

Health Plan Member Copays

Some members may be required to pay a copay. A “copay” is a fee you pay when you get certain health care services from a provider or pick up a prescription from a pharmacy.

Copays if You Have Medicaid*

Service	Your Copay
<ul style="list-style-type: none"> • Chiropractic visits • Doctor visits • Non-emergency and emergency department visits • Optometrist and optical visits • Outpatient visits • Podiatrist visits 	\$4 per visit
<ul style="list-style-type: none"> • Generic and brand prescriptions 	\$4 per prescription

*There are NO Medicaid copays for the following people or services:

- Members under age 21
- Members who are pregnant
- Members receiving hospice care
- Federally recognized tribal members
- North Carolina Breast and Cervical Cancer Control Program (NC BCCCP) beneficiaries
- Children in foster care
- People living in an institution who are receiving coverage for cost of care
- Behavioral health services
- Intellectual/developmental disability (I/DD) services
- Traumatic brain injury (TBI) services

A provider cannot refuse to provide services if you cannot pay your copay at the time of service. If you have any questions about Medicaid copays, call Member Services at **800-510-9132**.

Copays if Your Child Has NC Health Choice*

Service	Your Copay
If you DO NOT pay an annual enrollment fee for your child or children:	
• Office visits	\$0 per visit
• Generic prescriptions • Brand prescriptions when generic is not available • Over-the-counter (OTC) medications	\$1 per prescription
• Brand prescriptions when generic is available	\$3 per prescription
• Non-emergency and emergency department visits	\$10 per visit
If you DO pay an annual enrollment fee for your child or children:	
• Office visits • Outpatient hospital visits	\$5 per visit
• Generic prescriptions • Brand prescriptions when generic is not available • Over-the-counter (OTC) medications	\$1 per prescription
• Brand prescriptions when generic is available	\$10 per prescription
• Non-emergency and emergency department visits	\$25 per visit

*There are NO NC Health Choice copays for the following people or services:

- Federally recognized tribal members

If you have any questions about NC Health Choice copays, call Member Services at **800-510-9132**.