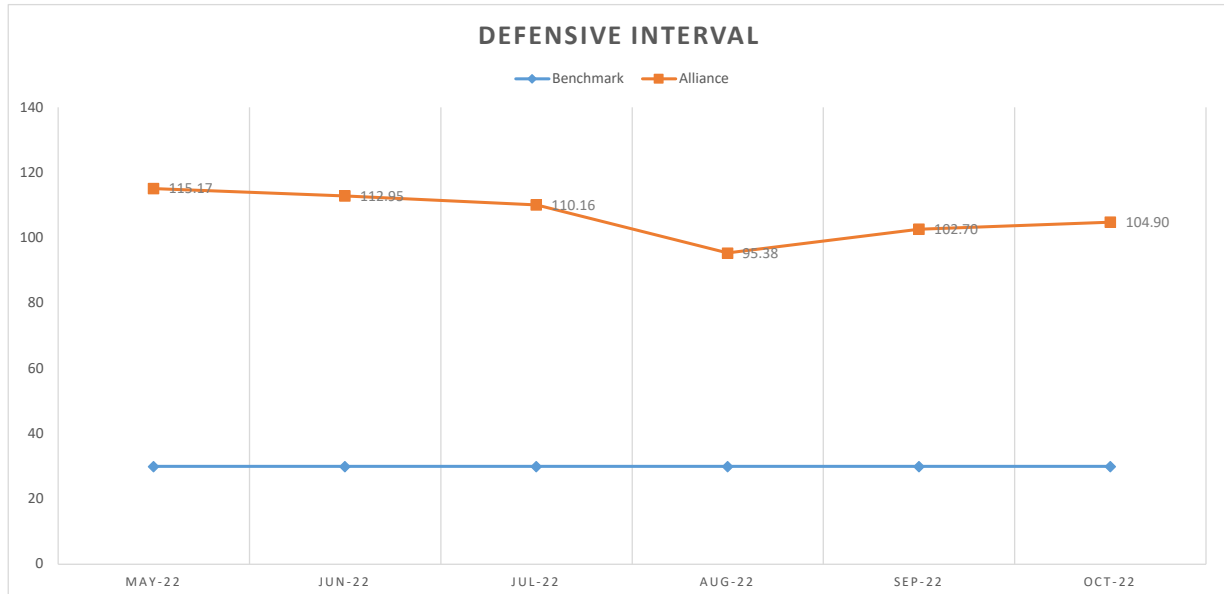
Alliance has partnered with Mecklenburg County and the Steve Smith Family Foundation for the construction of a 24/7, 365 Behavioral Health Urgent Care facility in Charlotte. Mecklenburg County provided the first \$2M. Alliance agreed to cover remaining construction costs up to \$1M.

In the October 6, 2022, Finance Committee and Board meetings, the \$1M investment was approved. Alliance has received a request for additional construction needs including fencing, landscaping, irrigation, asphalt and EV charging stations.

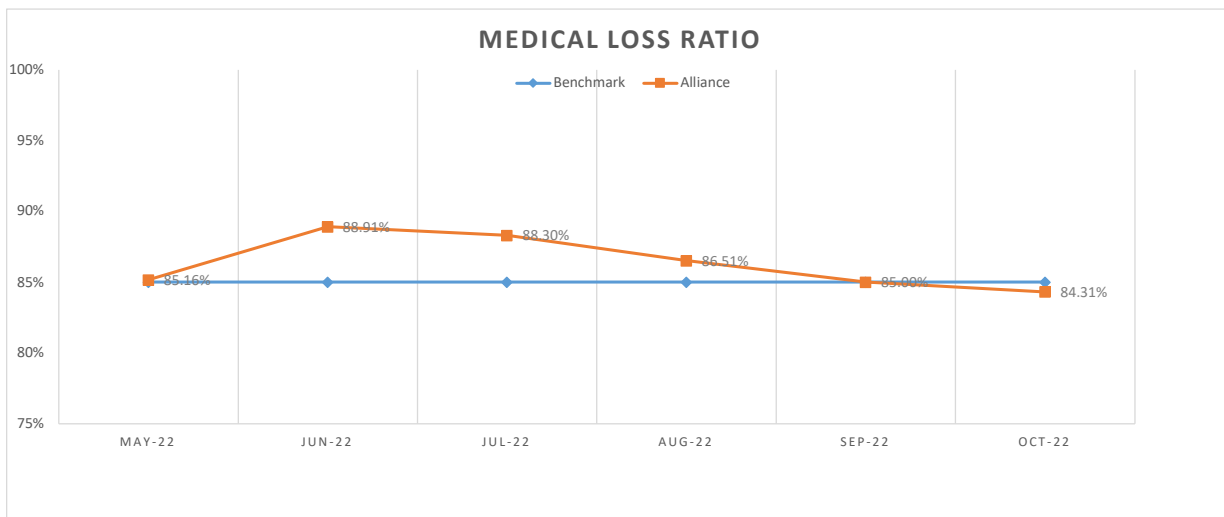
Contract Increase: \$110,000



Division of Health Benefits Ratios - As of October 31, 2022



Defensive Interval = Cash + Current Investments divided by average daily operating expenses. This ratio shows how many days the organization can continue to pay expenses if no additional cash comes in. The requirement is 30 days or greater.



Medical Loss Ratio (MLR) = Total Services Expenses plus Administrative Expenses that go towards directly improving health outcomes divided by Total Medicaid Revenue. The requirement is 85% or greater cumulative for the rating period (7/1/22-6/30/23).



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Annual Compliance Report

DATE OF BOARD MEETING: December 1, 2022

BACKGROUND: The Alliance compliance program is designed to deter and mitigate risk to the organization through prevention, detection and remediation activities. It is intended that the scope of all compliance activities promotes integrity, ensures objectivity, fosters trust, and supports the stated values of Alliance. In accordance with contractual obligations and federal regulations, Alliance shall have an effective compliance program with reasonable oversight by the governing board, understanding the scope and operations of the compliance program. The board approved Compliance Plan states that a report of compliance efforts will be presented annually to the Alliance Health Board of Directors.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): N/A

REQUEST FOR AREA BOARD ACTION: Accept the report.

CEO RECOMMENDATION: Accept the report.

RESOURCE PERSON(S): Monica Portugal, Chief Risk and Compliance Officer

[\(Back to agenda\)](#)



**Alliance Health
BOARD OF DIRECTORS
Agenda Action Form**

ITEM: Overview of Community Health and Well-being

DATE OF BOARD MEETING: December 1, 2022

BACKGROUND: Community Health and Well-Being is one of the most varied and diverse departments at Alliance. This overview will describe focus areas of the department's work as well as its award-winning System of Care approach to establishing partnerships and improving system outcomes for Alliance members and families.

SPECIFIC INFORMATION FOR BOARD REVIEW (if applicable/available): N/A

REQUEST FOR AREA BOARD ACTION: Accept the report.

CEO RECOMMENDATION: Accept the report.

RESOURCE PERSON(S): Ann Oshel, Senior Vice-President/Community Health and Well-Being

[\(Back to agenda\)](#)