



FY23 SCOPE OF WORK

Name of Program/Services

Enhanced Assessment for Youth Identified in the ED Longer than 24 hours that are in DSS Custody (SB693) and Youth In or at High Risk of being placed in a non-therapeutic setting (DSS Building or hotel).

Description of Services

Enhanced Crisis Assessment for Youth Identified in the ED in DSS Custody identified as meeting the criteria of SB 693 and Youth In or at High Risk of being placed in a non-therapeutic setting (DSS Building or hotel). This a team approach to providing an immediate CCA and write up.

Required Elements

For SB 693 Calls

- Receive referral calls from LME-MCO Only 24/7/365 for CCA when member is identified in the ED needing CCA
- Acknowledge referral call receipt
- Schedule CCA Immediately and confirm with LME-MCO.
- Notify LME-MCO Care Manager **immediately** if not able to schedule. ***If notification is not received within two calendar days after scheduling confirmed, agency must use alternative plan to complete CCA.***
- Complete Comprehensive Clinical Assessment including written report delivered to Care Manager within **Five Calendar Days** of LME-MCO Request

Youth In or at High Risk of being placed in a non-therapeutic setting (DSS Building or hotel):

- DSS worker may call directly-Care Manager may refer
- Youth must be in custody of DSS
- CCA must be done virtually within 24 hours and write up delivered same day.

Collaboration



Must work with LME-MCO to take action from LME-MCO notification CCA in ED is needed.
Communication to Alliance CM of all activities during the assessment phase, including scheduled plan is critical.
Work with DSS Legal Custodian in planning, communicate frequently regarding referrals and status
Work with other systems as needed.
Must be able to provide virtual CCA if necessary and expeditious.

Documentation and Reporting Requirements

SB 693: Standard CCA completed in Five Calendar Days, delivered by day 5.
Youth in or at High Risk of being in a non-therapeutic setting: CCA within 24 hours, write up same day.
Time stamp DSS calls: Date, Time, and Person calling to refer for CCA.

Referral Log and Results Completed for each child-log is to be sent to Care Manager daily outlining case management activities completed day prior.

Utilization Management

Service does not require prior authorization

Outcomes

SB 693 CCA completed and write up delivered to Alliance within 5 calendar days of referral from either the Call Center or Care Management.
Youth in or at High Risk of being in a non-therapeutic setting: CCA within 24 hours, write up same day.

Finance

90791 CA is billed per event