



Enhanced Pharmacy Services

What are enhanced pharmacy services?

Pharmacy services are critical to the transition of managed Medicaid. Pharmacies that offer services other than prescription filling are known as having enhanced pharmacy services. These pharmacies focus on the members' needs.

In North Carolina, some pharmacies that offer enhanced services formed a network called Community Pharmacy Enhanced Services Network (CPESN). More information can be found [here](#).

Why are enhanced pharmacy services important?

Before shifting to managed Medicaid, member treatment has been siloed and fragmented. As we shift to managed Medicaid, we are moving towards whole-person, integrated healthcare, in which the pharmacist plays a vital role. It is imperative, when treating members with multiple comorbidities and extensive medication regimes, that all providers work towards the same goals for the member.

Working with a CPESN pharmacy will help your agency improve the quality of member care through the services they offer. These services can impact medication adherence and hospital readmissions.

What services are offered?

Enhanced pharmacy services include these services:

- Medication reconciliation.
- Comprehensive medication reviews.
- Immunizations.
- Clinical medication synchronization.

This is a summary of these services; for a full range please go [here](#).

How do i find my local CPESN pharmacy?

If you go to the [pharmacy finder webpage](#), you can find pharmacies closest to you, based on the services they offer.