

# Intentional Inclusion of LGBTIQA Communities in Health Care Settings

## **Program Description**

This workshop will provide information, recommendations, and resources necessary to provide intentionally inclusive services to LGBTIQA-identified folks and their families. The facilitator will use a combination of small group discussion, large group discussion, and multimedia presentation to address each of the program objectives.

### **Target Audience**

This program has been planned for Alliance Healthcare staff and providers of mental health, I/DD, and substance use services.

#### **Presenter**

**Dr. Terri Phoenix, PhD** is the Director of the LGBTQ Center at UNC-Chapel Hill. T is an alumnus of East Carolina University (BA), UNC-Greensboro (MS), and University of Georgia (PhD). Terri has served on the Executive Board for the Consortium of Higher Education Resource Professionals and the NC ACLU Transgender Advisory Board. Dr. Phoenix has experience working with youth in various settings including therapeutic group homes, detention centers, psychiatric hospitals, high schools, universities, and non-profit organizations. T has given numerous invited and peer reviewed presentations on cultural competency and inclusive practices at local, regional, and national conferences. Dr. Phoenix lives in Durham, NC and is an avid hiker, kayaker, and motorcyclist.

This presenter is being supported through the partnership between UNC-CH, School of Social Work and the NCAHEC Program.

#### **Fees**

This training is sponsored by Alliance Health, and registration is restricted to their staff and providers.

#### **Credits**

No partial credit will be given. You must attend all of the session.

**CEUs:** 0.350 **Contact Hours:** 3.500 credit will be awarded to participants who attend 100% of the program.

**NASW-NC:** NC AHEC is a 2022 NASW-NC approved provider of distance continuing education. This program has been approved for up to 3.500 contact hours

**NBCC:** Southern Regional AHEC has been approved by NBCC as an Approved Continuing Education Provider, ACEP No. 5362. Programs that do not qualify for NBCC credit are clearly identified. Southern Regional AHEC is solely responsible for all aspects of the programs.

NC Psychologists Category A: This program will provide up to 3.500 contact hours (category A) continuing education credit to NC Psychologists. NCSSAPB: 3.500 hours of Substance Abuse General Skill

Building credit. Pending approval number.

### **Objectives**

Upon completion participants will be able to:

- Explain key concepts and basic terms such as sexual orientation, gender identity, and gender expression.
- Describe the effects of societal stigmatization on LGBTIO communities.
- Demonstrate an understanding of LGBTIQ identities, intersections with other salient identities, and relevant developmental issues.
- Discuss culturally competent ally strategies to support clients.
- Identify resources for working with LGBTIQ folks and their families.
- Explain strategies for advocating for clients by educating client families.





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# May 25, 2022

Interactive Online Training - 9:00 am to 12:45 pm

Access instructions will be provided via email to registrants – pre-registration required.

Registration restricted to Alliance Health staff and providers.

Please register online (link below) for best results!

Register Online: <a href="https://www.southernregionalahec.org/courses-and-events/68511">https://www.southernregionalahec.org/courses-and-events/68511</a> Note – online registrations get added first. Please consider clicking on the link to register.			
If you are not registering online, send this form to rec	gistrar@sr-ahe	ec.org and please mark credit(s) needed:	
CEU Contact Hours NCSSAPB (sul	bstance use)	NBCC Cat. A Psychology	
☐ Dr. ☐ Mr. ☐ Mrs. ☐ Ms.	Employer:		
Name:	Work Ad	Address:	
Degree:	City, State, Zip:		
Home Address:	Work County: Work Phone:		
City, State, Zip:	Job Title:		
Home County:_ Hm. phone:	Your Specialty Areas: (i.e., substance use, developmental disability, etc.)		
Preferred Email address:			
VISA/MC/AMEX:	Exp Date:		
Signature:			
Important Information	8:45 am	Agenda Login	
<b>Substitutes/Refunds/Transfers</b> If you register for a program and cannot attend, you may send a substitute or cancel 48 hours in advance.	9:00 am	Explain key concepts and basic terms such as sexual orientation, gender identity, and gender expression	
American With Disabilities Act  If you need any of the auxiliary aids or services identified in the Americans With Disabilities Act of 1990 in order to attend any of these programs, please call (910) 678-7305.  Questions And Suggestions  Please contact Damaria McMillan at damaria.mcmillan@srahec.org or (910) 678-7305.	9:30 am	Describe the effects of societal stigmatization on LGBTIQ communities	
	10:00 am	Demonstrate an understanding of LGBTIQ identities, intersections with other salient identities, and relevant developmental issues	
Our Promise To You Southern Regional AHEC strives to offer the highest quality	10:30 am	Break	
educational programming. If, for any reason, any of these programs do not meet your needs, please let us know. We value your feedback and will resolve the issue to your satisfaction.	10:45 am	Discuss culturally competent ally strategies to support clients	
	11:15 am	Identify resources for working with LGBTIQ folks and their families	
	11:45 am	Explain strategies for advocating for clients by educating client families	

12:45 pm

Adjourn

