What is needed for accurate Staff Stability Survey Data?

- As close to 100% participation as possible
- Send email with Provider and updated email address to ncisurvey@dhhs.nc.gov if the correct person has not yet received the survey link

The survey must be completed by June 30, 2021.

Examples of 2019 NCI Staff Stability Survey Data

How long were DSPs employed before they left provider agencies in 2019?

- Turnover Rate of Direct Support Professionals (DSPs): 26.9%
- Average Hourly Wage for DSPs: $10.98
- Average Starting Hourly Wage for DSPs: $10.68

Contact
Direct questions to the Division of Mental Health, Developmental Disabilities and Substance Abuse Services at NCISurvey@dhhs.nc.gov