

## How to File a Wage Complaint (<http://www.nclabor.com>)

For the North Carolina Department of Labor's Wage and Hour Bureau to be able to assist employees with a wage problem, a complaint has to be filed with their office. To file a wage complaint, call their Call-Center at (919) 807-2796 (Raleigh) or toll-free (NC only) 1-800-NC-LABOR (1-800-625-2267). An Information Specialist will take the complaint information over the telephone and enter it into their computer data intake system. They will need the following information:

- the company's name
- the name and title of the owner including email address
- the company's mailing address and telephone number
- your email address if you have one

They cannot take anonymous wage payment complaints, but you may request that your name not be used in the investigation if the wage problem is happening to other employees. If the wage problem pertains only to you, then they will use your name in the investigation. The Call-Center is open from 8 am to 5 pm, Monday thru Friday.

You may also take legal action on your own, including small claims court if applicable, without first having to file a wage complaint with this office. But you cannot come back to the NC Department of Labor if you take legal action in court regardless of the outcome. However, if you file a wage complaint with NC Department of Labor and they cannot resolve the complaint, then you are still free to take legal action on your own.

**NOTE:** The NC Department of Labor does not take wage payment complaints of \$50 or less. And if your wage complaint deals with your last paycheck, you must wait 10 days after the payday in order to file a wage complaint.