919-651-8401
AllianceHealthPlan.org

Subject: Notice of Transition – CMHRP Services to Alliance Health

Dear Provider Agency Partner,

Thank you for your ongoing partnership and for the dedicated care you provide to our members. Your commitment to the health and well-being of our community is invaluable, and we truly appreciate the work your agency does.

The "Why" Behind the Change

To better support our members, Medicaid is integrating specialized pregnancy coordination into the managed care framework. This evolution aims to streamline referral processes and ensure a more unified, continuous care experience by embedding these supports directly into a member's overall health management.

Transition Notification

This letter serves as notification that, effective **January 1, 2027**, Alliance Health will assume responsibility for providing all **Care Management for High-Risk Pregnancies (CMHRP)** services.

Our priority is to ensure this transition is structured and maintains the high standard of care our shared members require.

What This Means for Your Agency

We recognize the importance of continuity for the members you serve. To support a coordinated transition:

- Service transition: All CMHRP-specific responsibilities will move to Alliance Health on **January 1, 2027**.
- Collaboration**:** Our dedicated CMHRP Care Management team will work closely with your existing Care Managers, as appropriate, to ensure clinical alignment and coordinated care for shared members.

Referral Process

To ensure a structured transition of care, please utilize the following method for all CMHRP referrals beginning **December 29, 2026**:

- Two options for referral submission:
  - Secure email: AllianceCMHRP@AllianceHealthPlan.org
  - Fax: 919-651-8689

TRIANGLE BUSINESS JOURNAL
BPtW
2026 BEST PLACES TO WORK

Next Steps

We will reach out to your team in the coming months to discuss operational details and establish clear communication protocols between our CMHRP staff and your agency.

We are grateful for your continued partnership and your dedication to the health of our pregnant members. We look forward to continuing our work together to improve outcomes for North Carolina families.

Should you have any immediate questions regarding this transition, please bring those questions to the next Supervisory Learning Collaborative meeting.

With sincere appreciation,

Coretta Smith, MSN RN CCM CPC
Senior Director, Physical Health Care Management
Alliance Health
cosmith@AllianceHealthPlan.org

TRIANGLE BUSINESS JOURNAL
BPtW
2026 BEST PLACES TO WORK