



HHAeXchange Testing Outline

Navigating North Carolina EVV

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Agenda

- Intro – Testing with EDI vs HHA Free
- EDI Testing process
 - Key Steps & Timeline for Testing
- HHAX System Review
 - Member management
 - Scheduling
 - Confirming visits
 - Billing
 - Key Steps & Timeline for Testing
- Questions?



Provider Landscape

- Provider Types:
 - **HHAeXchange Free EVV:** Provider does not use HHAeXchange and does not already have their own EVV system. New providers can use HHAeXchange free of charge to manage the participating LME's members.
 - **EDI (Electronic Data Interchange):** Providers who have their own EVV system, separate from HHAeXchange.
 - EDI providers may continue to work in their own system for scheduling, recording visits, and billing, but the data will be sent to HHAeXchange via a file from the alternate EVV vendor.
 - If you have your own EVV system, you can reach out to edisupport@hhaexchange.com at any time to begin the integration process.



EDI Testing Workflow

A photograph of an older man with a grey beard and a fedora hat, wearing a striped shirt, leaning over a young girl. The girl is wearing a blue denim shirt and is focused on planting something in a garden bed. The man is looking down at her, smiling slightly. The background is bright and out of focus.

EDI - Step 1

To integrate between your 3rd Party Agency Management System and HHAX, EDI Import file must be created according to HHAX specifications detailed in the following documentation

- Import: [Homecare Provider Integration Visit Import Guide v5](#)
- Code Values: [NC EDI Code Table Guide](#)

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EDI - Step 2

Once the EDI Import file has been created according to the required format it is ready for the testing phase. To ensure the format validity of the created files, access the HHAeXchange File Format Validation Portal (<https://edi.hhaexchange.com/>) and follow the steps within the portal.

Instructions are also available on the [HHAeXchange File Format Validation Portal Job Aid](#).

Reach out to EDIsupport@hhaexchange.com with questions

A photograph of an older man with a grey beard and a fedora hat, wearing a striped shirt, leaning over a young girl. The girl is wearing a blue denim shirt and is focused on planting a small tree sapling into the soil. They are in an outdoor setting with dark, rich earth.

EDI - Step 3

Import your files via your Agency's SFTP site

OR

Log-in to your Provider Portal and upload via the HHAX EDI Tool

Reach out to EDISupport@hhaexchange.com if you do not have your production credentials

Monitor the response log to ensure visits are loaded successfully



EDI – Visit stages

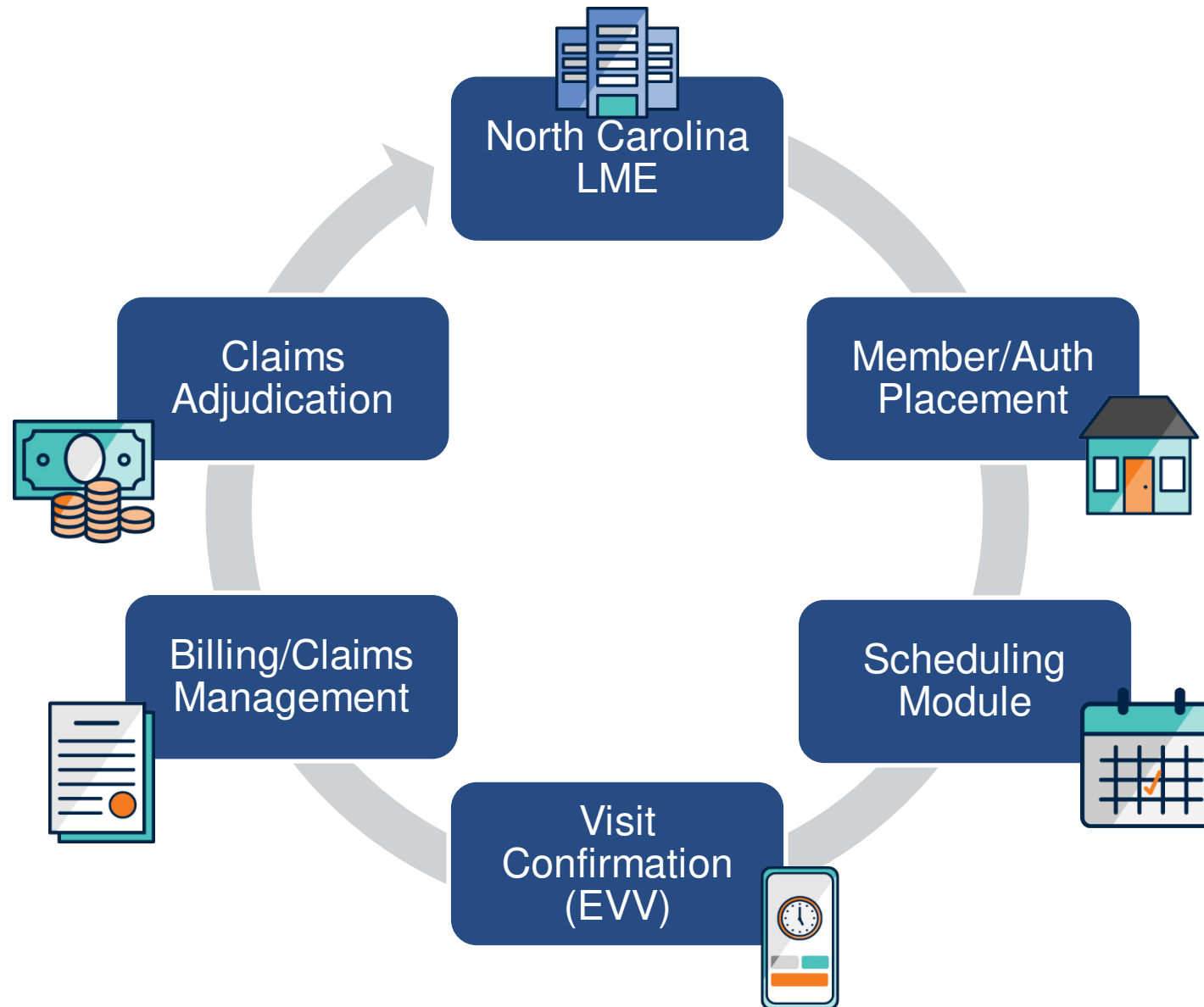
- Upload visit schedule
- Upload confirmed visits
- Upload billed visit
 - Invoice number triggers billing
 - HHAX will generate 837 for batched visits to the appropriate LME

* Only send visits with DOS 4/1/2021 to current*



HHAX Free Testing Workflow

Homecare Solution Suite Workflow





Provider Resources

Support Ticket Entry:

General Support: NCsupport@hhaexchange.com

EDI Support: EDISupport@hhaexchange.com

- Provider Name
- Provider TAX ID
- Background on the Issue/Concern
- Questions/Statement on the help needed

Phone: 866-242-2465

Provider Information Center and FAQ

<https://hhaexchange.com/nc-lme/>



Thank You

Provider Services in Scope:

Please see below all the provider services in scope for this implementation.

<u>Service Code</u>	<u>Description</u>		
H2022 U4	Transitional Living Skills	T2013 TF HQ	Community Living and Supports – Group
H2022 U4 CR	Transitional Living Adolescents and Adults	T2013 TF HQ FL	Community Living and Supports – Group
H2022 U4 GT CR	Transitional Living Adolescents and Adults	T2013 TF HQ CR XU	Community Living and Supports – Group
S5125	Personal Care	T2013 TF HQ EO	Community Living and Supports Group/Empl of Rec
T1015	In Home Intensive	T2013 TF HQ GT CR	Community Living and Supports – Group
T1019 U4	Individual Support	T2013 TF HQ U4	Community Living and Supports – Group
T1019 U4 CR	Individual Support	T2013 TF HQ U4	Life Skills Training – Individual
T1019 U4 DJ	Individual Supports	T2013 TF HQ U5	Community Living and Supports
T1019 U4 EP	Individual Supports – EPSDT	T2013 TF U4	In Home Skill Building
T1019 U4 GT CR	Individual Support	T2013 TF U5	Life Skills Training – Individual
T2013	Life Skills Training – Individual and Group	T2013 U4	In-Home Skill Building
T2013 TFU4	Community Living and Supports	T2013 U4 CR	In-Home Skill Building – Individual
T2013 GT CR	In-Home Skill Building – Individual	T2013 U4 GT CR	In-Home Skill Building – Individual
T2013 HQ	In-Home Skill Building – Group	T2013 U4 TF	Community Living and Supports – B3 DI
T2013 HQ GT CR	In-Home Skill Building – Group	T2013 U4 TF HQ	Community Living and Supports – Group B3 DI
T2013 HQ U4	In-Home Skill Building – Group	T2013 UF	In-Home Skill Building
T2013 TF	Community Living and Supports	T2033 U1	Supported Living Periodic
T2013 TF CR	Community Living and Supports – catastrophe/disaster	T2033 U1 CR XU	Supported Living Periodic
T2013 TF CR XU	Community Living and Supports – Individual	T2033 U1 FL	Supported Living Periodic
T2013 TF EQ	Community Living and Supports – Empl of Rec	T2033 U1 U4	Supported Living Periodic
T2013 TF FL	Community Living and Supports – Individual		
T2013 TF GT CR	Community Living and Supports		